

Info Pool

Accessibility Re-Test Report

Original Report 7th June 2023

First Retest Report 22nd February 2024

Second Retest Report 16th August 2024

Third Retest Report 13th January 2024

Accessibility
Services

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Audit Results

ReTest results summary

Report	Total Issues	Resolved	Partially Resolved	Unresolved
ReTest 3	29	26 (89%)	3 (10%)	0 (0%)

ReTest results summary

Report	Total Issues	Resolved	Partially Resolved	Unresolved
ReTest 1	29	8 (27%)	12 (41%)	9 (31%)
ReTest 2	28	9 (32%)	13 (46%)	6 (21%)

Priority A Issues

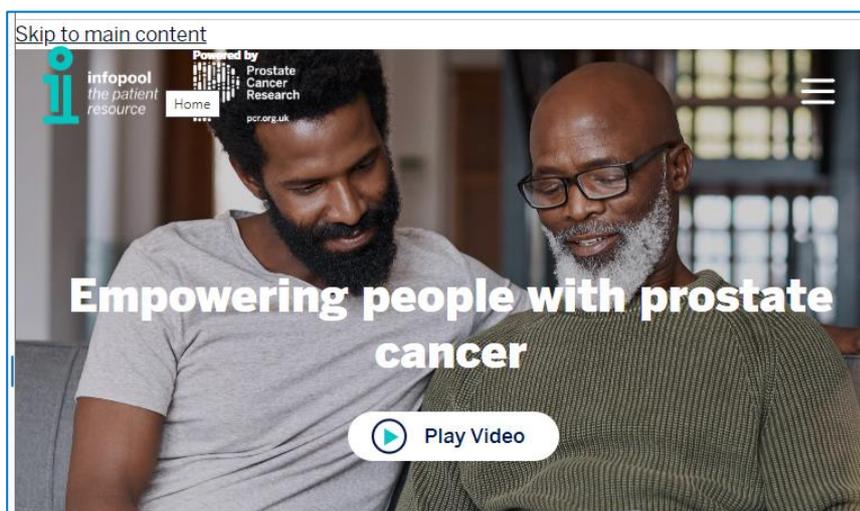
STAS-F01: Non-Functioning ‘Skip’ Navigation (Resolved)

Original Issue Description

The purpose of skip navigation is to provide a mechanism to bypass blocks of material that are repeated on multiple web pages by skipping directly to the main content of the web page. One of the first interactive items on a web page should be a link to the beginning of the main content. Activating the link sets focus beyond the repeated content to the main content of the page.

When ‘Skip’ Navigation is present, but not functioning correctly, screen reader users have to listen to content on pages visited on the website, and keyboard only users would have to tab through all the links until they arrive at the main content of the page. Ideally, the ‘skip’ to content link should take the user to just above the header of the main content at the top left hand side.

When activating the 'Skip to content' link on the homepage, the user’s focus remains on the link instead of moving the user to the main content of the page. This issue is present throughout the site.



Original Example Occurrences

<https://www.theinfopool.co.uk/#main-content>

<https://www.theinfopool.co.uk/prostate-and-you#main-content>

<https://www.theinfopool.co.uk/user/register#main-content>

<https://www.theinfopool.co.uk/personal-stories#main-content>

<https://www.theinfopool.co.uk/clinical-trials#main-content>

Original Action Required

1. Ensure the skip navigation link functions as intended.
2. Ensure that the skip navigation links appears as the first focusable items on a page.

First Retest Comments

<https://www.theinfopool.co.uk/#main-content>

<https://www.theinfopool.co.uk/prostate-and-you#main-content>

<https://www.theinfopool.co.uk/user/register#main-content>

<https://www.theinfopool.co.uk/personal-stories#main-content>

<https://www.theinfopool.co.uk/clinical-trials#main-content>

RESOLVED

All pages now contain a functioning 'Skip to content' link.

Second Retest Comments

N/A resolved in first retest

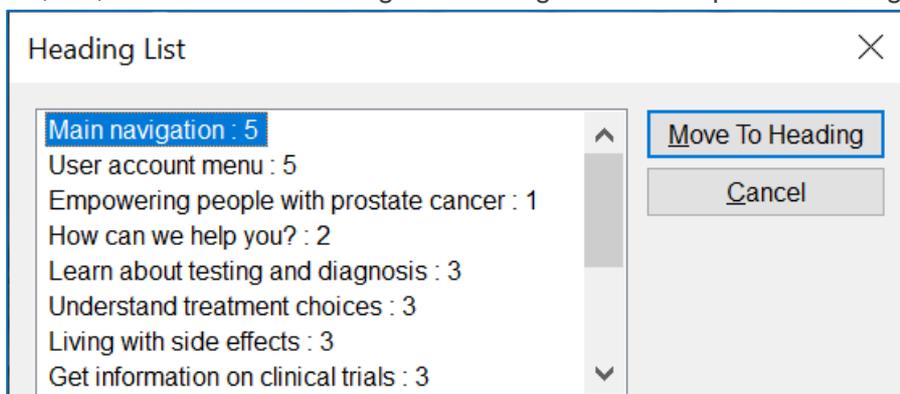
STAS-F02: Incorrect Heading Structure (Resolved)

Original Issue Description

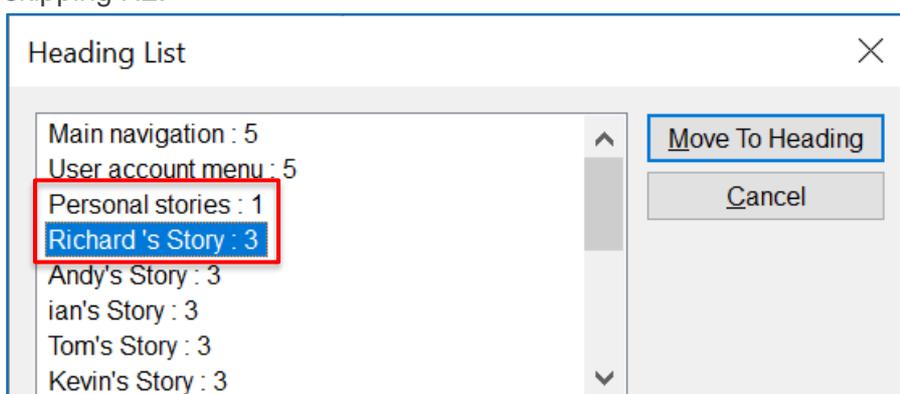
Screen reader and other assistive technology users have the ability to navigate web pages by heading structure. This means that the user can read or jump directly to top level elements (<h1>), next level elements (<h2>), third level elements (<h3>), and so on. Viewing or listening to this outline should give them a good idea of the contents and structure of the page.

There are multiple pages on the website that contain an illogical heading structure.

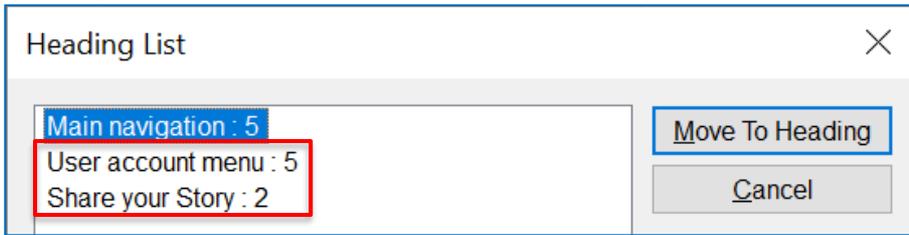
On the homepage, there is an illogical heading structure. The first heading is a H5, skipping the H1, H2, H3 and H4. This illogical heading structure is present throughout the site.



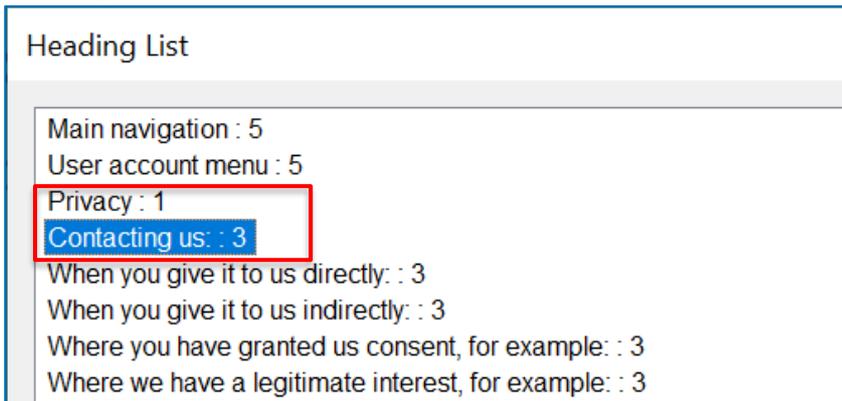
On the 'Personal stories' page, there is an illogical heading structure. The H1 is followed by a H3, skipping H2.



On the 'Register' page, there is an illogical heading structure. A H5 is followed by a H2, skipping H1.



On the 'Privacy' page, there is an illogical heading structure. The H1 is followed by a H3, skipping H2.



On the 'My account' page, there is an illogical heading structure. A H5 is followed by a H2, skipping the H1, and the H2 is followed by a H4, skipping the H3.



Original Example Occurrences

- <https://www.theinfopool.co.uk/>
- <https://www.theinfopool.co.uk/personal-stories>
- <https://www.theinfopool.co.uk/user/register>
- <https://www.theinfopool.co.uk/privacy>
- <https://www.theinfopool.co.uk/user/860>

Original Action Required

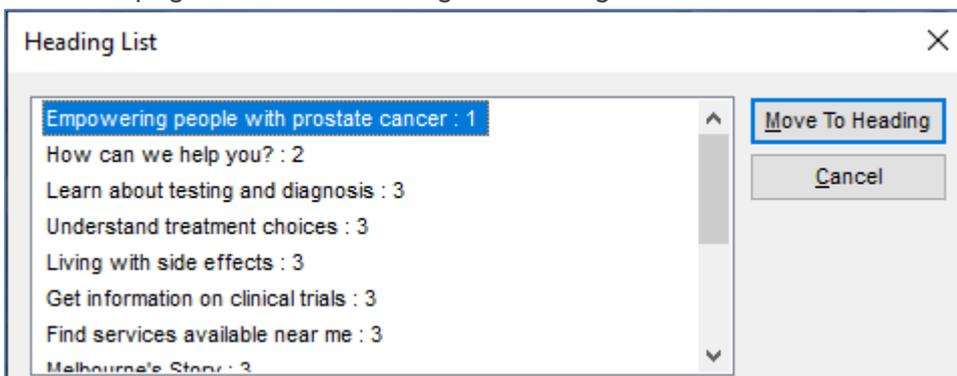
1. Ensure that all pages contain a heading 1.
2. Ensure that all heading on a page follow a logical structure.
3. Ensure that the heading structure represents the information structure of the page
4. Where widget or component elements contain a heading structure, ensure that the heading structure remains logical wherever the component is used

First Retest Comments

<https://www.theinfopool.co.uk/>

RESOLVED

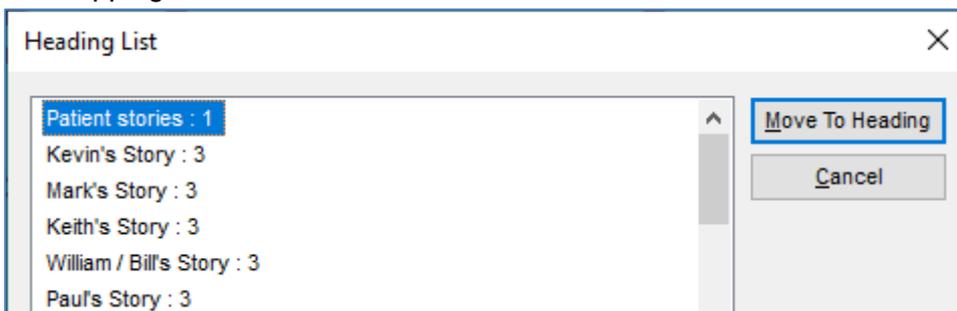
The homepage now contains a logical heading structure.



<https://www.theinfopool.co.uk/personal-stories>

UNRESOLVED

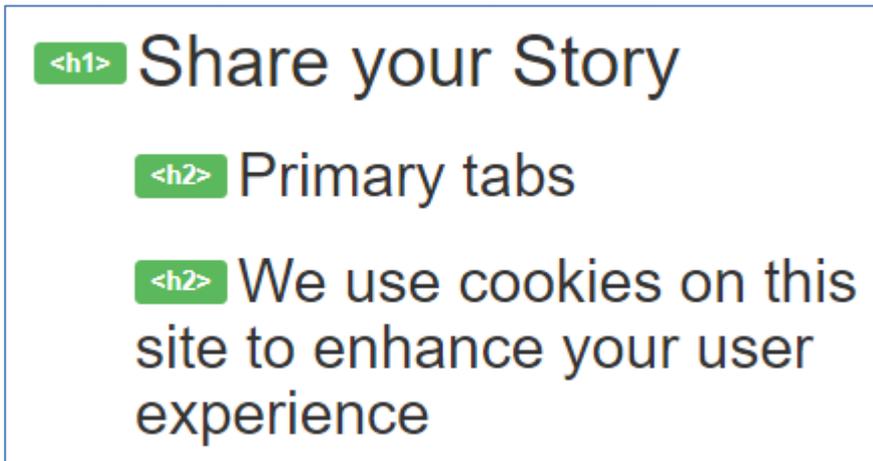
The 'Patient stories' page still contains an illogical heading structure where the H1 is followed by a H3, skipping the H2.



<https://www.theinfopool.co.uk/user/register>

RESOLVED

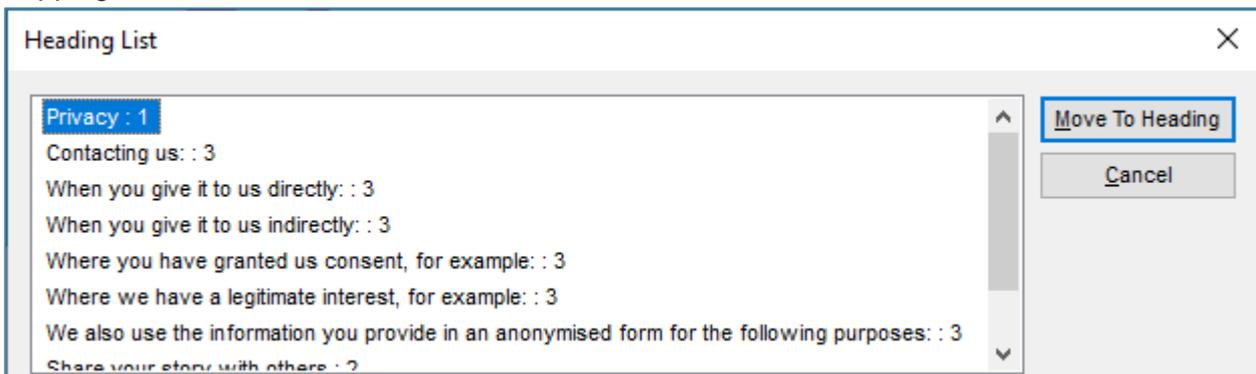
The 'register' page now contains a logical heading structure.



<https://www.theinfopool.co.uk/privacy>

UNRESOLVED

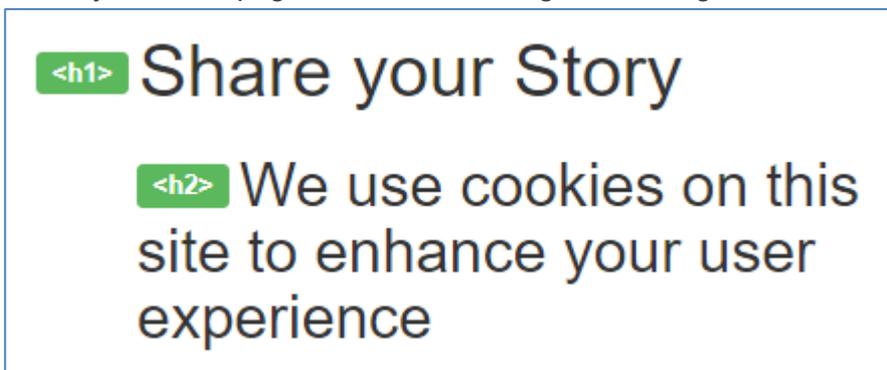
The 'Privacy' page still contains an illogical heading structure where the H1 is followed by a H3, skipping the H2.



<https://www.theinfopool.co.uk/user/860>

RESOLVED

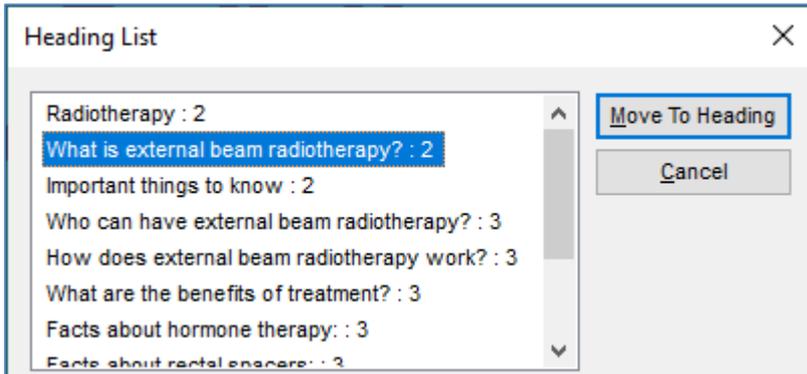
The 'My Account' page now contains a logical heading structure.



<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

NEW ISSUE

The 'external-beam-radiotherapy?page=3' contains an illogical heading structure. The first heading is a H2, skipping the H1.

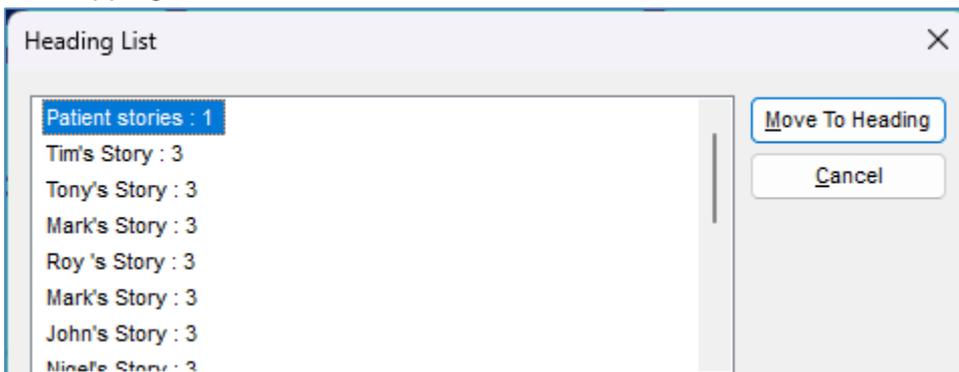


Second Retest Comments

<https://www.theinfopool.co.uk/personal-stories>

UNRESOLVED

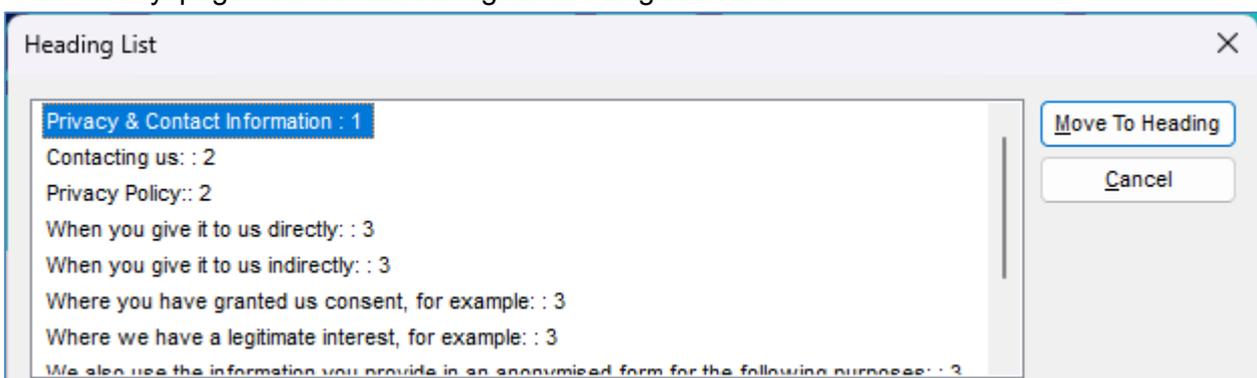
The 'Patient stories' page still contains an illogical heading structure where the H1 is followed by a H3, skipping the H2.



<https://www.theinfopool.co.uk/privacy>

RESOLVED

The 'Privacy' page now contains a logical heading structure.



<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

UNRESOLVED

The 'external-beam-radiotherapy?page=3' still contains an illogical heading structure. The first heading is a H2, skipping the H1.

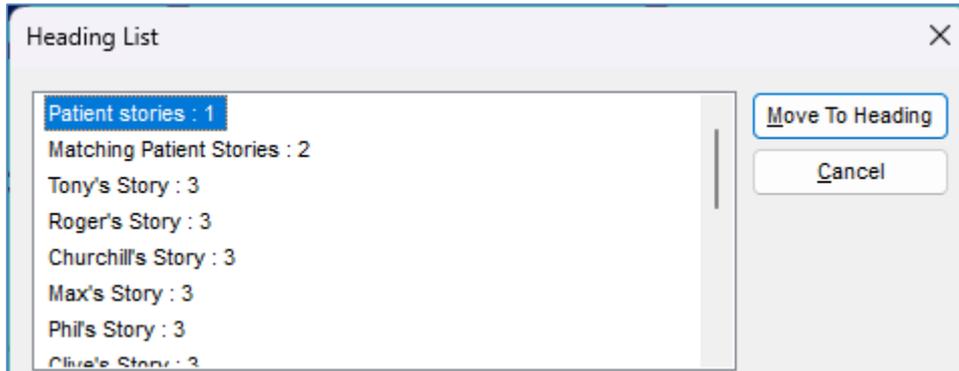


Third Retest Comments

<https://www.theinfopool.co.uk/stories/patient-stories>

RESOLVED

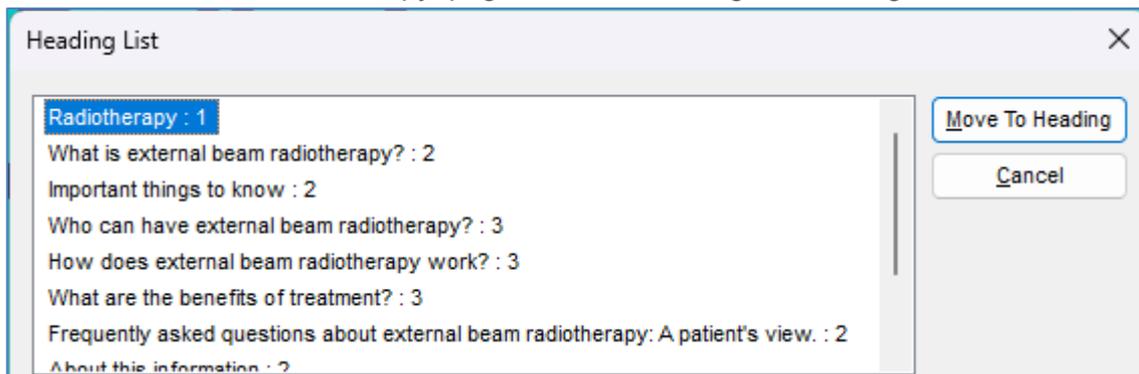
The 'Patient stories' page now has a logical heading structure.



<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

RESOLVED

The 'external-beam-radiotherapy?page=3' now has a logical heading structure.



STAS-F03: Empty Headings (Resolved)

Original Issue Description

Screen reader and other assistive technology users have the ability to navigate web pages by structure. This means that the user can read or jump directly to top level elements (<h1>), next level elements (<h2>), third level elements (<h3>), and so on. Viewing or listening to this outline should give them a good idea of the contents and structure of the page. There are empty headings on some pages. This may mean that screen reader users spend time looking for content that is not there.

On the 'Palliative Care' page, there are 3 empty headings.

Social Services
Physiotherapists
Occupational Therapists

On the 'Radiotherapy' page, there are 2 empty headings.

How does external beam radiotherapy work?
What are the benefits of treatment?

On the 'Privacy' page, there are 2 empty headings.



When you give it to us indirectly:



We also use the information you provide in an anonymised form for the following purposes:

On the 'Grading and Staging' page, there are 2 empty headings.





T4 tumours

On the 'Olaparib' page, there are 2 empty headings.





Electronic Medicine

Original Example Occurrences

<https://www.theinfopool.co.uk/palliative-care>

<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

<https://www.theinfopool.co.uk/privacy>

<https://www.theinfopool.co.uk/grading-and-staging-prostate-cancer>

<https://www.theinfopool.co.uk/olaparib>

Original Action Required

1. Ensure that all headings contain content.

First Retest Comments

<https://www.theinfopool.co.uk/palliative-care>

RESOLVED

All headings on the 'Palliative Care' page now contain content.

```
<h1> Palliative Care
<h2> What is palliative care?
<h2> Important things to know
  <h3> Why would I want palliative care?
  <h3> How do I get palliative care?
  <h3> Your GP
  <h3> Your hospital doctor
  <h3> Social services
  <h3> Physiotherapists
  <h3> Occupational therapists
  <h3> Dieticians
<h2> About this information
<h2> Share your story with others
```

<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

RESOLVED

All headings on the 'Palliative Care' page now contain content.

```
(Missing heading)
<h2> Radiotherapy
<h2> What is external beam radiotherapy?
<h2> Important things to know
  <h3> Who can have external beam radiotherapy?
  <h3> How does external beam radiotherapy work?
  <h3> What are the benefits of treatment?
  <h3> Facts about hormone therapy:
  <h3> Facts about rectal spacers:
  <h3> Facts about fiducial markers:
<h2> About this information
<h2> What is risk?
<h2> About this information
<h2> What is the impact?
  <h3> Physical and social wellbeing
  <h3> Effect on relationships
  <h3> Sexual activity
  <h3> Sense of self
  <h3> Wellbeing and quality of life
  <h3> Mental and emotional health
  <h3> Fatigue
  <h3> Peter's Story
  <h3> Cormac's Story
  <h3> Noel's Story
  <h3> Derek's Story
  <h3> James's Story
  <h3> Tony's Story
  <h3> Billy's Story
  <h3> Simon's Story
  <h3> Oliver's Story
  <h3> Jeremy's Story
  <h3> Richard's Story
  <h3> Henry's Story
  <h3> Pagination
<h2> Share your story with others
```

<https://www.theinfopool.co.uk/privacy>

RESOLVED

All headings on the 'Privacy' page now contain content.

<h1> Privacy

<h2> (Missing heading)

- <h3> Contacting us:**
- <h3> When you give it to us directly:**
- <h3> When you give it to us indirectly:**
- <h3> Where you have granted us consent, for example:**
- <h3> Where we have a legitimate interest, for example:**
- <h3> We also use the information you provide in an anonymised form for the following purposes:**

<h2> Share your story with others

<https://www.theinfopool.co.uk/grading-and-staging-prostate-cancer>

RESOLVED

All headings on the 'Grading and Staging' page now contain content.

<h1> Grading and Staging

- <h2> What does grading and staging mean?**
- <h2> How does cancer grading work?**
 - <h3> Gleason score**
 - <h3> Grade Group**
- <h2> How does cancer staging work?**
- <h2> Tumour**
 - <h3> T1 tumours**
 - <h3> T2 tumours**
 - <h3> T3 tumours**
 - <h3> T4 tumours**
- <h2> Node**
- <h2> Metastases**
 - <h3> What are lymph nodes?**
- <h2> About this information**
- <h2> Share your story with others**

<https://www.theinfopool.co.uk/olaparib>

RESOLVED

All headings on the 'Olaparib' page now contain content.

<h1> Olaparib (Lynparza)

<h2> What is Olaparib?

<h2> Important things to know

<h3> Who can have olaparib?

<h3> What are BRCA genes?

<h3> How do I know if I have a faulty BRCA gene?

<h3> How often do I take olaparib?

<h3> Will I need to use contraception?

<h2> Side effects that you should report straight away:

<h3> These may affect more than Very common

<h2> Electronic Medicines Compendium (EMC)

<h3> May affect up to

<h3> Common

<h2> About this information

<h2> Share your story with others

Second Retest Comments

Not applicable as Resolved during first retest.

STAS-F04: Missing Alt Text (Resolved)

Original Issue Description

All images must contain a valid alternative text to allow screen readers to hear the description of the image. If an item is used for decoration, a null alt attribute should be included (alt=""), to hide the items from Screen Reading software. It will cause less confusion, while making the website more usable and accessible as a result.

Furthermore, an image with a null ALT attribute should not have a TITLE or ARIA label attributes, as it can impact on screen reader users as follows:

JAWS: Ignores all images with ALT="".

NVDA: Reads some images with ALT="" and a TITLE or ARIA label.

WindowEyes: Reads images with ALT="" and a TITLE or ARIA label.

VoiceOver Reads images with ALT="" and a TITLE or ARIA label.

There are a number of instances where images are missing alternative text.

On the 'Olaparib' page, there is an image missing an alternative text. This issue is present across the example occurrences.



Original Example Occurrences

<https://www.theinfopool.co.uk/olaparib>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery?page=10>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery?page=2>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery>

<https://www.theinfopool.co.uk/prostate-and-you>

Original Action Required

1. Ensure that all images used purely for decoration purposes have a blank alternative text attribute, i.e. alt="".
2. Ensure that all non-text content used as a link to other information is given a suitable descriptive alternative text to indicate what content is being linked to.
3. Ensure that any image with a null alternative text has no title attribute

First Retest Comments

<https://www.theinfopool.co.uk/olaparib>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery?page=10>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery?page=2>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery>

<https://www.theinfopool.co.uk/prostate-and-you>

RESOLVED

All images on all pages now contain alternative text attributes. The original image could not be located.

Second Retest Comments

Not applicable as Resolved during first retest.

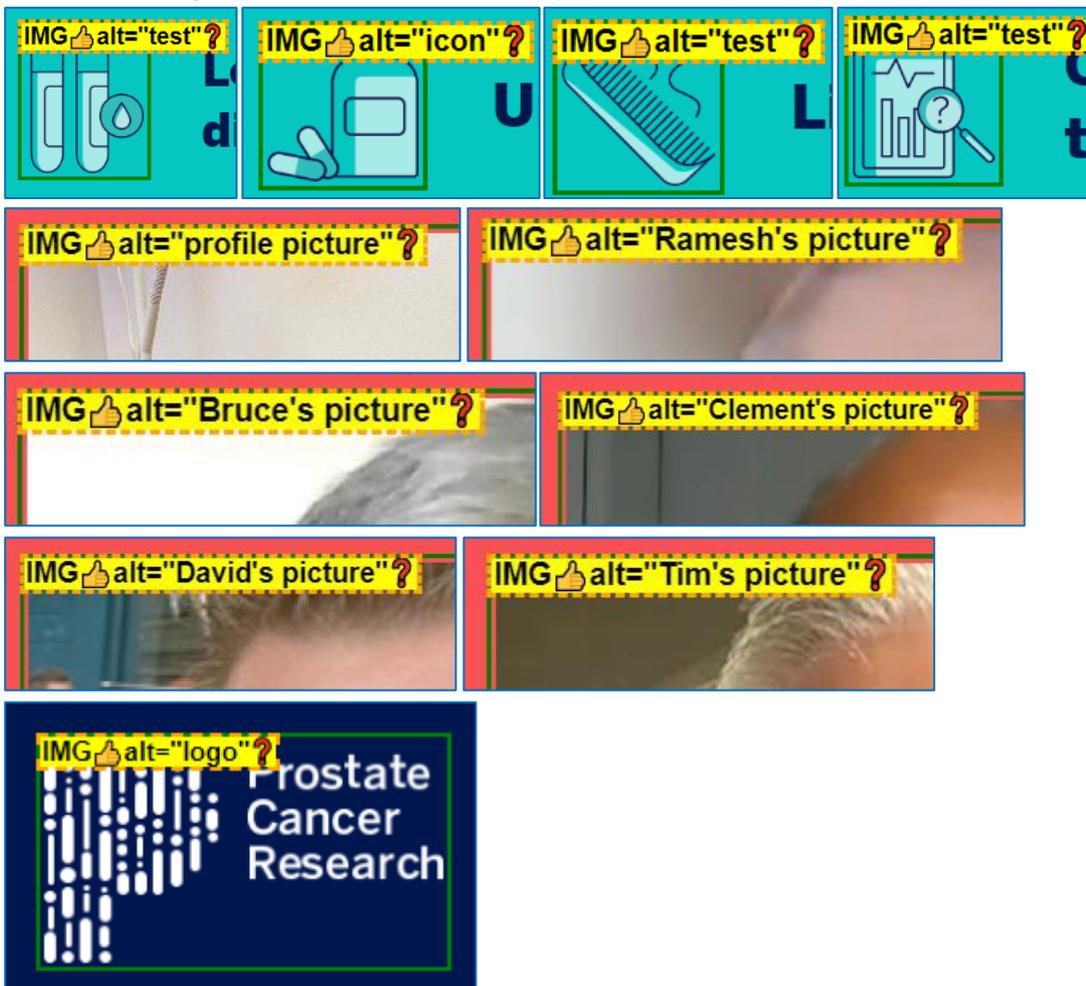
STAS-F05: Non-Descriptive Alt Text (Resolved)

Original Issue Description

Describing the content of images is very important to give users with a visual impairment a similar experience of a website as sighted visitors. Without a valid alternative text, Screen Reading software will use the filename of the image to try and describe the content of the image. Missing out alternative text or using a non-descriptive alternative text can cause confusion for screen reader users.

There were a number of instances where images had non-descriptive alt text.

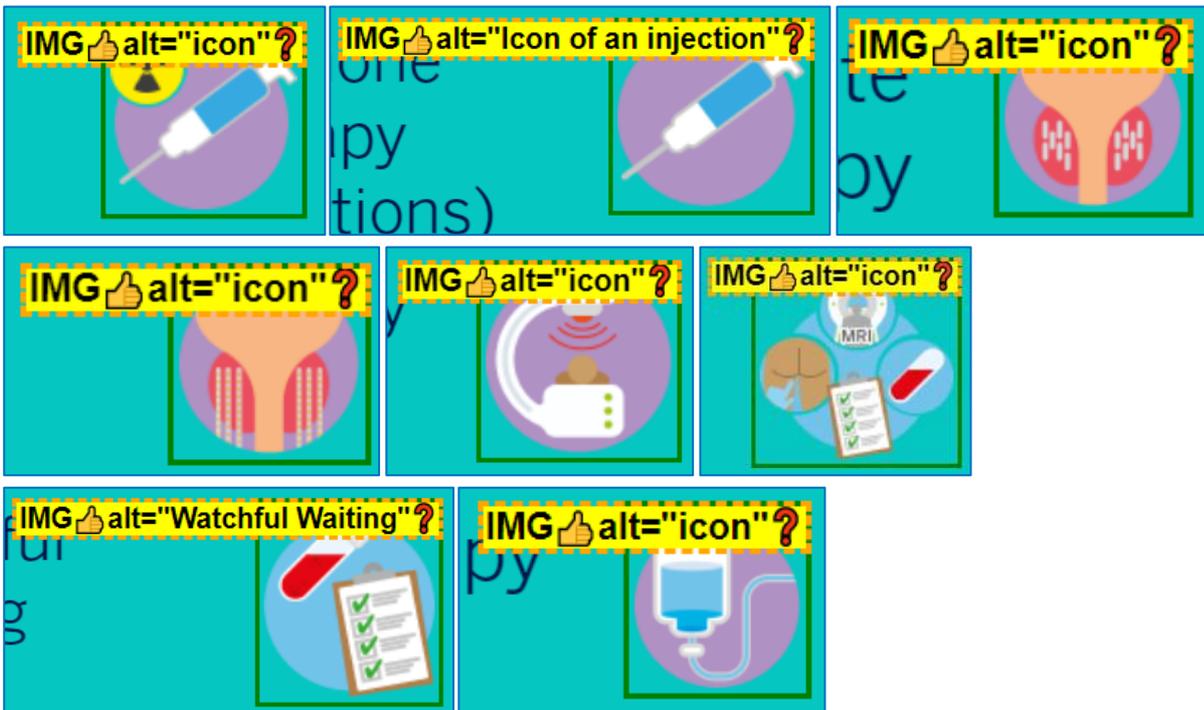
On the homepage, there are 11 images that contained a non-descriptive alt text. The 'Logo' link is an issue throughout the site.



On the 4th page of the 'Personal stories' page there are 11 images that contained a non-descriptive alt text, including:



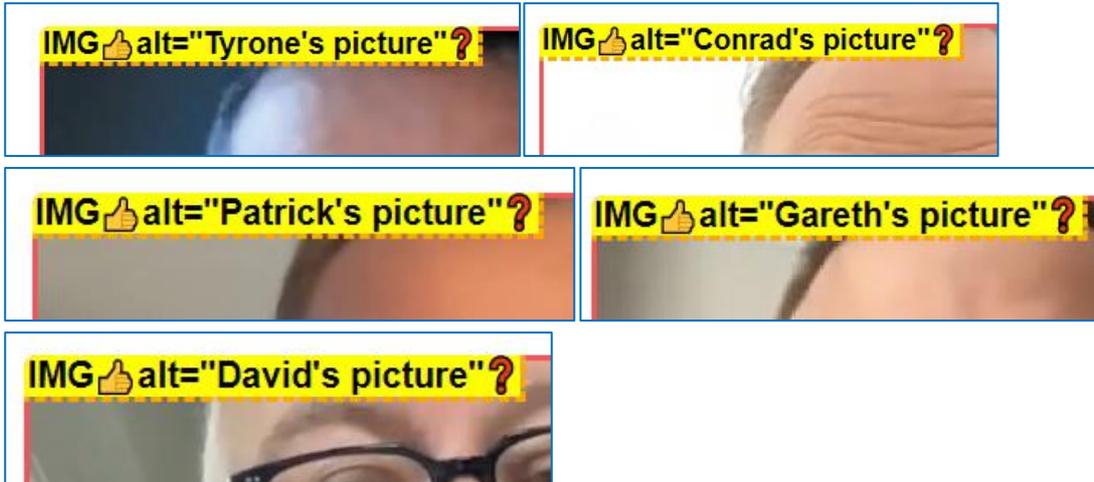
On the 'Treatment comparison' page, there are 10 images that contained a non-descriptive alt text, including:



On the 'Living with Side Effects' page, there are 4 images that contained a non-descriptive alt text.



On the 'Personal stories - Ethnicity' page, there are 5 images that contained a non-descriptive alt text.



Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=27&page=4>

<https://www.theinfopool.co.uk/treatment-comparison>

<https://www.theinfopool.co.uk/living-side-effects?page=12>

[https://www.theinfopool.co.uk/personal-stories?ethnicity\[0\]=16&page=16](https://www.theinfopool.co.uk/personal-stories?ethnicity[0]=16&page=16)

Original Action Required

1. Ensure all non-text content has a suitable descriptive alternative text.
2. Where a visible caption is available, the alt and title attributes should be set to null, i.e. alt="", title=""
3. Ensure that all non-text content used as a link to other information is given a suitable descriptive alternative text to indicate what content is being linked to.

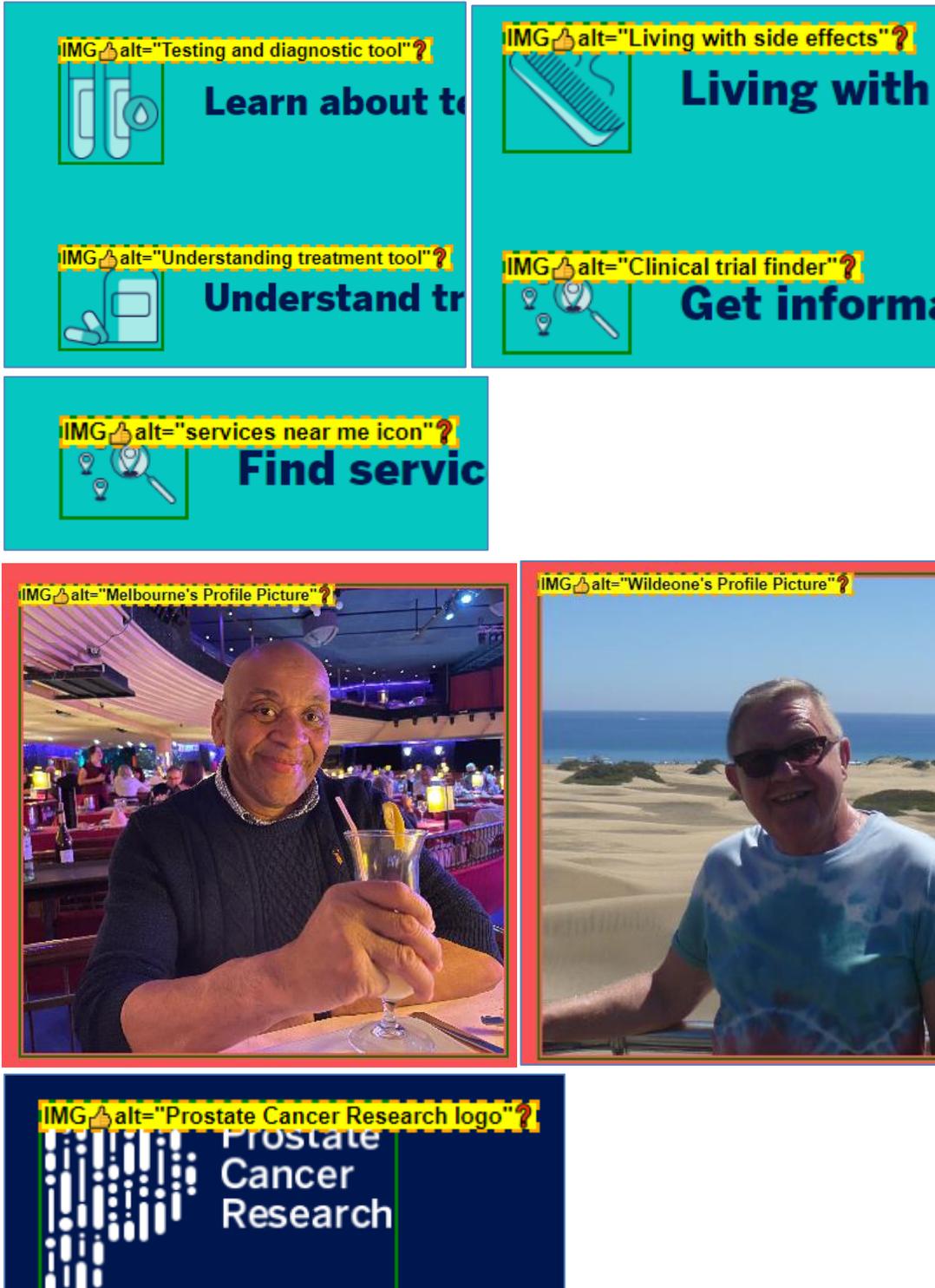
Note: The title attribute is not a substitute for alternative text

First Retest Comments

<https://www.theinfopool.co.uk/>

RESOLVED

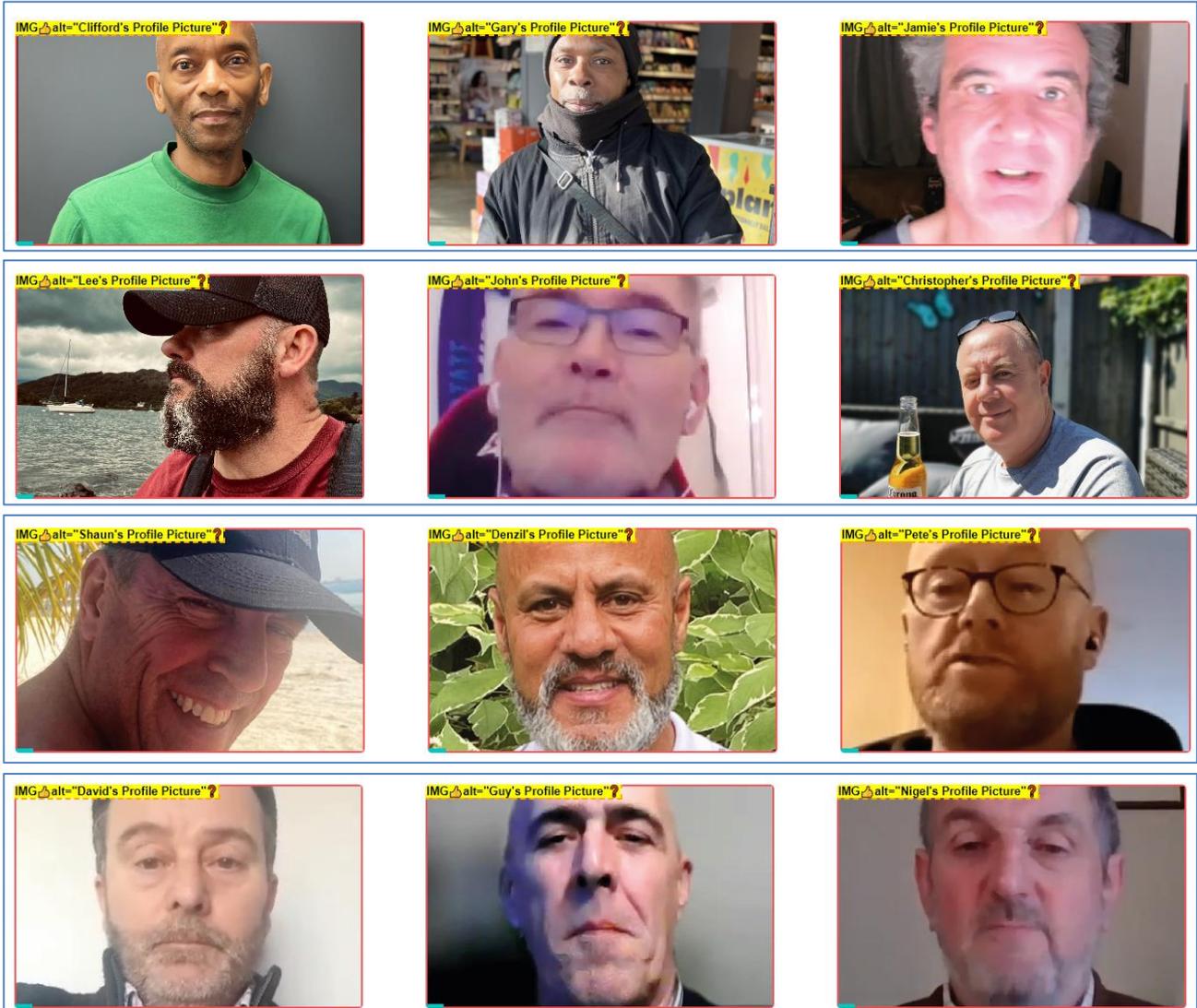
All images on the homepage contain descriptive alternative text attributes.



<https://www.theinpool.co.uk/personal-stories?age%5B0%5D=27&page=4>

RESOLVED

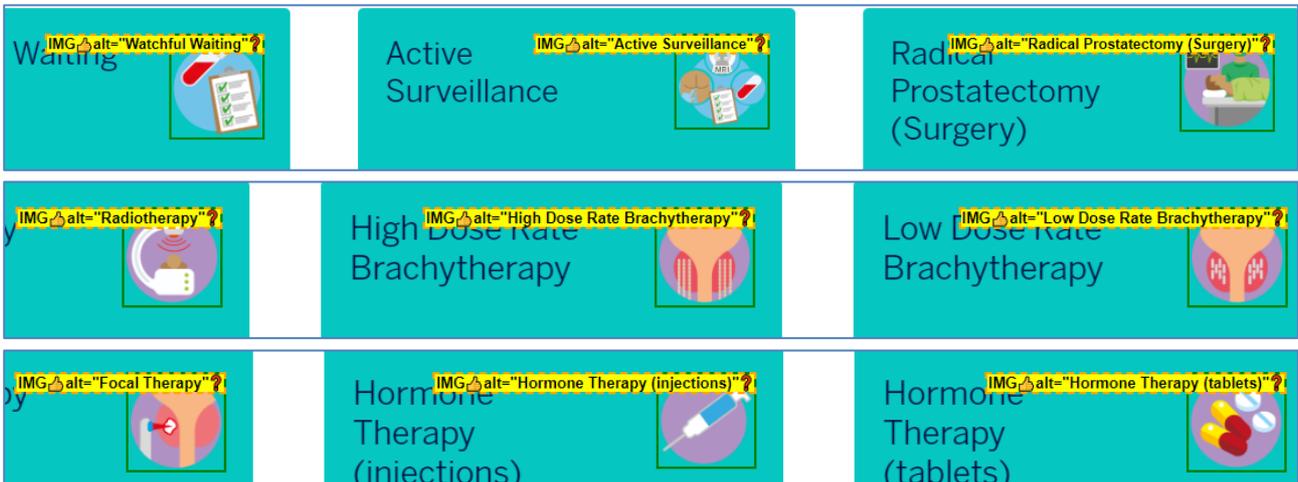
All images on page 4 of the 'Patient stories' pages contain descriptive alternative text attributes.

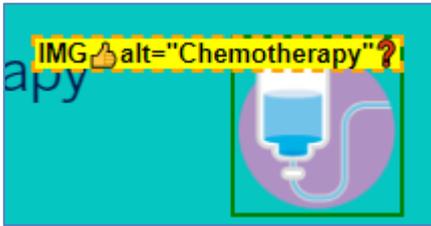


<https://www.theinpool.co.uk/treatment-comparison>

RESOLVED

All images on the Treatment comparison' page contain descriptive alternative text attributes.





<https://www.theinfolpool.co.uk/living-side-effects?page=12>

RESOLVED

All images on page 12 of the 'Living with side effects' pages contain descriptive alternative text attributes.



Stephen's Story

Ethnicity: White British | **Age:** 70-79



Alan's Story

Ethnicity: White British | **Age:** 50-59



Andrew's Story

Ethnicity: Black British | **Age:** 50-59



Malcolm's Story

Ethnicity: White British | **Age:** 60-69



David's Story

Ethnicity: White British | **Age:** 60-69



Lou's Story

Ethnicity: White British | **Age:** 60-69



RESOLVED

All images on page 16 of the 'Patient stories' pages contain descriptive alternative text attributes.



JP's Story

Ethnicity: White British | **Age:** 60-69



Nick's Story

Ethnicity: White British | **Age:** 60-69



Steve's Story

Ethnicity: White British | **Age:** 70-79



Alex's Story

Ethnicity: White British | **Age:** 50-59



David's Story

Ethnicity: White British | **Age:** 60-69



Steve's Story

Ethnicity: White British | **Age:** 60-69



Second Retest Comments

Not applicable as Resolved during first retest.

STAS-F06: Empty links (Resolved)

Original Issue Description

The text of a link should provide a clear description of the link and the link's purpose. Providing descriptive link text will allow users to easily determine the function of the link and make educated decisions to click the link or not. When a link is empty, screen readers will create the text of a link from the URL. This is not always understandable by a user.

On the 'Living with Side Effects' page, there are 9 empty links, including:
This issue is present across the example occurrences.



When all the 'Compare' links are activated on the 'Treatment comparison' page, there are 11 empty links.



Original Example Occurrences

<https://www.theinfopool.co.uk/living-side-effects>

<https://www.theinfopool.co.uk/personal-stories>

<https://www.theinfopool.co.uk/personal-stories?ethnicity%5B0%5D=16>

<https://www.theinfopool.co.uk/living-side-effects?page=2>

<https://www.theinfopool.co.uk/personal-stories?page=3>

<https://www.theinfopool.co.uk/treatment-comparison?items=46+48+45+44+43+42+11+10+8>

Original Action Required

1. Remove empty links

First Retest Comments

<https://www.theinfopool.co.uk/living-side-effects>

RESOLVED

No empty links are present on the 'Living with side effects' page.

<https://www.theinfopool.co.uk/personal-stories>

RESOLVED

No empty links are present on the 'Patient stories' page.

<https://www.theinfopool.co.uk/personal-stories?ethnicity%5B0%5D=16>

RESOLVED

No empty links are present on page 6 of the 'Patient stories' pages.

<https://www.theinfopool.co.uk/living-side-effects?page=2>

RESOLVED

No empty links are present on page 2 of the 'Living with side effects' pages.

<https://www.theinfopool.co.uk/personal-stories?page=3>

RESOLVED

No empty links are present on page 3 of the 'Patient stories' pages.

<https://www.theinfopool.co.uk/treatment-comparison?items=46+48+45+44+43+42+11+10+8>

RESOLVED

No empty links are present on the 'Treatment comparison' page.

Second Retest Comments

Not applicable as Resolved during first retest.

STAS-F07: Non-Descriptive Link Text (Resolved)

Original Issue Description

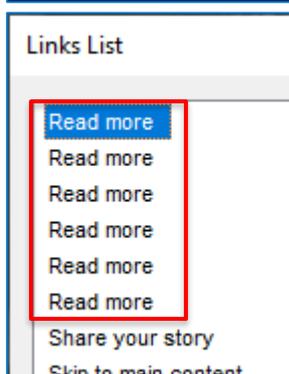
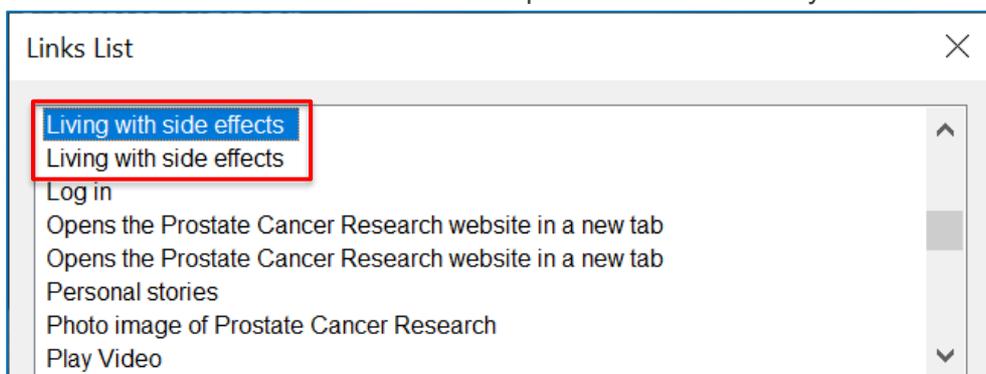
The text of a link should describe the destination of the link and the link's purpose. Providing a descriptive link text will allow users to easily determine the function of the link and make educated decisions to click the link or not.

If it is not possible to identify the purpose of the link from the link text itself, then this information should be provided in context.

Screen reader users have the ability to display and navigate by lists of elements, or jump from element to element. Navigating this way is much quicker than listening to a whole page, however the context provided by paragraphs and other narrative is lost and non-descriptive links become harder to understand.

For downloadable links, we recommend that the file type and size of the file is also included in the link text to allow the user to make a decision whether or not to download the file.

On the homepage, there are 2 non-descriptive links labelled 'Living with side effects' that lead to different destinations and 6 non-descriptive links labelled 'Read more' that lead to different destinations. There is also a non-descriptive link labelled 'Play video'





Links List

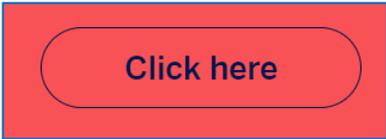
- Play Video**
- Learn about testing and diagnosis
- Go to the testing and diagnosis tool by clicking here
- Understand treatment choices
- Go to the treatment tool by clicking here
- Living with side effects
- Go to the living with side effects page by clicking here
- Get information on clinical trials



On the 'Clinical Trial Information' page, there are non-descriptive links labelled 'Click here' and 'Website'.

Links List

- About infopool
- Click here**
- Clinical trials
- Clinical Trials
- Contact us
- Facebook
- Health Research Authority website
- Health Research Authority website



Links List

- Testing and diagnosis
- Treatment comparison
- Twitter
- Understanding treatment choices
- Watch on YouTube
- website**
- What are clinical trials?



Page 9 of the 'Living with Side Effects' pages contains the following non-descriptive links:

- 3 x '50-59'
- 4 x '60-69'
- 2 x '70-79'
- 2 x 'Profile picture'
- 10 x 'White British'

These non-descriptive links are an issue throughout the 'Living with Side Effects' and 'Personal Stories' pages.

Links List

50-59
50-59
50-59
60-69
60-69
60-69
60-69
70-79

50-59

60-69

Links List

70-79
70-79
70-79
About infopool

70-79

Links List

Profile Picture
Profile Picture
Prostate and you



Links List

White British
White British

White British

On the 'Living with Side Effects' page 11, there are 2 additional non-descriptive links labelled John's Story that lead to different destinations.

The image shows a 'Links List' menu on the left with 'John's Story' highlighted. To the right are two identical cards for 'John's Story'. Each card displays 'Ethnicity: White British' and 'Age: 70-79'.

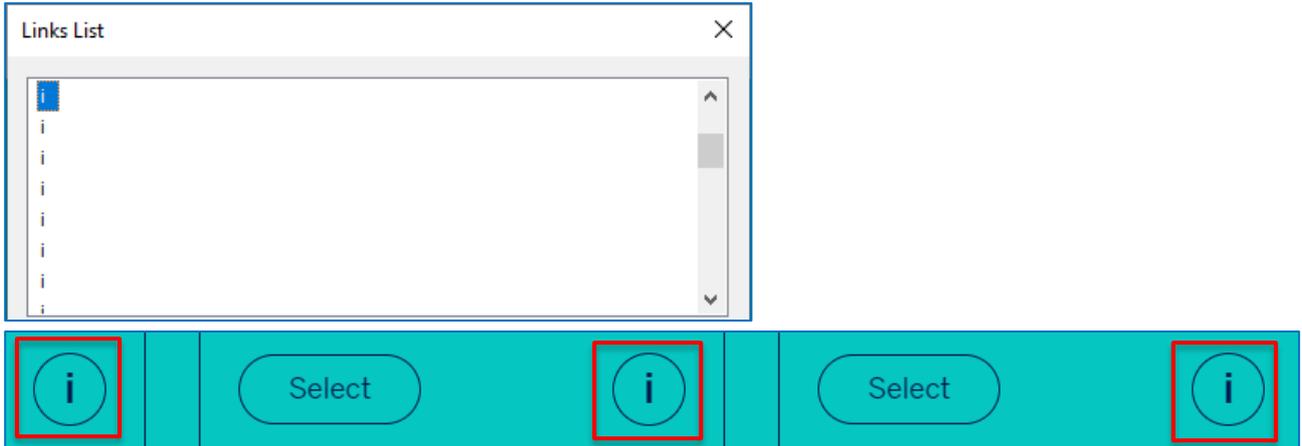
On the 'Resources' tab on the 'Living with Side Effects' page, there are non-descriptive links labelled 'Centres' and 'Form on their website'.

The image shows a 'Links List' menu on the left with 'centres' highlighted. To the right are two non-descriptive links: 'centres' and 'form on their website'.

On the 'Personal stories - Ethnicity' page 3, there are 2 additional non-descriptive links labelled 'David's Story' and 2 additional non-descriptive links labelled 'Peter's Story' that lead to different destinations.

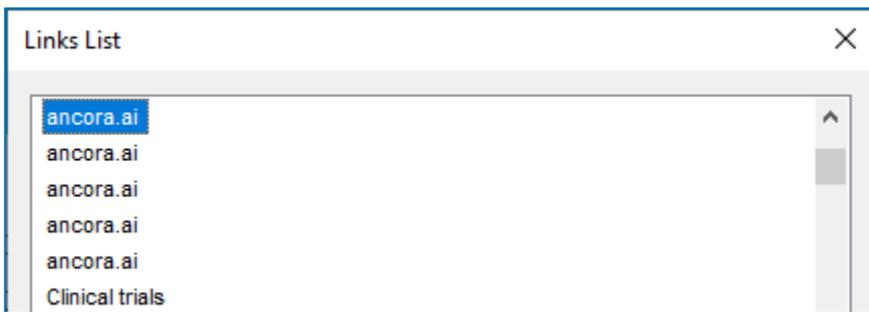
The image shows two 'Links List' menus on the left. The top one has 'David's Story' highlighted, and the bottom one has 'Peter's Story' highlighted. To the right are four cards: two for 'David's Story' and two for 'Peter's Story', each with a red header bar.

On the 'Section 2: About your treatments' page, there are 11 non 'descriptive links labelled 'i'.that lead to different destinations. This issue is also present on the 'Treatment comparison' page.

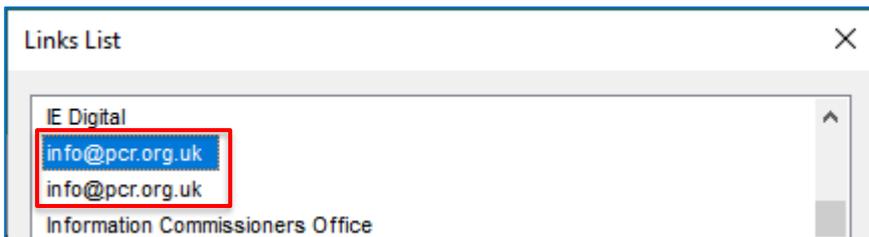


The 'Privacy' page contains the following non-descriptive links:

- 5 x 'ancora.ai'
- x 'info@pcr.org.uk'
- 1 x '1156027'
- 1 x '0203 7355 444'



[ancora.ai](#) if [\(ancora.ai\)](#) and [with ancora.ai](#) [ancora.ai](#) and [ancora.ai](#) at

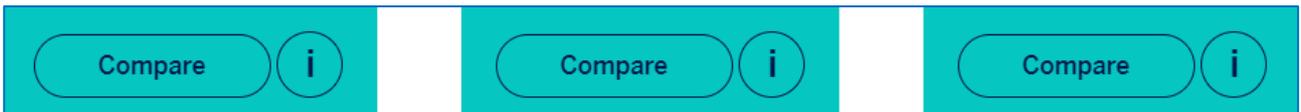
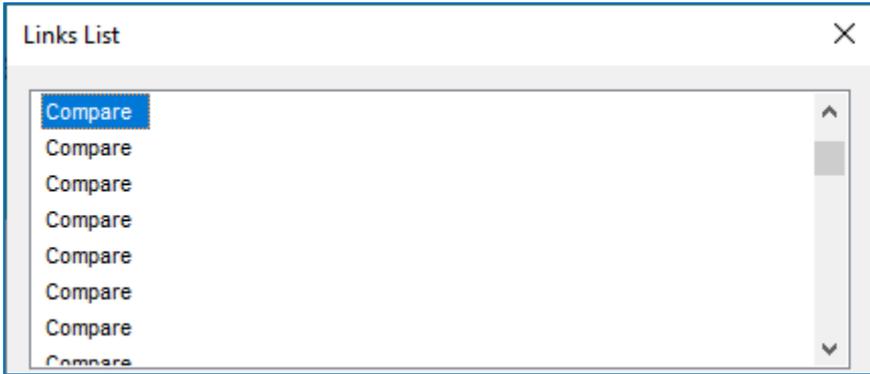


search, Suite 2, 2, [at any point you v](#)
[info@pcr.org.uk](#) [it info@pcr.org.uk](#)

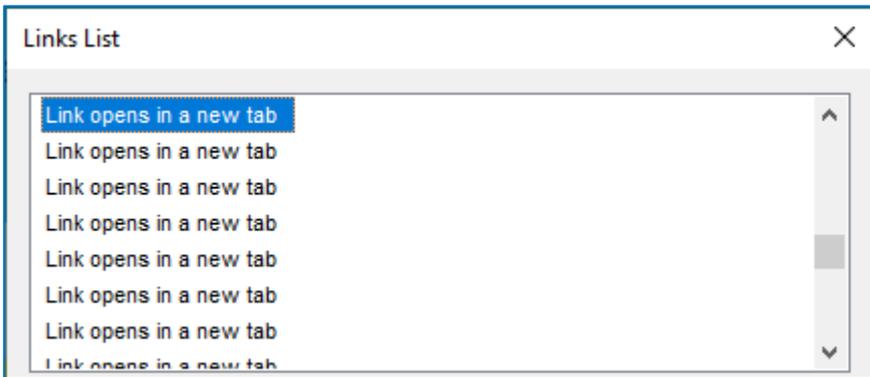


[\(1156027\).](#) [0203 7355 444.](#)

On the 'Treatment comparison' page, there are 10 additional non-descriptive links labelled 'Compare' that lead to different destinations.

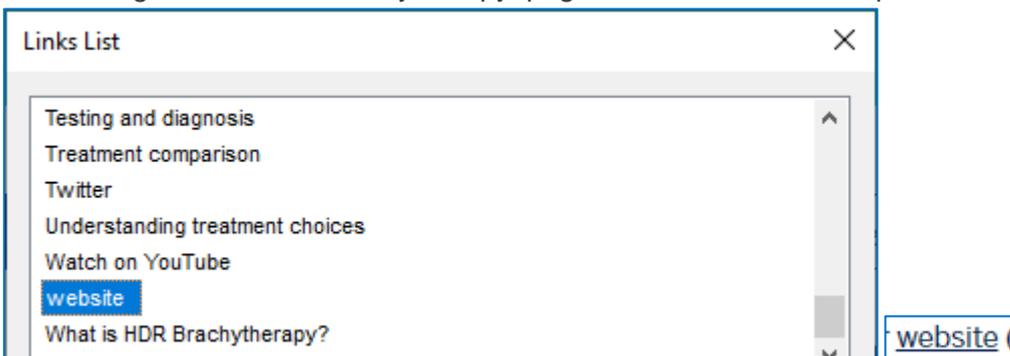


When all the 'Compare' links are activated on the 'Treatment comparison' page, there are 9 non-descriptive links labelled 'Link opens in a new tab' that lead to different destinations.

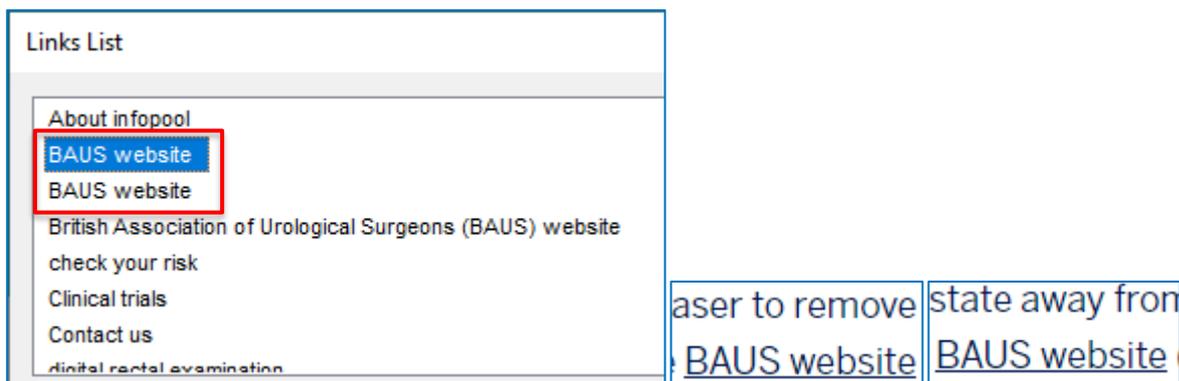


```
<div class="more-link"> flex
  <a href="/treatment/radium-223" aria-label="Link opens in a new tab"
  title="Find out more about Radium-223 as a treatment" target="_blank">Read more</a> == $0
</div>
```

On the 'High Dose Rate Brachytherapy' page, there is a non-descriptive link labelled 'Website'.



On the 'Your Prostate and You' page, there are 2 non-descriptive links labelled 'BAUS website' that lead to different destinations.



Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/clinical-trials>

<https://www.theinfopool.co.uk/living-side-effects?page=9>

<https://www.theinfopool.co.uk/personal-stories?page=9>

<https://www.theinfopool.co.uk/living-side-effects?page=11>

<https://www.theinfopool.co.uk/living-side-effects>

[https://www.theinfopool.co.uk/personal-stories?ethnicity\[0\]=16&page=3](https://www.theinfopool.co.uk/personal-stories?ethnicity[0]=16&page=3)

https://www.theinfopool.co.uk/node/7?check_logged_in=1

<https://www.theinfopool.co.uk/privacy>

<https://www.theinfopool.co.uk/treatment-comparison>

<https://www.theinfopool.co.uk/treatment-comparison?items=46+48+45+44+43+42+11+10+8>

<https://www.theinfopool.co.uk/treatment/high-dose-rate-brachytherapy-hdr-or-temporary-brachytherapy>

<https://www.theinfopool.co.uk/prostate-and-you>

Original Action Required

1. Ensure the purpose of links can be determined from immediate context.
2. Provide additional context to links by altering the link text, adding visually hidden content using CSS, adding an ARIA-label or using ARIA-describedby to link to other content.
3. Ensure links to non-HTML documents include file type and file size within the link text.

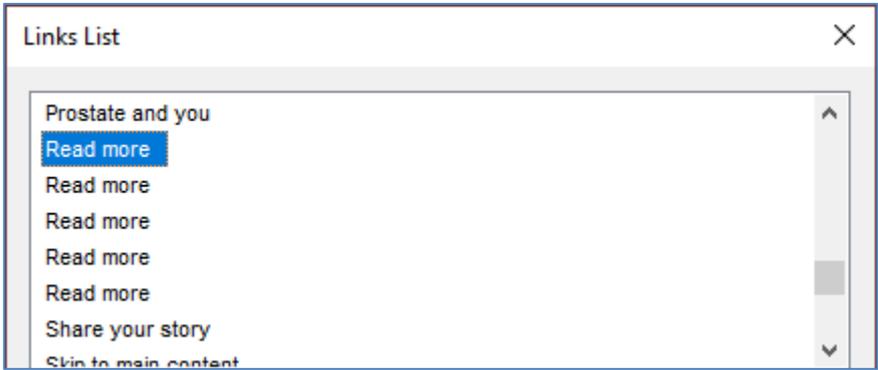
Note: Where ARIA is used to provide context, the visual label should appear in the aria label.

First Retest Comments

<https://www.theinfopool.co.uk/>

PARTIALLY RESOLVED

On the homepage, the 2 'Living with side effects' links now lead to the same destination. However, there are still 5 non-descriptive links labelled 'Read more' and a non-descriptive link labelled 'Play Video'.



<https://www.theinfopool.co.uk/clinical-trials>

PARTIALLY RESOLVED

The 'Clinical Trials' page no longer contains a link labelled 'Click here'.



However, there is still a non-descriptive link labelled 'website' present on the page.



Who regulates tissue collection?

- The Human Tissue Authority (HTA) are an arm's-length body of the Department of Health and Social Care. They:
 - License and inspect organisations that collect human tissue
 - Make sure organisations remove, store and use tissues in an appropriate and respectful way
 - Make sure that organisations ask for your consent.
- You can find out more about their work by visiting their [website](#) (this will open in an external tab).

<https://www.theinfopool.co.uk/living-side-effects?page=9>

PARTIALLY RESOLVED

Page 9 of the 'Living with side effects' pages no longer contains the original non-descriptive links. However, there are now multiple links that include the links image alternative text attributes. This issue is present on multiple pages throughout the site.



Robin's Story

Ethnicity: White British



Antony's Story

Ethnicity: White British | **Age:** 70-79



Simon's Story

Ethnicity: White British | **Age:** 60-69

Links List

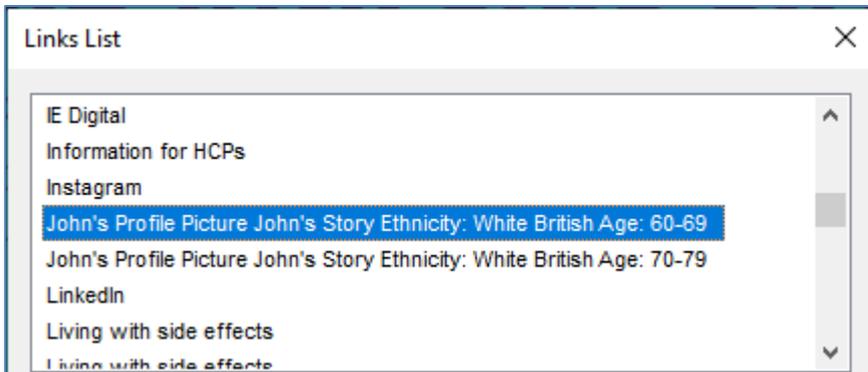
Antony's Profile Picture Antony's Story Ethnicity: White British Age: 70-79
Simon's Profile Picture Simon's Story Ethnicity: White British Age: 60-69
James' Profile Picture James' Story Ethnicity: White British Age: 70-79
Hamish's Profile Picture Hamish's Story Ethnicity: White British Age: 60-69
Michael's Profile Picture Michael's Story Ethnicity: White British Age: 70-79
Shreevo's Profile Picture Shreevo's Story Ethnicity: White British
Mike's Profile Picture Mike's Story Ethnicity: White British Age: 70-79
Andy's Profile Picture Andy's Story Ethnicity: White British Age: 60-69

```
<a href="/story/robins-story-5" class="story-teaser"> flex == $0
  <div class="story-teaser__image"> flex
    <div class="field field--name-field-profile-picture field--type-image field--label-hidden field__item">
      
    </div>
    <div class="story-teaser__type"> </div>
  </div>
  <div class="story-teaser__content"> ... </div>
</a>
```

<https://www.theinfopool.co.uk/living-side-effects?page=11>

PARTIALLY RESOLVED

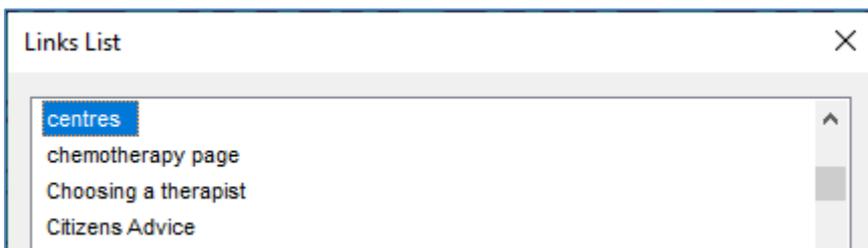
The 2 original 'John's story' link can now be differentiated by the age added to the link labelling, however, should 2 people with the same name and in the same age bracket be added to the page this would result in non-descriptive links once again. Furthermore, the addition of the added alternative image text has resulted in non-descriptive links.



<https://www.theinfopool.co.uk/living-side-effects>

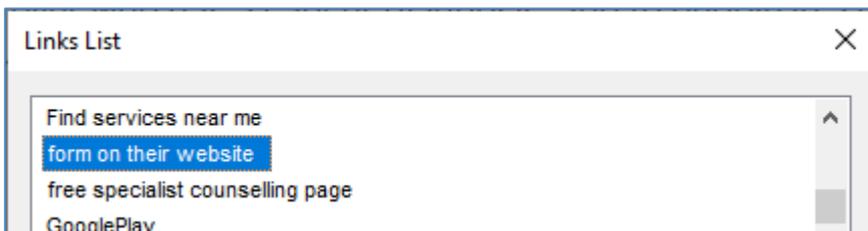
UNRESOLVED

On the 'Resources' tab on the 'Living with side effects' page, there are still non-descriptive links labelled 'centres' and 'form on their website'.



Maggie's

- [Maggie's](#) (link opens in new external tab) offer free support to anyone with cancer and their families. You can access face-to-face support at one of their [centres](#) (link opens in new external tab) or online.



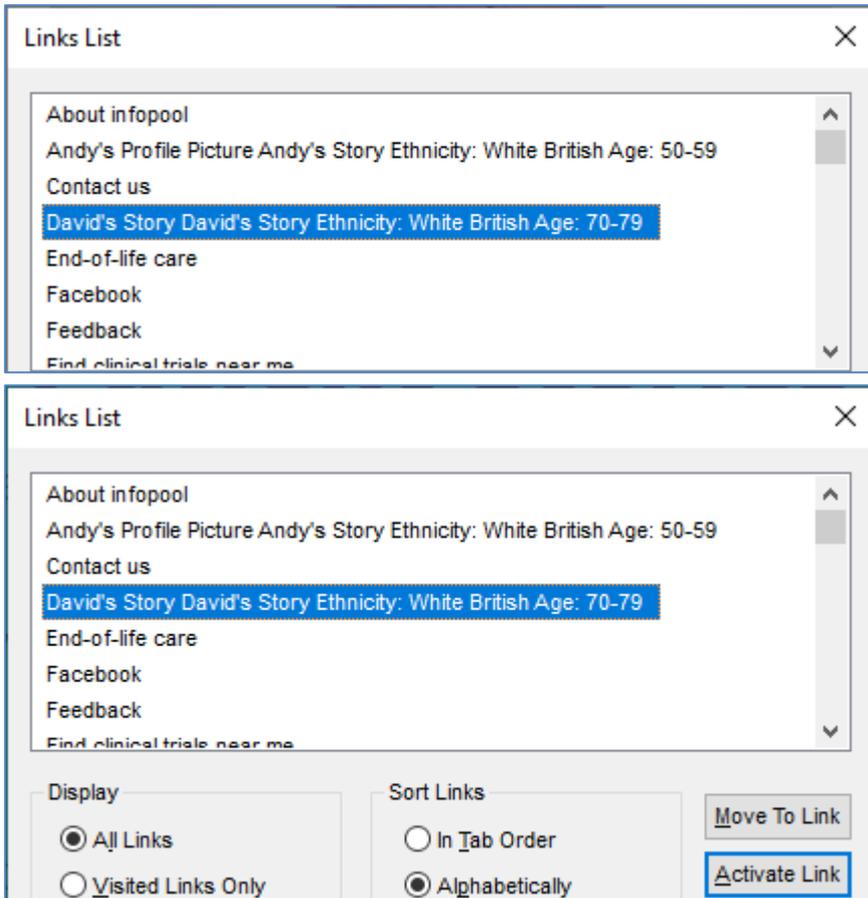
Prostate Cancer UK

- Prostate Cancer UK have a page on [sex and relationships](#) (link opens in new external tab).
- Prostate Cancer UK also run a sexual support service. You can talk to one of their specialist nurses about the impact of treatment on your sexuality and relationships.
- They can discuss possible treatments or ways to deal with the changes.
- To sign up for the service, contact their specialist nurses on 0800 074 8383.
- You can also fill in a [form on their website](#) (link opens in new external tab). One of their specialist nurses will assess whether or not the service will suit your needs.

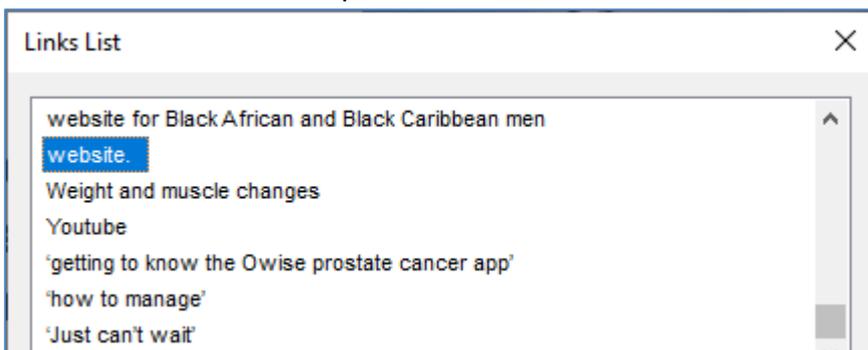
<https://www.theinfopool.co.uk/personal-stories?ethnicity%5b0%5d=16&page=3>

PARTIALLY RESOLVED

On page 3 of the 'Patient stories' pages, there are no longer duplicated links of 'David's Story' and 'Peter's Story'. However, the addition of the added alternative image text has resulted in multiple non-descriptive links.



There is also a non-descriptive link labelled 'website'.



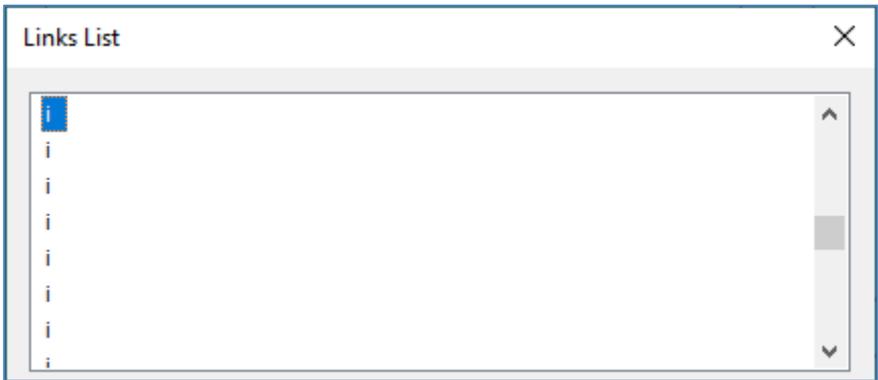
The Institute of Psychosexual Medicine

- The Institute of Psychosexual Medicine (IPM) trains doctors and related health professional who see patients with psychosexual issues.
- They deal with problems such as:
 - Erectile dysfunction
 - Loss of interest in sex
 - Difficulty with orgasm
- You can find an IPM specialist near you by vising their [website.](#)

https://www.theinfopool.co.uk/node/7?check_logged_in=1

UNRESOLVED

The 'Section 2 About your treatments' page still contains non-descriptive links labelled '1'

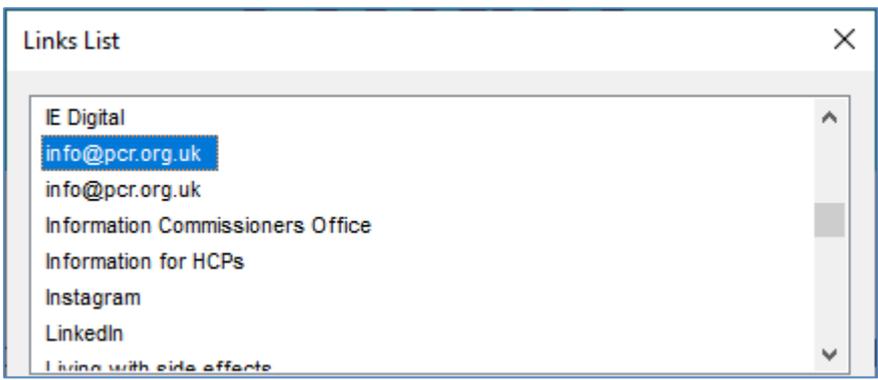


<https://www.theinfopool.co.uk/privacy>

UNRESOLVED

The 'Privacy' page still contains non-descriptive links:

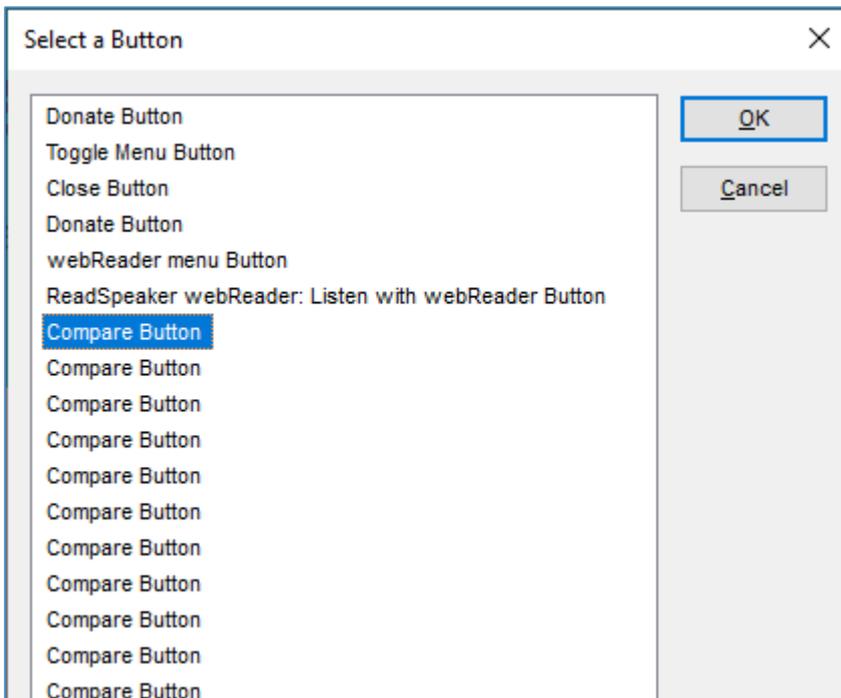
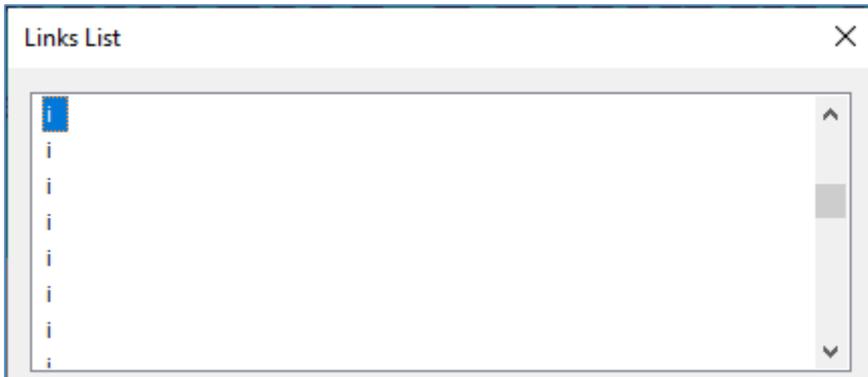
- 5 x 'ancora.ai'
- 2 x 'info@pcr.org.uk'
- 1 x '1156027'
- 1 x '0203 7355 444'



<https://www.theinfopool.co.uk/treatment-comparison>

PARTIALLY RESOLVED

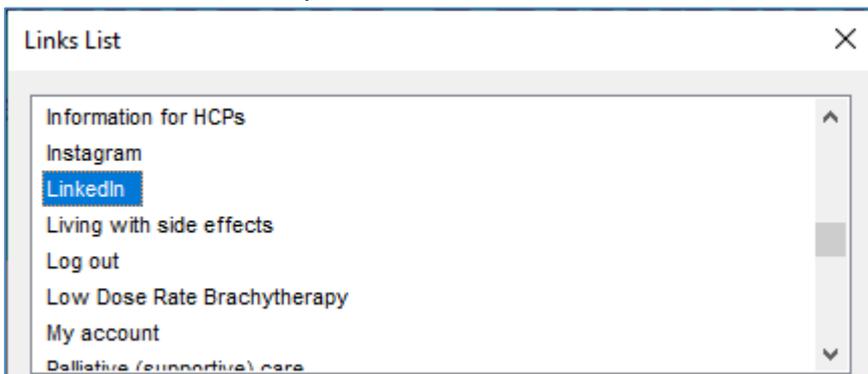
The 'Treatment comparison' page still contain multiple links labelled 'i'. Furthermore, although there are no longer multiple links labelled 'Compare' on the page, there are now multiple buttons labelled 'Compare'.



<https://www.theinfopool.co.uk/treatment-comparison?items=46+48+45+44+43+42+11+10+8>

RESOLVED

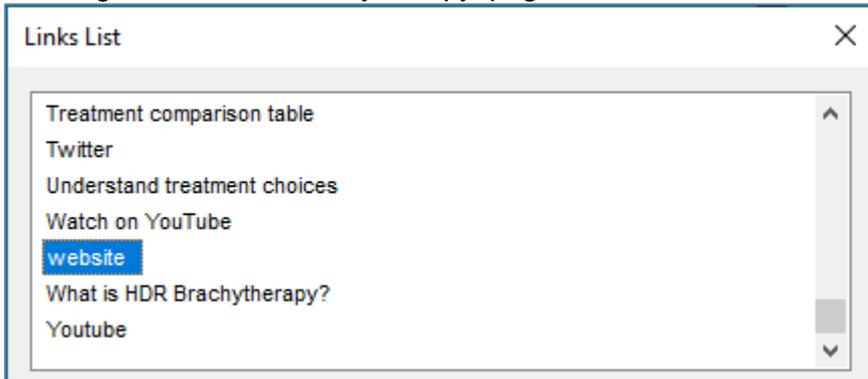
The 'Treatment comparison' page no longer contains non-descriptive links labelled 'Link opens in a new tab' when the compare tabs are activated.



<https://www.theinfopool.co.uk/treatment/high-dose-rate-brachytherapy-hdr-or-temporary-brachytherapy>

UNRESOLVED

The 'High Dose Rate Brachytherapy' page still contains a non-descriptive link labelled 'website'.



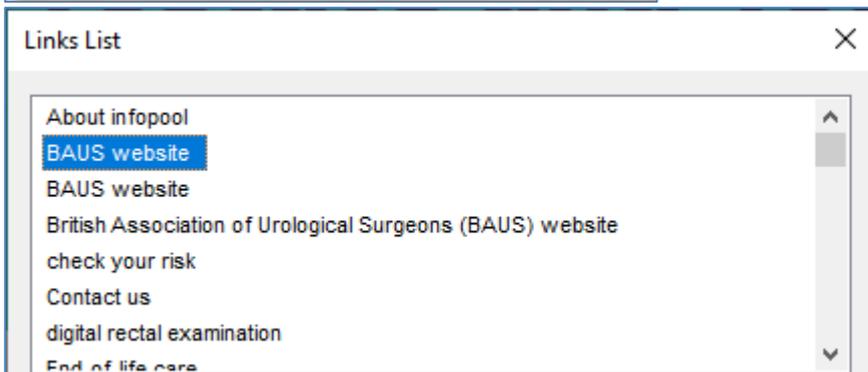
- Cancer Research UK also have information about sperm collection and storage. For more information visit their [website](#) (this link will open in a new external tab).

<https://www.theinfopool.co.uk/prostate-and-you>

UNRESOLVED

On the 'Your Prostate and You' page, there are still 2 non-descriptive links labelled 'BAUS website' that lead to different destinations.

- HoLEP involves using a laser to remove part of your prostate. You can find out more information on the [BAUS website](#) (this link will open in a new external tab - It is in PDF format and may not be compatible with screen readers). **Listen to the PDF on HoLEP**
- Urolift involves passing implants into your prostate. They pull parts of your prostate away from the urethra. You can find out more information by visiting the [BAUS website](#) (this link will open in a new external tab - It is in

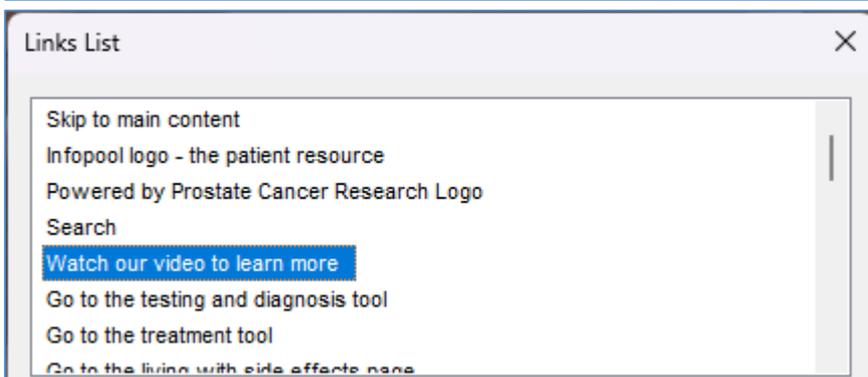


Second Retest Comments

<https://www.theinfopool.co.uk/>

RESOLVED

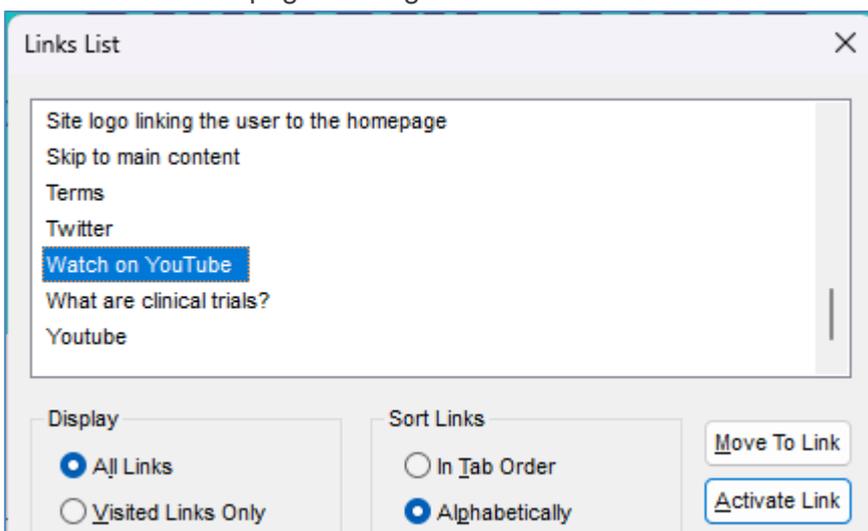
The read more links on the homepage are now descriptive. The video link is also now descriptive.



<https://www.theinfopool.co.uk/clinical-trials>

RESOLVED

The 'Clinical-trials' page no longer contains a link labelled 'website'.



<https://www.theinfopool.co.uk/living-side-effects?page=9>

UNRESOLVED

The links on the 'Living with side effects – page 9' page still contain the image's alternative text in the link text.



<https://www.theinfopool.co.uk/living-side-effects?page=11>

UNRESOLVED

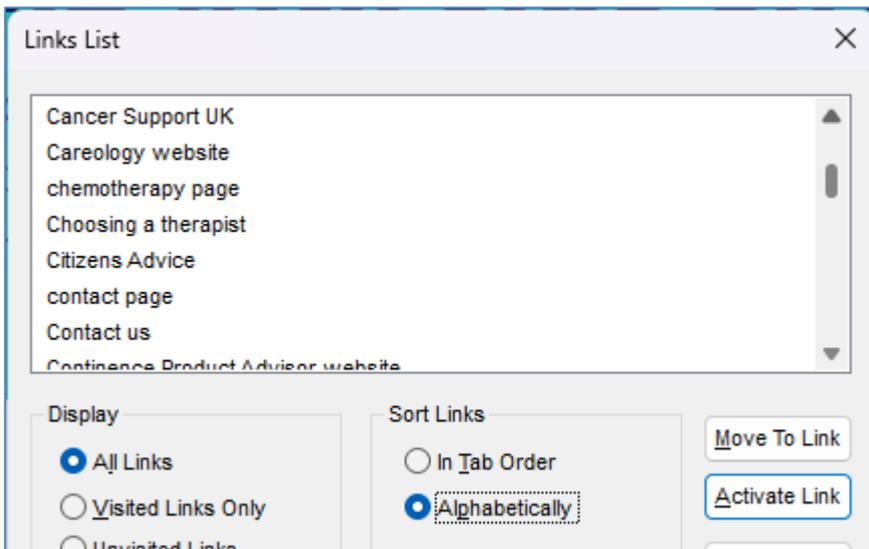
The links on the 'Living with side effects – page 11' page still contain the image's alternative text in the link text.

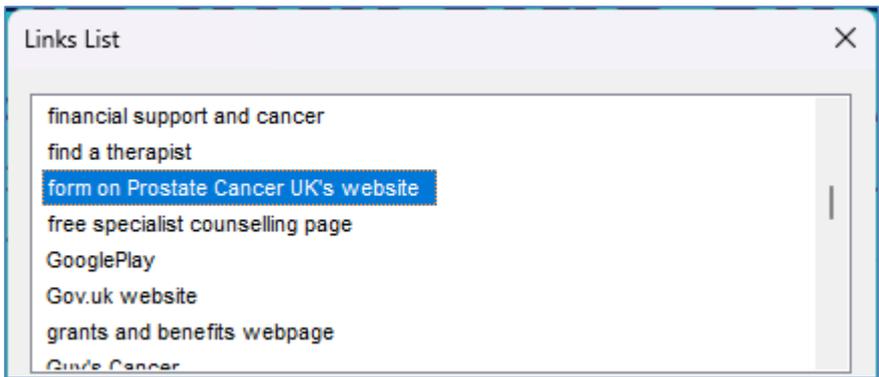


<https://www.theinfopool.co.uk/living-side-effects>

RESOLVED

The 'Living with side effects' page no longer contains non-descriptive links of 'centres' and 'Form on their website'.

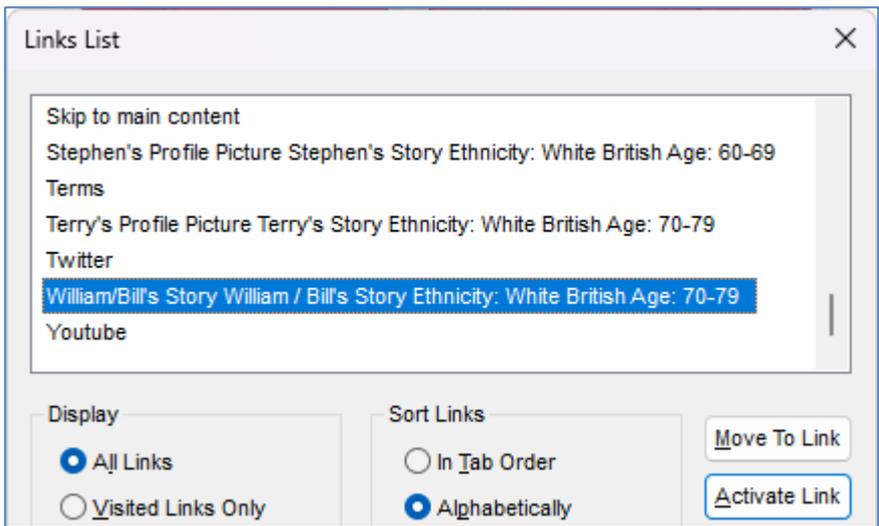




<https://www.theinfopool.co.uk/stories/patient-stories?ethnicity%5B0%5D=16&page=3>

PARTIALLY RESOLVED

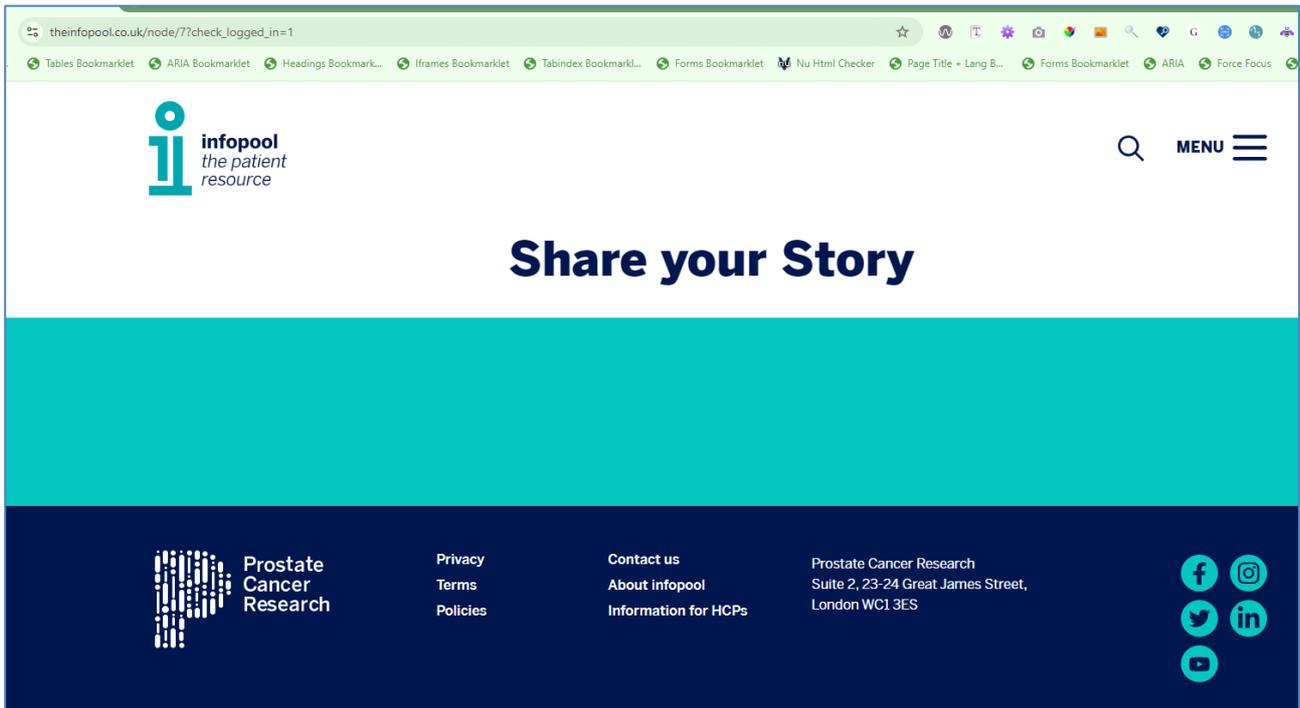
There is no longer a link labelled 'website' on the 'Patient stories – page 3', however, there are still links that include the image alternative text in the text link.



https://www.theinfopool.co.uk/node/7?check_logged_in=1

PAGE COULD NOT BE TESTED

When trying to access the above URL there was no information on the page to test.

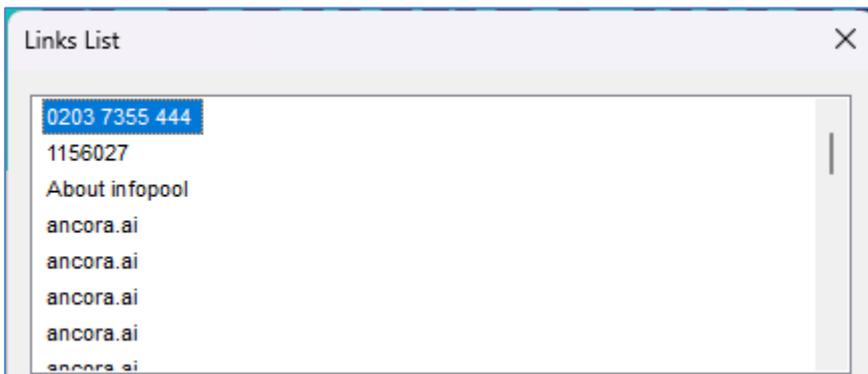


<https://www.theinfopool.co.uk/privacy>

UNRESOLVED

The 'Privacy' page still contains non-descriptive links:

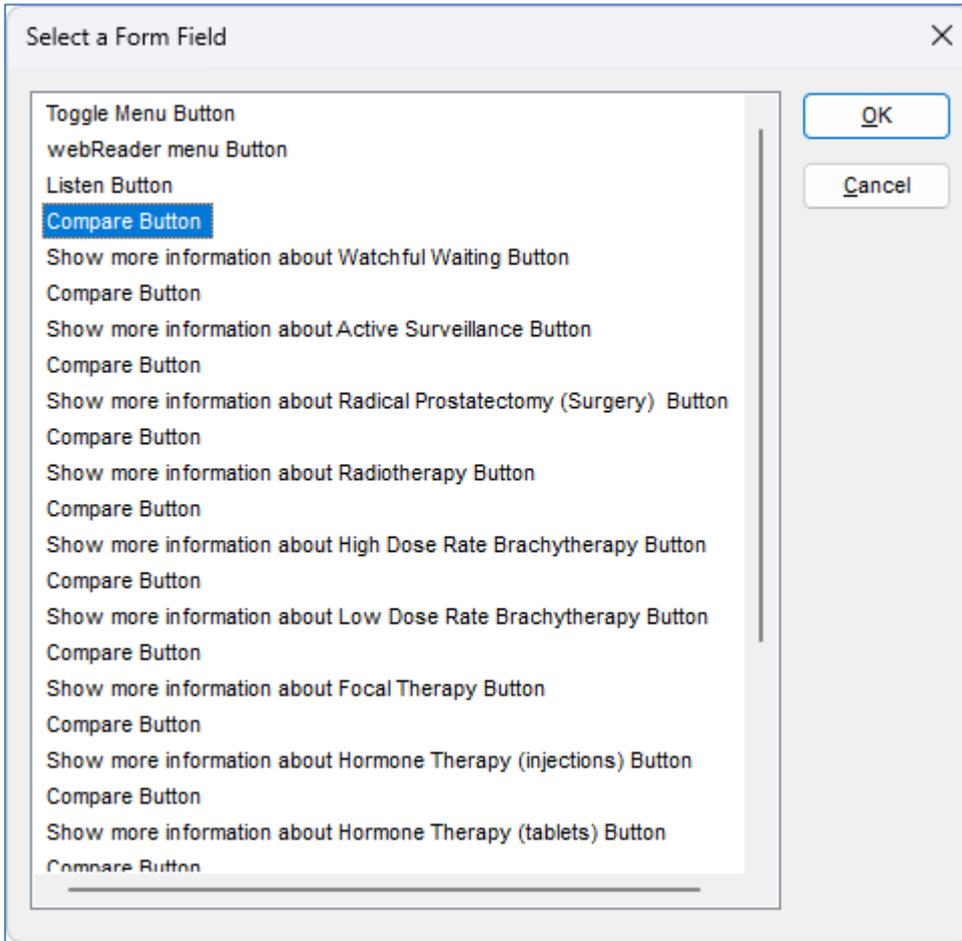
- 5 x 'ancora.ai'
- 1 x '1156027'
- 1 x '0203 7355 444'



<https://www.theinfopool.co.uk/treatment-comparison>

PARTIALLY RESOLVED

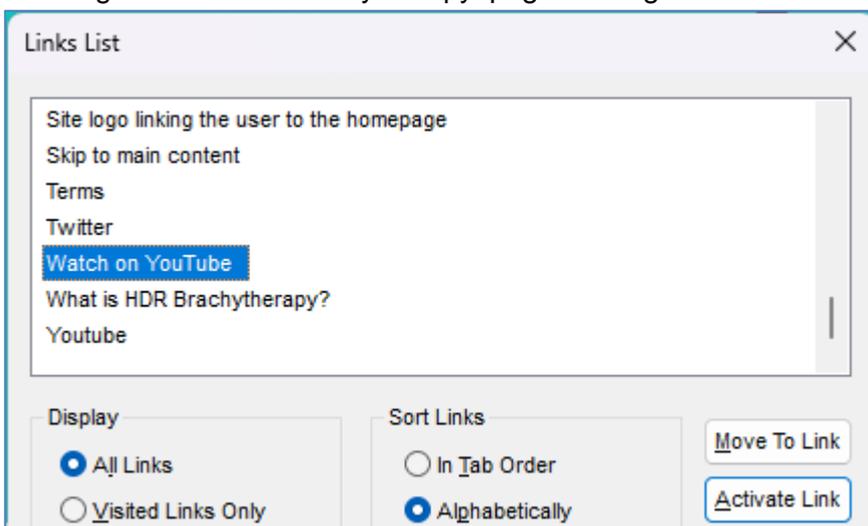
The 'Explore Treatments' page no longer contains multiple links labelled 'I', however, the page still contains multiple buttons labelled 'Compare'.



<https://www.theinfopool.co.uk/treatment/high-dose-rate-brachytherapy-hdr-or-temporary-brachytherapy>

RESOLVED

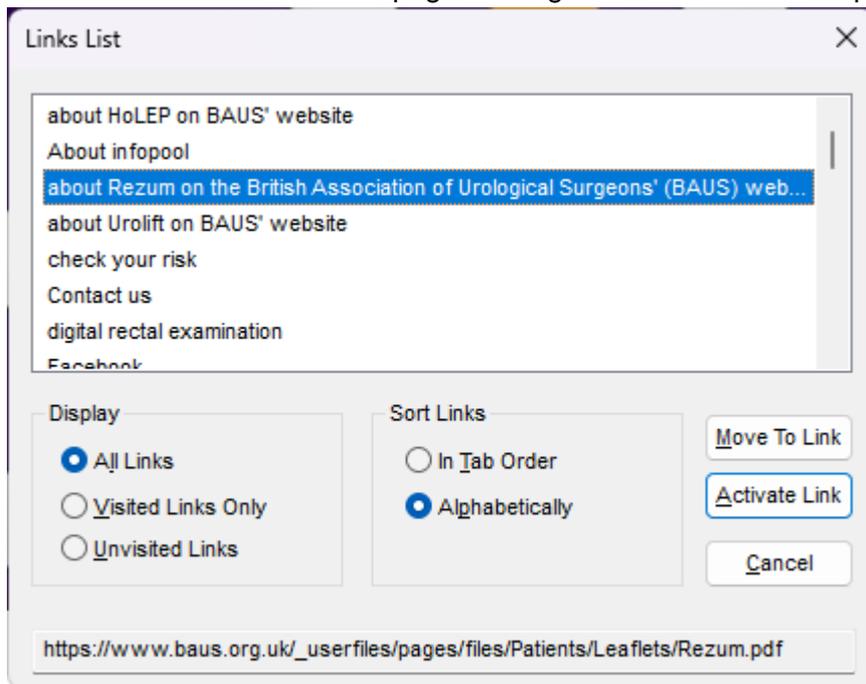
The 'High Dose Rate Brachytherapy' page no longer contains a link labelled 'website'.



<https://www.theinfopool.co.uk/prostate-and-you>

RESOLVED

The “Your Prostate and You” page no longer contains non-descriptive links.



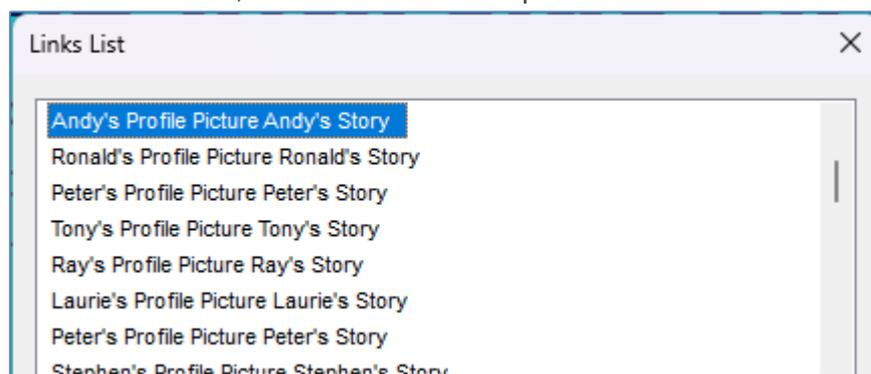
Third Retest Comments

<https://www.theinfopool.co.uk/living-side-effects?page=9>

<https://www.theinfopool.co.uk/living-side-effects?page=11>

RESOLVED

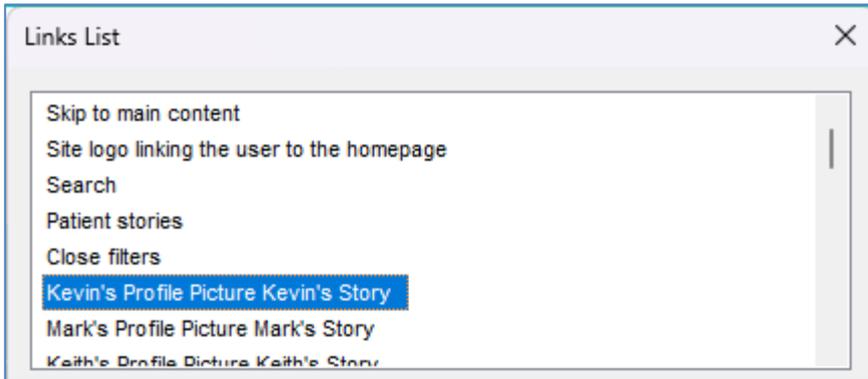
The links on the ‘Living with side effects’ page still have the alternative text attribute included in the link text: however, this deemed as acceptable.



<https://www.theinfopool.co.uk/stories/patient-stories?ethnicity%5B0%5D=16&page=3>

RESOLVED

The links on the 'Patient stories' page still have the alternative text attribute included in the link text: however, this deemed as acceptable.



<https://www.theinfopool.co.uk/node/7>

RESOLVED

There are no longer non-descriptive links labelled '1' on the 'node/7' page.

<https://www.theinfopool.co.uk/privacy>

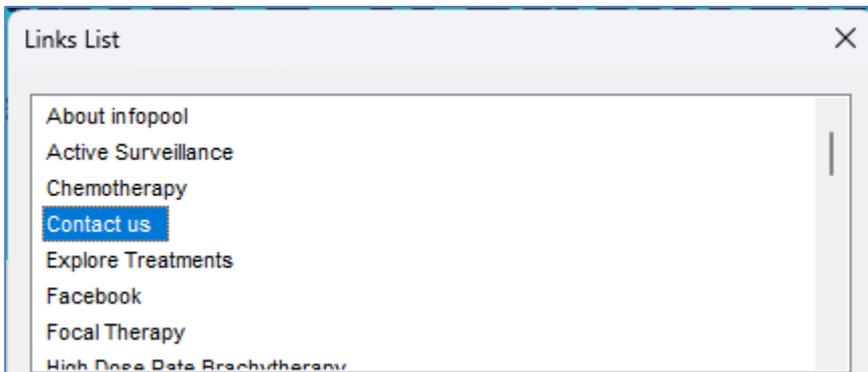
RESOLVED

There is still a non-descriptive link labelled '0203 7355 444'; however, this is deemed acceptable when read in context.

<https://www.theinfopool.co.uk/treatment-comparison>

RESOLVED

The 'Explore Treatments' page no longer contains non-descriptive links labelled 'Compare'.



STAS-F08: Link Styling (Resolved)

Original Issue Description

Links are fundamental part of website content. They allow users to move from page to page, or to a new part of an existing page. Links can be attached to text, images, or other HTML elements.

While some links may be visually evident from page design and context, some links are added to body text and may blend in to the surrounding paragraph.

When links share the same size, weight, style, and font face as surrounding text, they lack purpose and identity, and can be hard for users to distinguish from surrounding text.

To add purpose and to help low-vision users, links are commonly underlined or bolded to give a non-colour identifier. This should be present without the use of mouse or keyboard focus.

On the 'Personal Stories' page, there are links that give no indication to their function. This issue is also present on the 'Living with side effects' page.

Dave's Story Ethnicity: White British Age: 70-79	Thomas's Story Ethnicity: White British Age: 60-69	John's Story Ethnicity: White British Age: 60-69
Barry's Story Ethnicity: Any other White background	Mel's Story Ethnicity: White British Age: 60-69	Keith's Story Ethnicity: White British Age: 70-79
 Andrew's Story Ethnicity: Black British Age: 50-59	 Phil's Story Ethnicity: White British Age: 70-79	 Rob's Story Ethnicity: White British Age: 70-79

Original Example Occurrences

<https://www.theinfopool.co.uk/personal-stories>

<https://www.theinfopool.co.uk/living-side-effects>

Original Action Required

1. Ensure that links are distinguishable from surrounding text using a non-colour identifier
2. Ensure that any non-colour identifiers are present without the need for mouse hover or keyboard focus
3. Where colour is used, ensure that it contrasts with the background with at least a ratio of 4.5:1 and with surrounding text of 3:1.

First Retest Comments

<https://www.theinfopool.co.uk/personal-stories>

<https://www.theinfopool.co.uk/living-side-effects>

RESOLVED

The links on the 'Personal stories' and 'Living with side effects' pages are now combined and easily identified as links.



Bernie's Story

Ethnicity: White British | **Age:** 70-79



Bob's Story

Ethnicity: White British | **Age:** 70-79



Michael's Story

Ethnicity: White British | **Age:** 60-69

Second Retest Comments

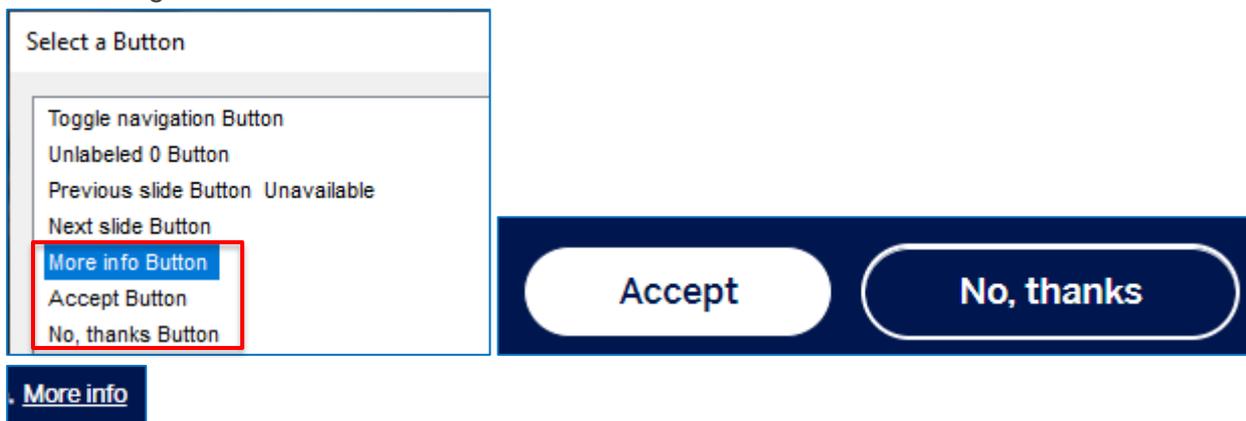
Not applicable as Resolved during first retest.

STAS-F09: Ambiguous Button Labelling (Resolved)

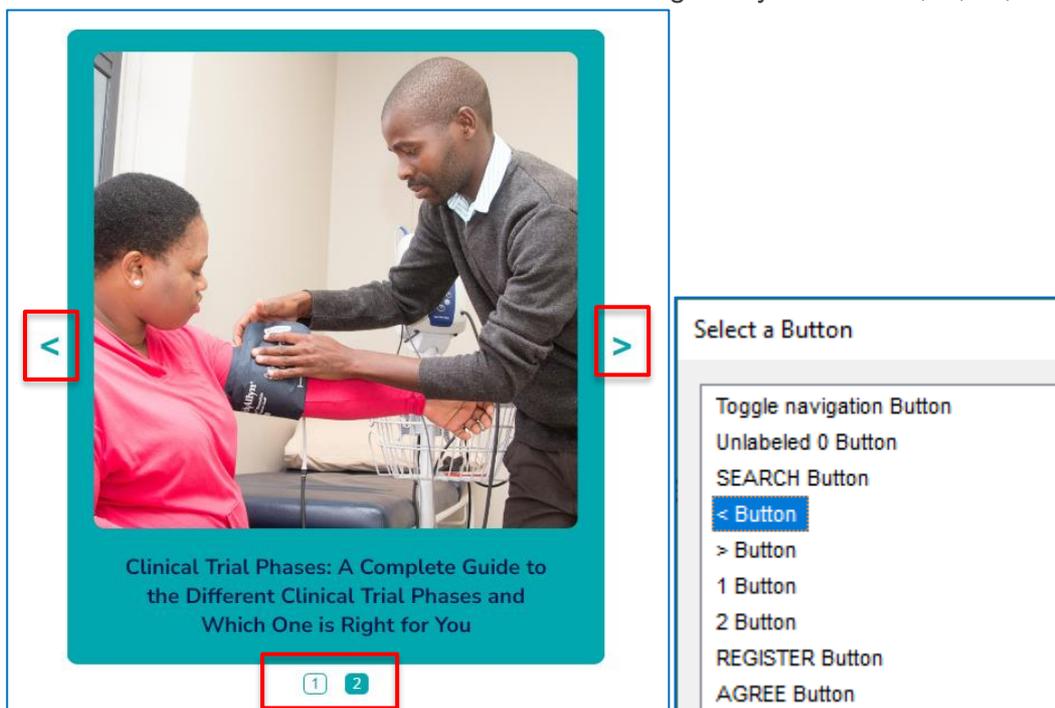
Original Issue Description

Providing descriptive button labelling will allow users to know what information to enter in a form field. Providing descriptive button labelling will allow users to know what information to expect when the button is activated.

On the homepage before cookies are accepted, there are buttons ambiguously labelled 'Accept', 'No thanks', and 'More info'. As these buttons are located within the cookies banner, they are an issue throughout the site.



On the 'Clinical Trial Finder' there are buttons ambiguously labelled '<', '>', '1', '2' and 'agree'.



You agree to our use of cookies as described above

AGREE

On the 'Understanding Treatment Choices – starting questions' page, there is a radio button ambiguously labelled 'I'm not sure'. Enclosing the radio buttons in a fieldset with a legend would remove this ambiguity.

Select a Form Field ✕

- Toggle navigation Button
- Unlabeled 0 Button
- No - it has not spread to these parts of the body radio button not checked
- Yes - it has spread to the lymph glands, other organs or bones radio button not checked
- I'm not sure radio button not checked**
- go back one step Button
- Next Button Unavailable
- Toggle fullscreen Button
- Show completed steps Button
- Show survey Button
- Was this page useful? Yes radio button not checked
- Was this page useful? No radio button not checked
- Next Button Unavailable

OK

Cancel

Has the prostate cancer spread to the lymph glands, other organs or bones (metastatic)? (If it has **only** spread to your pelvic lymph nodes please answer No below)

- No - it has not spread to these parts of the body
- Yes - it has spread to the lymph glands, other organs or bones
- I'm not sure

On the 'Create new account' page, there is a button ambiguously labelled 'Next'.

Please only share information that

For more information on how to w

Next

Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/ancora>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/user/register>

<https://www.theinfopool.co.uk/personal-stories>

Original Action Required

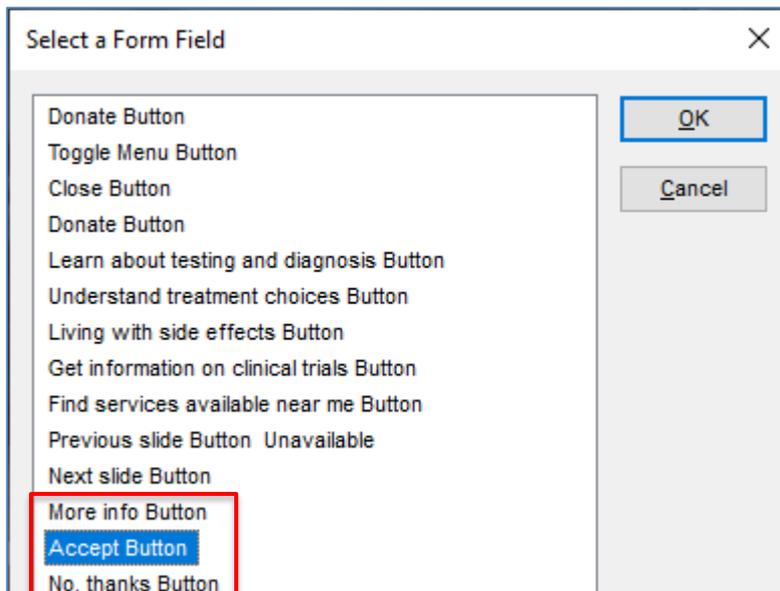
1. Ensure that all forms elements are labelled clearly.
2. Where the button is present on content provided by a third party, such as YouTube, a note should be added to the accessibility statement

First Retest Comments

<https://www.theinfopool.co.uk/>

UNRESOLVED

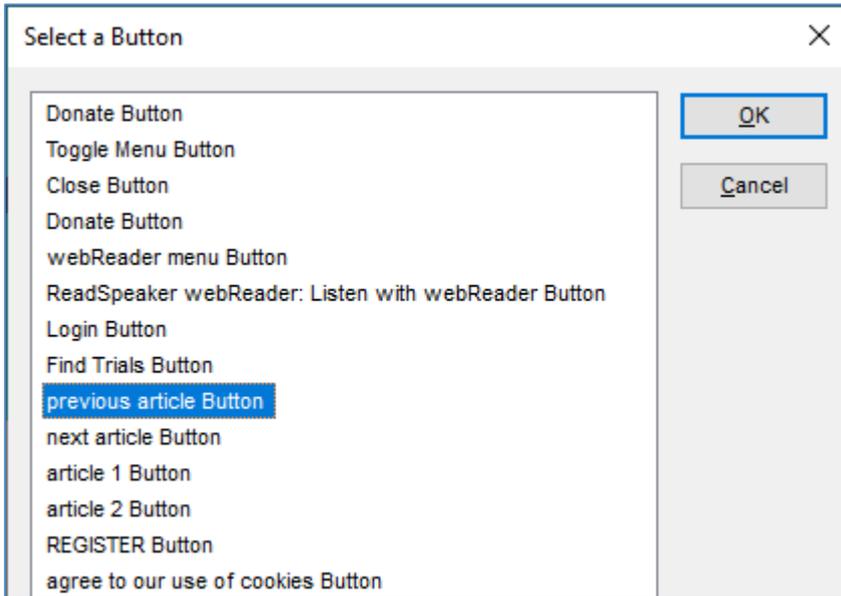
On the homepage before cookies are accepted, there are buttons ambiguously labelled 'Accept', 'No thanks', and 'More info'.



<https://www.theinfopool.co.uk/ancora>

RESOLVED

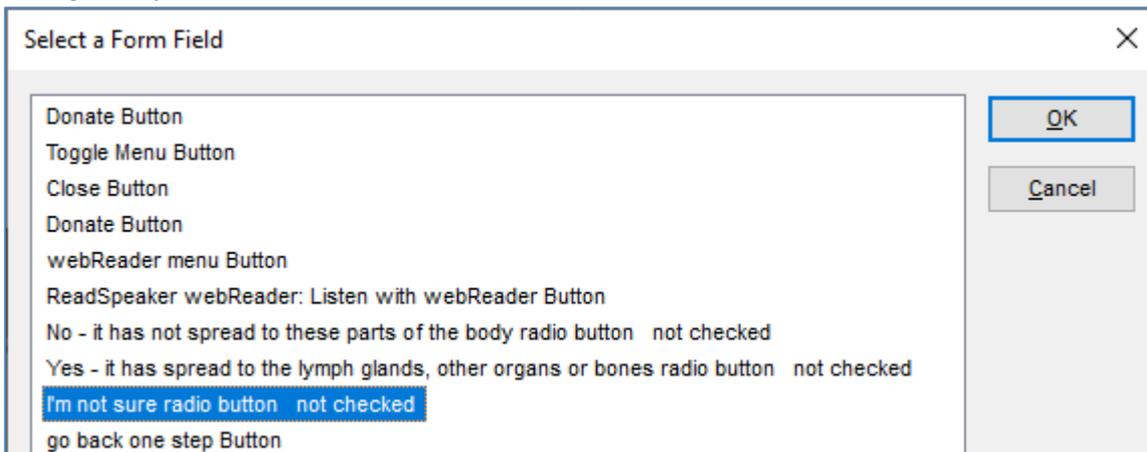
The 'Clinical Trial Finder' page no longer contains buttons ambiguously labelled '<', '>', '1', '2' and 'agree'.



<https://www.theinfopool.co.uk/treatment-choices>

UNRESOLVED

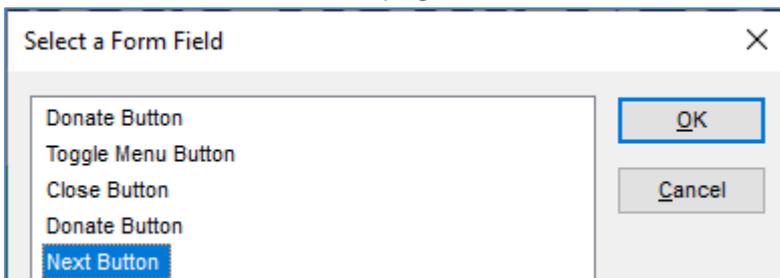
On the 'Understanding Treatment Choices – starting questions' page, there is still a radio button ambiguously labelled 'I'm not sure'.



<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

On the 'Create new account' page, there is still a button ambiguously labelled 'Next'.

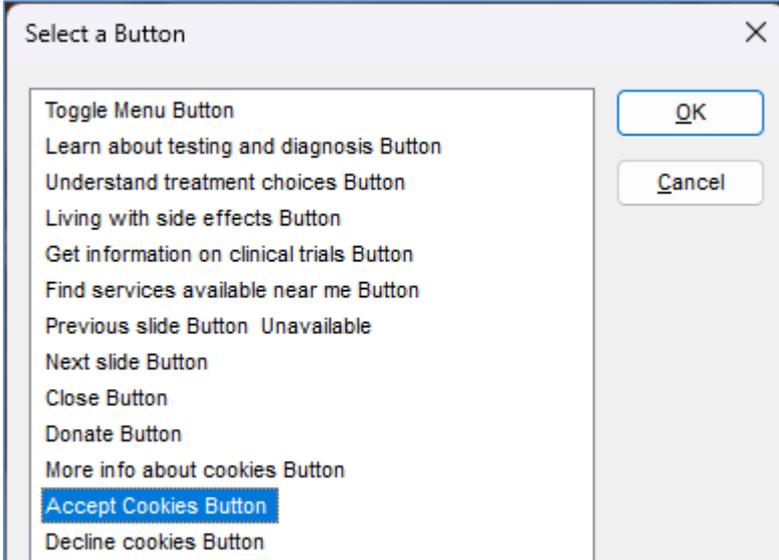


Second Retest Comments

<https://www.theinfopool.co.uk/prostate-and-you>

RESOLVED

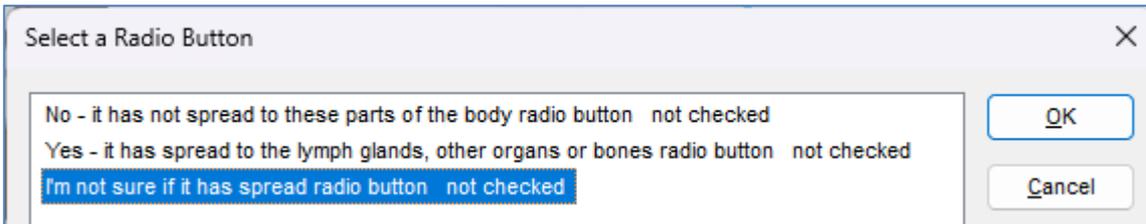
The buttons in the cookies modal on the homepage and throughout the site are no longer ambiguous.



<https://www.theinfopool.co.uk/treatment-choices>

RESOLVED

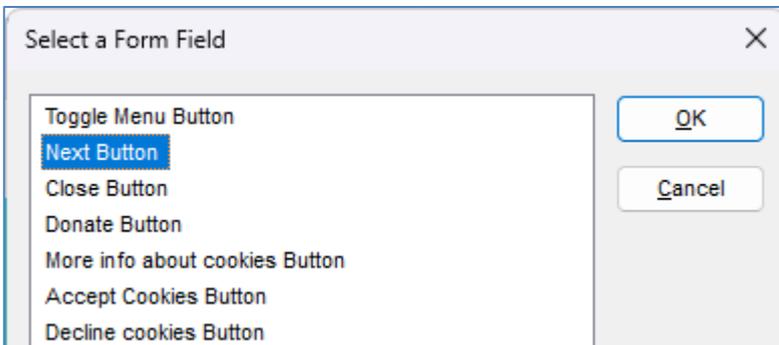
All radio buttons on the 'treatment-choices' page are now descriptive and no longer ambiguous.



<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

On the 'Create new account' page, there is still a button ambiguously labelled 'Next'.

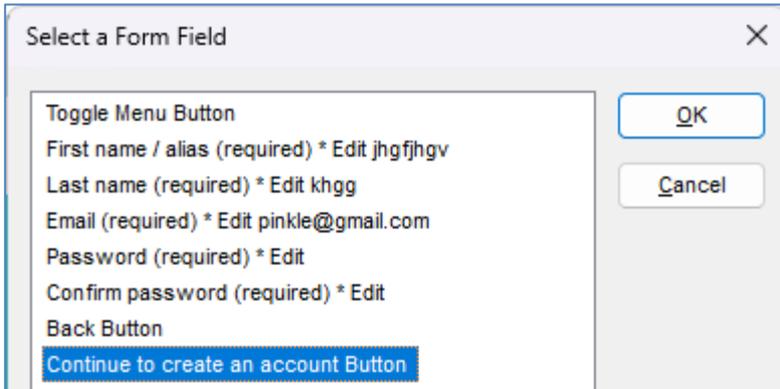


Third Retest Comments

<https://www.theinfopool.co.uk/user/register>

RESOLVED

There are no longer buttons labelled 'Next' on the 'Register' page.



STAS-F10: Empty Button (Resolved)

Original Issue Description

When navigating to a button, descriptive text must be presented to screen reader users to indicate the function of the button.

Providing descriptive button labelling will allow users to make an informed decision whether to activate a button or not.

On the homepage, there is an empty button. This empty button is in the hamburger navigation menu and is therefore an issue throughout the site.



Select a Form Field

- Toggle navigation Button
- Unlabeled 0 Button**
- Share Button
- Play Button
- Previous slide Button Unavailable
- Next slide Button
- Hide survey Button
- Was this page useful? Yes radio button not checked
- Was this page useful? No radio button not checked
- Next Button Unavailable

Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/story/russells-story-0>

<https://www.theinfopool.co.uk/story/kevins-story-4>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery?page=9>

<https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=29&page=1>

Original Action Required

1. Ensure that all forms elements are labelled clearly.

First Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/story/russells-story-0>

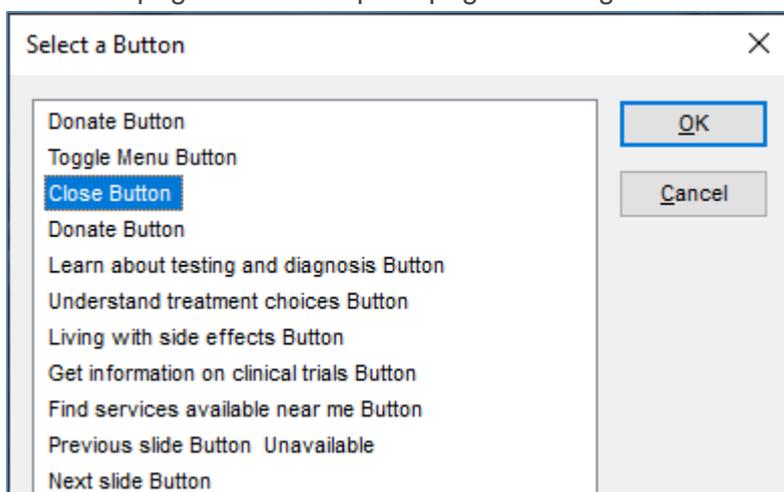
<https://www.theinfopool.co.uk/story/kevins-story-4>

<https://www.theinfopool.co.uk/treatment/radical-prostatectomy-surgery?page=9>

<https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=29&page=1>

RESOLVED

The homepage and subsequent pages no longer contain empty buttons.



Second Retest Comments

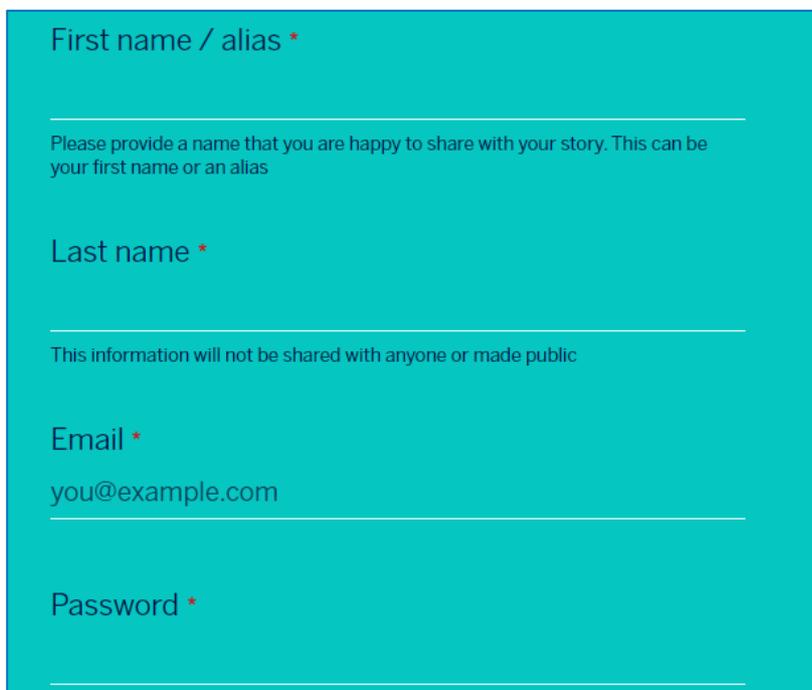
Not applicable as Resolved during first retest.

STAS-F11: Missing Notification of Mandatory Form Fields (Resolved)

Original Issue Description

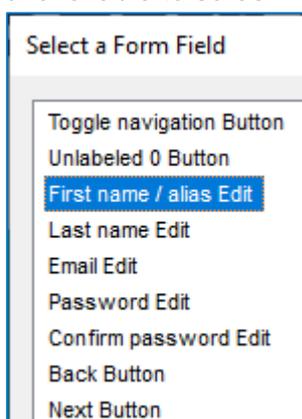
Providing a user with a clear indication of which form fields are mandatory will improve the accuracy of form data.

The 'Create new account' page contains a form with mandatory form fields denoted by a tiny red asterisk.



The screenshot shows a form with four input fields, each followed by a red asterisk indicating it is mandatory. The fields are: 'First name / alias', 'Last name', 'Email', and 'Password'. The 'Email' field contains the text 'you@example.com'. Below the 'Last name' field, there is a note: 'This information will not be shared with anyone or made public'. The form is set against a light blue background.

These mandatory markings are hard to see and are not included in the field label so will be unavailable to screen reader users.



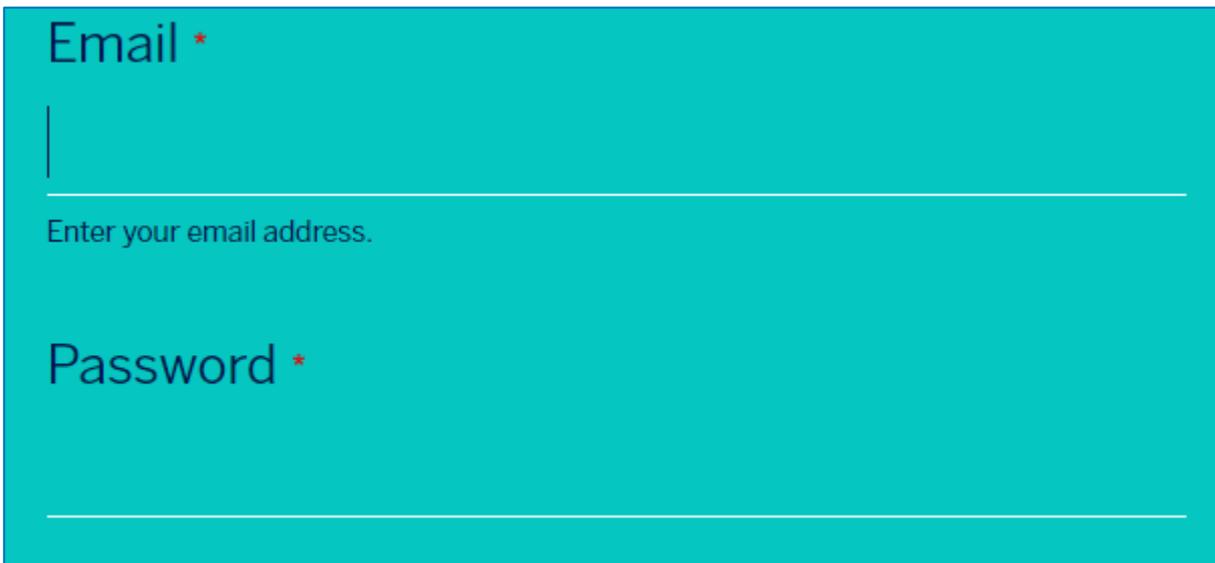
The screenshot shows a screen reader menu titled 'Select a Form Field'. The menu lists the following items: 'Toggle navigation Button', 'Unlabeled 0 Button', 'First name / alias Edit', 'Last name Edit', 'Email Edit', 'Password Edit', 'Confirm password Edit', 'Back Button', and 'Next Button'. The 'First name / alias Edit' item is highlighted with a blue background.

Furthermore, the use of the * is not explained to users. Users must rely on previous knowledge to know that the * relates to required fields.



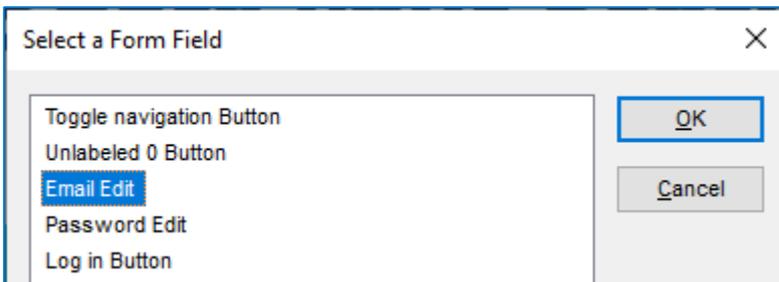
The screenshot shows a form titled "Share your Story" with a teal background. Below the title is a section header "Section 1: A little bit about you". A progress bar indicates 10% completion. The first field is labeled "First name / alias" with a red asterisk indicating it is mandatory.

The 'Login' page contains a form with mandatory form fields denoted by a tiny red asterisk.

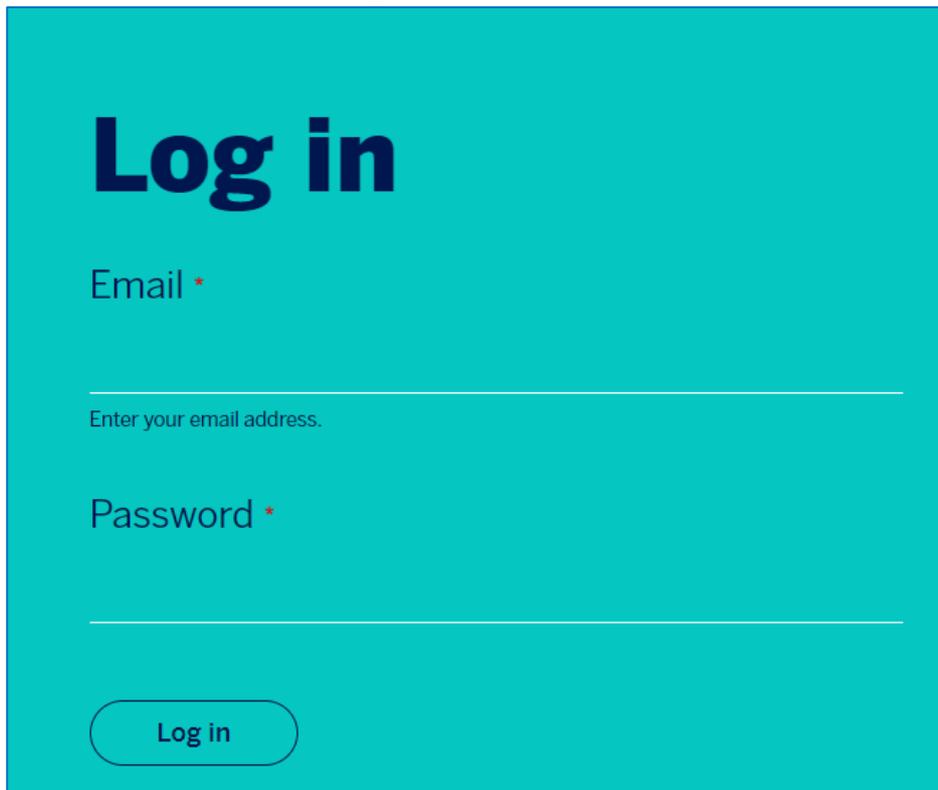


The screenshot shows a login form with a teal background. The "Email" field is labeled "Email" with a red asterisk. Below the field is the instruction "Enter your email address." The "Password" field is labeled "Password" with a red asterisk.

These mandatory markings are hard to see and are not included in the field label so will be unavailable to screen reader users.



Furthermore, the use of the * is not explained to users. Users must rely on previous knowledge to know that the * relates to required fields.



The image shows a login form on a teal background. At the top left, the text "Log in" is written in a large, bold, dark blue font. Below this, the label "Email *" is displayed in a smaller, dark blue font. Underneath the label is a white horizontal input field. Below the input field, the text "Enter your email address." is written in a small, dark blue font. Further down, the label "Password *" is displayed in a smaller, dark blue font. Below the label is another white horizontal input field. At the bottom of the form, there is a rounded rectangular button with the text "Log in" in a dark blue font.

Original Example Occurrences

<https://www.theinfopool.co.uk/user/register>

<https://www.theinfopool.co.uk/user/login>

Original Action Required

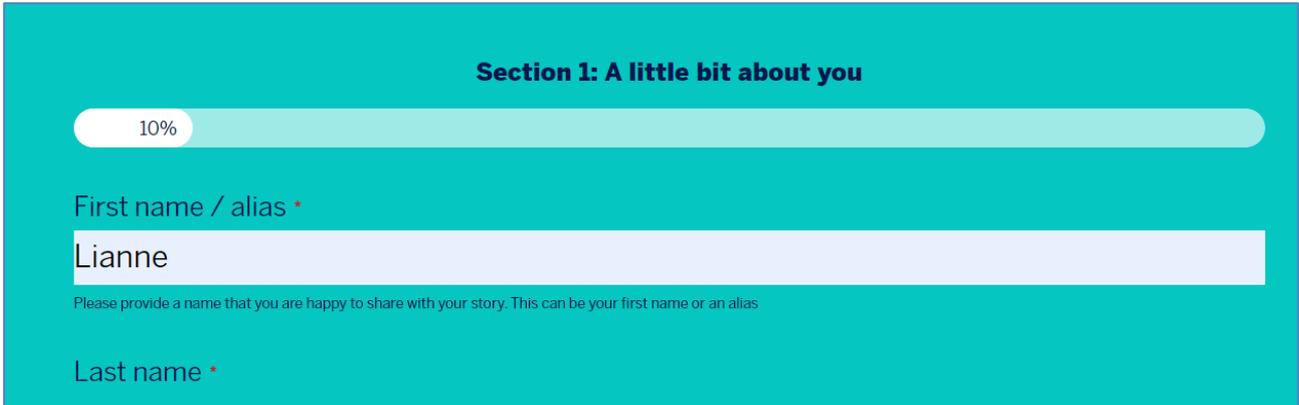
1. Ensure mandatory fields are indicated to users prior to submission.
2. Ensure the purpose on any symbols used to denoted mandatory fields is explained to users.

First Retest Comments

<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

The 'Create new account' page still contains a form with mandatory form fields denoted by a tiny red asterisk, with no explanation as to the use of the asterisks on the top of the form.



Section 1: A little bit about you

10%

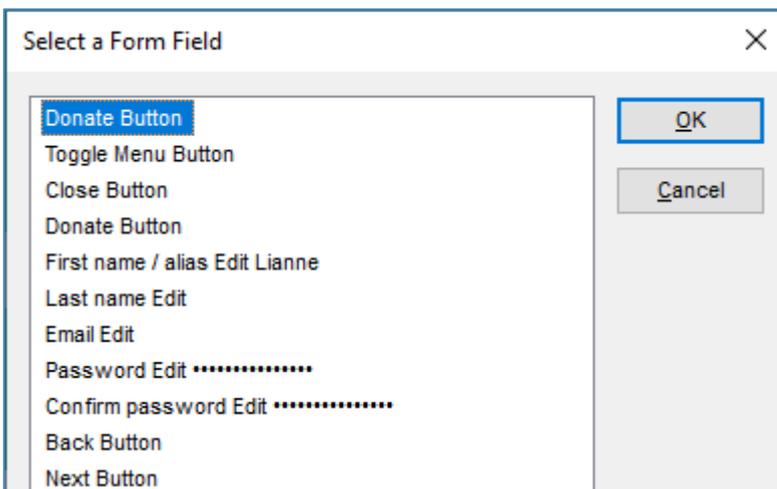
First name / alias *

Lianne

Please provide a name that you are happy to share with your story. This can be your first name or an alias

Last name *

Furthermore, the mandatory markings are not provided in the field labelling so are unavailable to screen reader users.



Select a Form Field

- Donate Button
- Toggle Menu Button
- Close Button
- Donate Button
- First name / alias Edit Lianne
- Last name Edit
- Email Edit
- Password Edit
- Confirm password Edit
- Back Button
- Next Button

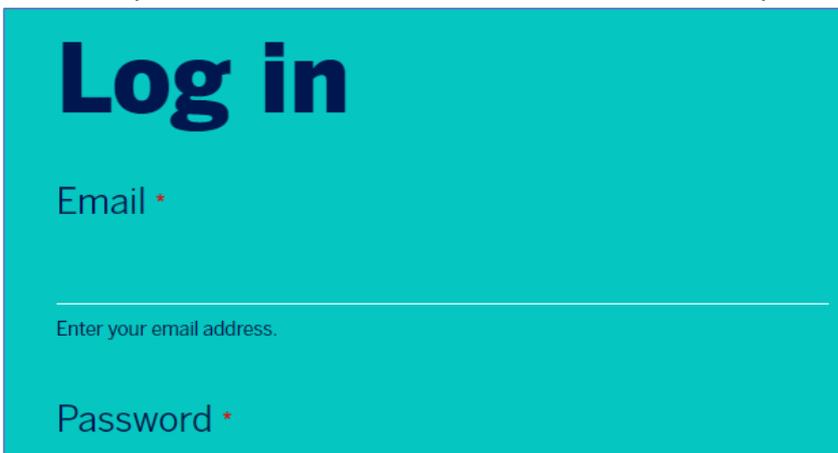
OK

Cancel

<https://www.theinfopool.co.uk/user/login>

UNRESOLVED

The 'Login' page still contains a form with mandatory form fields denoted by a tiny red asterisk, with no explanation as to the use of the asterisks on the top of the form.



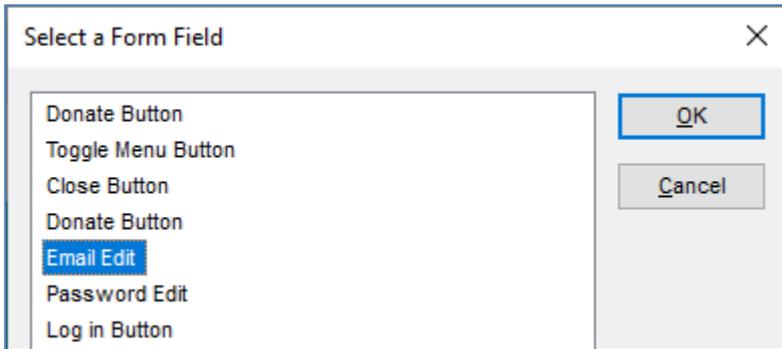
Log in

Email *

Enter your email address.

Password *

Furthermore, the mandatory markings are not provided in the field labelling so are unavailable to screen reader users.

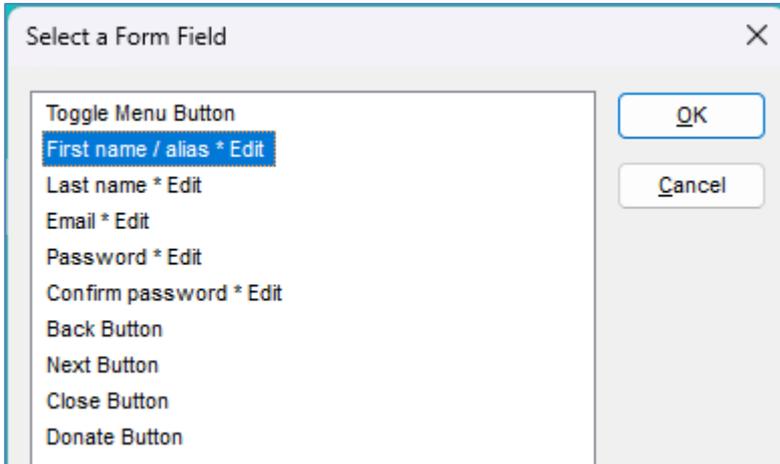


Second Retest Comments

<https://www.theinfopool.co.uk/user/register>

PARTIALLY RESOLVED

The asterisks on the 'register' page now are now larger and easier to see, they are also now included in the field labelling, however, there is still no note provided to let the user know what the asterisks represent.



Section 1: A little bit about you

10%

First name / alias *

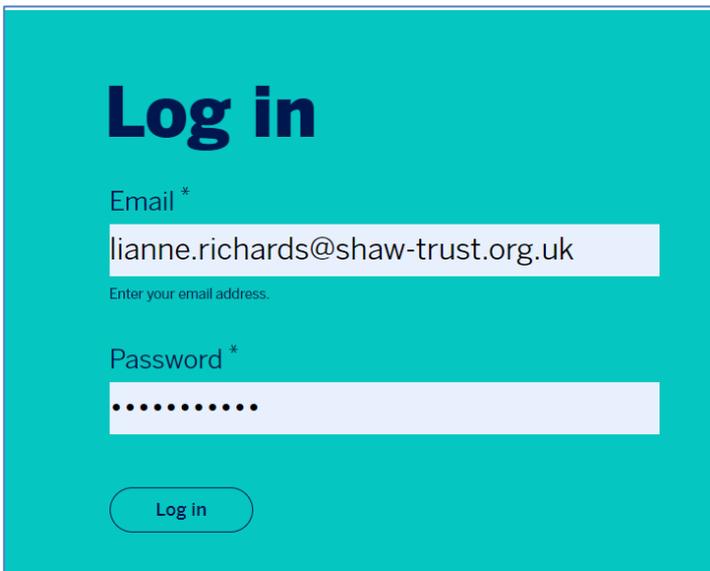
Please provide a name that you are happy to share with your story. This can be your first name or an alias

Last name *

<https://www.theinfopool.co.uk/user/login>

PARTIALLY RESOLVED

The asterisks on the 'login' page now are now larger and easier to see, they are also now included in the field labelling, however, there is still no note provided to let the user know what the asterisks represent.

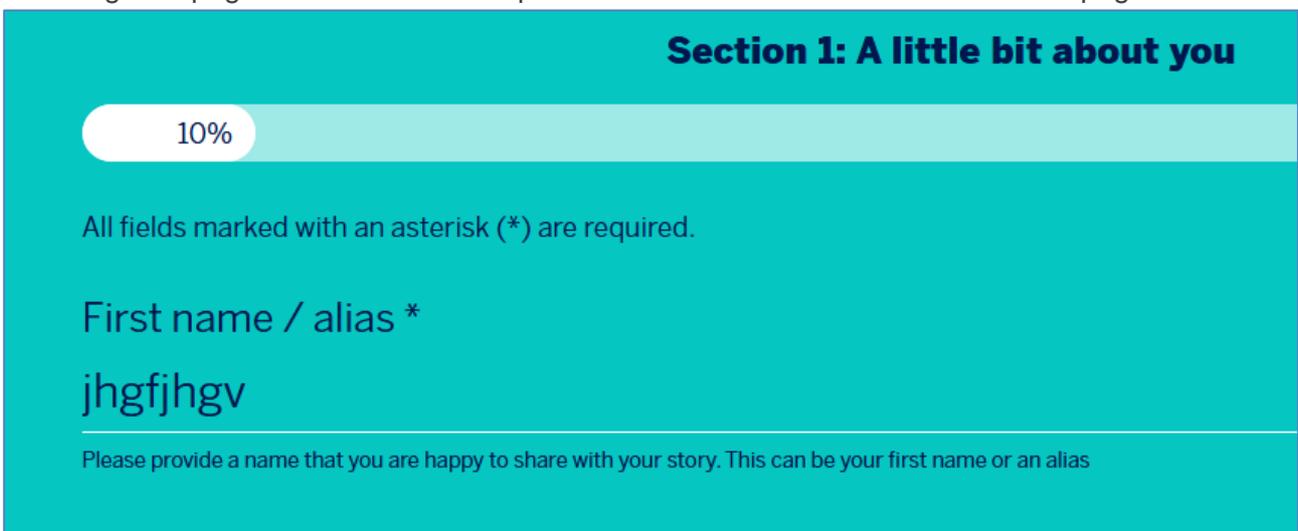


Third Retest Comments

<https://www.theinfopool.co.uk/user/register>

RESOLVED

The 'Register' page now contains an explanation to the use of the asterisks on the page.



<https://www.theinfopool.co.uk/user/login>

RESOLVED

The 'Log in' page now contains an explanation to the use of the asterisks on the page.

Log in

All fields marked with an asterisk (*) are required.

Email *

Enter your email address.

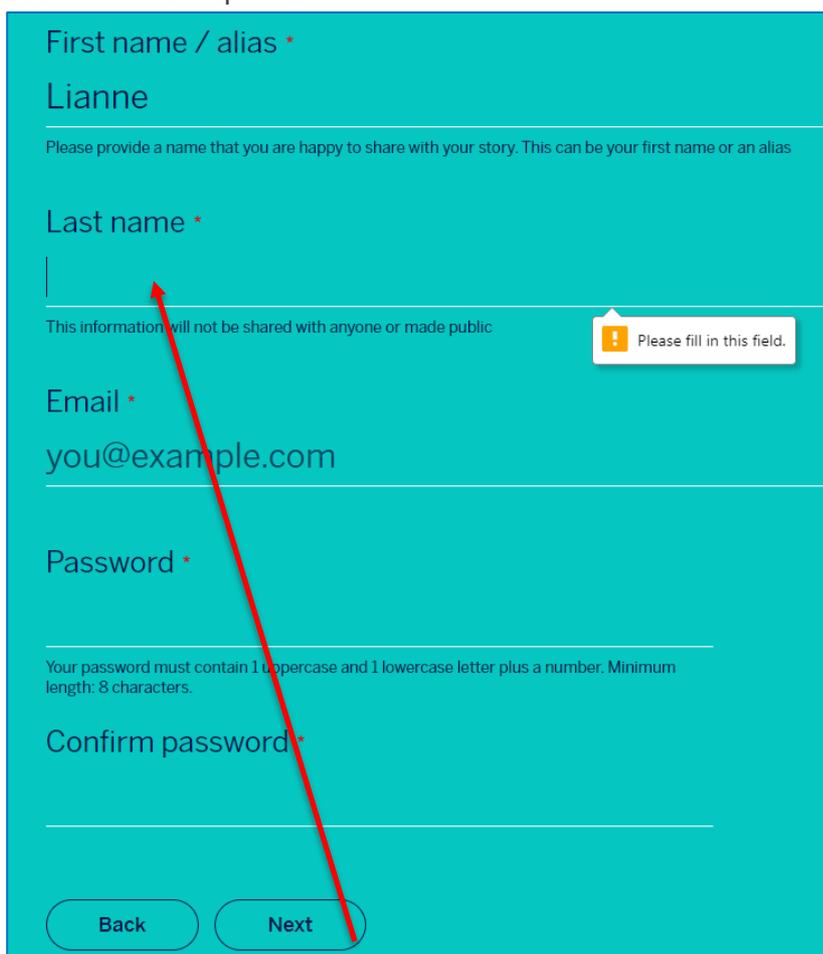
STAS-F12: Form Error Handling (Resolved)

Original Issue Description

When a user makes an error when submitting data to a form, the user should firstly be informed that they have made an error and secondly where the errors are located. This is especially important for screen reader users who will be unaware of any visual indication that there are input errors.

Errors with form submission should not rely solely on visual cues.

When submitting the 'Create new account' form, the users focus returns to the first field that contains an error and not a list of errors or an error notification. Screen reader software announces, 'Please fill in this field', however, there is no indication to screen reader users what information is required.

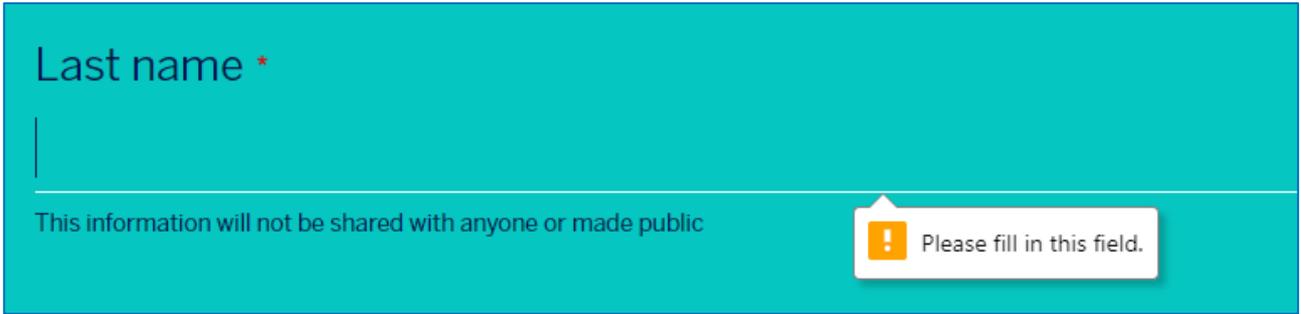


The screenshot shows a teal-colored form with the following fields and elements:

- First name / alias ***: Input field containing "Lianne". Below it is a hint: "Please provide a name that you are happy to share with your story. This can be your first name or an alias".
- Last name ***: Empty input field. Below it is a hint: "This information will not be shared with anyone or made public". To the right of the field is a white error message box with a yellow exclamation mark icon and the text "Please fill in this field.".
- Email ***: Input field containing "you@example.com".
- Password ***: Empty input field. Below it is a hint: "Your password must contain 1 uppercase and 1 lowercase letter plus a number. Minimum length: 8 characters.".
- Confirm password ***: Empty input field.
- At the bottom are two buttons: "Back" and "Next".

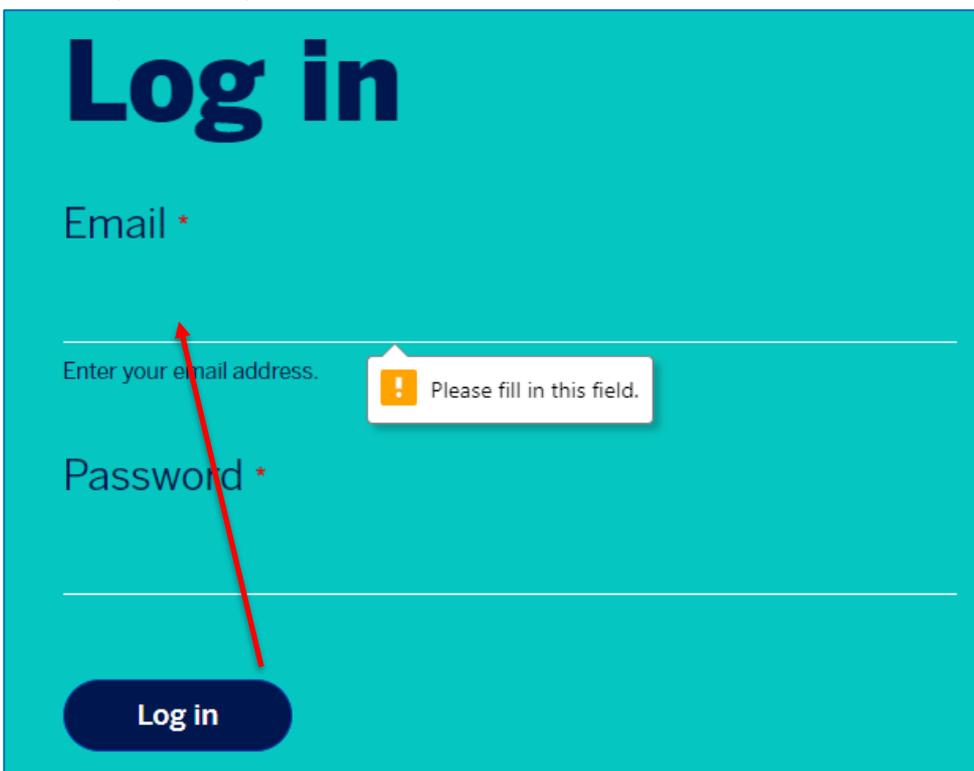
A red arrow points from the "Next" button to the "Last name" field, indicating the focus shift after submission.

When the user is returned to the field with an error, there is a brief visual notification that the field needs to be filled. Some users may require more time to read this notification.



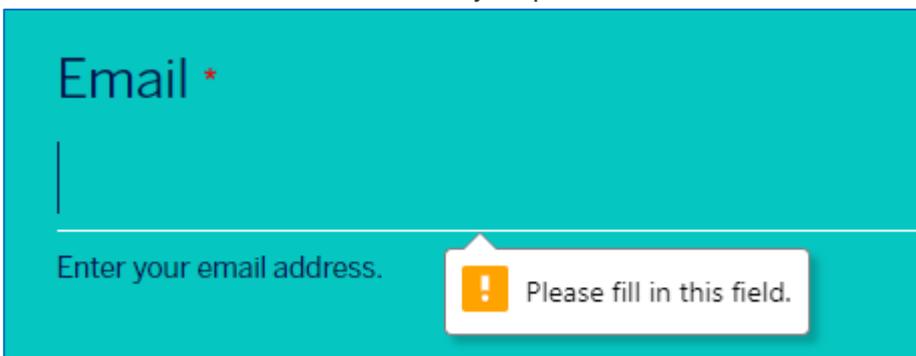
A screenshot of a teal background form. At the top, the text "Last name" is followed by a red asterisk. Below it is an empty input field. Underneath the field, the text "This information will not be shared with anyone or made public" is displayed. To the right, a white error notification box with a yellow exclamation mark icon contains the text "Please fill in this field."

When submitting the 'Log in' form, the users focus returns to the first field that contains an error and not a list of errors or an error notification. Screen reader software announces, 'Please fill in this field', however, there is no indication to screen reader users what information is required.



A screenshot of a teal background "Log in" form. The title "Log in" is in large, bold, dark blue font. Below it, the text "Email" is followed by a red asterisk. Underneath is an input field with the placeholder text "Enter your email address." To the right of the field is a white error notification box with a yellow exclamation mark icon and the text "Please fill in this field." Below the email field is a "Password" field with a red asterisk. At the bottom left is a dark blue "Log in" button. A red arrow points from the "Log in" button to the email input field.

When the user is returned to the field with an error, there is a brief visual notification that the field needs to be filled. Certain users may require more time to read this notification.



A close-up screenshot of the teal background form. The text "Email" is followed by a red asterisk. Below it is an empty input field with the placeholder text "Enter your email address." To the right, a white error notification box with a yellow exclamation mark icon contains the text "Please fill in this field."

Original Example Occurrences

<https://www.theinfopool.co.uk/user/register>

<https://www.theinfopool.co.uk/user/login>

Original Action Required

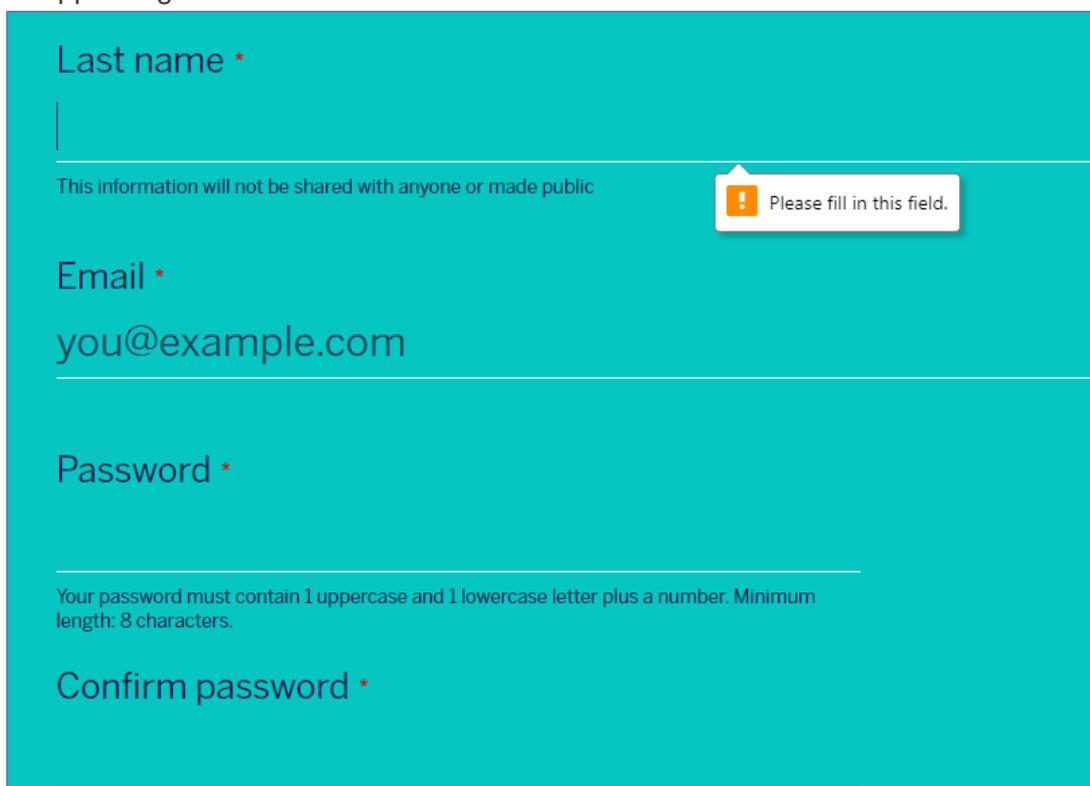
1. Ensure that users are informed that an error has occurred.
2. Provide a user with a list of where the errors occur.
3. Provide the user with additional help on how to fix the errors.
4. Ensure that any additional help provided is linked to the field, for example with the use of aria-describedby by
5. Ensure that the users focus is moved to a convenient place to help them make any corrections. Either to the first error listed, or the first field with an error.

First Retest Comments

<https://www.theinfopool.co.uk/user/register>

PARTIALLY RESOLVED

When submitting the 'Create new account' form, the users focus returns to the first field that contains an error and announces what is required to correct the error. However, a list of all the errors is not provided. The 'Please fill in this field' message also remains on the page instead of disappearing after a short time.



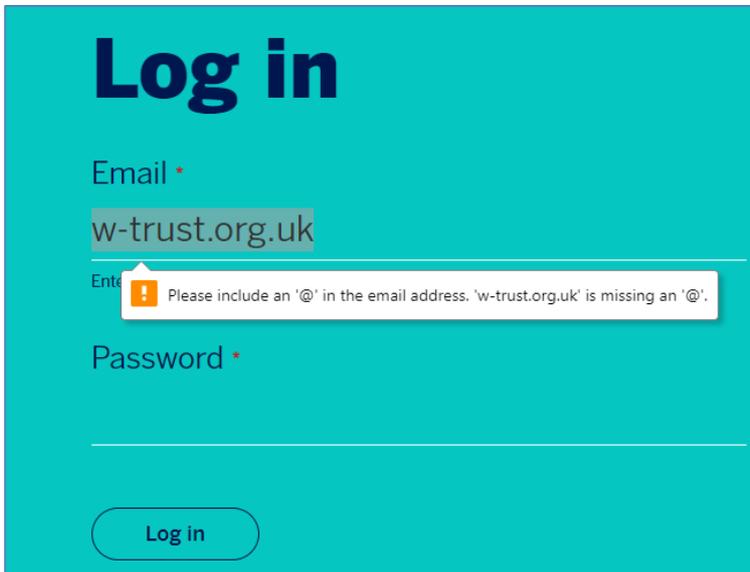
The screenshot shows a registration form with the following fields and messages:

- Last name ***: An empty text input field. Below it, a message reads: "This information will not be shared with anyone or made public". To the right of this message is a white error box with an orange exclamation mark icon and the text "Please fill in this field."
- Email ***: A text input field containing "you@example.com".
- Password ***: A text input field. Below it, a message reads: "Your password must contain 1 uppercase and 1 lowercase letter plus a number. Minimum length: 8 characters."
- Confirm password ***: A text input field.

<https://www.theinfopool.co.uk/user/login>

PARTIALLY RESOLVED

When submitting the 'Log in' form, the users focus returns to the first field that contains an error and announces what is required to correct the error. However, a list of all the errors is not provided. The error message and how to correct the error also remains on the page instead of disappearing after a short time.



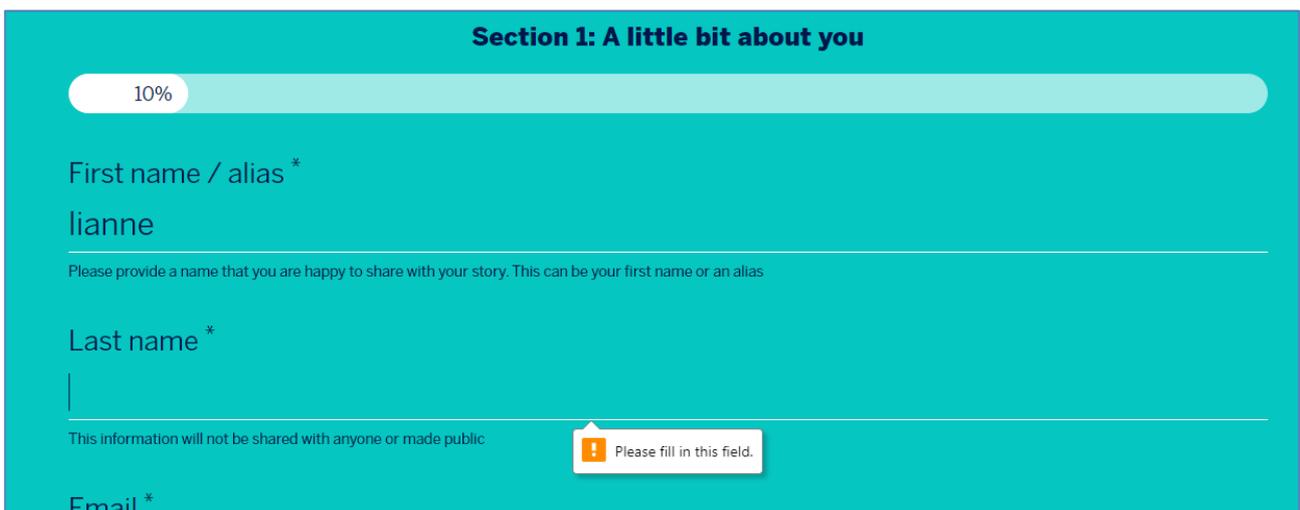
The screenshot shows a teal 'Log in' form. The 'Email' field contains 'w-trust.org.uk'. A white error message box with an orange exclamation mark icon is positioned over the email field, stating: 'Please include an '@' in the email address. 'w-trust.org.uk' is missing an '@'. Below the email field is the 'Password' field, which is empty. At the bottom of the form is a rounded 'Log in' button.

Second Retest Comments

<https://www.theinfopool.co.uk/user/register>

PARTIALLY RESOLVED

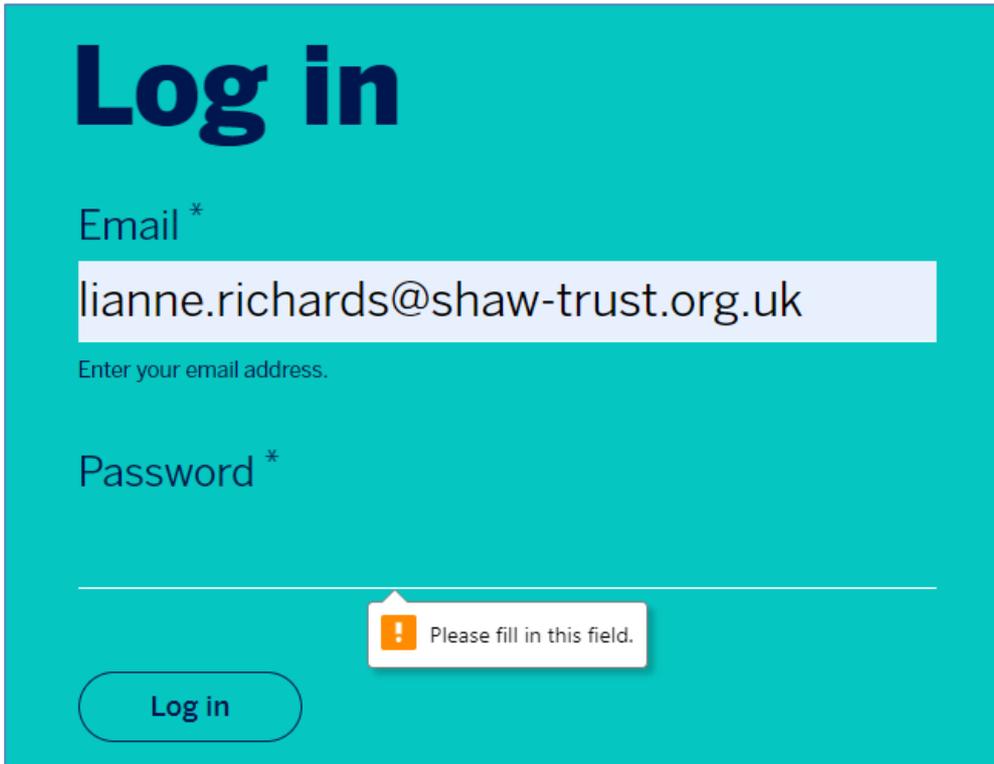
When submitting the 'Create a new account' form, the users focus returns to the first field that contains an error and announces what is required to correct the error. However, a list of all the errors is not provided. The error notice on the field now correctly disappears once the field has been filled in.



The screenshot shows a teal registration form titled 'Section 1: A little bit about you'. At the top, there is a progress bar showing '10%'. The form has three main sections: 'First name / alias *' with the value 'lianne', 'Last name *' which is empty, and 'Email *' which is empty. A white error message box with an orange exclamation mark icon is positioned over the 'Last name' field, stating: 'Please fill in this field.' Below the 'Last name' field, there is a small note: 'This information will not be shared with anyone or made public'.

PARTIALLY RESOLVED

When submitting the 'Login' form, the users focus returns to the first field that contains an error and announces what is required to correct the error. However, a list of all the errors is not provided. The error notice on the field now correctly disappears once the field has been filled in correctly.



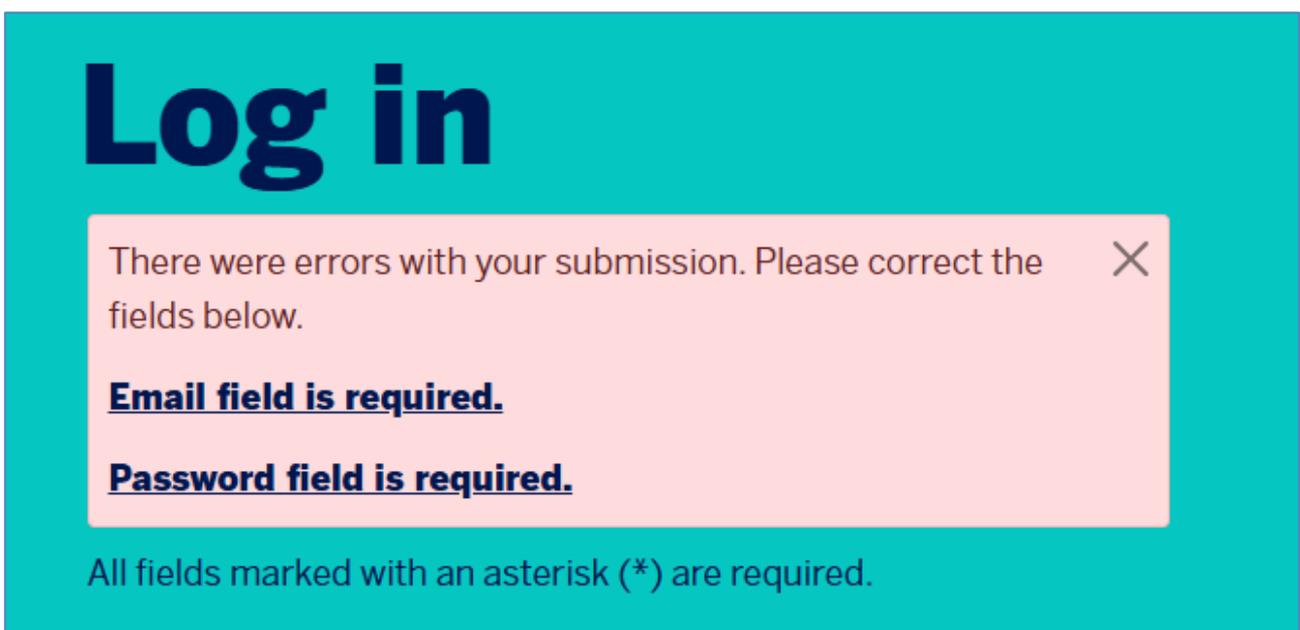
The screenshot shows a teal 'Log in' form. The 'Email' field contains the text 'lianne.richards@shaw-trust.org.uk'. Below it is a placeholder text 'Enter your email address.'. The 'Password' field is empty. A small white error message box with an orange exclamation mark icon is positioned over the password field, containing the text 'Please fill in this field.'. A 'Log in' button is located at the bottom left of the form.

Third Retest Comments

<https://www.theinfopool.co.uk/user/login>

RESOLVED

When an error is made on the 'log in' page, a list of errors is now provided and read out to a screen reader user.

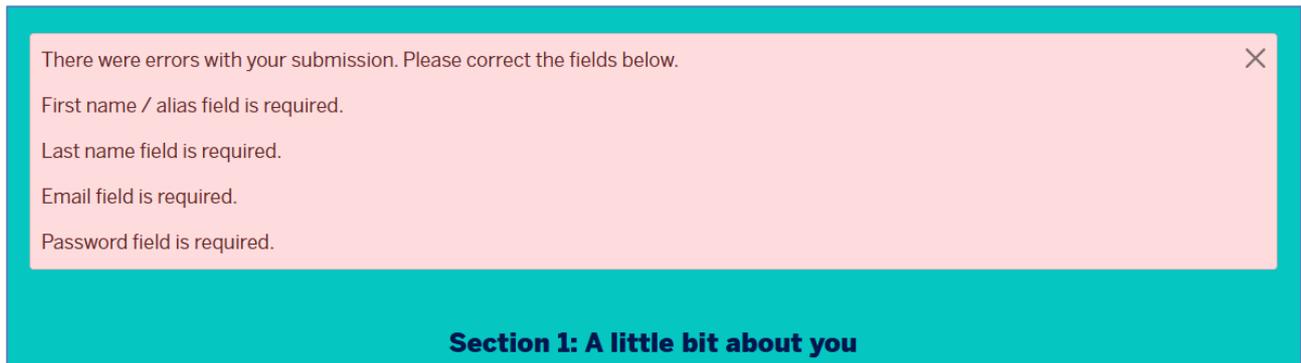


The screenshot shows the same teal 'Log in' form. A large pink error message box is overlaid on the form, containing the text: 'There were errors with your submission. Please correct the fields below.' followed by a close button (X). Below this, two error messages are listed: '**Email field is required.**' and '**Password field is required.**'. At the bottom of the pink box, it says 'All fields marked with an asterisk (*) are required.'

<https://www.theinfopool.co.uk/user/register>

RESOLVED

When an error is made on the 'Register' page, a list of errors is now provided and read out to a screen reader user.



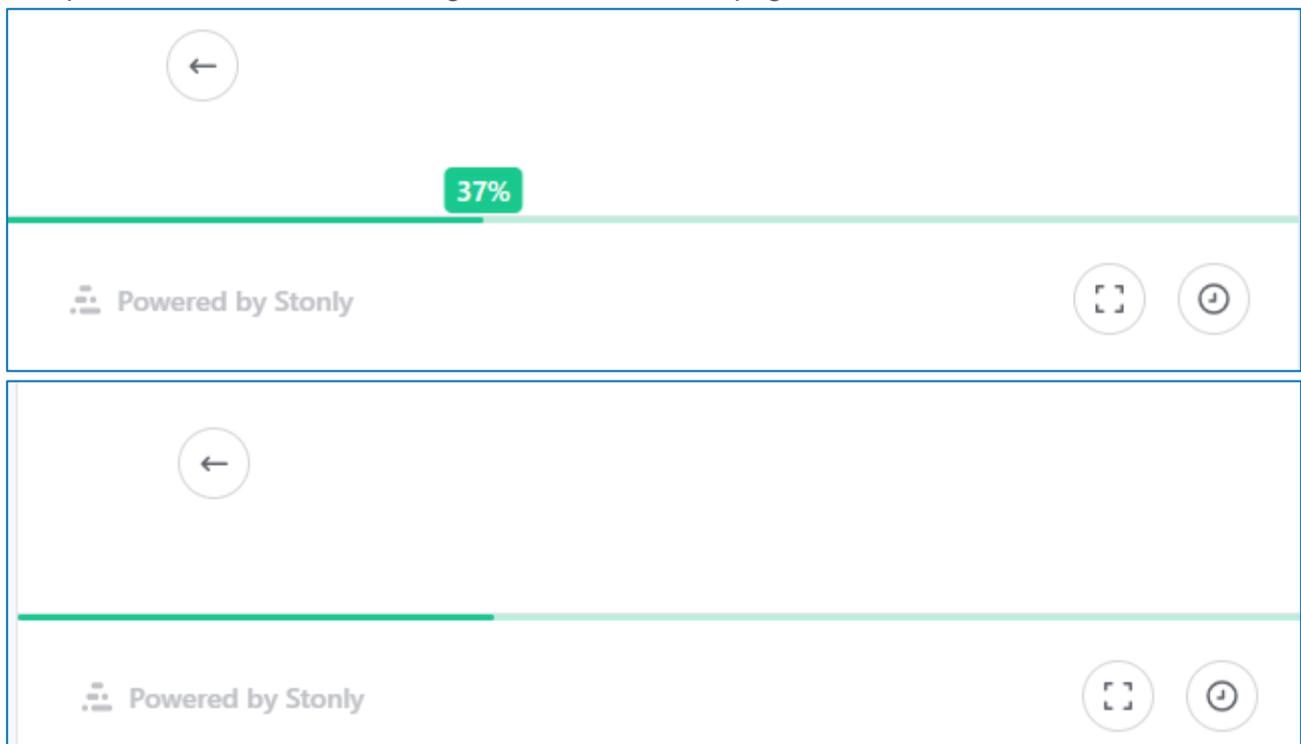
The screenshot shows a registration form with a teal background. A light pink error message box is displayed at the top, containing the following text: "There were errors with your submission. Please correct the fields below." followed by a list of four required fields: "First name / alias field is required.", "Last name field is required.", "Email field is required.", and "Password field is required." A close button (X) is located in the top right corner of the error box. Below the error box, the section title "Section 1: A little bit about you" is visible in bold black text.

STAS-F13: Conveying Information using colour alone (Resolved)

Original Issue Description

Colour is a great way to emphasis information or to convey a change, however colour should not be the only way that a user is informed of a change on a web page. People with low vision, colour blind, elderly and people with situational disabilities depend on more than one way to find information on the page.

On the 'Testing and Diagnosis' pages, the user's progress is show by a coloured progress bar. Initially, when the user has completed a step, a textual indication of the progress is momentarily shown, however it disappears almost instantly before the user has a chance to see it. This issue is also present on the 'Understanding Treatment Choices' pages.



Original Example Occurrences

<https://www.theinfopool.co.uk/testing-and-diagnosis>

<https://www.theinfopool.co.uk/treatment-choices>

Original Action Required

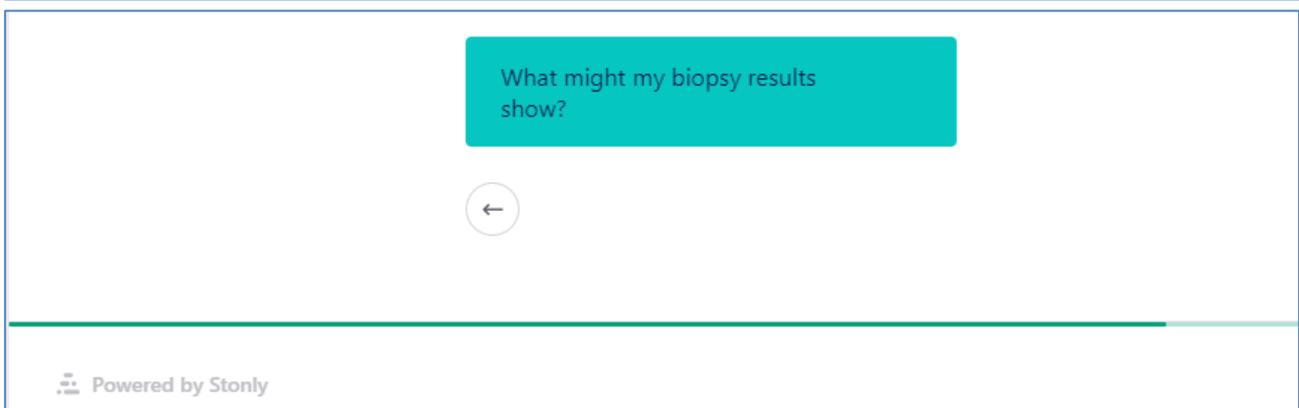
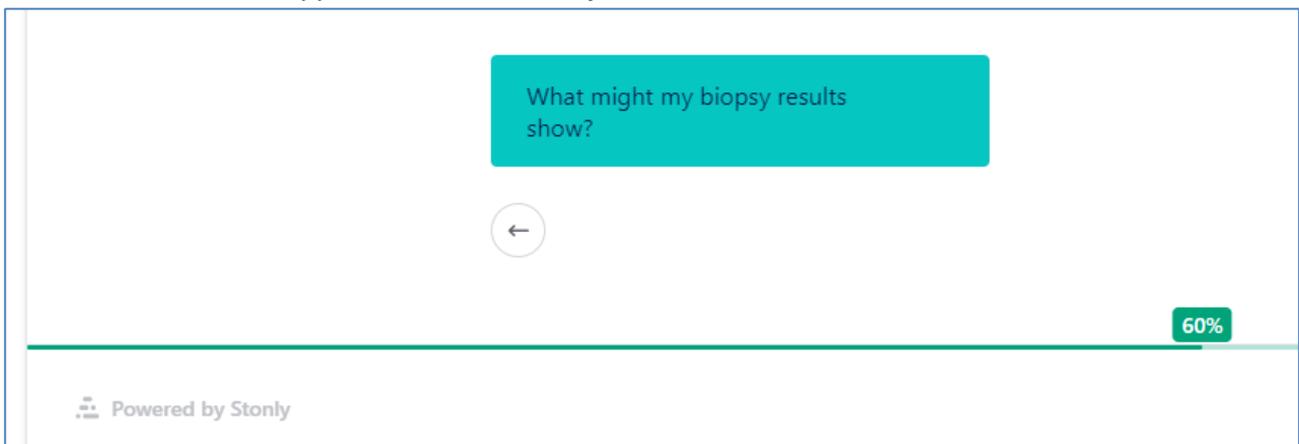
1. Ensure that colour is not the only means of indicating that an action has occurred.
2. Do not use colour as sole method to convey information.
3. Ensure instructions/prompts provided in text don't refer to colour alone.
4. Ensure instructions are provided in text for graphs and charts where colour is used to convey information.
5. Ensure more than one visual clue that include common icons and colours to differentiate texts and user interface elements.

First Retest Comments

<https://www.theinfopool.co.uk/testing-and-diagnosis>

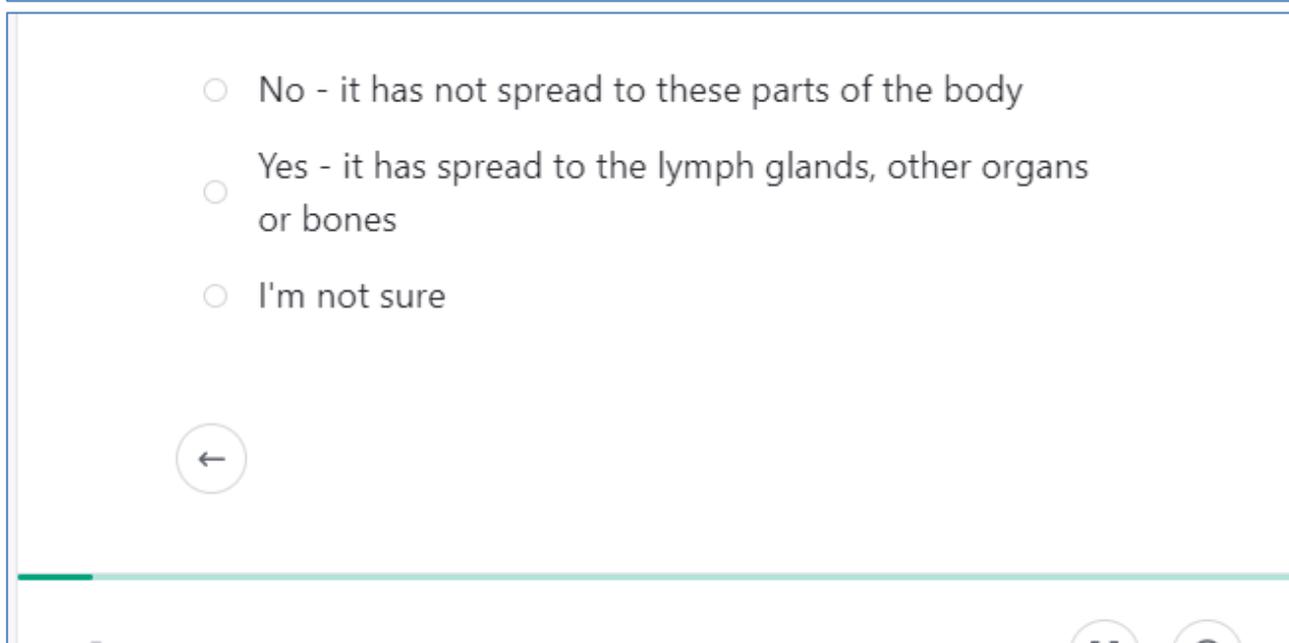
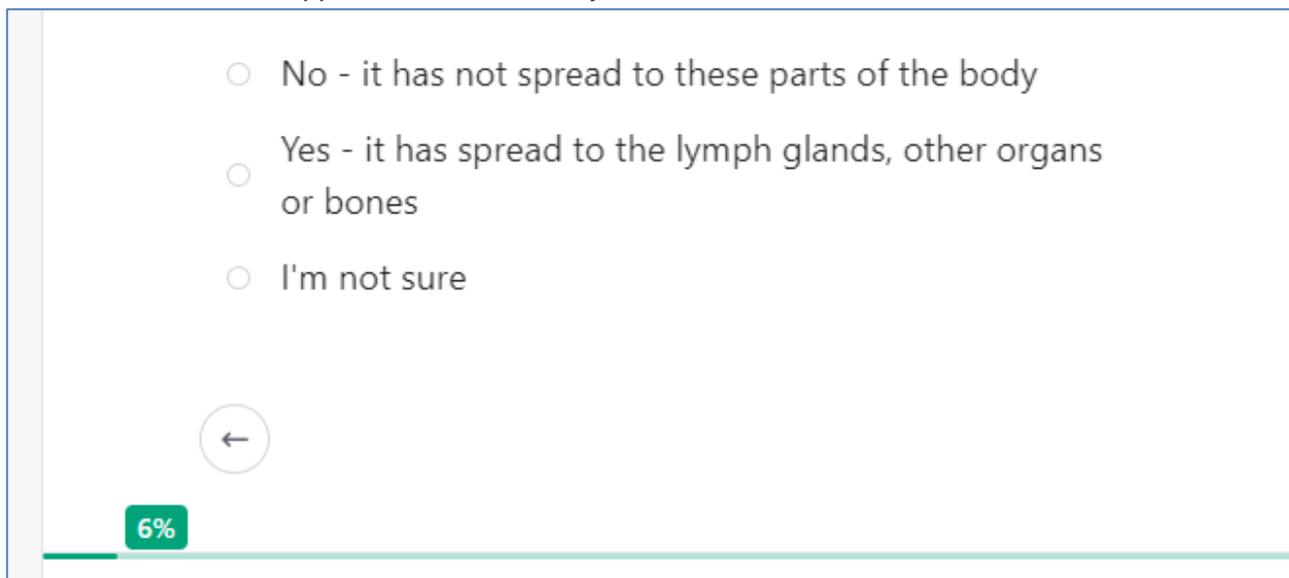
UNRESOLVED

On the 'Testing and Diagnosis' pages, the user's progress is show by a coloured progress bar. Initially, when the user has completed a step, a textual indication of the progress is momentarily shown, however it disappears almost instantly before the user has a chance to see it.



UNRESOLVED

On the 'Treatment choices' pages, the user's progress is shown by a coloured progress bar. Initially, when the user has completed a step, a textual indication of the progress is momentarily shown, however it disappears almost instantly before the user has a chance to see it.

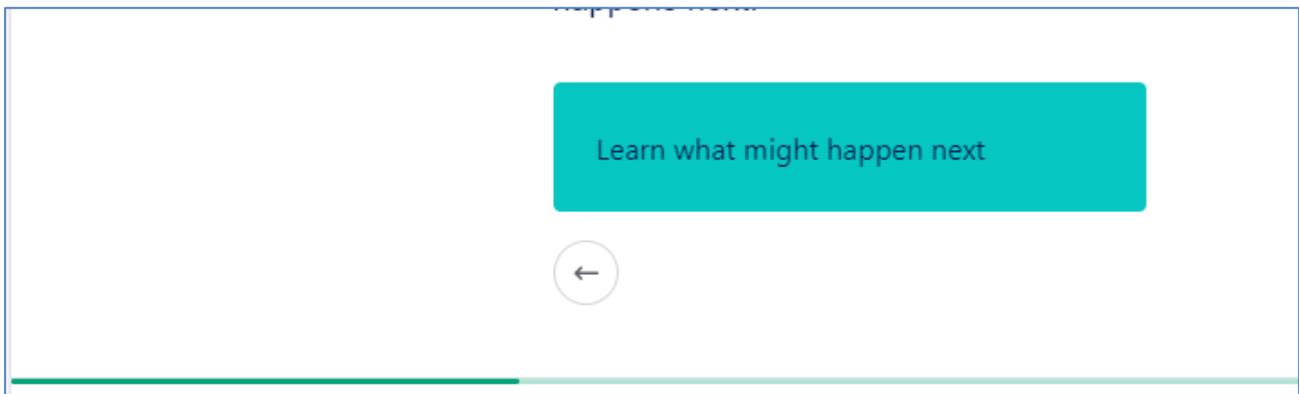
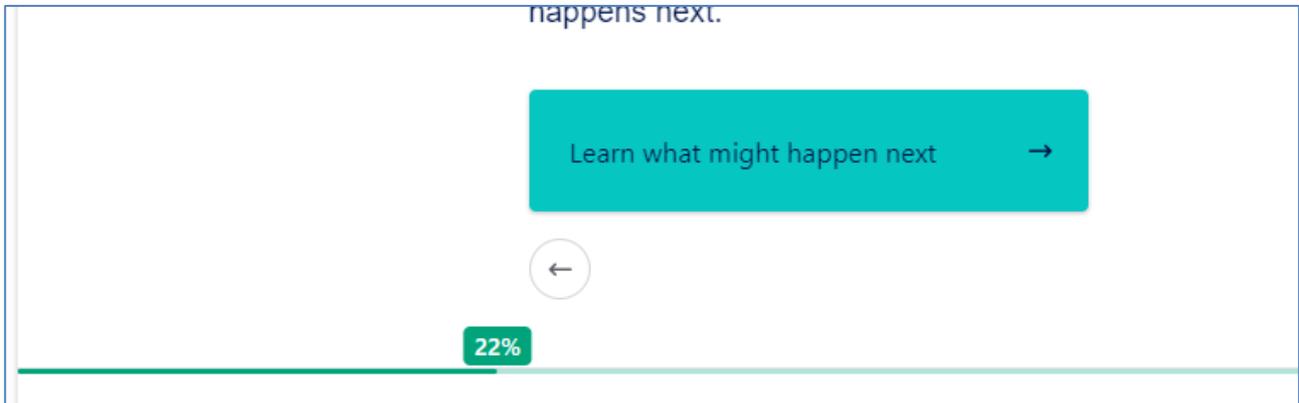


Second Retest Comments

<https://www.theinfopool.co.uk/testing-and-diagnosis>

UNRESOLVED

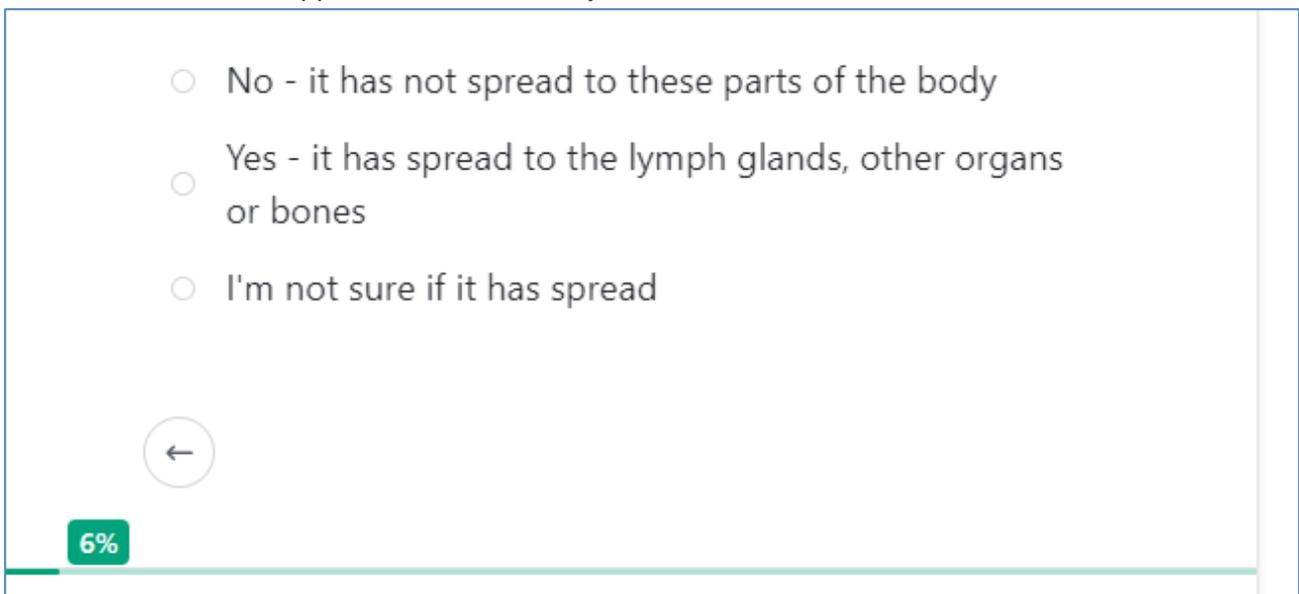
On the 'Testing and Diagnosis' pages, the user's progress is shown by a coloured progress bar. Initially, when the user has completed a step, a textual indication of the progress is momentarily shown, however it disappears almost instantly before the user has a chance to see it



<https://www.theinfopool.co.uk/treatment-choices>

UNRESOLVED

On the 'Treatment choices' pages, the user's progress is shown by a coloured progress bar. Initially, when the user has completed a step, a textual indication of the progress is momentarily shown, however it disappears almost instantly before the user has a chance to see it



- No - it has not spread to these parts of the body
- Yes - it has spread to the lymph glands, other organs or bones
- I'm not sure if it has spread



Third Retest Comments

RESOLVED

These issues are outside of the customer's control and has been added to the accessibility statement.

STAS-F14: Video and Audio missing Text Alternatives (Resolved)

Original Issue Description

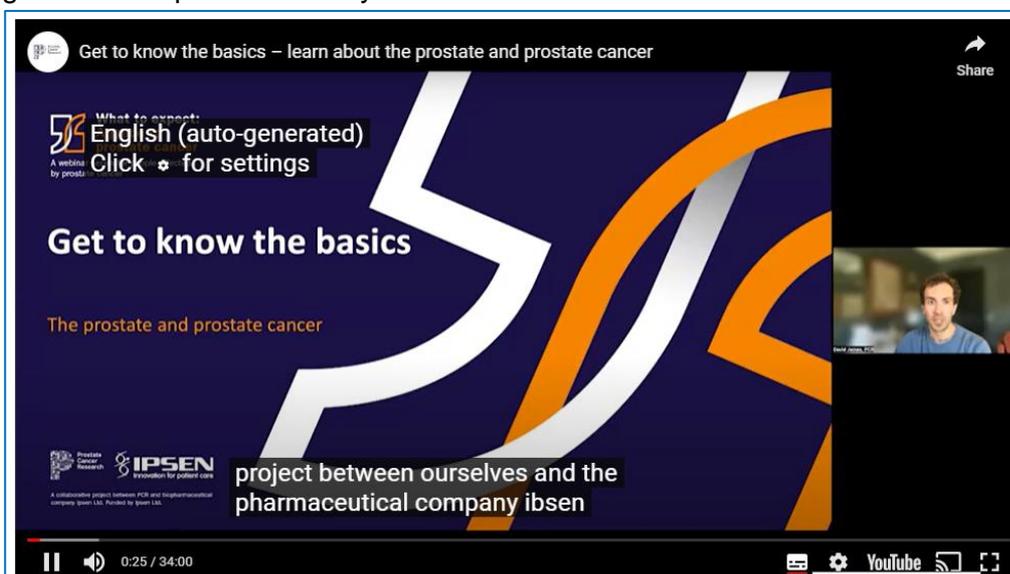
The website contained embedded videos on a number of pages. To enable users who have hearing impairments understand content in videos, they must have a text alternative. Transcripts and subtitles can be used to convey the information within the video to hearing impaired users.

The videos used throughout the website site failed to provide a text alternative in the form of a transcript. The videos do provide text based captions, but several of these have been automatically generated by the video platform and should not be relied upon for accuracy.

The homepage contains a video that is not accompanied with a transcript.



The 'Your Prostrate and You' page contains a video with no transcript and relies on automatically generated captions that may not be accurate.



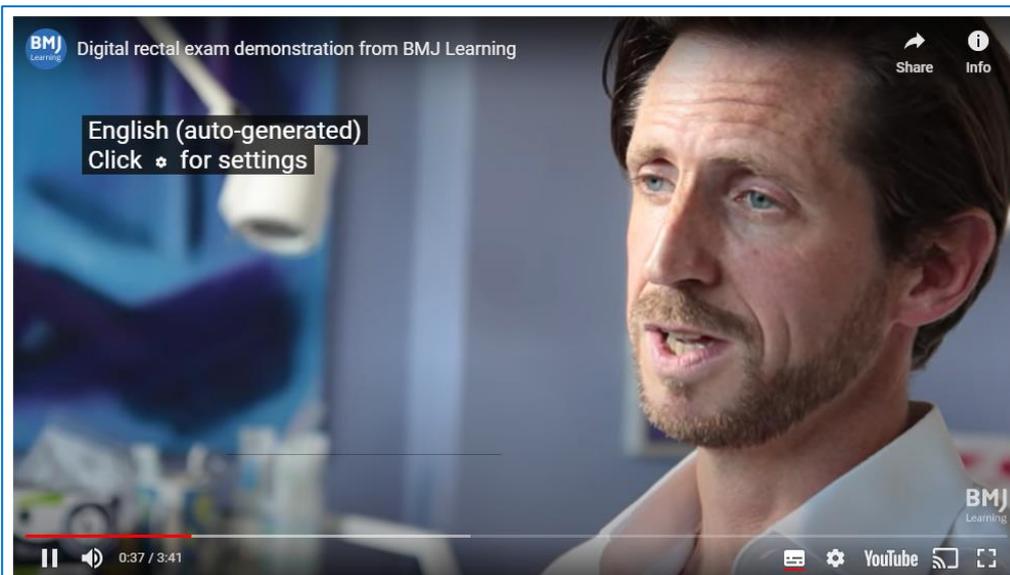
The 'Maurice's Story' page contains a video with no transcript and relies on automatically generated captions that may not be accurate.



The 'Clinical Trials Information' page contains a video with no transcript.



The 'DRE' page contains a video with no transcript and relies on automatically generated captions that may not be accurate.



Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/story/maurices-story>

<https://www.theinfopool.co.uk/clinical-trials>

<https://www.theinfopool.co.uk/digital-rectal-examination>

Original Action Required

1. Ensure that all audio and video content has a text alternative (transcript and captions)

First Retest Comments

<https://www.theinfopool.co.uk/>

UNRESOLVED

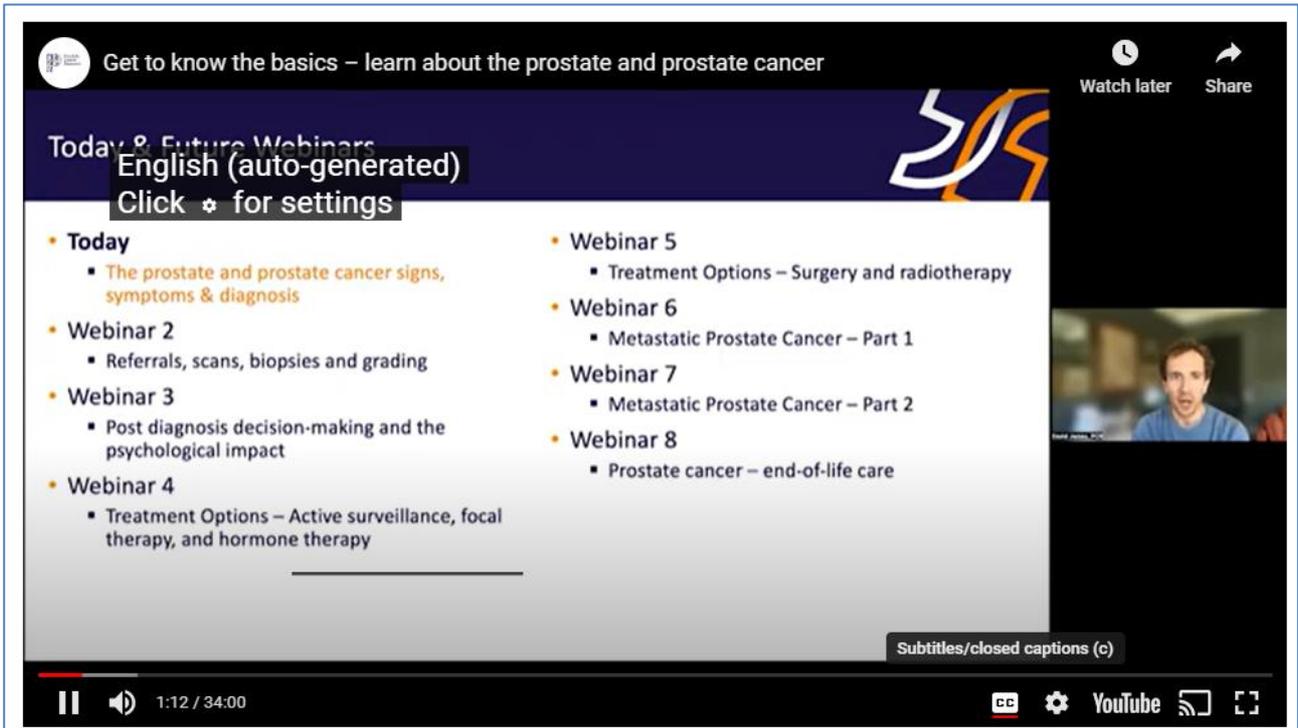
There is still a video on the homepage that does not provide a transcript.



<https://www.theinfopool.co.uk/prostate-and-you>

UNRESOLVED

The 'Your Prostrate and You' page still contains a video with no transcript and relies on automatically generated captions that may not be accurate.



<https://www.theinfopool.co.uk/story/maurices-story>

UNRESOLVED

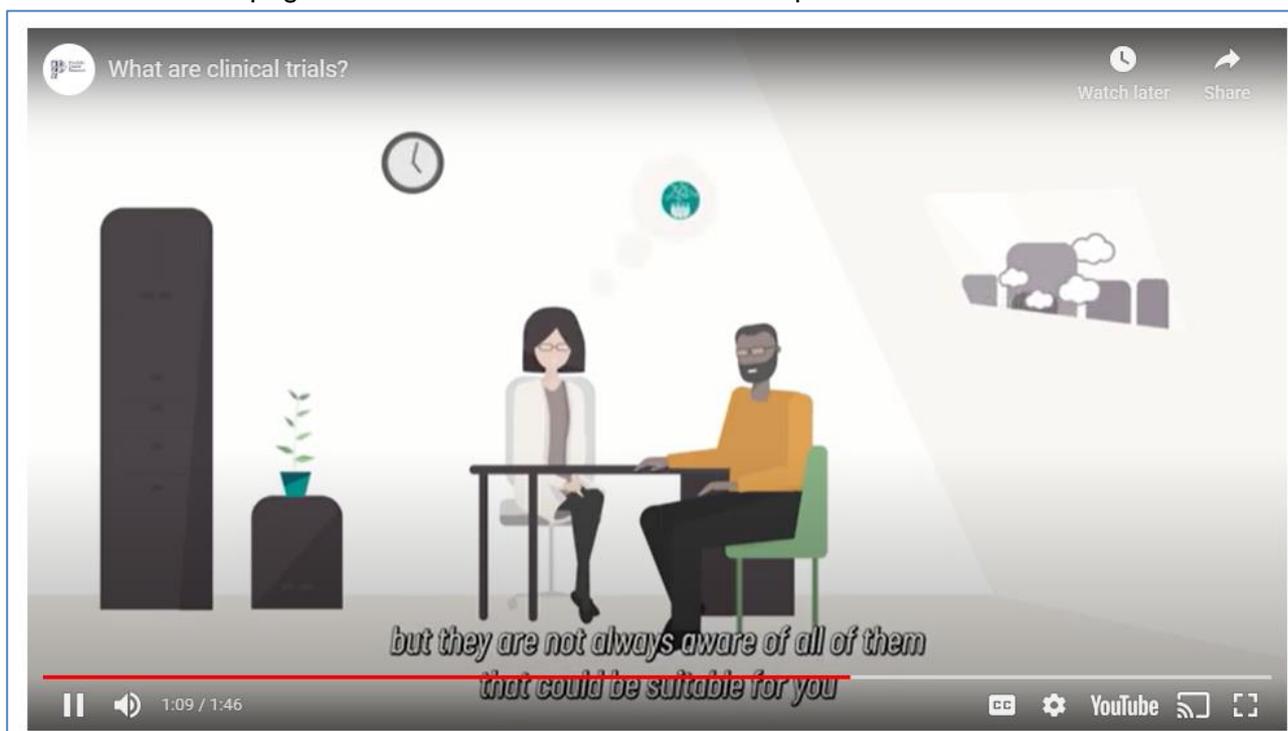
The 'Maurice's Story' page still contains a video with no transcript and relies on automatically generated captions that may not be accurate.



<https://www.theinfopool.co.uk/clinical-trials>

UNRESOLVED

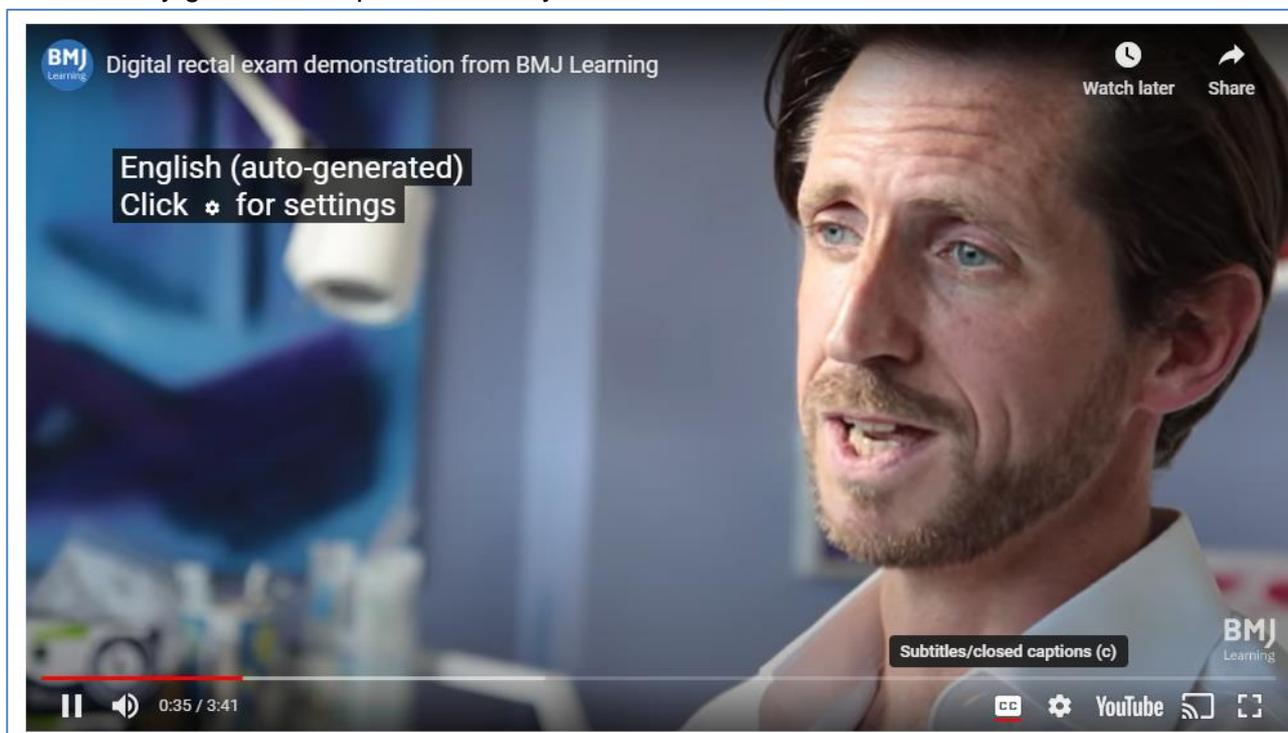
The 'Clinical trials' page still contains a video with no transcript.



<https://www.theinfopool.co.uk/digital-rectal-examination>

UNRESOLVED

The 'Digital Rectal Examination' page still contains a video with no transcript and relies on automatically generated captions that may not be accurate.

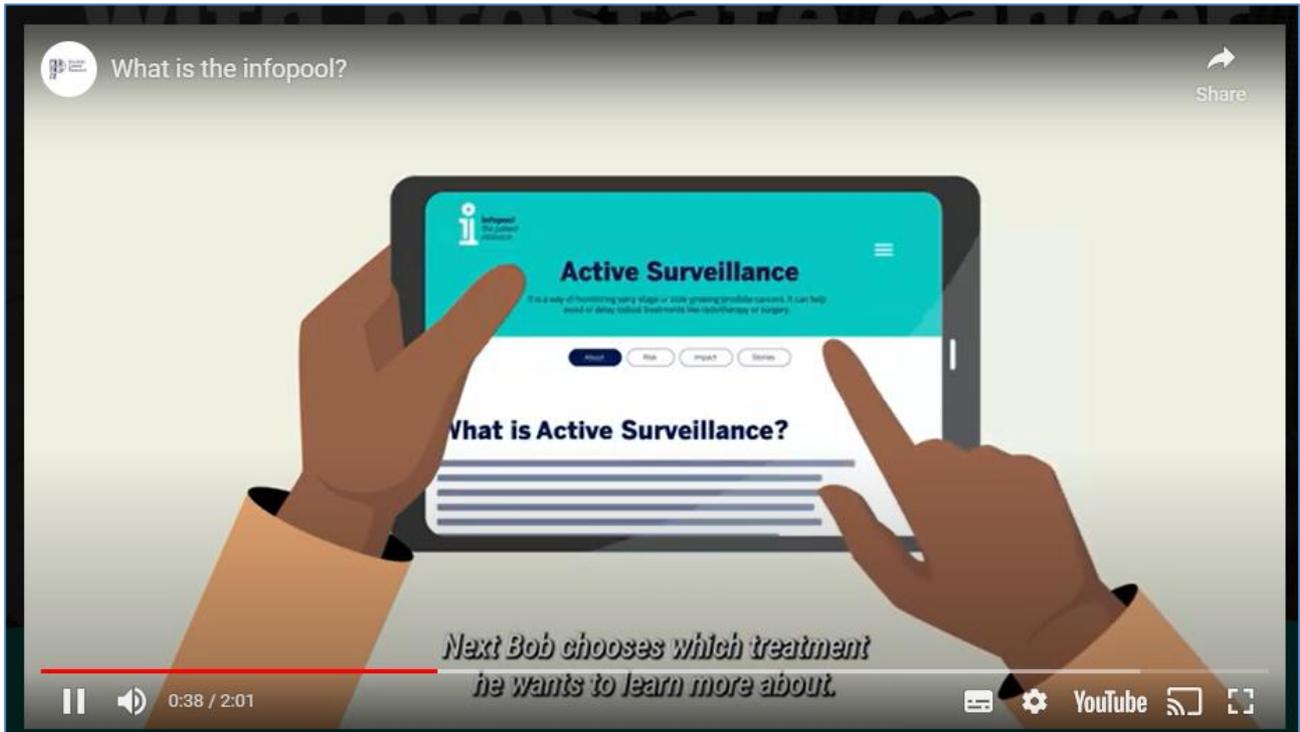


Second Retest Comments

<https://www.theinfopool.co.uk/>

UNRESOLVED

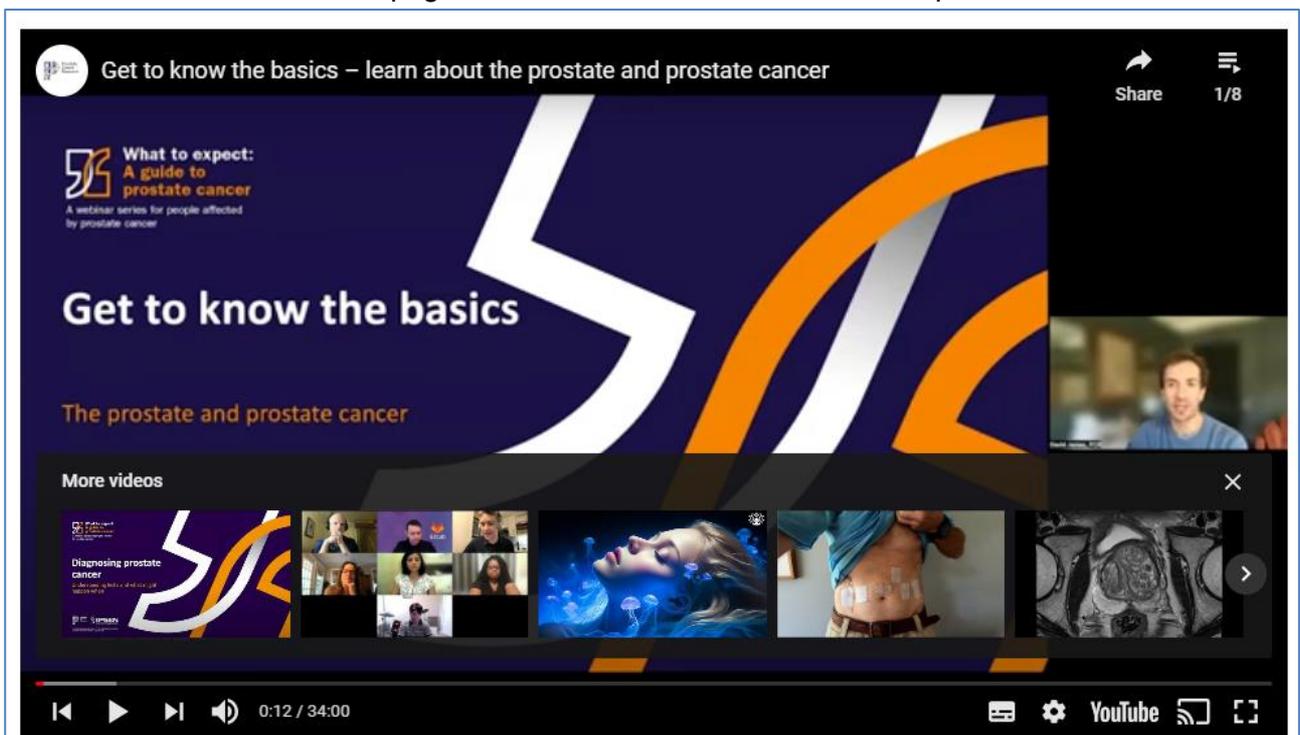
There is still a video on the homepage that does not provide a transcript.



<https://www.theinfopool.co.uk/prostate-and-you>

PARTIALLY RESOLVED

The 'Your Prostrate and You' page still contains a video with no transcript.



<https://www.theinfopool.co.uk/story/maurices-story>

PARTIALLY RESOLVED

The 'Maurice's Story' page still contains a video with no transcript.



<https://www.theinfopool.co.uk/clinical-trials>

PARTIALLY RESOLVED

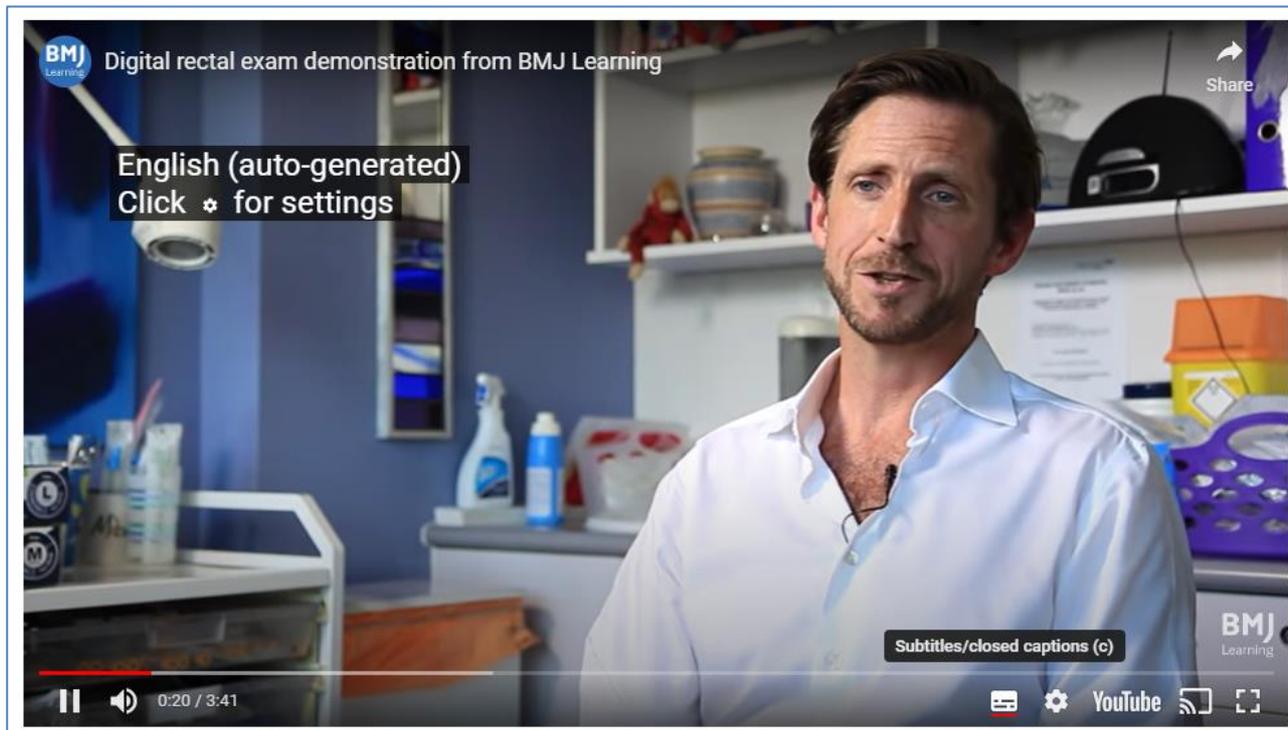
The 'Clinical Trials' page still contains a video with no transcript.



<https://www.theinfopool.co.uk/digital-rectal-examination>

UNRESOLVED

The 'Digital Rectal Examination' page still contains a video with no transcript and relies on automatically generated captions that may not be accurate.



Third Retest Comments

RESOLVED

Some of the videos on the pages are outside the customers control and this has been stated in the accessibility statement. Some videos do not have transcripts, but this too has been added to the accessibility statement, and all captions that are autogenerated have been checked for accuracy.

STAS-F15: Video missing Audio Description (Resolved)

Original Issue Description

The website contained embedded videos on a number of pages. To enable users who have limited or no sight understand content in videos that have no sound, they should have an audio description to explain any quiet parts.

The videos used throughout the website provided visual material that was not explained in the audio track, was not explained in an additional audio description track and would therefore be unavailable to users who have limited or no sight.

The 'Maurice's Story' page contains a video that displayed information visually that is unavailable to blind or low vision users.



Original Example Occurrences

<https://www.theinfopool.co.uk/story/maurices-story>

Original Action Required

1. Ensure that all audio and video content is presented to blind and low vision users
2. Ensure that all audio and video content has audio description if required

First Retest Comments

<https://www.theinfopool.co.uk/story/maurices-story>

UNRESOLVED

The 'Maurice's Story' page still contains a video that displays information visually that is unavailable to blind or low vision users.



Second Retest Comments

<https://www.theinfopool.co.uk/story/maurices-story>

UNRESOLVED

The 'Maurice's Story' page still contains a video that displays information visually that is unavailable to blind or low vision users.



Third Retest Comments

<https://www.theinfopool.co.uk/story/maurices-story>

RESOLVED

The information has now been provided in an alternative format in the form of text.

Maurice's Story

Watch Maurice answer the following questions about himself and his treatment:

1. Can you tell us your first name and briefly, tell us a little about yourself?
2. When were you diagnosed with prostate cancer and what was the diagnosis?
3. What stage was your cancer when you were diagnosed?
4. What treatment(s) did you have and when?
5. Did you have any side effects from this treatment?
6. How did this treatment affect your life the most?
7. Do you have any tips or advice that may help other people who are living with the same side effects from this treatment?
8. Do you have any tips or advice that might help others who are thinking about having the same treatment as you?
9. If you could go back in time, would you choose to have the same treatment?

STAS-F16: Mouse Dependant Areas (Resolved)

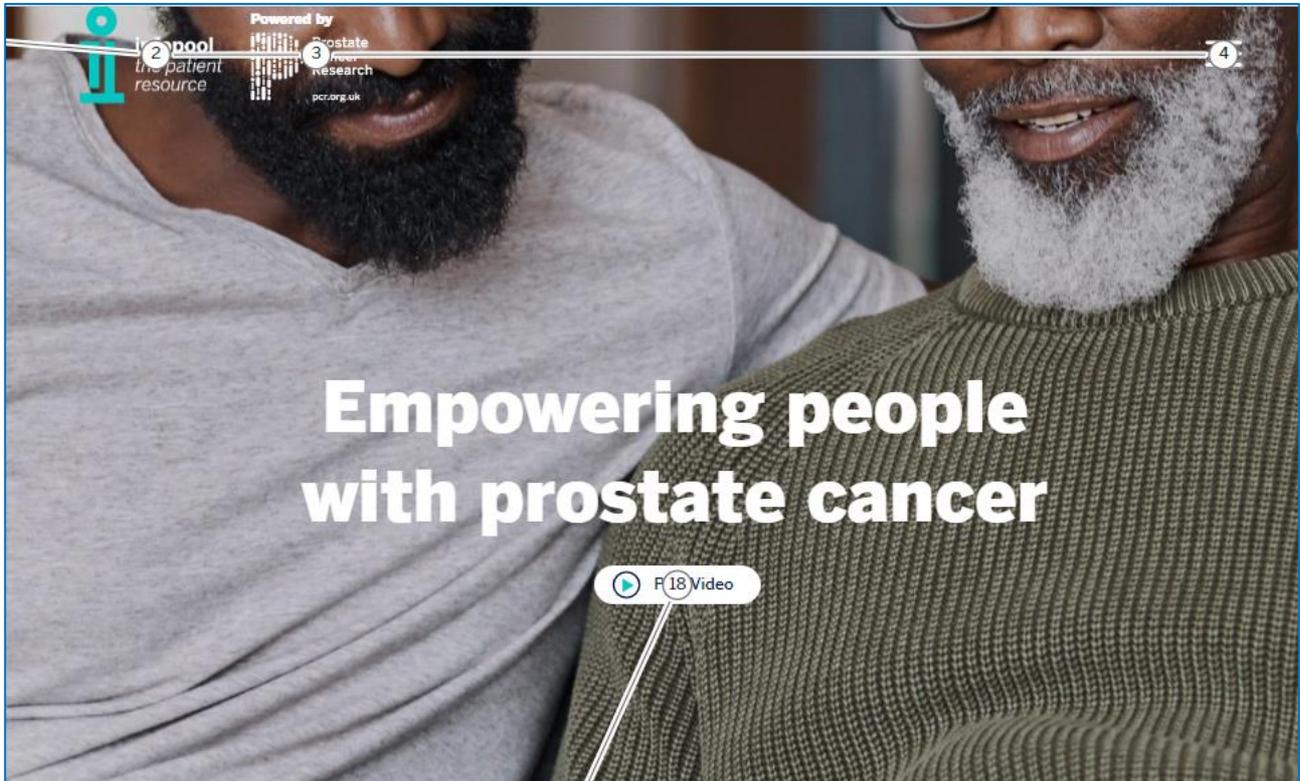
Original Issue Description

All areas of a website should be accessible to users regardless of their navigation method, whether it is via mouse, keyboard or voice. Websites must accommodate all types of input methods with all areas being accessible to users using any of these types of input.

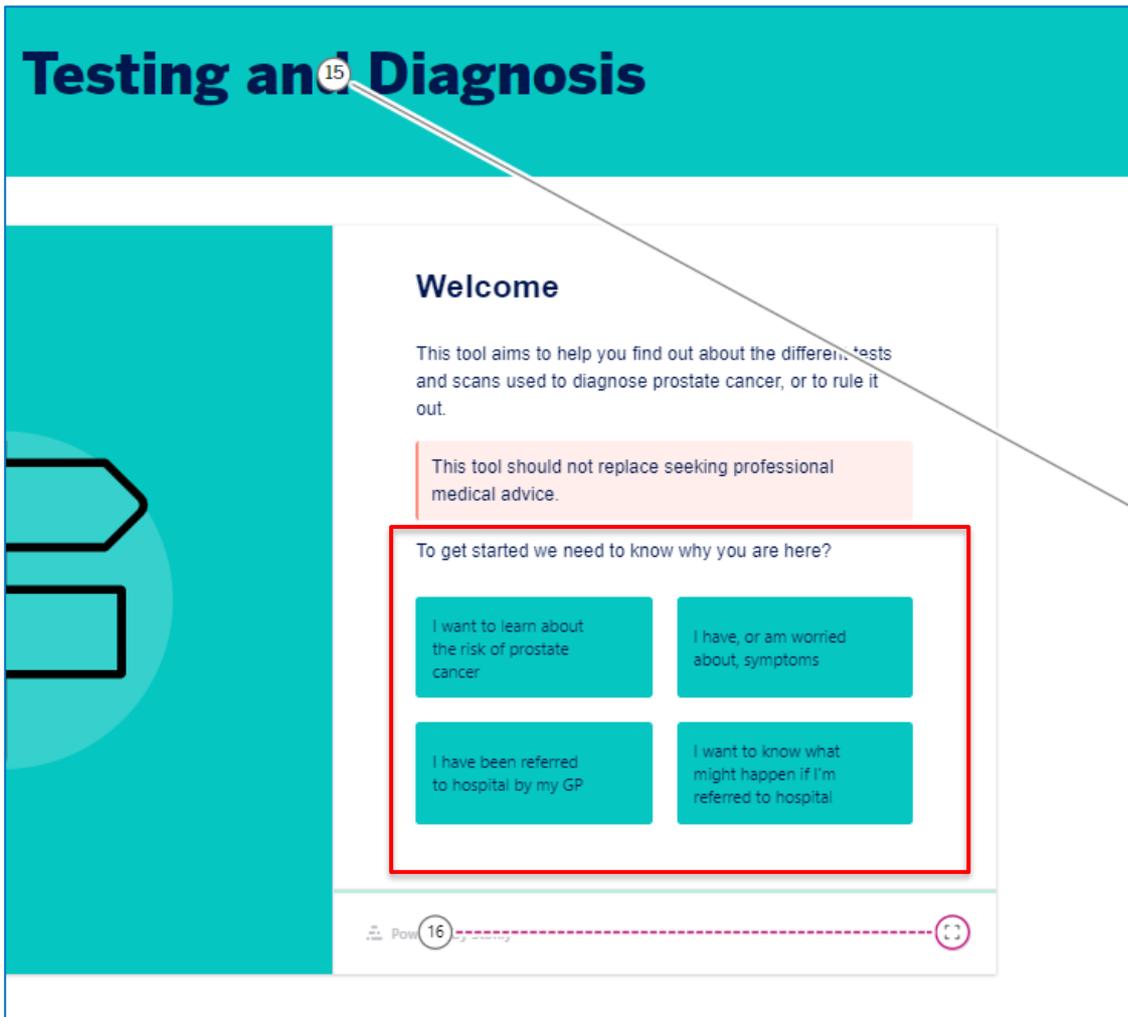
Some sections are easily accessible for a mouse user but this is not the case for a keyboard only users.

Note: Due to the lack of link highlighting across the site, it is difficult to know what is a mouse dependant area and what is a link highlighting issues. Once the focus highlighting issues has been resolved, some new mouse dependant areas might be discovered.

On the homepage, keyboard users are forced to navigate through the contents of the navigation menu whether it is open or not. This is confusing for the user as they are not aware of where their focus is until they leave the contents of the menu. After leaving the hamburger menu, the user's focus is lost for 13 tabs before their focus returns on the 'Play video' link. This issue is present throughout the site.



On the 'Testing and Diagnosis' page, keyboard users are unable to access any of the 'Why are you here? Links. The user's focus jumps from the 'Testing and Diagnosis' link straight to the 'Powered by Stonly' link. Throughout the 'Testing and Diagnosis' journeys the links contained in turquoise boxes are inaccessible to keyboard users.



On the 'Section 2 About your treatments' page, the 'i' icons have not been given an aria label and therefore are not available to a screen reader in their elements list, and when tabbed to there is no indication to the user of the element's function.

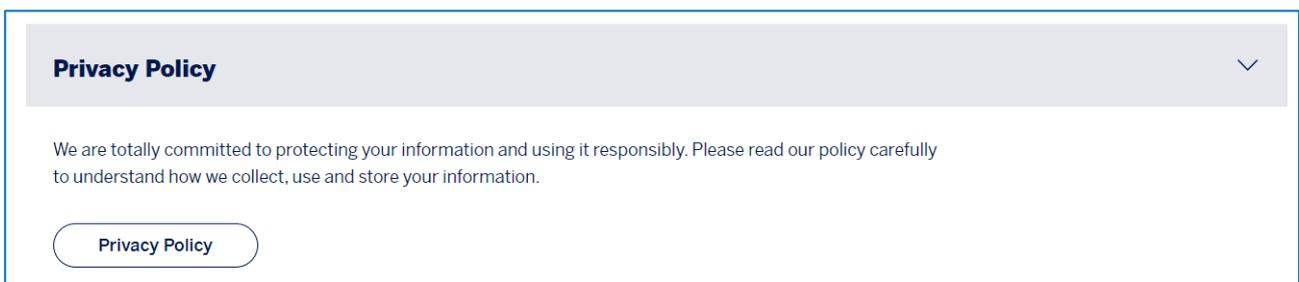
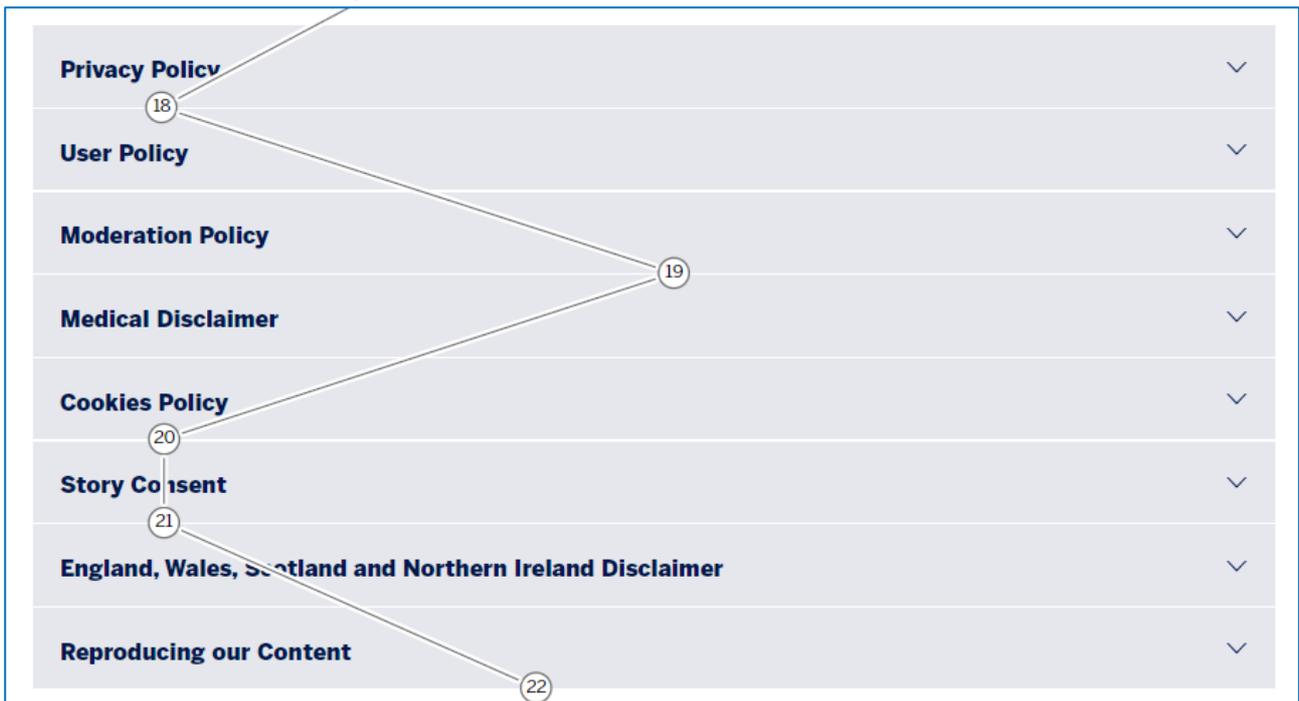


```
<a class="btn btn-primary card--toggle" tabindex="0">i</a> == $0
```

On the 'Understanding treatment choices' page, keyboard users are unable to access the 'I understand – let's get started' link.



On the 'Policies' page, Keyboard users are unable to access several of the accordions. Furthermore, the accordions that they can access cannot be expanded and instead activation takes the user to a new page.



On the 'Terms' page, Keyboard users are unable to access several of the accordions. Furthermore, the accordions that they can access cannot be expanded and instead activation takes the user to a new page.

What's in these terms

Who we are and how to contact us

What other terms may apply to using this site

We may make changes to these terms

We may make changes to our site

We may suspend or withdraw our site

How you may use material on our site

Do not rely on information on this site

We are not responsible for websites we link to

How we may use your personal information

Prohibited uses

Rules about linking to our site

Liability

Trademarks

We are not responsible for websites we link to

- Where our site contains links to other sites and resources provided by third parties, these links are provided for your information only. Such links should not be interpreted as approval by us of those linked websites or information you may obtain from them.
- We have no control over the contents of those sites or resources. Your use of a third-party site may be governed by the terms and conditions of that third-party site and is at your own risk.

Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/testing-and-diagnosis>

<https://www.theinfopool.co.uk/treatment-choices>

<http://www.theinfopool.co.uk/policies>

<https://www.theinfopool.co.uk/terms>

Original Action Required

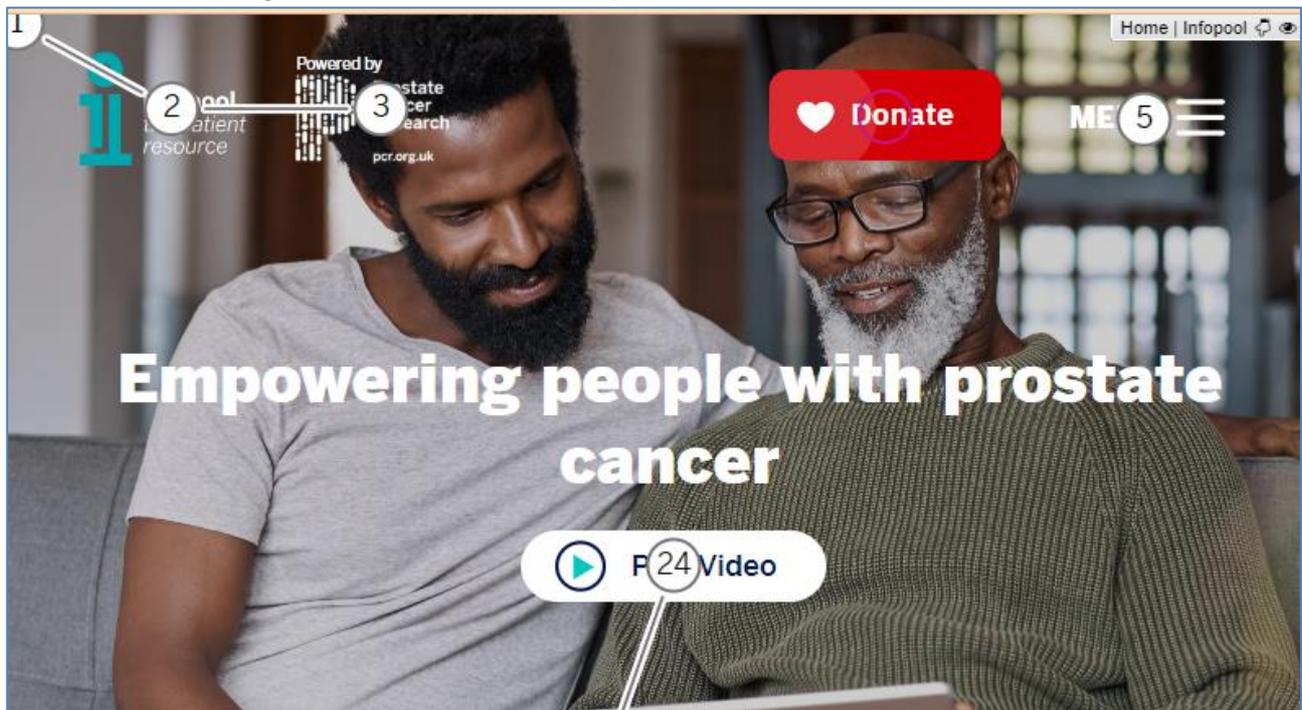
1. Ensure that all elements on a page are accessible to keyboard only users.
2. Ensure that any onkeypress event handlers have a corresponding onkeydown or onkeyup event handler.
3. Ensure that any onmouseover event handlers have a corresponding onfocus event handler

First Retest Comments

<https://www.theinfopool.co.uk/>

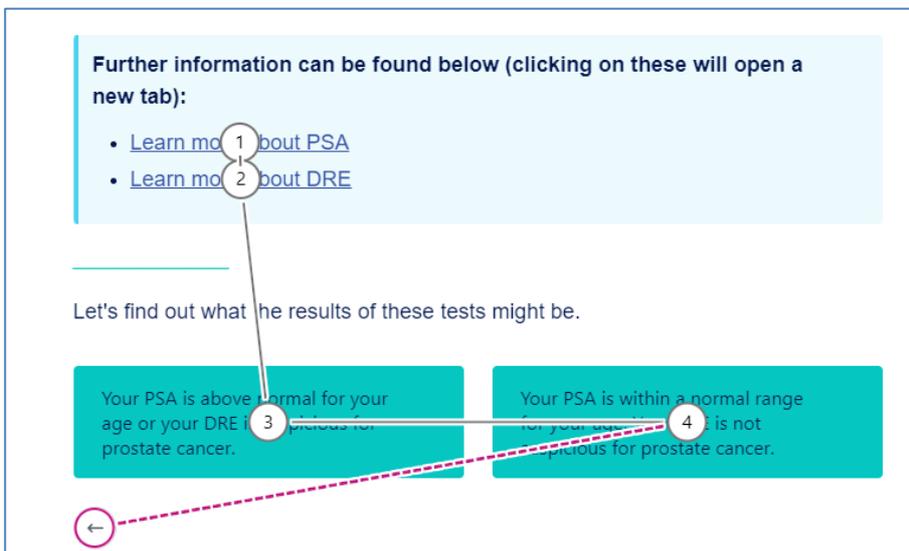
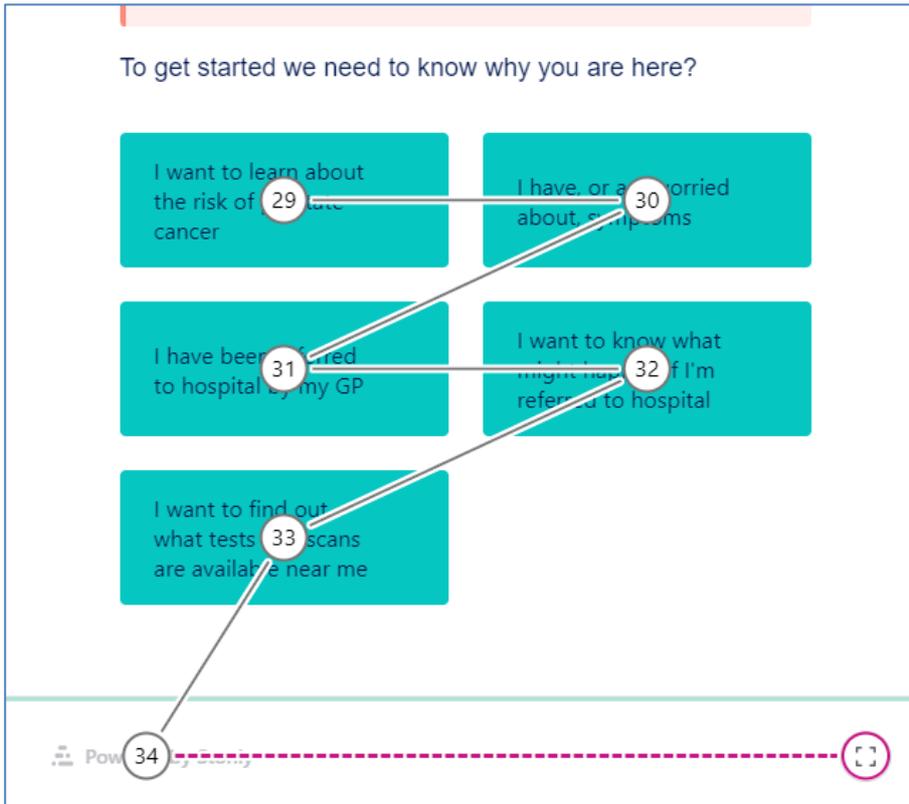
UNRESOLVED

On the homepage and throughout the site, keyboard users are still forced to navigate through the contents of the navigation menu whether it is open or not.



RESOLVED

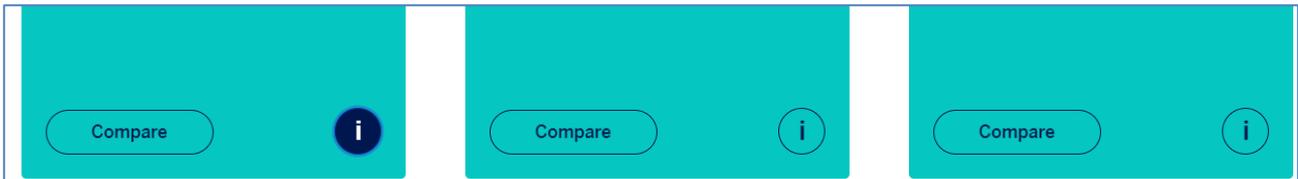
On the 'Testing and Diagnosis' page, keyboard users are now able to access the 'Why are you here?' Links. This is the case throughout the 'Testing and Diagnosis' pages.



<https://www.theinfopool.co.uk/treatment-comparison>

UNRESOLVED

On the 'Treatment comparison' page, the 'i' icons have not been given an aria label and therefore are not available to a screen reader in their elements list, and when tabbed to there is no indication to the user of the element's function.

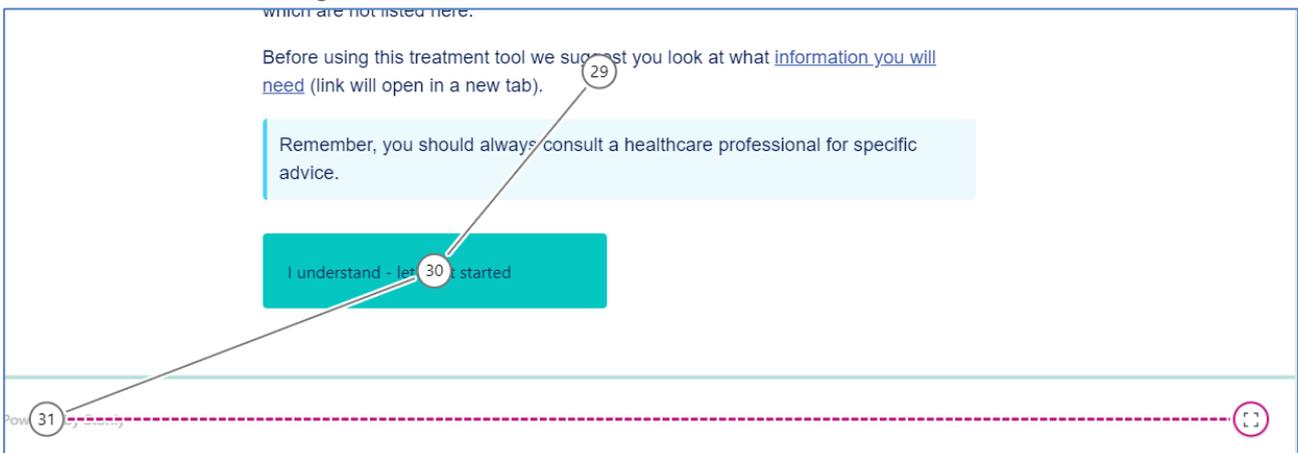


```
<div class="col flex-grow-0">  
  <a href="#" class="btn btn-primary card--toggle" tabindex="0">i</a> == $0  
</div>
```

<https://www.theinfopool.co.uk/treatment-choices>

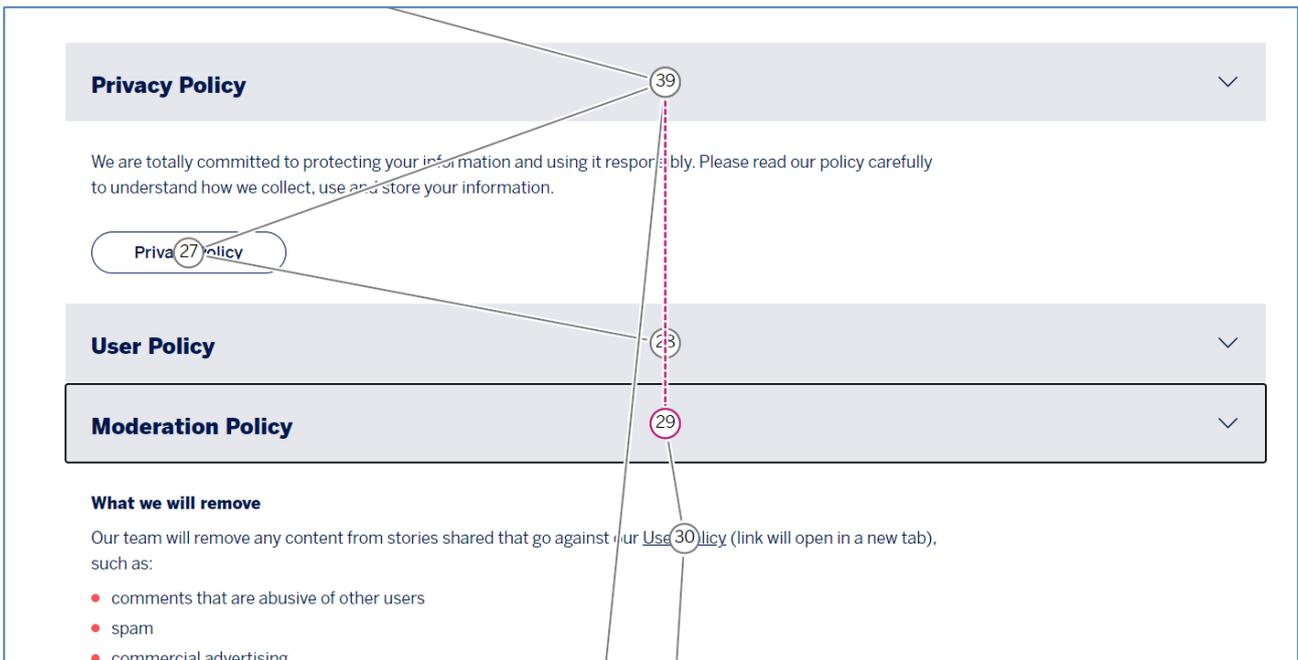
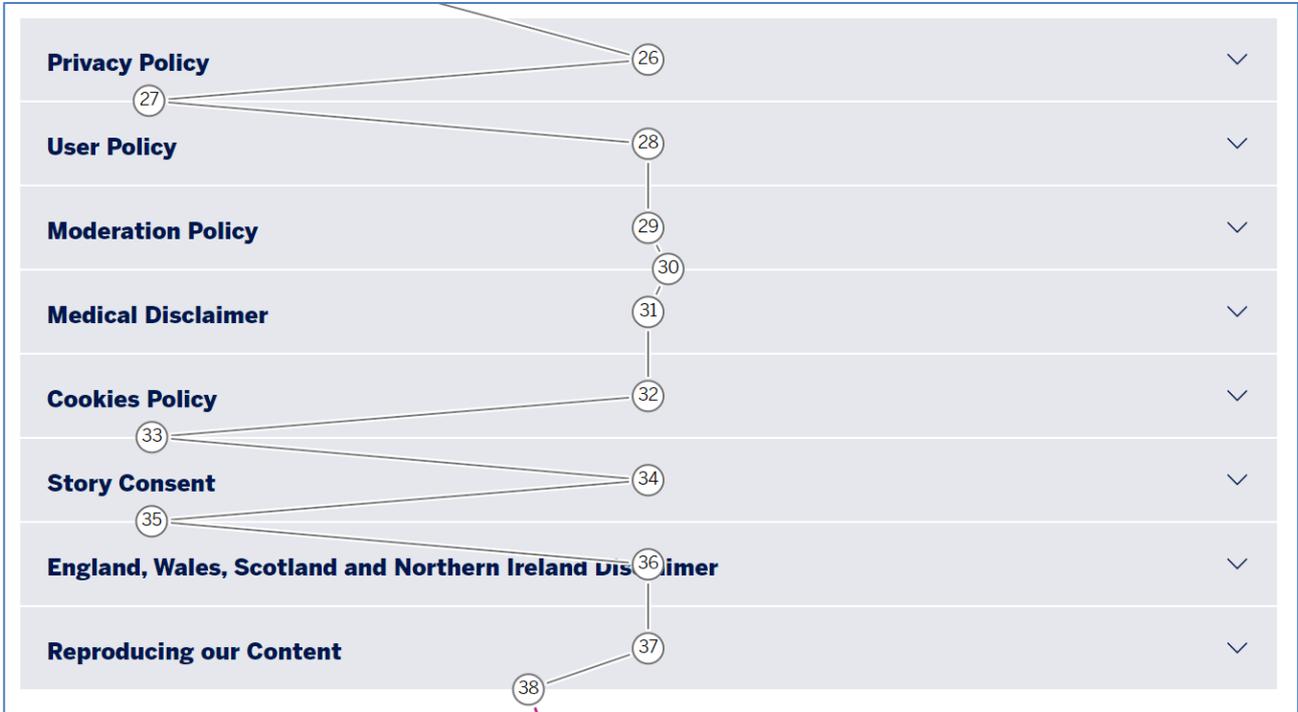
RESOLVED

On the 'Understanding Treatment Choices' page, keyboard users are now able to access the 'I understand – let's get started' element.



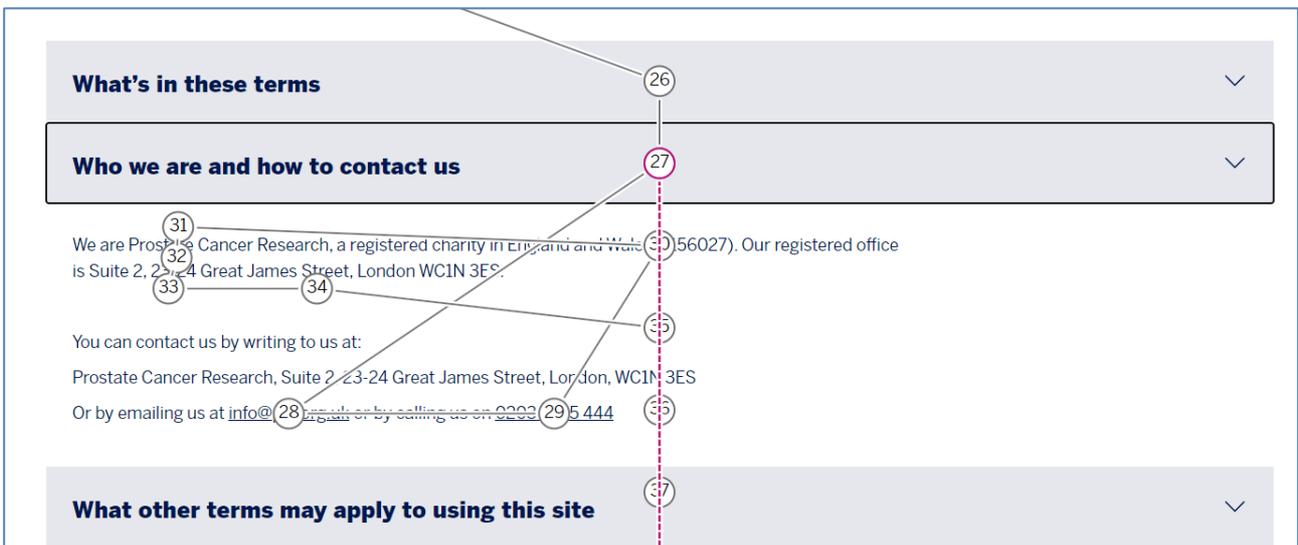
PARTIALLY RESOLVED

On the 'Policies' page, keyboard users can now access all the accordions, however, they are unable to expand the accordions. Furthermore, when tabbing, the user focus loses focus when they are able to tab to the contents of the accordion when it is not expanded, until focus leaves the content and lands on the next accordion.



PARTIALLY RESOLVED

On the 'Terms' page, keyboard users can now access all the accordions, however, they are unable to expand the accordions. Furthermore, when tabbing, the user focus loses focus when they are able to tab to the contents of the accordion when it is not expanded, until focus leaves the content and lands on the next accordion.



<https://www.theinfopool.co.uk/personal-stories>

NEW ISSUE

On the 'Personal Stories' page, keyboard users are unable to access and of the 'Treatment' checkboxes, apart from the 'Any' checkbox.

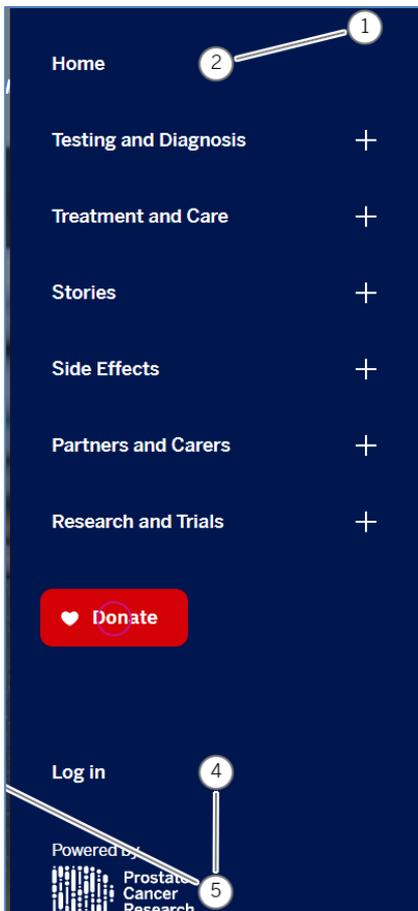


Second Retest Comments

<https://www.theinfopool.co.uk/>

PARTIALLY RESOLVED

A non-mouse user is longer forced to navigate through the main menu contents, however, once the user has accessed the menu and opened it, they are unable to access all the content within. The user's focus jumps from the 'Home' link to the 'Donate' button, skipping the content in between.

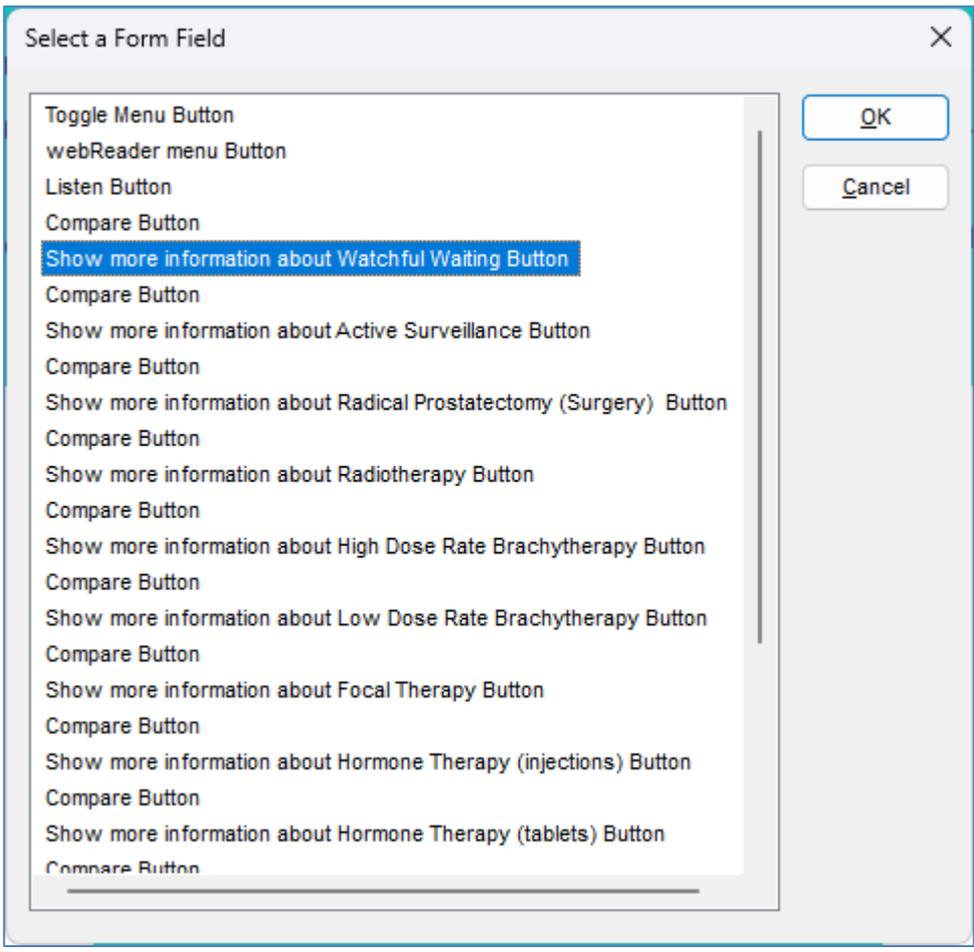


<https://www.theinfopool.co.uk/treatment-comparison>

RESOLVED

The 'i' icons now contain descriptive aria-labels.

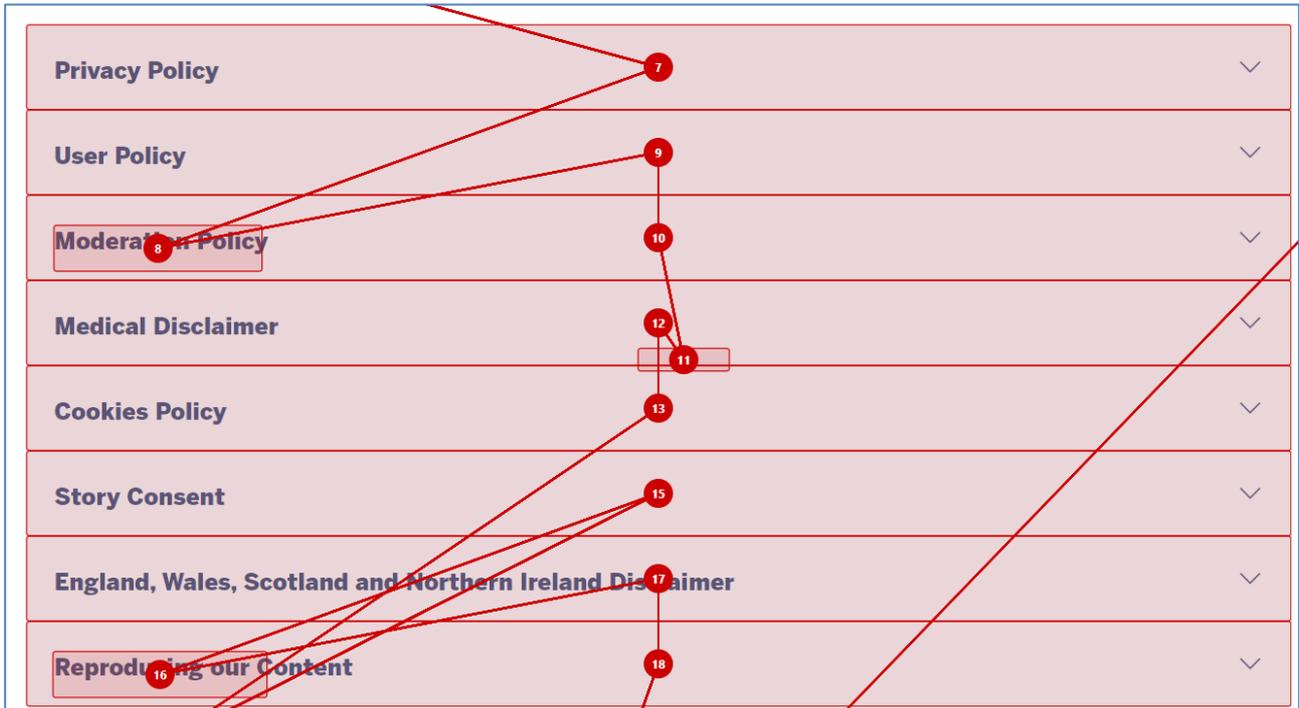
```
<button class="btn btn-primary card--toggle" tabindex="0" type="button"
aria-label="Show more information about Watchful Waiting"> == $0
  " Show more information about Watchful Waiting "
  <span class="card--toggle__icon">i</span>
</button>
```



<http://www.theinfopool.co.uk/policies>

PARTIALLY RESOLVED

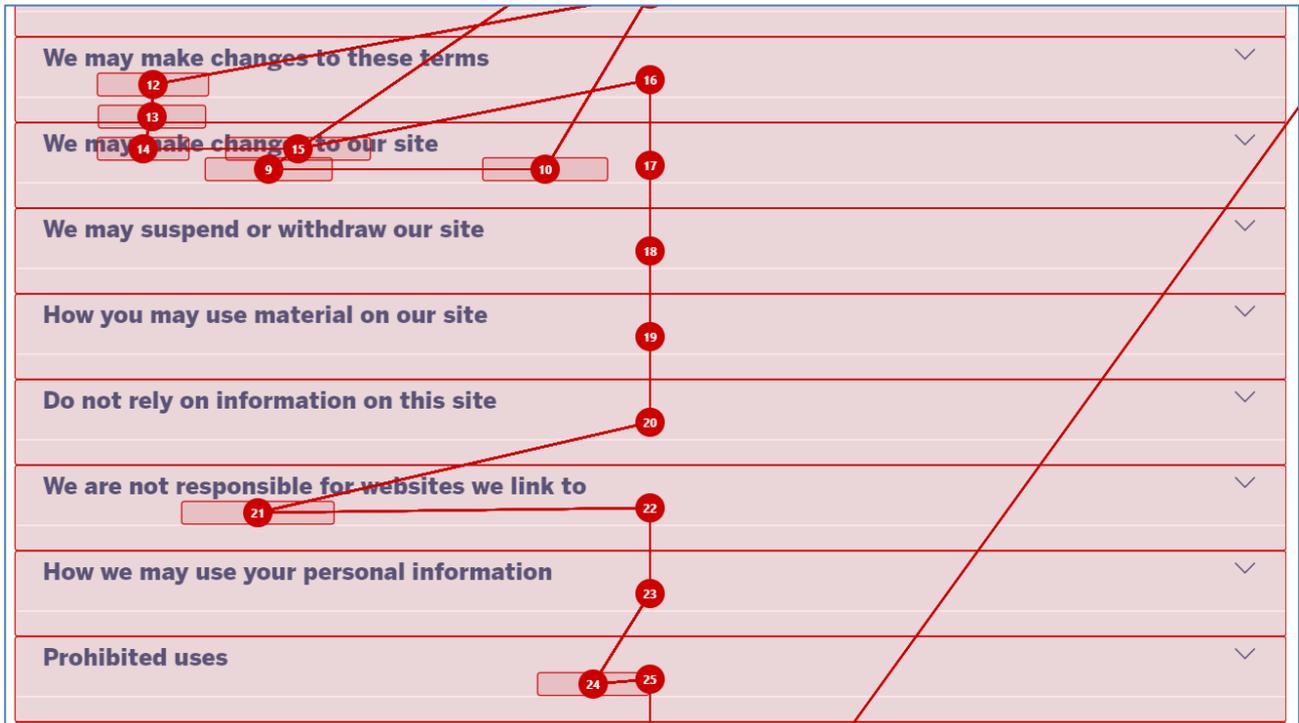
Non-mouse users are now able to expand the accordions on the 'Policies' page. However, they are still able to access the links within the accordions when not expanded.



<https://www.theinfopool.co.uk/terms>

PARTIALLY RESOLVED

Non-mouse users are now able to expand the accordions on the 'terms' page. However, they are still able to access the links within the accordions when not expanded.



Third Retest Comments

<https://www.theinfopool.co.uk/>

RESOLVED

Non-mouse users can now access all content in the side menu.

<http://www.theinfopool.co.uk/policies>

RESOLVED

Non-mouse users can no longer access the accordion contents when the accordions are collapsed



<https://www.theinfopool.co.uk/terms>

RESOLVED

Non-mouse users can no longer access the accordion contents when the accordions are collapsed



STAS-F17: Users unaware of content change (Resolved)

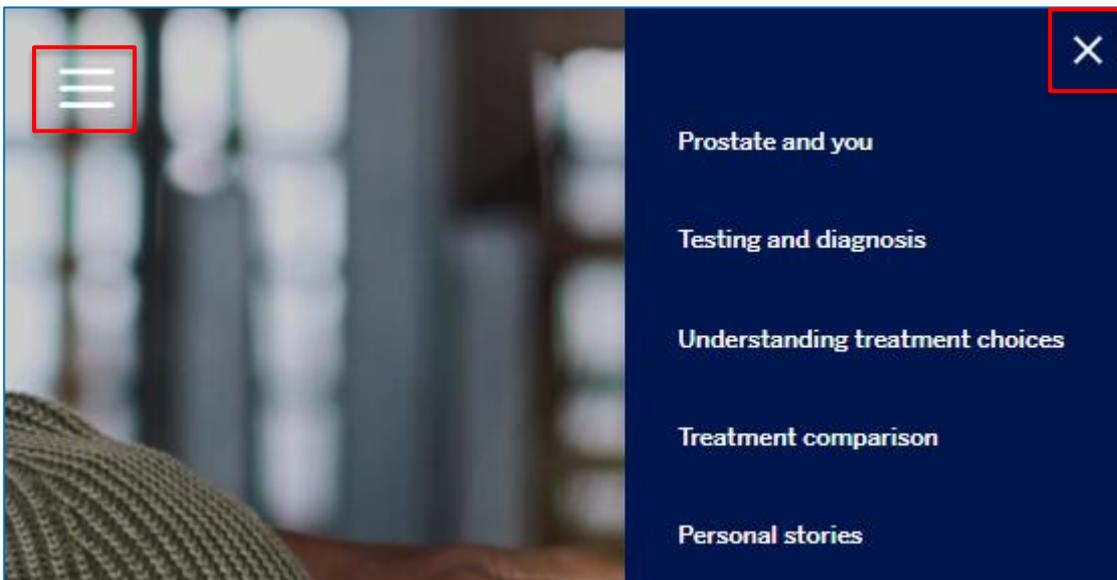
Original Issue Description

When user controls are used on a page their function should be predictable, i.e. check boxes are used to select an option, combo box options should allow a user to use the cursor keys to move through the options, buttons are used to submit a completed form etc. When user controls are used for a non-standard function, the function of these controls should be advised to the user before they use the controls.

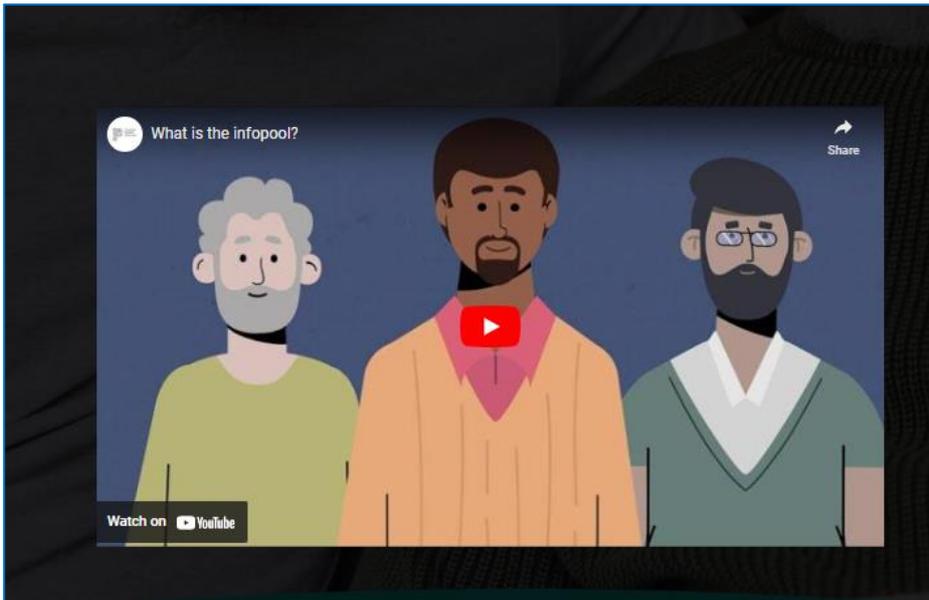
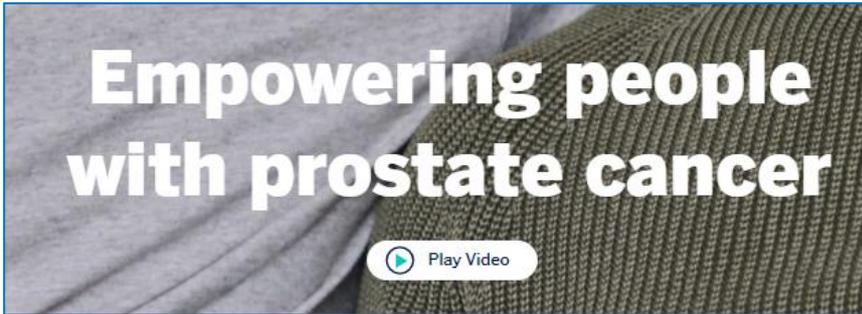
Dynamic content that allows new information to be displayed without the need to reload the whole page is beneficial for users and saves time and processing resources. However, users need to both be aware of what elements will cause data to change and be made aware once that data has been visually updated.

ARIA-live regions can be used to ensure that screen reader users are made aware of changing content on a page.

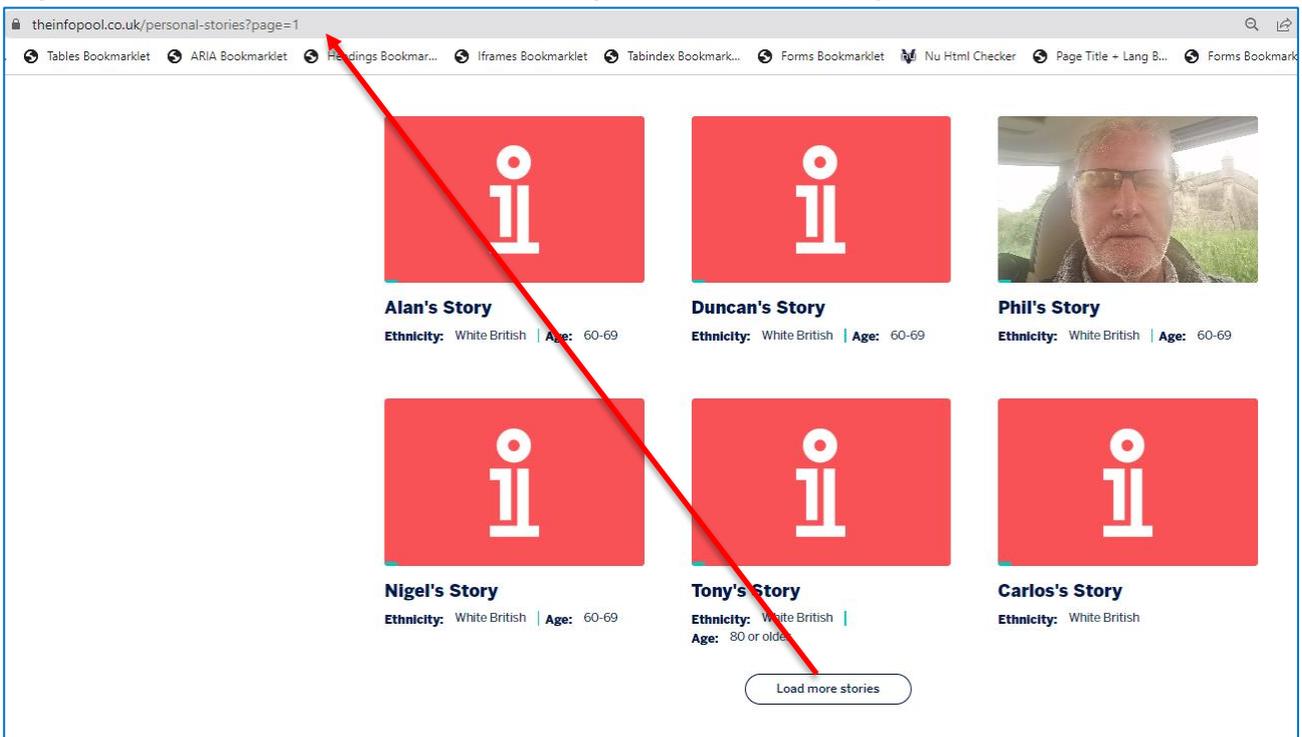
When screen reader users activate the 'Toggle navigation' button on the homepage, the menu expands visually but the screen reader user is not made aware of this. They are also not made aware that the menu has collapsed when they activate the unlabelled 'Close' button. This issue is present throughout the site.



Furthermore, when screen reader users activate the 'Play video' link, the content of the page changes but the user is not made aware of this.



When screen readers activate the 'Load more stories' link on the 'Personal stories' page, their focus returns to the top of the page and they are not informed of the new content displayed on the page. This issue is also present on the 'Living with side effects' page.



 <p>Nigel's Story Ethnicity: White British Age: 60-69</p>	 <p>Tony's Story Ethnicity: White British Age: 80 or older</p>	 <p>Carlos's Story Ethnicity: White British</p>
 <p>John's Story Ethnicity: White British Age: 70-79</p>	 <p>Barry's Story Ethnicity: White British Age: 70-79</p>	 <p>Robert's Story Ethnicity: White British Age: 60-69</p>
 <p>Mark's Story Ethnicity: White British</p>	 <p>Graham's Story Ethnicity: White British Age: 70-79</p>	 <p>David's Story Ethnicity: White British Age: 50-59</p>

Furthermore, when the filter checkboxes are activated on the 'Personal stories' page, the content refreshes without informing screen reader users and their focus returns to the top of the page. This issue is present on all pages that contain these filters.

<p>Ethnicity</p> <input type="checkbox"/> Asian <input type="checkbox"/> Black <input type="checkbox"/> Mixed <input type="checkbox"/> White <input type="checkbox"/> Prefer not to say	<p>Age</p> <input type="checkbox"/> Less than 40 <input type="checkbox"/> 40-49 <input type="checkbox"/> 50-59 <input type="checkbox"/> 60-69 <input type="checkbox"/> 70-79	<p>Treatment</p> <input checked="" type="checkbox"/> - Any - <input type="checkbox"/> Radical Prostatectomy (Surgery) <input type="checkbox"/> Hormone Therapy	<p>Sexual Orientation</p> <input type="checkbox"/> Straight <input type="checkbox"/> Gay <input type="checkbox"/> Bisexual <input type="checkbox"/> Prefer not to say <input type="checkbox"/> Other (please)
 <p>Dave's Story Ethnicity: White British Age: 70-79</p>	 <p>Thomas's Story Ethnicity: White British Age: 60-69</p>	 <p>John's Story Ethnicity: White British Age: 60-69</p>	
			

<p>Ethnicity</p> <input type="checkbox"/> Asian <input checked="" type="checkbox"/> Black <input type="checkbox"/> Mixed <input type="checkbox"/> White <input type="checkbox"/> Prefer not to say	<p>Age</p> <input type="checkbox"/> Less than 40 <input type="checkbox"/> 40-49 <input type="checkbox"/> 50-59 <input type="checkbox"/> 60-69 <input type="checkbox"/> 70-79	<p>Treatment</p> <input checked="" type="checkbox"/> - Any - <input type="checkbox"/> Radical Prostatectomy (Surgery) <input type="checkbox"/> Hormone Therapy	<p>Sexual Orientation</p> <input type="checkbox"/> Straight <input type="checkbox"/> Gay <input type="checkbox"/> Bisexual <input type="checkbox"/> Prefer not to say <input type="checkbox"/> Other/Release
---	---	---	---



ANDREW's Story
Ethnicity: Black British | **Age:** 50-59



Rick's Story
Ethnicity: Black Caribbean | **Age:** 60-69



Clifton's Story
Ethnicity: Black Caribbean | **Age:** 50-59







On the 'Testing and Diagnosis page when a screen reader user activates the 'Why you are here' links, the content of the page changes but the user is not informed of this content change. This issue is present throughout the 'Testing and Diagnosis' journeys.



Welcome

This tool aims to help you find out about the different tests and scans used to diagnose prostate cancer, or to rule it out.

This tool should not replace seeking professional medical advice.

To get started we need to know why you are here?

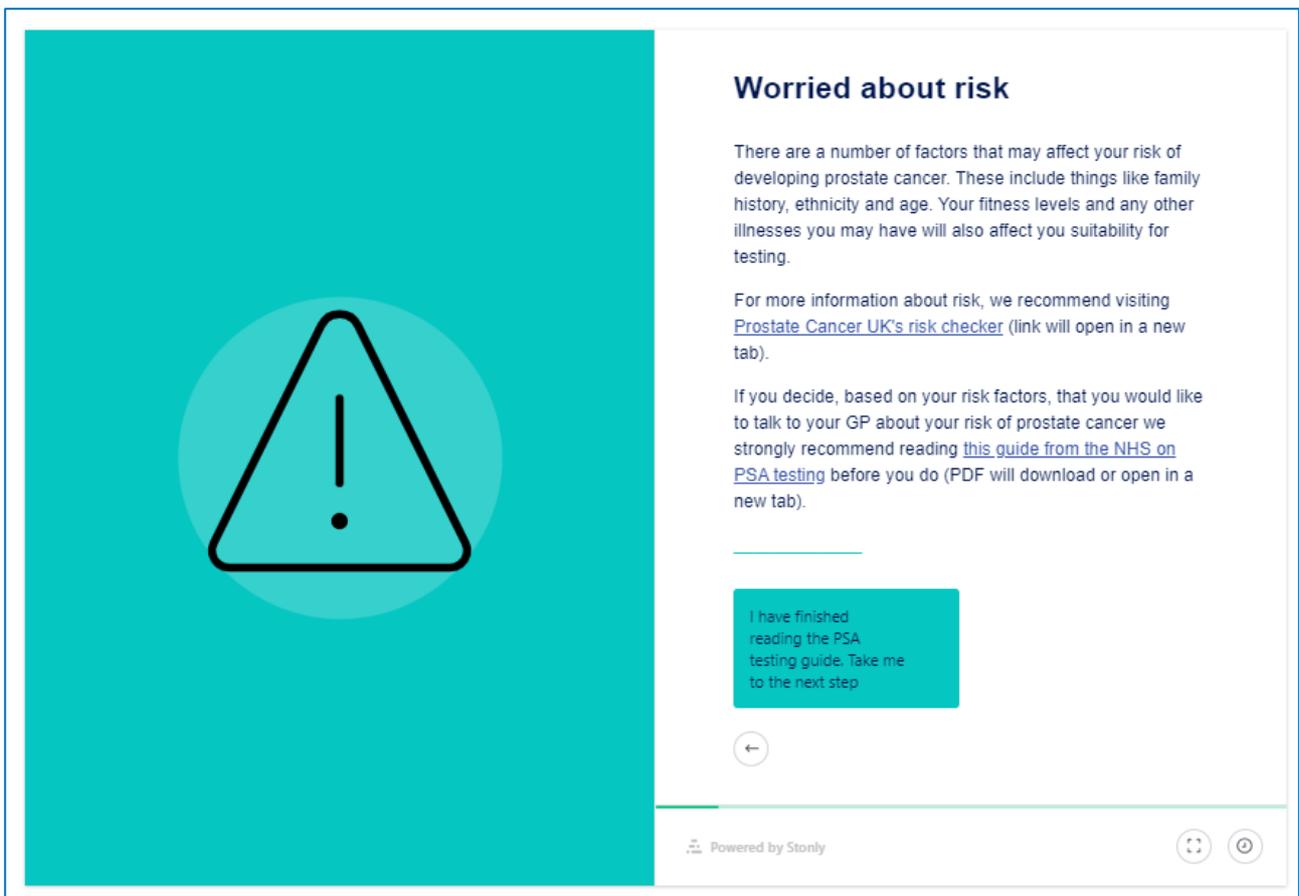
I want to learn about the risk of prostate cancer

I have, or am worried about, symptoms

I have been referred to hospital by my GP

I want to know what might happen if I'm referred to hospital

Powered by Stonly

Original Example Occurrences

<https://www.theinfopool.co.uk/>
<https://www.theinfopool.co.uk/personal-stories>
<https://www.theinfopool.co.uk/personal-stories?page=2>
<https://www.theinfopool.co.uk/living-side-effects>
<https://www.theinfopool.co.uk/testing-and-diagnosis>

Original Action Required

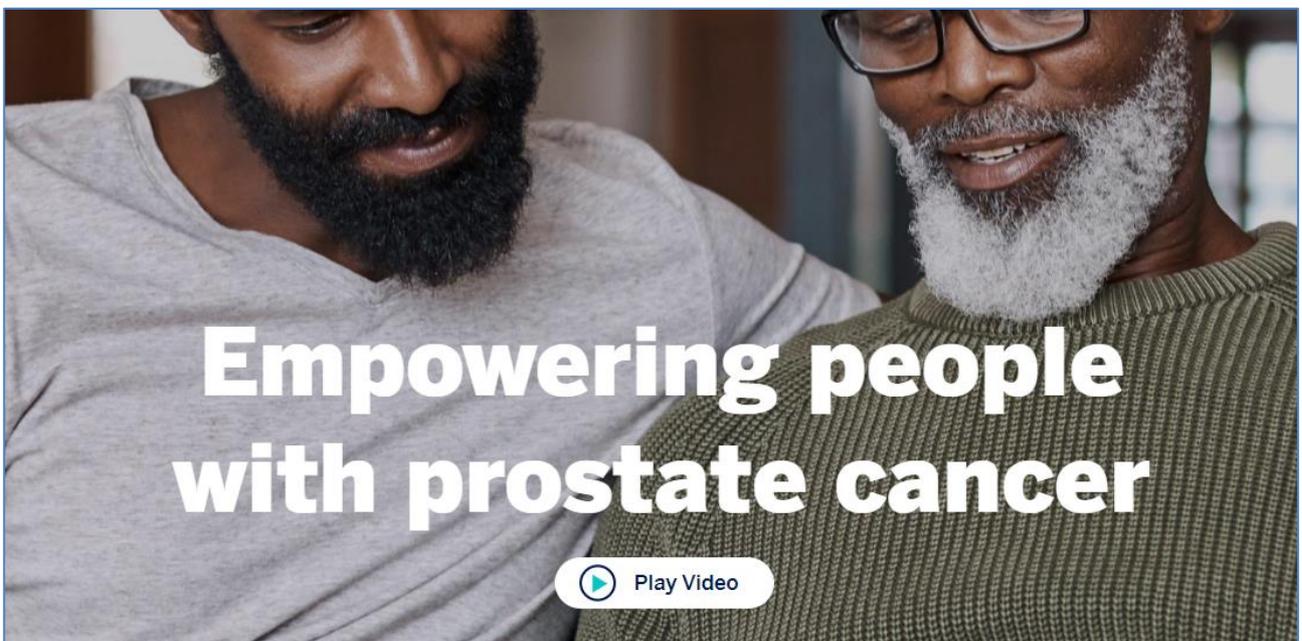
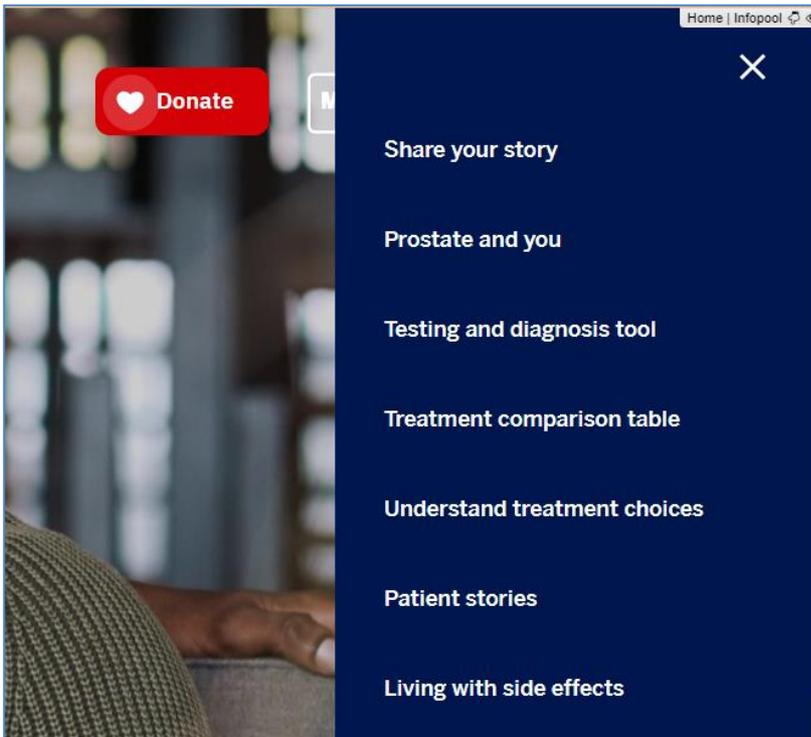
1. Ensure controls operate in an expected way and do not cause content to change without prior notification.
2. Ensure that all users are informed when content changes on a page
3. Ensure that users are made aware of the function of form elements before they are used

First Retest Comments

<https://www.theinfopool.co.uk/>

UNRESOLVED

On the homepage and throughout the site, when screen reader users activate the 'Toggle menu' button, the menu expands visually but the screen reader user is not made aware of this. They are also not made aware that the menu has collapsed when they activate the unlabelled 'Close' button. Screen reader users are not informed when the content of the page changes when the 'Play video' button is activated, and their focus remains on the button.

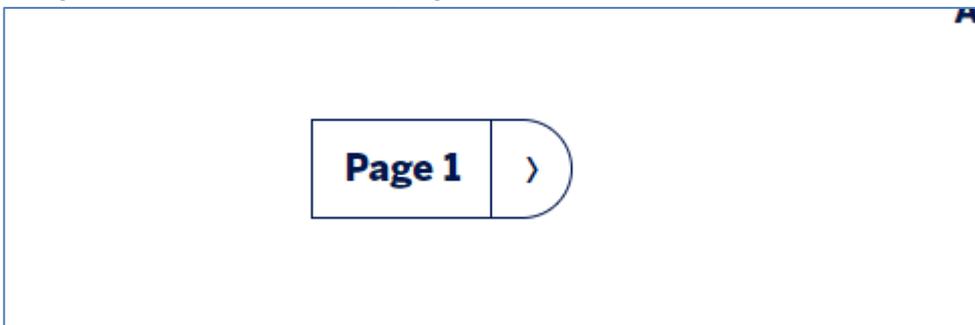




<https://www.theinfopool.co.uk/personal-stories>
<https://www.theinfopool.co.uk/living-side-effects>

PARTIALLY RESOLVED

The 'Personal stories' 'Living with side effects' page no longer contains a link labelled 'Load more stories'. Instead, the pages now have a 'Next page' link that successfully navigates the user to the next page.



However, when a screen reader activates the filter buttons on these pages, the content updates but does not inform the user, and their focus returns to the very first checkbox on the page.



<https://www.theinfopool.co.uk/testing-and-diagnosis>

RESOLVED

Screen readers are now aware of the change of content when they activate the 'Why are you here?' links on the 'Testing and diagnosis' page. This is the case throughout the 'Testing and diagnosis' page.

Second Retest Comments

<https://www.theinfopool.co.uk/>

PARTIALLY RESOLVED

Screen reader users are now informed when the menu is collapsed and expanded. However, when the user activates the 'Watch our video to learn more' link their focus remains on the button and the user is not aware of the change of content.



<https://www.theinfopool.co.uk/personal-stories>

<https://www.theinfopool.co.uk/living-side-effects>

RESOLVED

When a filter option is chosen on these pages, the user is informed of the change on the page, and their focus no longer returns to the first checkbox.

Third Retest Comments

<https://www.theinfopool.co.uk/>

RESOLVED

A screen reader user is now taken to and made aware of the new content on the page when the 'Watch our video to learn more' button is activated.

STAS-F18: Missing ARIA Reference (Resolved)

Original Issue Description

When used appropriately, ARIA can be beneficial to screen reader users when navigating a webpage. Correct labelling or a description should be used for the 'aria-labelledby' or 'aria-describedby' attribute value.

ARIA is used on this website; however, the reference is broken. This could cause problems for users of assistive technology such as screen reader users.

Ensuring that all ARIA references are correct will assist users of assistive technology to navigate the website in a similar way to that of a sighted person.

On the 'Living with Side Effects' page, there are multiple ID's that do not point to the same page they are referenced:

- 'navbarSupportedContent'
- '#accordion-item--984'
- '#accordion-item--988'
- '#accordion-item--991'
- '#accordion-item--994'
- '#accordion-item--1006'

This issue is present across the example occurrences.

```
<button class="navbar-toggler collapsed" type="button" data-bs-toggle="collapse" data-bs-target="#navbarSupportedContent" aria-controls="navbarSupportedContent" aria-expanded="false" aria-label="Toggle navigation">☰</button> == $0
```

Resources for sexual side effects ▾

```
<div class="accordion-item--title" aria-expanded="false" aria-controls="#accordion-item--984">☰</div> == $0
```

Resources for psychological and emotional side effects ▾

```
<div class="accordion-item--title" aria-expanded="false" aria-controls="#accordion-item--988"> == $0
```

Resources for physical side effects ▾

```
<div class="accordion-item--title" aria-expanded="false" aria-controls="#accordion-item--991">☰</div> == $0
```

Resources for physical side effects



```
<div class="accordion-item--title" aria-expanded="false"
aria-controls="#accordion-item--994">...</div> == $0
```

More information about the programme



```
<div class="accordion-item--title" aria-expanded="false"
aria-controls="#accordion-item--1006">...</div> == $0
```

Ensuring that all ARIA references are correct will assist users of assistive technology navigate the website in a similar way to that of a sighted person.

Original Example Occurrences

<https://www.theinfopool.co.uk/living-side-effects?page=4>

<https://www.theinfopool.co.uk/end-of-life-care>

<https://www.theinfopool.co.uk/prostate-biopsy>

<https://www.theinfopool.co.uk/policies>

<https://www.theinfopool.co.uk/HIFU>

Original Action Required

1. Ensure that all aria references are coded correctly
2. Ensure that aria labels reference the ID of a element that exists on the same page

First Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/living-side-effects?page=4>

<https://www.theinfopool.co.uk/end-of-life-care>

<https://www.theinfopool.co.uk/prostate-biopsy>

<https://www.theinfopool.co.uk/policies>

<https://www.theinfopool.co.uk/HIFU>

UNRESOLVED

The menu on the homepage and throughout the site references an ID that does not exist on the page.

```
<button class="navbar-toggler collapsed" type="button" data-bs-toggle="collapse" data-bs-target=
"#navbarSupportedContent" aria-controls="navbarSupportedContent" aria-expanded="false" aria-
label="Toggle Menu"> == $0
```

The reference of 'navbarSupportedContent' was not present on the page.

<https://www.theinfopool.co.uk/living-side-effects>

RESOLVED

All accordions on the 'Living with side effects' page now have a valid ARIA reference present.

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--984" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
  </div>
  ▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--984" role="region">⋮</div> == $0
```

```
▶ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--988" tabindex="0">⋮</div>
▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--988" role="region">⋮</div> == $0
```

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--991" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
  </div>
  ▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--991" role="region">⋮</div> == $0
```

```
▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
  </div>
  ▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--994" role="region">⋮</div> == $0
```

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--1006" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
  </div>
  ▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--1006" role="region">⋮</div> == $0
```

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--997" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
  </div>
  ▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--997" role="region">⋮</div> == $0
```

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--1000" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
</div>
▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--1000" role="region">⋮</div> == $0
```

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--1003" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
</div>
▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--1003" role="region">⋮</div> == $0
```

```
▼ <div class="accordion-item--title" aria-expanded="false" role="button" aria-controls="accordion-item--1414" tabindex="0">
  ▶ <div class="field field--name-field-title field--type-string field--label-hidden field__item">⋮</div>
</div>
▶ <div class="paragraph--type--accordion-item__content" id="accordion-item--1414" role="region">⋮</div> == $0
```

Second Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/living-side-effects?page=4>

<https://www.theinfopool.co.uk/end-of-life-care>

<https://www.theinfopool.co.uk/prostate-biopsy>

<https://www.theinfopool.co.uk/policies>

<https://www.theinfopool.co.uk/HIFU>

RESOLVED

The menu on the homepage and throughout the site now has a valid ARIA reference.

```
▶ <div class="offcanvas offcanvas-end collapse" tabindex="-1"
  id="navbarSupportedContent" aria-labelledby="block-mainnavi
  gation-menu" style="right: -856px;">⋮ </div> == $0
```

STAS-F19: Untitled Frames

(Partially Resolved)

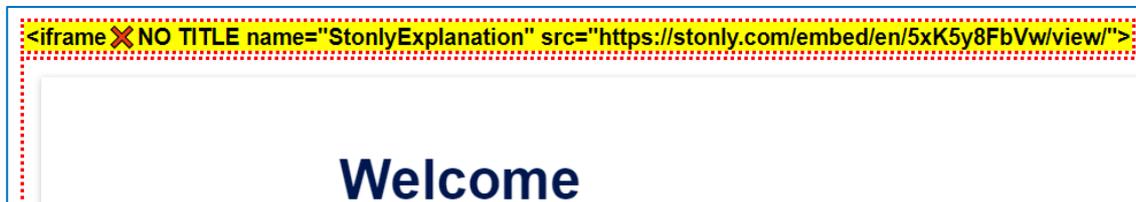
Original Issue Description

There is a frame present on the site that does not contain a descriptive title. When a screen reader user hears a list of frames, the user needs to know the purpose of each one. When frame titles are not present, screen readers look for other sources of information, such as the frame's name attribute or file name. Sometimes these other sources of information are not very helpful at all. If a frame is given a name or filename of "default.htm" (or something equally non-descriptive), there is really no way to know what each frame contains, other than by having the screen reader read through the content.

Alternative content must also be provided for browsers that do not support frames. For example `<iframe src='file.htm'>Alternative content</iframe>`

Note: Shaw Trust Accessibility Services realise that the content of frames are usually provided by a third party and are very difficult to alter. However, there should be some form of labelling within the frame to display some content to users or browsers that cannot display the frames' content.

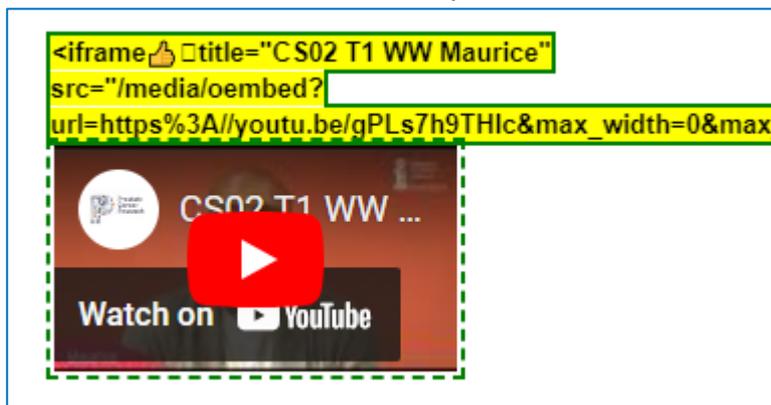
There is an untitled frame on the 'Understanding Treatment Choices' page.



There is an untitled frame on the 'Testing and Diagnosis' page.



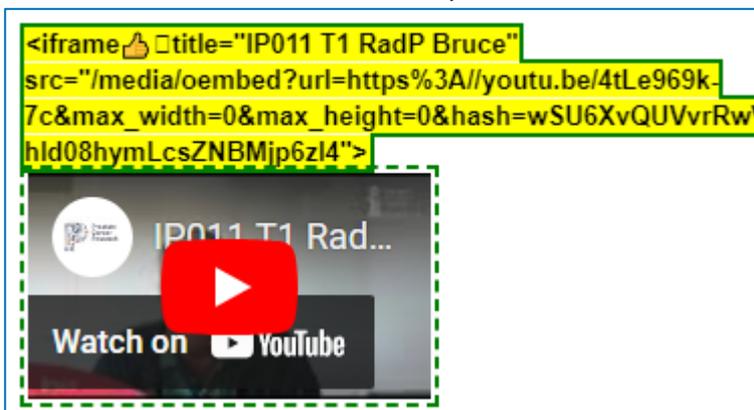
There is a frame with a non-descriptive title on the 'Maurice's Story' page.



There is a frame with a non-descriptive title on the 'David's Story' page.



There is a frame with a non-descriptive title on the 'Bruce's Story' page.



Original Example Occurrences

<https://www.theinfopool.co.uk/treatment-choices>
<https://www.theinfopool.co.uk/testing-and-diagnosis>
<https://www.theinfopool.co.uk/story/maurices-story>
<https://www.theinfopool.co.uk/story/dav-ids-story-9>
<https://www.theinfopool.co.uk/story/bruces-story>

Original Action Required

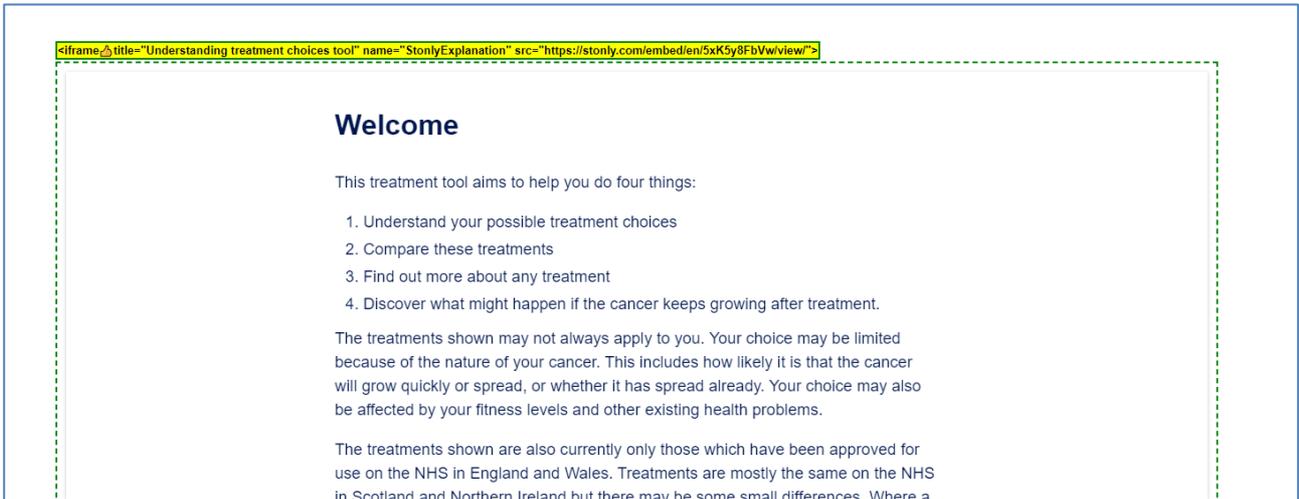
1. Ensure all frames are clearly labelled.
2. Place some alternative content in the `<iframe>` tag as a fallback should the content not load.

First Retest Comments

<https://www.theinfopool.co.uk/treatment-choices>

RESOLVED

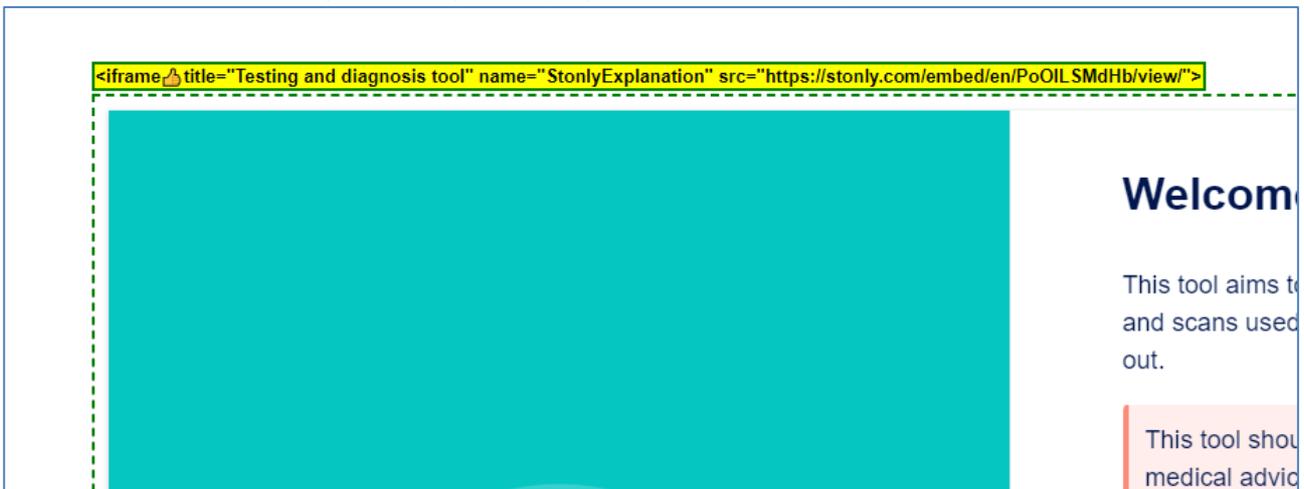
The frame on the 'Understanding Treatment Choices' page now has a descriptive title.



<https://www.theinfopool.co.uk/testing-and-diagnosis>

RESOLVED

The frame on the 'Testing and Diagnosis' page now has a descriptive title.



<https://www.theinfopool.co.uk/story/maurices-story>

UNRESOLVED

The frame on the 'maurices-story' page still has a non-descriptive title.



<https://www.theinfopool.co.uk/story/davids-story-9>

UNRESOLVED

The frame on the 'davids-story-9' page still has a non-descriptive title.

Radical Prostatectomy (Surgery)

```
<iframe src="https://www.theinfopool.co.uk/media/oembed?url=https%3A%2Fyoutu.be%2F1aMcia-Zw1E&max_width=0&max_height=0&hash=3dRDyPIOKKw5NzliB-WOO8jNslI1qVLG9R4MuA3JzJs">
```

<https://www.theinfopool.co.uk/story/bruces-story>

UNRESOLVED

The frame on the 'bruces-story' page still has a non-descriptive title.

Radical Prostatectomy (Surgery)

```
<iframe src="https://www.theinfopool.co.uk/media/oembed?url=https%3A%2Fyoutu.be%2F4tLe969k-7c&max_width=0&max_height=0&hash=wSU6XvQUVvrRwVKuw_TdK-hld08hymLcsZNBmJp6zI4">
```

Second Retest Comments

<https://www.theinfopool.co.uk/story/maurices-story>

UNRESOLVED

The frame on the 'maurices-story' page still has a non-descriptive title.

Why did I give this answer?

Would not do the biopsy again, would rely on the scan instead.

```
<iframe title="CS02 T1 WW Maurice" src="https://www.theinfopool.co.uk/media/oembed?url=https%3A//youtu.be/gPLs7h9THlc&max_width=0&max_height=0&hash=NIN0qUulrHU9H66V6ZPL9Inpwcp3urkV8CldMiYufkw">
```

<https://www.theinfopool.co.uk/story/davids-story-9>

UNRESOLVED

The frame on the 'davids-story-9' page still has a non-descriptive title.

Radical Prostatectomy (Surgery)

```
<iframe title="IP014 T1 RadP David" src="https://www.theinfopool.co.uk/media/oembed?url=https%3A//youtu.be/1aMcia-Zw1E&max_width=0&max_height=0&hash=3dRDyPIOKKw5NzliB-WOO8jNsl1qVLG9R4MuA3JzJs">
```

<https://www.theinfopool.co.uk/story/bruces-story>

UNRESOLVED

The frame on the 'bruces-story' page still has a non-descriptive title.

Radical Prostatectomy (Surgery)

```
<iframe title="IP011 T1 RadP Bruce" src="https://www.theinfopool.co.uk/media/oembed?url=https%3A//youtu.be/4tLe969k-7c&max_width=0&max_height=0&hash=wSU6XvQUVvrRwVKuw_TdK-hld08hymLcsZNBmjp6zl4">
```

Third Retest Comments

<https://www.theinfopool.co.uk/story/maurices-story>

UNRESOLVED

The frame on the 'maurices-story' page still has a non-descriptive title.

Why did I give this answer?

Would not do the biopsy again, would rely on the scan instead.

```
<iframe title="CS02 T1 WW Maurice" src="https://www.theinfopool.co.uk/media/oembed?url=https%3A//youtu.be/gPLs7h9THlc&max_width=0&max_height=0&hash=NIN0qUulrHU9H66V6ZPL9Inpwcp3urkV8CldMiYufkw">
```

<https://www.theinfopool.co.uk/story/davids-story-9>

UNRESOLVED

The frame on the 'davids-story-9' page still has a non-descriptive title.

Radical Prostatectomy (Surgery)

```
<iframe title="IP014 T1 RadP David" src="https://www.theinfopool.co.uk/media/oembed?url=https%3A//youtu.be/1aMcia-Zw1E&max_width=0&max_height=0&hash=3dRDyPIOKKw5NzliB-WOO8jNslI1qVLG9R4MuA3JzJs">
```

<https://www.theinfopool.co.uk/story/bruces-story>

UNRESOLVED

The frame on the 'bruces-story' page still has a non-descriptive title.

Radical Prostatectomy (Surgery)

```
<iframe title="IP011 T1 RadP Bruce" src="https://www.theinfopool.co.uk/media/oembed?url=https%3A//youtu.be/4tLe969k-7c&max_width=0&max_height=0&hash=wSU6XvQUVvrRwVKuw_TdK-hld08hymLcsZNBmj6zI4">
```

STAS-F20: Visible Label and Accessible Name Inconsistency (Resolved)

Original Issue Description

It is important to ensure that the words which visually label a component are also the words associated with the component programmatically. This helps ensure that people with disabilities can rely on visible labels as a means to interact with the components.

Most controls are accompanied by a visible text label. Those same controls have a programmatic name, also known as the Accessible Name. Users typically have a much better experience if the words and characters in the visible label of a control match or are contained within the accessible name. When these match, speech-input users (i.e., users of speech recognition applications) can navigate by speaking the visible text labels of components, such as menus, links, and buttons that appear on the screen. Sighted users who use text-to-speech (e.g., screen readers) will also have a better experience if the text they hear matches the text they see on the screen.

On the homepage the site logo element has a visual label of 'Powered by Prostate Cancer Research pcr.org.uk' and link contents of 'Powered by' but its coded accessible label is 'Opens the Prostate Cancer Research website in a new tab'.



```
<a class="pcr-logo d-flex flex-column" title="Prostate Cancer Research" aria-label="Opens the Prostate Cancer Research website in a new tab" target="_blank" href="https://www.prostate-cancer-research.org.uk/"> flex == $0  
" Powered by "
```



```
<a class="pcr-logo d-flex flex-column" title="Prostate Cancer Research" aria-label="Opens the Prostate Cancer Research website in a new tab" target="_blank" href="https://www.prostate-cancer-research.org.uk/"> flex  
" Powered by "
```

Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/user/password>

<https://www.theinfopool.co.uk/living-side-effects?page=6>

<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

<https://www.theinfopool.co.uk/living-side-effects?page=4>

Original Action Required

1. Ensure that any visual text label content is replicated or contained within the programmatic/accessible name

A best practice is to have the text of the label at the start of the name.

First Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/user/password>

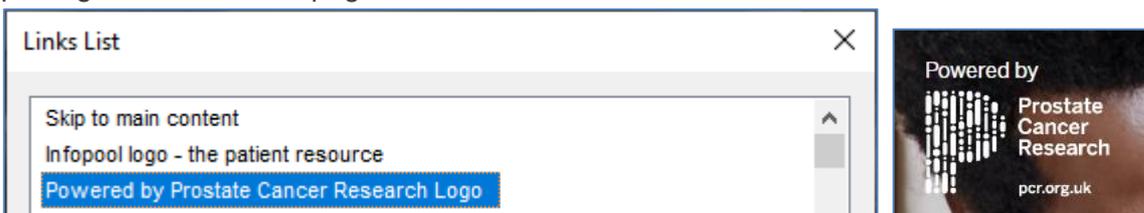
<https://www.theinfopool.co.uk/living-side-effects?page=6>

<https://www.theinfopool.co.uk/treatment/external-beam-radiotherapy?page=3>

<https://www.theinfopool.co.uk/living-side-effects?page=4>

RESOLVED

The coded label now matches the visual label of 'Powered by Prostate Cancer Research pcr.org.uk' on the homepage.



There is no longer a link on the footer of the page with a visual label of 'Powered by Prostate Cancer Research pcr.org.uk'.



```
<div class="clearfix text-formatted field field--name-body field--type-text-with-summary field--label-hidden field__item">
   == $0
  ::after
</div>
```

Second Retest Comments

Not applicable as Resolved during first retest.

STAS-F21: Inaccessible Non-HTML Documents (Resolved)

Original Issue Description

A number of non-HTML documents, such as Adobe Acrobat (PDF) files, were encountered. In order for users to access the content contained within non-HTML documents, these documents should be accessible or have an accessible alternative.

The PDF documents examined had issues that prevented certain users from being able to access the content. A number of PDFs did not contain a headings structure, making it difficult for screen reader users to understand and navigate the structure of the document. (Please note that this is an automated test).

A scan of the 'Rezum.pdf' document produced the following results:

29 checks performed / 25 checks passed (86%) / 4 checks failed

Document (1 issues)	Alternate Text (0 issues)
<ul style="list-style-type: none">✓ Accessibility permission flag✓ Image-only PDF✓ Tagged PDF✓ Primary language✗ Title✓ Bookmarks	<ul style="list-style-type: none">✓ Figures alternate text✓ Nested alternate text✓ Associated with content✓ Hides annotation✓ Other elements alternate text
Page Content (2 issues)	Forms (0 issues)
<ul style="list-style-type: none">✗ Tagged content✗ Tagged annotations✓ Tab order✓ Character encoding✓ Tagged multimedia✓ Screen flicker✓ Scripts✓ Timed responses✓ Navigation links✓ Appropriate heading nesting	<ul style="list-style-type: none">✓ Tagged form fields✓ Field descriptions
	Tables (1 issues)
	<ul style="list-style-type: none">✓ Rows✓ TH and TD✓ Headers✗ Regularity
	Lists (0 issues)
	<ul style="list-style-type: none">✓ List items✓ Lbl and LBody

A scan of the 'PCRMP_patient_info_sheet_draft_March_2022_new.pdf' document produced the following results:

29 checks performed / 26 checks passed (89%) / 3 checks failed

Document (1 issues)	Alternate Text (1 issues)
<ul style="list-style-type: none">✓ Accessibility permission flag✓ Image-only PDF✓ Tagged PDF✓ Primary language✗ Title✓ Bookmarks	<ul style="list-style-type: none">✗ Figures alternate text✓ Nested alternate text✓ Associated with content✓ Hides annotation✓ Other elements alternate text
Page Content (1 issues)	Forms (0 issues)
<ul style="list-style-type: none">✓ Tagged content✓ Tagged annotations✗ Tab order✓ Character encoding✓ Tagged multimedia✓ Screen flicker✓ Scripts✓ Timed responses✓ Navigation links✓ Appropriate heading nesting	<ul style="list-style-type: none">✓ Tagged form fields✓ Field descriptions
	Tables (0 issues)
	<ul style="list-style-type: none">✓ Rows✓ TH and TD✓ Headers✓ Regularity
	Lists (0 issues)
	<ul style="list-style-type: none">✓ List items✓ Lbl and LBody

A scan of the 'HoLEP.pdf' document produced the following results:

29 checks performed / 23 checks passed (79%) / 6 checks failed

Document (1 issues)	Alternate Text (1 issues)
<ul style="list-style-type: none">✓ Accessibility permission flag✓ Image-only PDF✓ Tagged PDF✓ Primary language✗ Title✓ Bookmarks	<ul style="list-style-type: none">✗ Figures alternate text✓ Nested alternate text✓ Associated with content✓ Hides annotation✓ Other elements alternate text
Page Content (3 issues)	Forms (0 issues)
<ul style="list-style-type: none">✗ Tagged content✗ Tagged annotations✓ Tab order✓ Character encoding✓ Tagged multimedia✓ Screen flicker✓ Scripts✓ Timed responses✗ Navigation links✓ Appropriate heading nesting	<ul style="list-style-type: none">✓ Tagged form fields✓ Field descriptions
	Tables (1 issues)
	<ul style="list-style-type: none">✓ Rows✓ TH and TD✓ Headers✗ Regularity
	Lists (0 issues)
	<ul style="list-style-type: none">✓ List items✓ Lbl and LBody

A scan of the 'Urolift.pdf' document produced the following results:

29 checks performed / 24 checks passed (82%) / 5 checks failed

Document (1 issues)	Alternate Text (1 issues)
✓ Accessibility permission flag	✗ Figures alternate text
✓ Image-only PDF	✓ Nested alternate text
✓ Tagged PDF	✓ Associated with content
✓ Primary language	✓ Hides annotation
✗ Title	✓ Other elements alternate text
✓ Bookmarks	
Page Content (2 issues)	Forms (0 issues)
✗ Tagged content	✓ Tagged form fields
✗ Tagged annotations	✓ Field descriptions
✓ Tab order	Tables (1 issues)
✓ Character encoding	✓ Rows
✓ Tagged multimedia	✓ TH and TD
✓ Screen flicker	✓ Headers
✓ Scripts	✗ Regularity
✓ Timed responses	Lists (0 issues)
✓ Navigation links	✓ List items
✓ Appropriate heading nesting	✓ Lbl and LBody

Original Example Occurrences

<https://www.baus.org.uk/userfiles/pages/files/Patients/Leaflets/Rezum.pdf>

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1061564/PCRMP_patient_info_sheet_draft_March_2022_new.pdf

<https://www.baus.org.uk/userfiles/pages/files/Patients/Leaflets/HoLEP.pdf>

<https://www.baus.org.uk/userfiles/pages/files/Patients/Leaflets/Urolift.pdf>

Original Action Required

1. Ensure all non-HTML documents are accessible.
2. Provide accessible alternatives to inaccessible non-HTML documents where applicable.

Note: The Shaw Trust Accessibility Services recognises that it may be impractical to make all non-HTML documents accessible due to volume and complexity. In this scenario, only proof of policy to make all future non-HTML documents accessible is required for conformance.

First Retest Comments

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1061564/PCRMP_patient_info_sheet_draft_March_2022_new.pdf

PARTIALLY RESOLVED

A scan of the 'PCRMP_patient_info_sheet_update_March_2022_v2.pdf' document produced the following results:

29 checks performed / 27 checks passed (93%) / 2 checks failed

Rule Name (0 issues)	Rule Name (1 issues)
✓ Accessibility permission flag	✗ Figures alternate text
✓ Image-only PDF	✓ Nested alternate text
✓ Tagged PDF	✓ Associated with content
✓ Primary language	✓ Hides annotation
✓ Title	✓ Other elements alternate text
✓ Bookmarks	
Rule Name (1 issues)	Rule Name (0 issues)
✓ Tagged content	✓ Tagged form fields
✓ Tagged annotations	✓ Field descriptions
✗ Tab order	Rule Name (0 issues)
✓ Character encoding	✓ Rows
✓ Tagged multimedia	✓ TH and TD
✓ Screen flicker	✓ Headers
✓ Scripts	✓ Regularity
✓ Timed responses	Rule Name (0 issues)
✓ Navigation links	✓ List items
✓ Appropriate heading nesting	✓ Lbl and LBody

UNRESOLVED

A scan of the 'HoLEP.pdf' document produced the following results:

29 checks performed / 23 checks passed (79%) / 6 checks failed

Rule Name (1 issues)	Rule Name (1 issues)
✓ Accessibility permission flag	✗ Figures alternate text
✓ Image-only PDF	✓ Nested alternate text
✓ Tagged PDF	✓ Associated with content
✓ Primary language	✓ Hides annotation
✗ Title	✓ Other elements alternate text
✓ Bookmarks	
Rule Name (3 issues)	Rule Name (0 issues)
✗ Tagged content	✓ Tagged form fields
✗ Tagged annotations	✓ Field descriptions
✓ Tab order	Rule Name (1 issues)
✓ Character encoding	✓ Rows
✓ Tagged multimedia	✓ TH and TD
✓ Screen flicker	✓ Headers
✓ Scripts	✗ Regularity
✓ Timed responses	Rule Name (0 issues)
✗ Navigation links	✓ List items
✓ Appropriate heading nesting	✓ Lbl and LBody

UNRESOLVED

A scan of the 'Urolift.pdf' document produced the following results:

29 checks performed / 24 checks passed (82%) / 5 checks failed

Rule Name (1 issues)

- ✓ Accessibility permission flag
- ✓ Image-only PDF
- ✓ Tagged PDF
- ✓ Primary language
- ✗ Title
- ✓ Bookmarks

Rule Name (2 issues)

- ✗ Tagged content
- ✗ Tagged annotations
- ✓ Tab order
- ✓ Character encoding
- ✓ Tagged multimedia
- ✓ Screen flicker
- ✓ Scripts
- ✓ Timed responses
- ✓ Navigation links
- ✓ Appropriate heading nesting

Rule Name (1 issues)

- ✗ Figures alternate text
- ✓ Nested alternate text
- ✓ Associated with content
- ✓ Hides annotation
- ✓ Other elements alternate text

Rule Name (0 issues)

- ✓ Tagged form fields
- ✓ Field descriptions

Rule Name (1 issues)

- ✓ Rows
- ✓ TH and TD
- ✓ Headers
- ✗ Regularity

Rule Name (0 issues)

- ✓ List items
- ✓ Lbl and LBody

Second Retest Comments

https://assets.publishing.service.gov.uk/government/uploads/system/uploads/attachment_data/file/1061564/PCRMP_patient_info_sheet_draft_March_2022_new.pdf

UNRESOLVED

A scan of the 'PCRMP_patient_info_sheet_update_March_2022_v2 (1).pdf' document produced the following results:

29 checks performed / 20 checks passed (90%) / 2 checks failed

Rule Name (0 issues)	Rule Name (1 issues)
✓ Accessibility permission flag	✗ Figures alternate text
✓ Image-only PDF	✓ Nested alternate text
✓ Tagged PDF	✓ Associated with content
✓ Primary language	✓ Hides annotation
✓ Title	✓ Other elements alternate text
✓ Bookmarks	
Rule Name (1 issues)	Rule Name (0 issues)
✓ Tagged content	✓ Tagged form fields
✓ Tagged annotations	✓ Field descriptions
✗ Tab order	(0 issues)
✓ Character encoding	Rows
✓ Tagged multimedia	TH and TD
✓ Screen flicker	Headers
✓ Scripts	Regularity
✓ Timed responses	(0 issues)
✓ Navigation links	List items
Appropriate heading nesting	Lbl and LBody

UNRESOLVED

A scan of the 'HoLEP.pdf' document produced the following results:

29 checks performed / 20 checks passed (76%) / 6 checks failed

Rule Name (1 issues)	Rule Name (1 issues)
✓ Accessibility permission flag	✗ Figures alternate text
✓ Image-only PDF	✓ Nested alternate text
✓ Tagged PDF	✓ Associated with content
✓ Primary language	✓ Hides annotation
✗ Title	✓ Other elements alternate text
✓ Bookmarks	
Rule Name (3 issues)	Rule Name (0 issues)
✗ Tagged content	✓ Tagged form fields
✗ Tagged annotations	✓ Field descriptions
✓ Tab order	Rule Name (1 issues)
✓ Character encoding	✓ Rows
✓ Tagged multimedia	✓ TH and TD
✓ Screen flicker	✓ Headers
✓ Scripts	✗ Regularity
✓ Timed responses	(0 issues)
✗ Navigation links	List items
Appropriate heading nesting	Lbl and LBody

<https://www.baus.org.uk/userfiles/pages/files/Patients/Leaflets/Urolift.pdf>

UNRESOLVED

A scan of the 'Urolift.pdf' document produced the following results:

29 checks performed / 23 checks passed (82%) / 5 checks failed

Rule Name (1 issues)	Rule Name (1 issues)
✓ Accessibility permission flag	✗ Figures alternate text
✓ Image-only PDF	✓ Nested alternate text
✓ Tagged PDF	✓ Associated with content
✓ Primary language	✓ Hides annotation
✗ Title	✓ Other elements alternate text
✓ Bookmarks	
Rule Name (2 issues)	Rule Name (0 issues)
✗ Tagged content	✓ Tagged form fields
✗ Tagged annotations	✓ Field descriptions
✓ Tab order	Rule Name (1 issues)
✓ Character encoding	✓ Rows
✓ Tagged multimedia	✓ TH and TD
✓ Screen flicker	✓ Headers
✓ Scripts	✗ Regularity
✓ Timed responses	Rule Name (0 issues)
✓ Navigation links	✓ List items
Appropriate heading nesting	✓ Lbl and LBody

Third Retest Comments

RESOLVED

Accessibility statement states certain PDFs to be out of customer's control.

STAS-F22: HTML Markup Errors (Resolved)

Original Issue Description

Valid HTML code ensures that a site is understood by a browser in the way the designer intended. Valid sites are more likely to be future proof, more likely to look good on a range of browsers and devices, should improve SEO rankings and are more likely to be compatible with assistive technology. Errors in HTML are easy to make but very hard to find and fix without a tool like a HTML validator. To ensure compatibility with browsers and assistive technology, each page should pass a HTML validator with no errors.

Some pages throughout the site have markup errors and parsing errors that may impact on assistive technologies and may cause screen readers to miss content. Markup errors like missing end tags mean screen readers may skip important content.

Note: This is an automated test carried out by the [W3C Markup Validation Service](#), however any HTML validator should produce the same results.

Page checked	Errors	Warnings
https://www.theinfopool.co.uk/	22	13
https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=27&page=1	8	20
https://www.theinfopool.co.uk/treatment/other?page=2	16	14
https://www.theinfopool.co.uk/story/jons-story-0	6	9
https://www.theinfopool.co.uk/story/bruces-story	8	10

Original Example Occurrences

<https://www.theinfopool.co.uk/>
<https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=27&page=1>
<https://www.theinfopool.co.uk/treatment/other?page=2>
<https://www.theinfopool.co.uk/story/jons-story-0>
<https://www.theinfopool.co.uk/story/bruces-story>

Original Action Required

1. Ensure that no HTML parsing errors exist and that can impact use of assistive technologies.

First Retest Comments

Page checked	Errors	Warnings
https://www.theinfopool.co.uk/ PARTIALLY RESOLVED	16	8
https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=27&page=1 PARTIALLY RESOLVED	3	7
https://www.theinfopool.co.uk/treatment/other?page=2 PARTIALLY RESOLVED	11	6
https://www.theinfopool.co.uk/story/jons-story-0 PARTIALLY RESOLVED	5	3
https://www.theinfopool.co.uk/story/bruces-story PARTIALLY RESOLVED	7	4

Second Retest Comments

Page checked	Errors	Warnings
https://www.theinfopool.co.uk/ PARTIALLY RESOLVED	1	10
https://www.theinfopool.co.uk/personal-stories?age%5B0%5D=27&page=1 PARTIALLY RESOLVED	1	8
https://www.theinfopool.co.uk/treatment/other?page=2 PARTIALLY RESOLVED	9	8
https://www.theinfopool.co.uk/story/jons-story-0 PARTIALLY RESOLVED	1	5
https://www.theinfopool.co.uk/story/bruces-story PARTIALLY RESOLVED	1	6

Third Retest Comments

RESOLVED

With the introduction of WCAG 2.2 this criterion is now obsolete and removed from the guidelines.

Priority AA Issues

STAS-F23: Insufficient Colour Contrast (Partially Resolved)

Original Issue Description

The combination of text and background colour should be set to create an easy to read website. Using colours that are similar for the background and foreground can cause blocks of text to become difficult to read. Alternative stylesheets can be used to change the appearance of the page and provide an alternative with a stronger contrast.

The minimum colour contrast ratio between the foreground and background should be at least 4.5:1. For large text, the ratio can be lowered to 3:1.

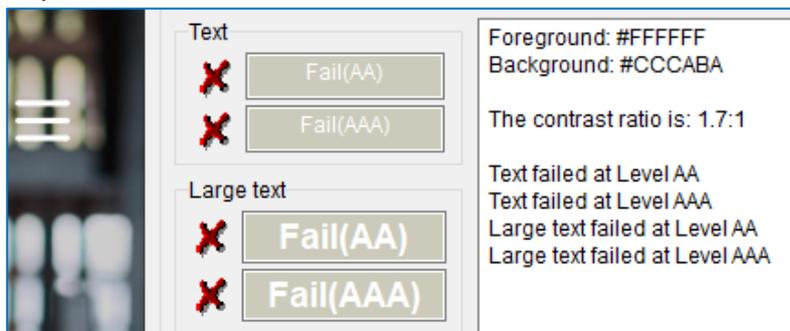
Text is considered large if it is

- greater than 18 point (approx. 24px) or
- greater than 14 point (approx. 18.6px) if bolded (font-weight:700 or more).

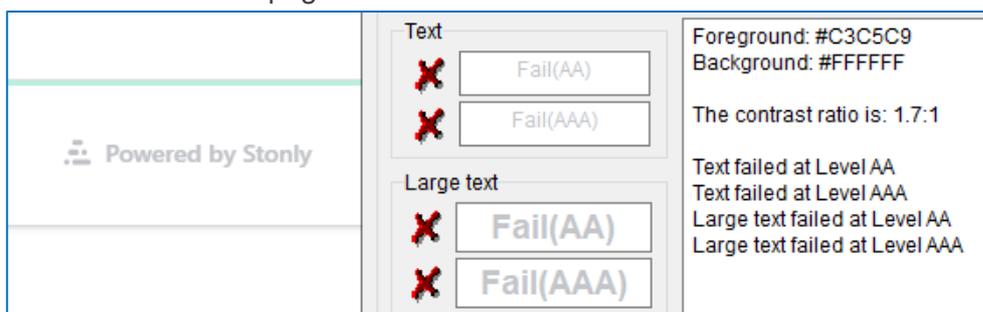
For interactive elements, the contrast between the element and the background should be 3:1.

Throughout the site there are combinations of colours that fall below the minimum contrast levels that make the text difficult to read.

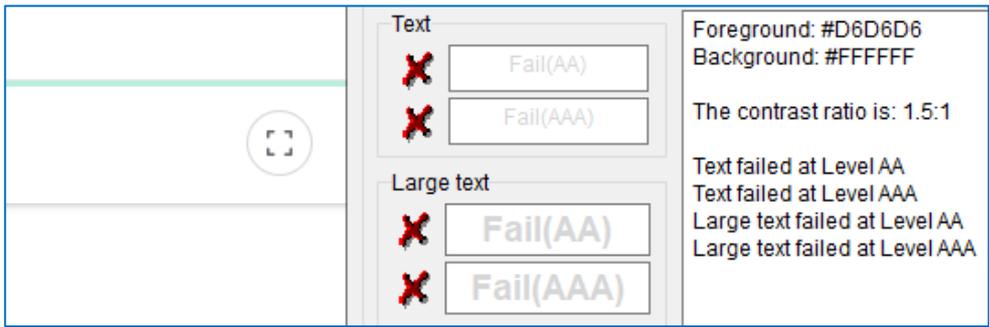
The white hamburger menu on a light beige background on the homepage fails colour contrast requirements with a ratio of 1.7.



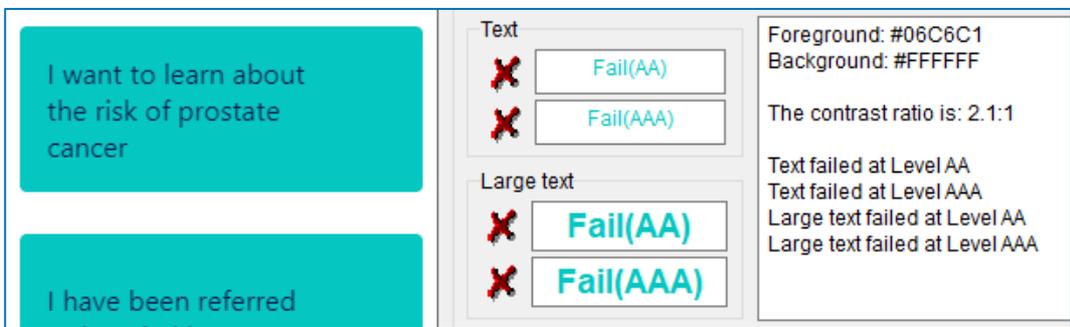
The grey 'Powered by Stonly' link on a white background on the 'Testing and diagnosis' pages fails colour contrast requirements with a ratio of 1.7. This issue is also present on the 'Understanding Treatment Choices' page.



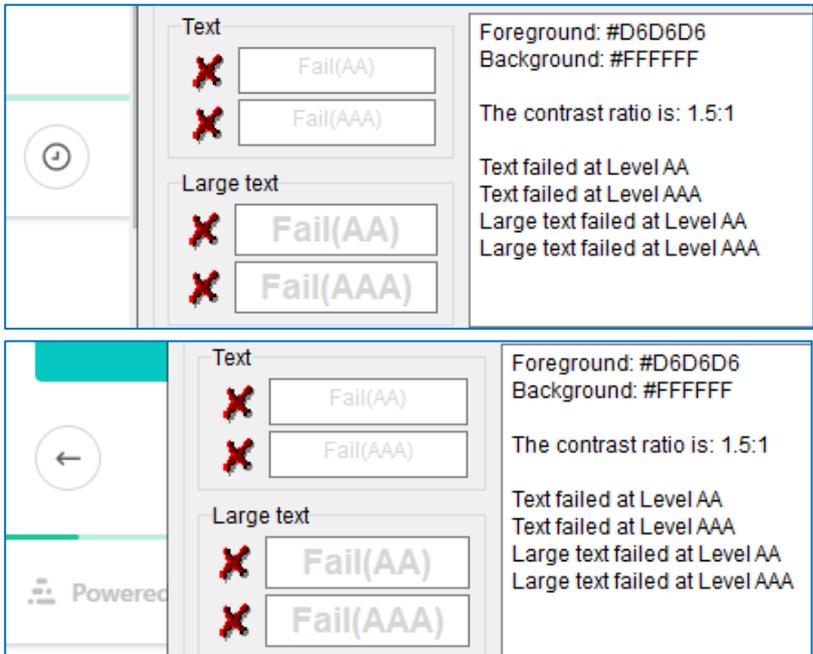
The grey border of the 'Toggle Fullscreen' button on a white background on the 'Testing and diagnosis' page fails colour contrast requirements with a ratio of 1.5. This issue is also present on the 'Understanding Treatment Choices' page.



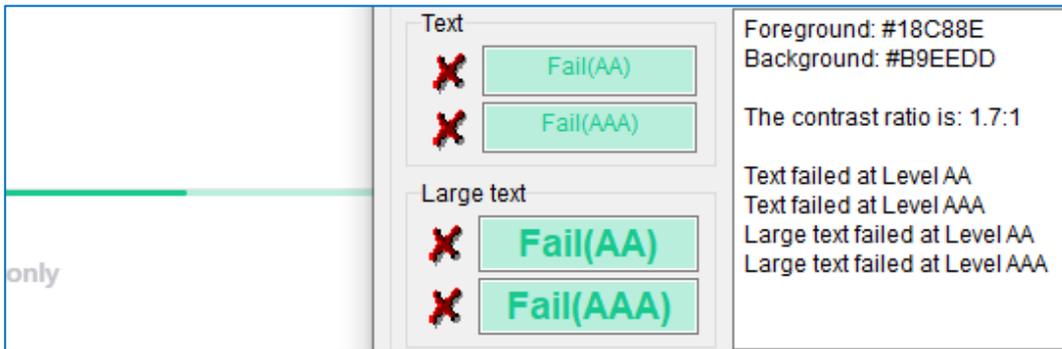
The green link boxes on a white background on the 'Testing and diagnosis' page fails colour contrast requirements with a ratio of 2.1. This issue is present on several pages throughout the site.



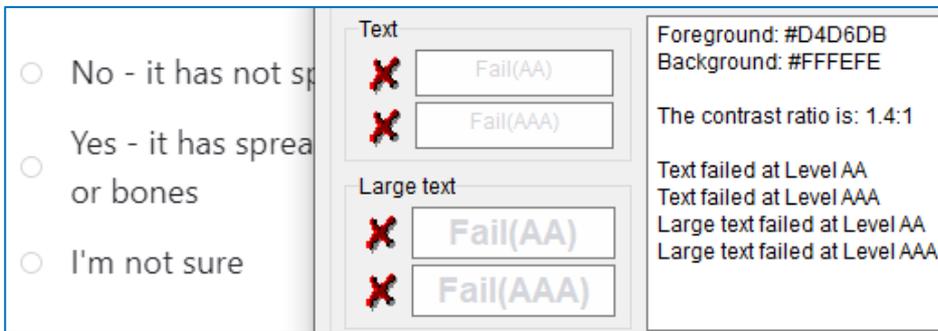
The grey border of the 'Show completed steps' and 'Back' buttons on a white background on the 'Testing and diagnosis - Referred to hospital' page fails colour contrast requirements with a ratio of 1.5. This issue is also present on the 'Understanding Treatment Choices' page.



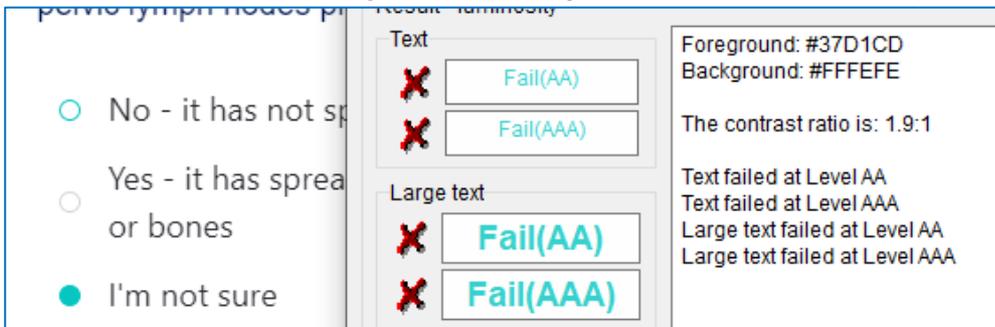
The contrast between the green and light green on the progress bar on the 'Testing and Diagnosis' pages fails colour contrast requirements with a ratio of 1.7. This issue is also present on the 'Understanding Treatment Choices' page.



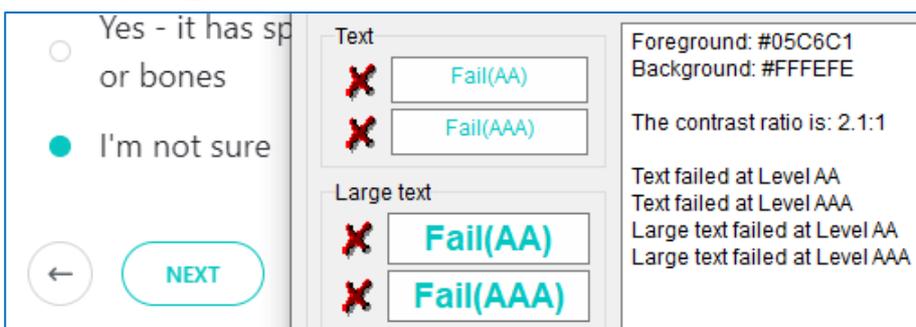
The light grey borders of the radio buttons on a white background on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio of 1.4.



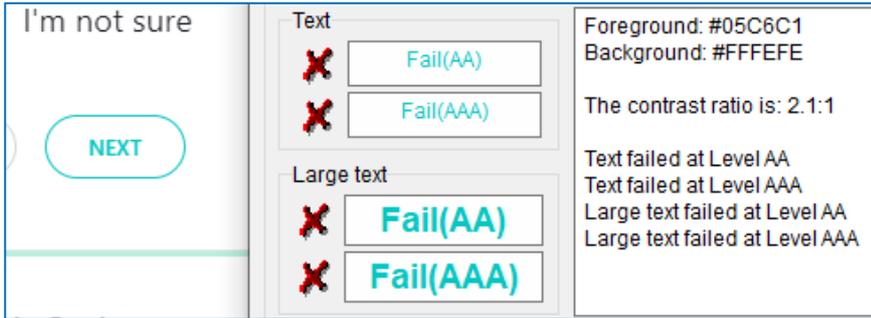
The green border of the radio buttons when in focus on a white background on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio of 1.9.



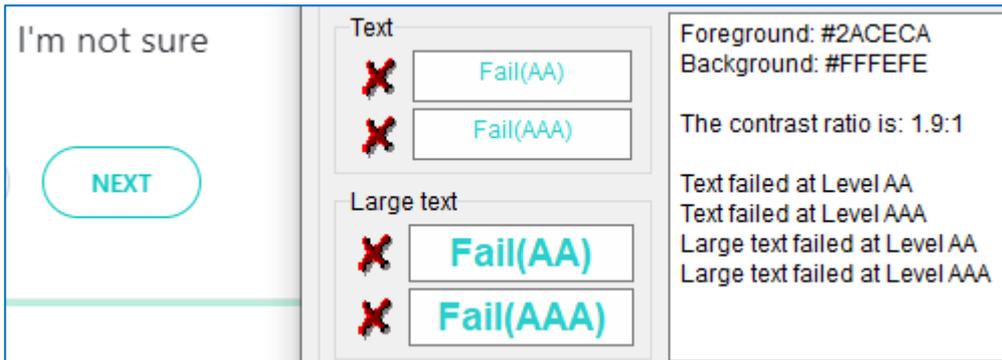
The green filled in radio button on a white background on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio of 2.1.



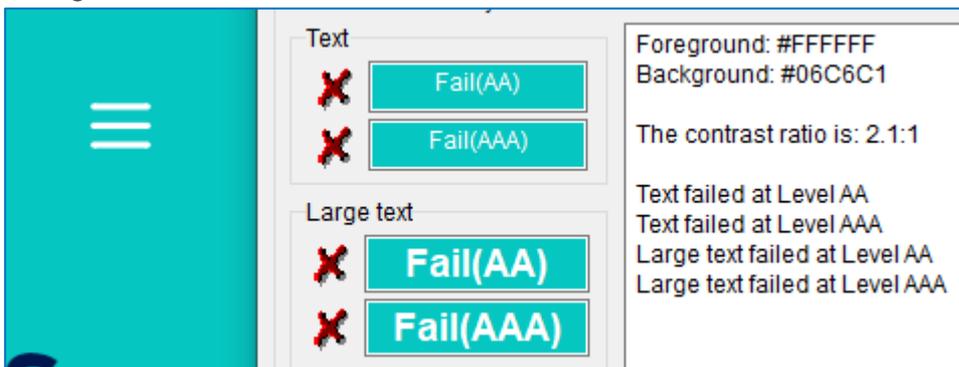
The green border of the 'Next' button on a white background on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio 2.1.



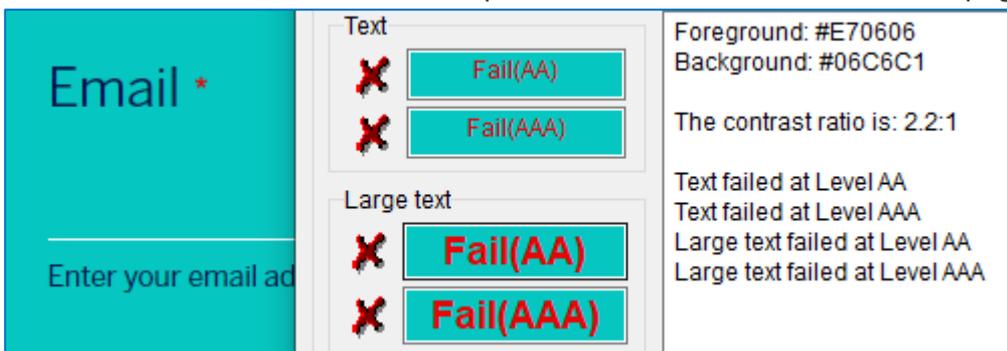
The green 'Next' text on a white button on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio of 1.9.



The white hamburger menu on a green background on the 'Understanding Treatment Choices' page fails colour contrast requirements with a ratio of 2.1. This issue is present on several pages throughout the site.



The red asterisk on a green background on the 'Log in' page fails colour contrast requirements with a ratio of 2.2. This issue is also present on the 'Create new account' pages.



Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/testing-and-diagnosis>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/user/login>

<https://www.theinfopool.co.uk/user/register>

Original Action Required

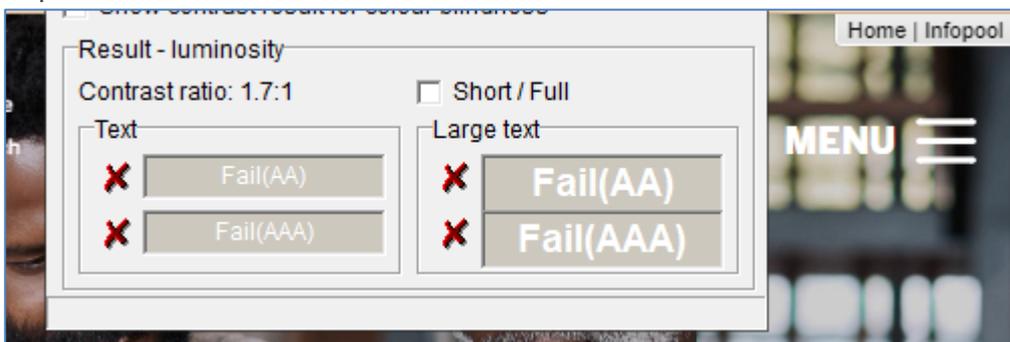
1. Ensure that all colour combinations meet the minimum ratio.
2. Ensure that all foreground and background colours have been specified.
3. Ensure that styling is used to increase the contrast of any browser defaults, especially for text boxes and other form inputs.

First Retest Comments

<https://www.theinfopool.co.uk/>

UNRESOLVED

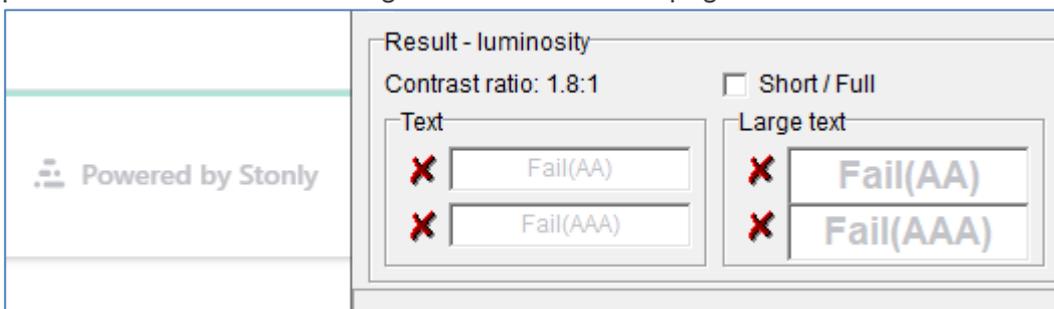
The white hamburger menu on a light beige background on the homepage fails colour contrast requirements with a ratio of 1.7.



<https://www.theinfopool.co.uk/testing-and-diagnosis>

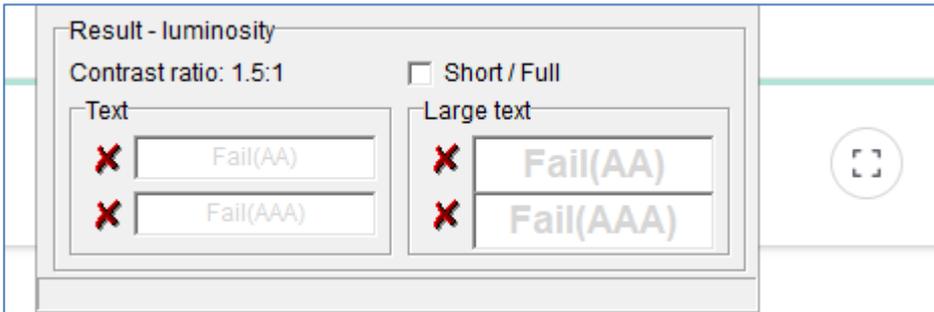
UNRESOLVED

The grey 'Powered by Stonly' link on a white background on the 'Testing and diagnosis' and 'Treatment choices' pages fails colour contrast requirements with a ratio of 1.8. This issue is also present on the 'Understanding Treatment Choices' page.



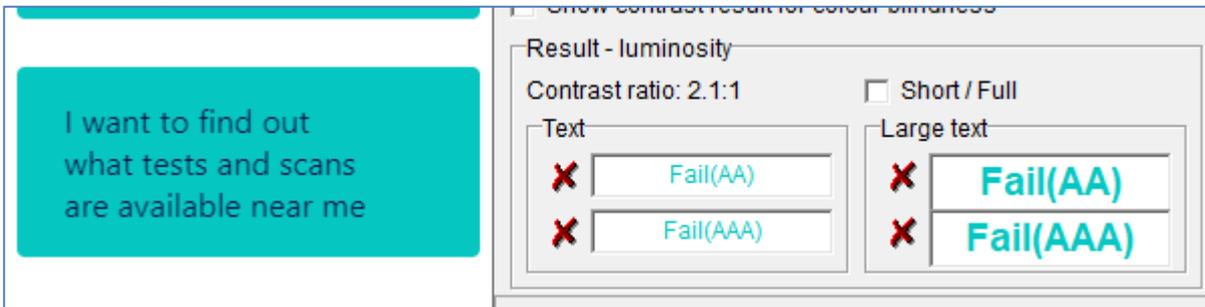
UNRESOLVED

The grey border of the 'Toggle Fullscreen' button on a white background on the 'Testing and diagnosis' page fails colour contrast requirements with a ratio of 1.5. This issue is also present on the 'Understanding Treatment Choices' page.



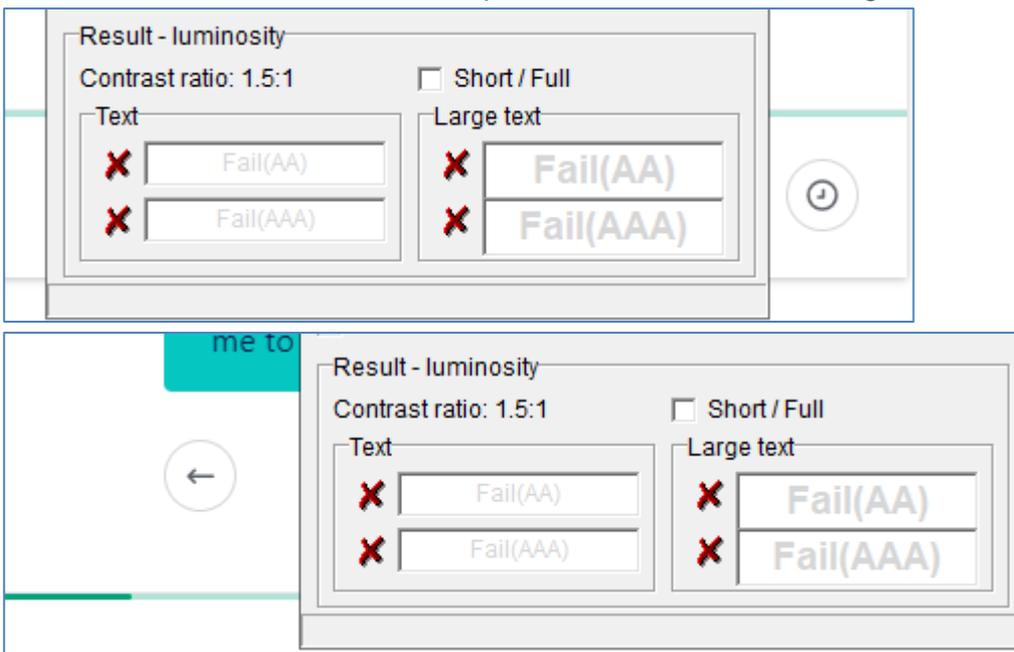
UNRESOLVED

The green link boxes on a white background on the 'Testing and diagnosis' page and several pages throughout the site, fails colour contrast requirements with a ratio of 2.1.



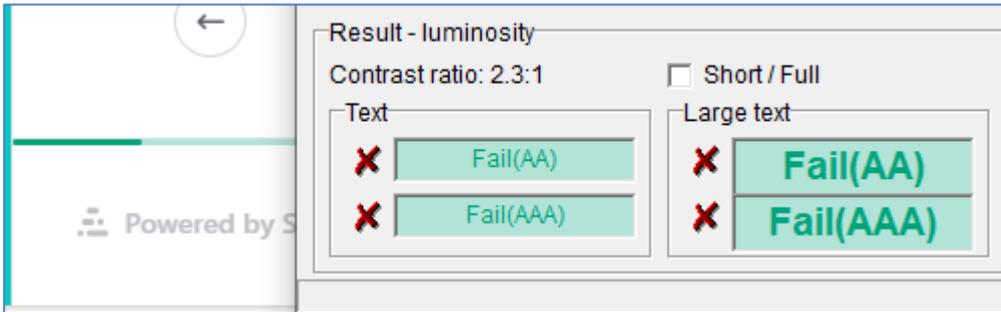
UNRESOLVED

The grey border of the 'Show completed steps' and 'Back' buttons on a white background on the 'Testing and diagnosis - Referred to hospital' page fails colour contrast requirements with a ratio of 1.5. This issue is also present on the 'Understanding Treatment Choices' page.



UNRESOLVED

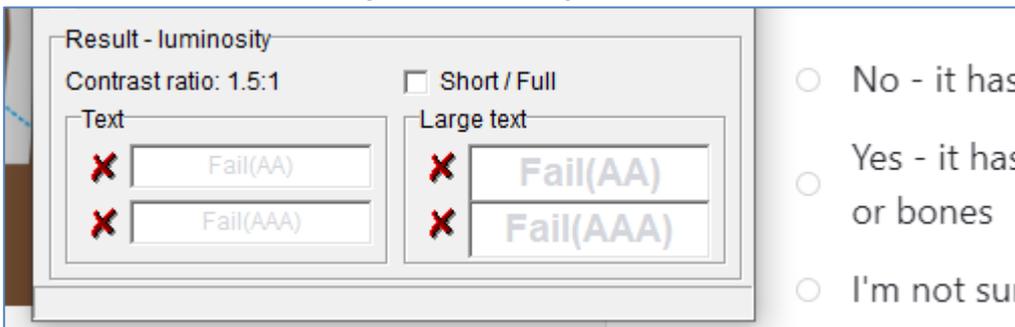
The contrast between the green and light green on the progress bar on the 'Testing and Diagnosis' pages fails colour contrast requirements with a ratio of 2.3. This issue is also present on the 'Understanding Treatment Choices' page.



<https://www.theinfopool.co.uk/treatment-choices>

UNRESOLVED

The light grey borders of the radio buttons on a white background on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio of 1.5.

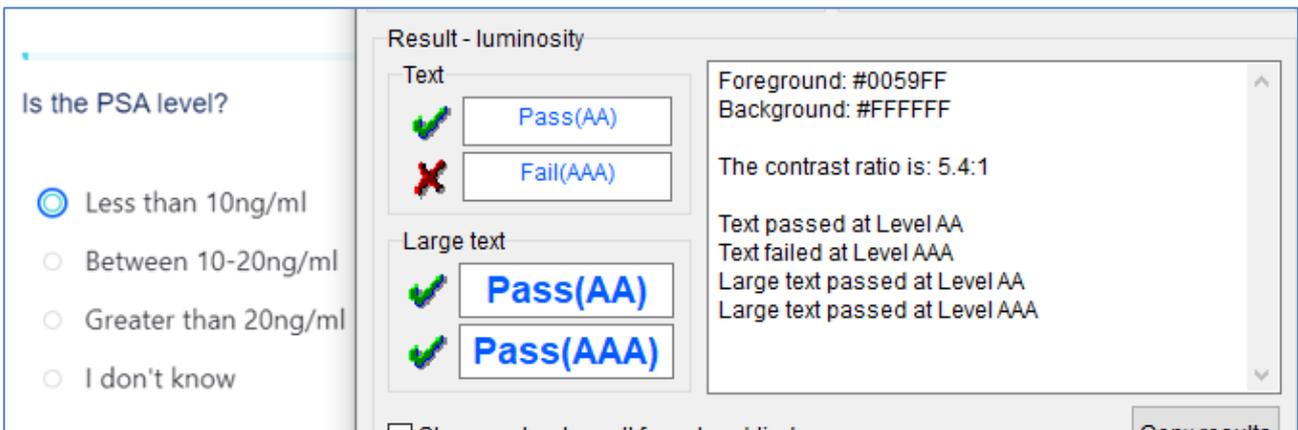


PARTIALLY RESOLVED

The green filled in radio button on a white background on the 'Understanding Treatment Choices - Starting questions' pages is no longer present. The page automatically moves to a new section after a chosen radio button. There is also no 'next' button present on the page. However, this has now resulted in the next page automatically moving to the next page when the user chooses a radio button. When radio buttons are selected there must be a warning to the user that activation will automatically move the user to the new page.

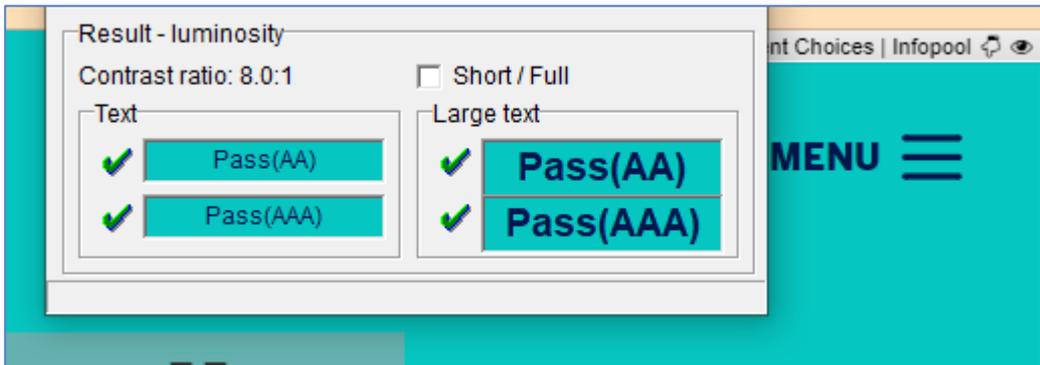
RESOLVED

When in focus, the radio buttons on the 'Understanding Treatment Choices' page pass colour contrast requirements with a ratio of 5.4.



RESOLVED

The hamburger menu on the 'Understanding Treatment Choices' is now dark blue on a green background which passes colour contrast requirements with a ratio of 8.

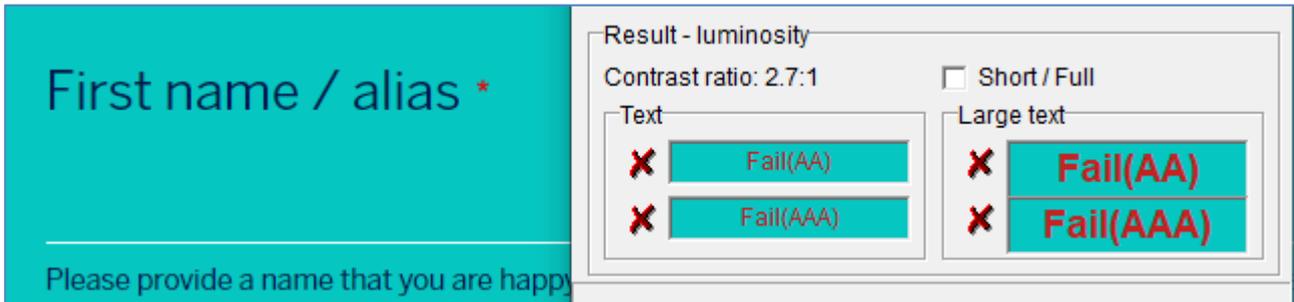


<https://www.theinfopool.co.uk/user/login>

<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

The red asterisk on a green background on the 'Log in' AND 'Create new account' pages fails colour contrast requirements with a ratio of 2.7.

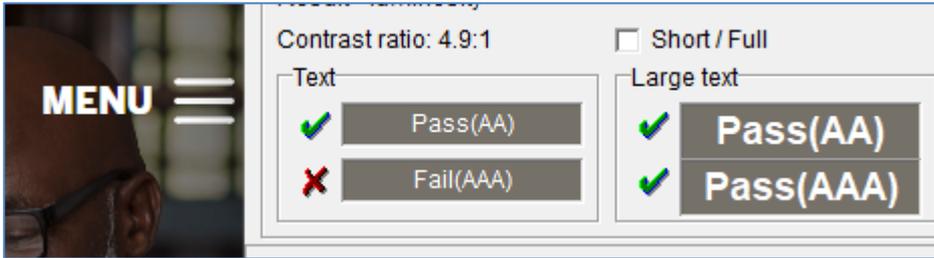


Second Retest Comments

<https://www.theinfopool.co.uk/>

RESOLVED

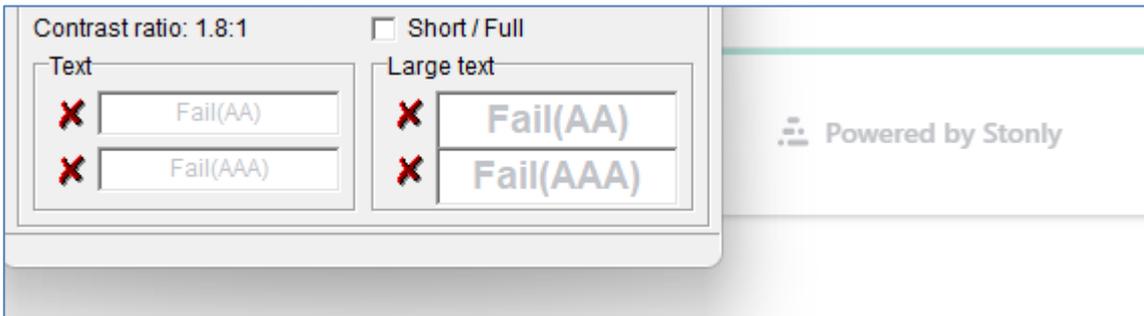
The white hamburger menu on a beige background on the homepage now passes colour contrast requirement with a ratio of 4.9:1.



<https://www.theinfopool.co.uk/testing-and-diagnosis>

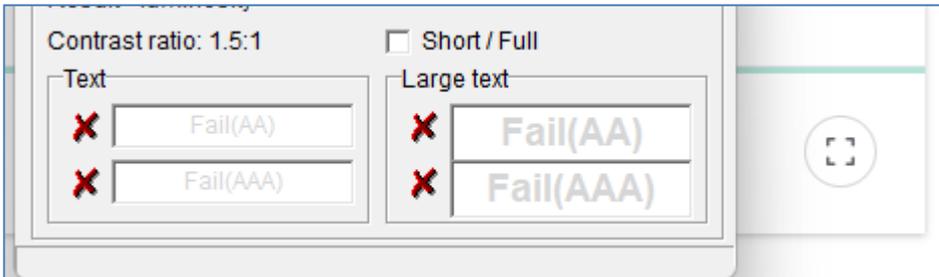
UNRESOLVED

The grey 'Powered by Stonly' link on a white background on the 'Testing and diagnosis' and 'Treatment choices' pages fails colour contrast requirements with a ratio of 1.8.



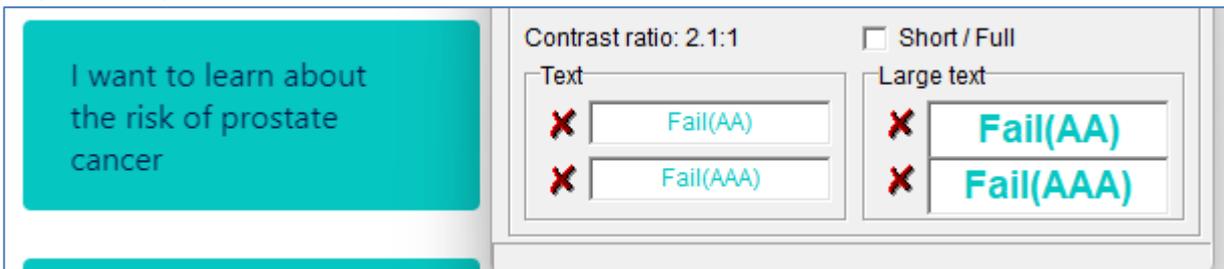
UNRESOLVED

The grey border of the 'Toggle Fullscreen' button on a white background on the 'Testing and diagnosis' page fails colour contrast requirements with a ratio of 1.5.



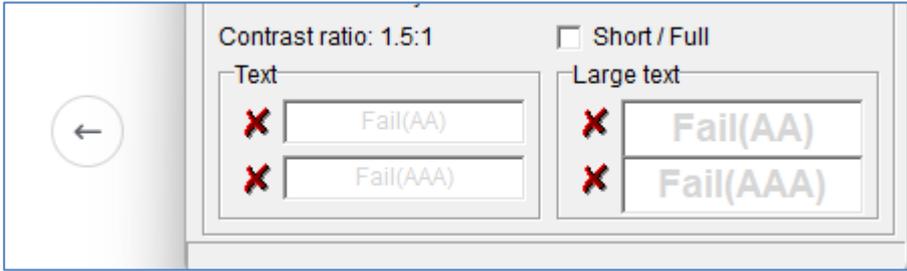
UNRESOLVED

The green link boxes on a white background on the 'Testing and diagnosis' page and several pages throughout the site, fails colour contrast requirements with a ratio of 2.1.



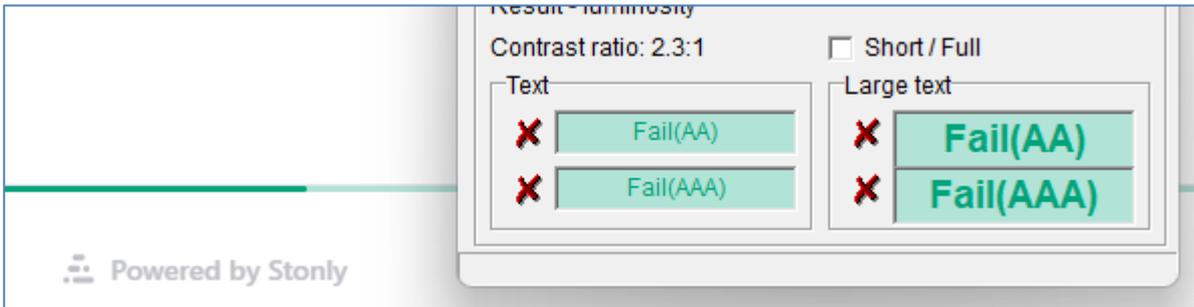
UNRESOLVED

The grey border of the 'Show completed steps' and 'Back' buttons on a white background on the 'Testing and diagnosis - Referred to hospital' page fails colour contrast requirements with a ratio of 1.5. This issue is also present on the 'Understanding Treatment Choices' page



UNRESOLVED

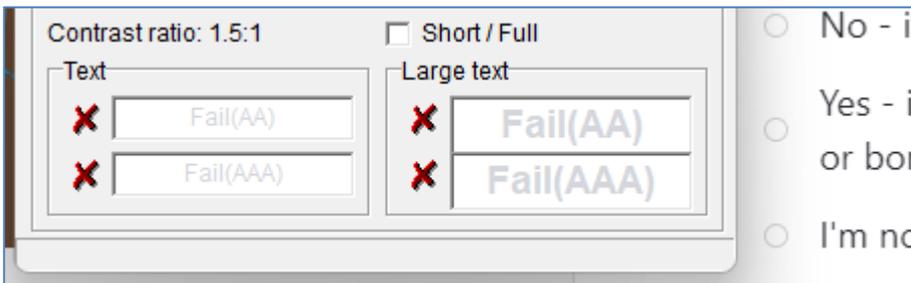
The contrast between the green and light green on the progress bar on the 'Testing and Diagnosis' pages fails colour contrast requirements with a ratio of 2.3. This issue is also present on the 'Understanding Treatment Choices' page.



<https://www.theinfopool.co.uk/treatment-choices>

UNRESOLVED

The light grey borders of the radio buttons on a white background on the 'Understanding Treatment Choices - Starting questions' pages fails colour contrast requirements with a ratio of 1.5.



UNRESOLVED

Selecting a radio button option results in automatically moving to the next page. When radio buttons are selected there must be a warning to the user that activation will automatically move the user to the new page.

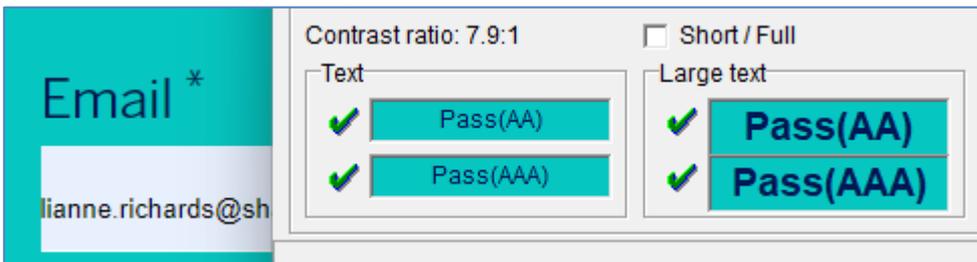
- No - it has not spread to these parts of the body
- Yes - it has spread to the lymph glands, other organs or bones
- I'm not sure if it has spread

<https://www.theinfopool.co.uk/user/login>

<https://www.theinfopool.co.uk/user/register>

RESOLVED

The asterisks on these pages now pass colour contrast requirements with a ratio of 7.9:1.



Third Retest Comments

RESOLVED

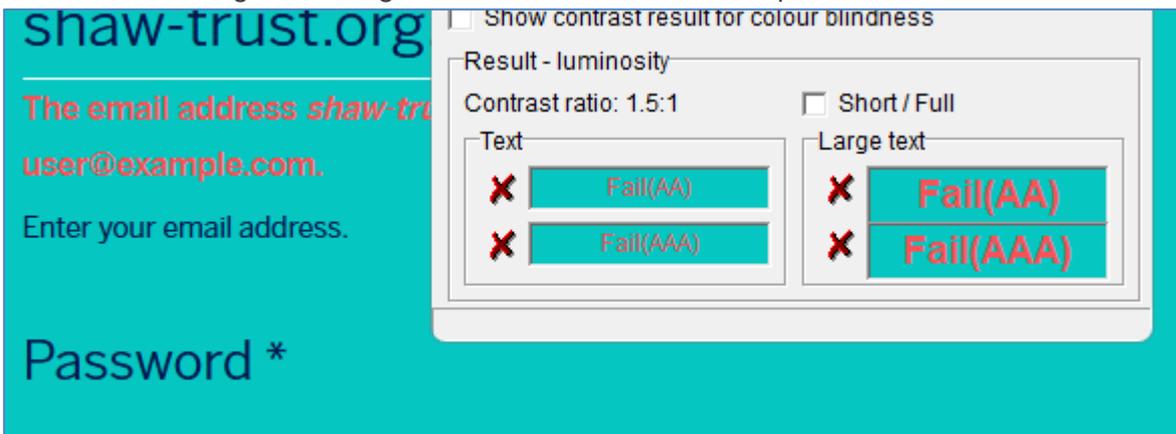
All the above issues are outside the customer's control, and this has been added to the accessibility statement.

NEW ISSUE

<https://www.theinfopool.co.uk/user/login>

<https://www.theinfopool.co.uk/user/register>

The red text on a green background fails colour contrast requirements with a ratio of 1.5:1



First name / alias *

First name / alias field is required.

Please provide a name that you are happy to

Show contrast result for colour blindness

Result - luminosity

Contrast ratio: 1.5:1 Short / Full

Text	Large text
<input type="checkbox"/> Fail(AA)	<input type="checkbox"/> Fail(AA)
<input type="checkbox"/> Fail(AAA)	<input type="checkbox"/> Fail(AAA)

STAS-F24: Elements not Visible in Focus (Partially Resolved)

Original Issue Description

Users who are reliant on a keyboard to navigate the website use the tab key to cycle through the links on a page. A visual cue is required to highlight which link is currently in focus so that the user can identify where they are within the set of links on a page. Not having link highlighting can make it more difficult and confusing for keyboard only users to navigate a site.

There were a number of instances where certain links in focus were not highlighted to the users. The lack of link highlighting also makes it difficult for keyboard operability to be fully assessed.

Element in focus and not in focus	
Privacy Policy	∨
User Policy	∨
Moderation Policy	∨
Medical Disclaimer	∨
Cookies Policy	∨
Story Consent	∨
England, Wales, Scotland and Northern Ireland Disclaimer	∨
Reproducing our Content	∨

What's in these terms 
Who we are and how to contact us 
What other terms may apply to using this site 
We may make changes to these terms 
We may make changes to our site 
We may suspend or withdraw our site 
How you may use material on our site 
Less than 40
<input type="radio"/> Indian
<input type="radio"/> Pakistani
<input type="radio"/> Chinese
East Anglia
Straight

Yes, I have
It was contained within the prostate (early stage)
Gleason 3+3 (Grade group 1)

In contrast, there is some good link highlighting on the footer and main menu.

Element not in focus	Element in focus
Privacy	Privacy
Terms	Terms
Contact us	Contact us
	
Prostate and you	Prostate and you
Testing and diagnosis	Testing and diagnosis

Original Example Occurrences

<https://www.theinfopool.co.uk/policies>

<http://www.theinfopool.co.uk/terms>

<https://www.theinfopool.co.uk/user/register>

Original Action Required

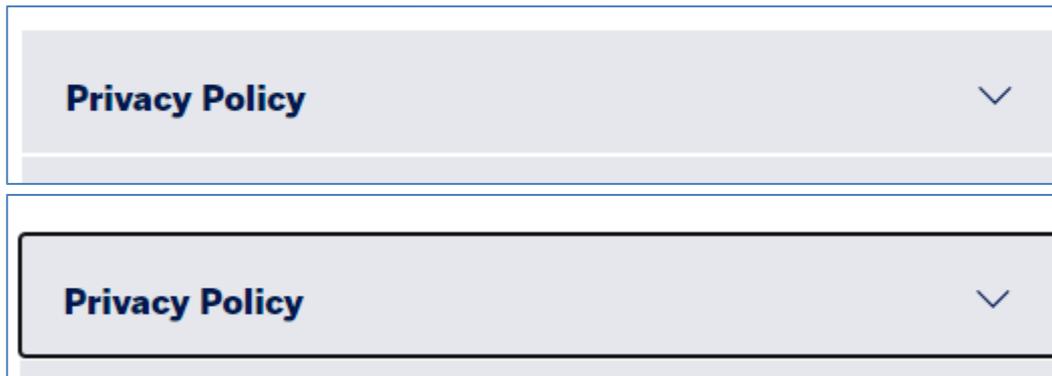
1. Provide a strong visual cue on focus for elements that can receive keyboard focus.

First Retest Comments

<https://www.theinfopool.co.uk/policies>

RESOLVED

All elements on the 'Policies' page now highlight when in focus.



<http://www.theinfopool.co.uk/terms>

RESOLVED

All elements on the 'Terms' page now highlight when in focus.



<https://www.theinfopool.co.uk/user/register>

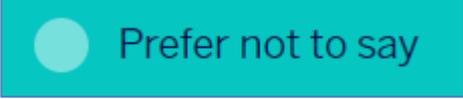
UNRESOLVED

Throughout the 'Register' form there are many elements that do not highlight when in focus, including:

Element in focus and not in focus







Second Retest Comments

<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

Throughout the 'Register' form there are many elements that do not highlight when in focus, including:

Element in focus and not in focus
<input type="text" value="Less than 40"/>
<input type="text" value="East Anglia"/>
<input type="radio"/> Indian
<input type="radio"/> Pakistani
<input type="radio"/> White and Black African
<input type="radio"/> Any other mixed or multiple ethnic background
<input type="radio"/> Prefer not to say
<input type="text" value="Office"/>
<input type="text" value="Primary school (up to 11 years old)"/>

Third Retest Comments

<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

There are still some elements that do not highlight when in focus. It appears that there is no tab function for the radio button elements once a selection has been made, also.

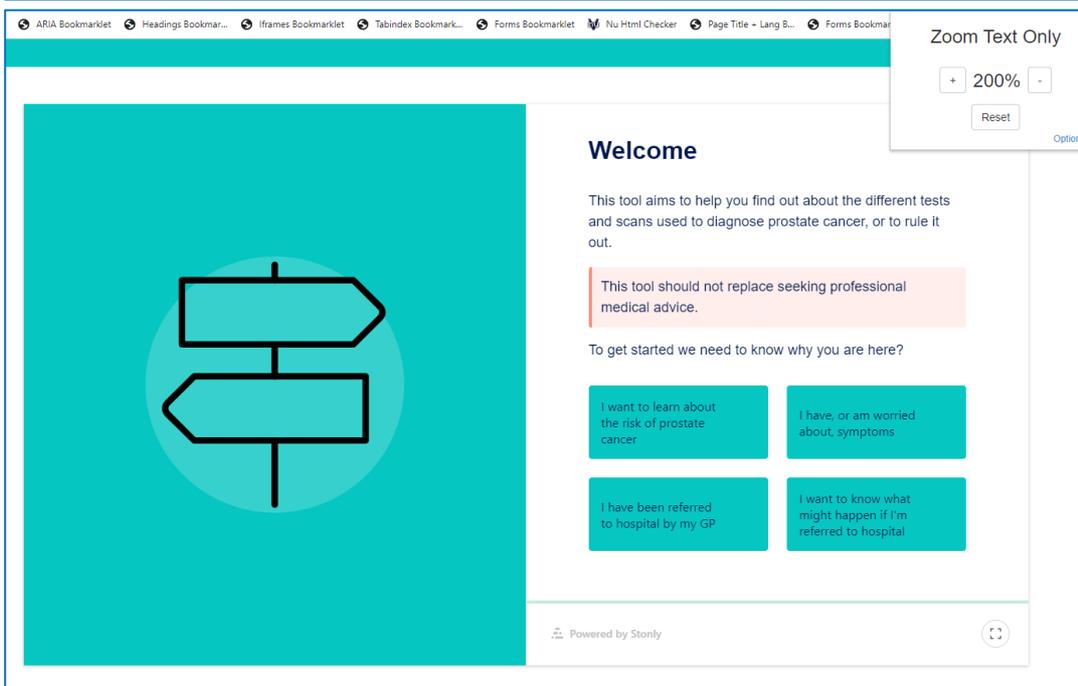
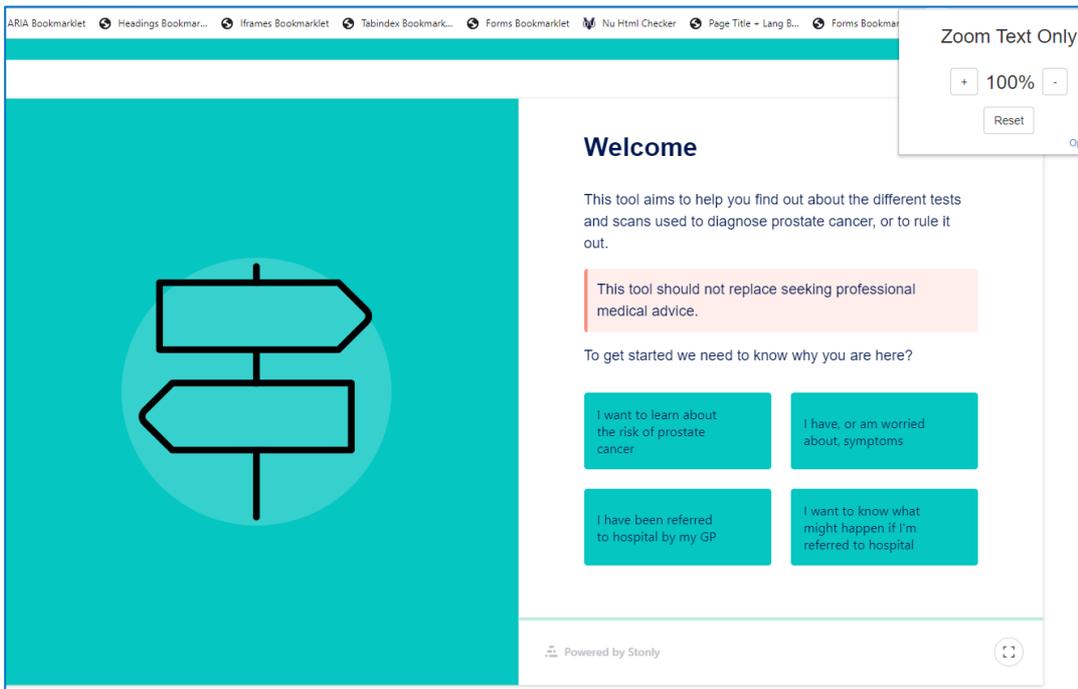
Element in focus and not in focus
<input type="radio"/> Indian
Less than 40
East Anglia
<input type="radio"/> Pakistani
<input type="radio"/> White and Black African
<input type="radio"/> Any other mixed or multiple ethnic background
<input type="radio"/> Prefer not to say
 Office
Primary school (up to 11 years old)

STAS-F25: Obscured Text (Resolved)

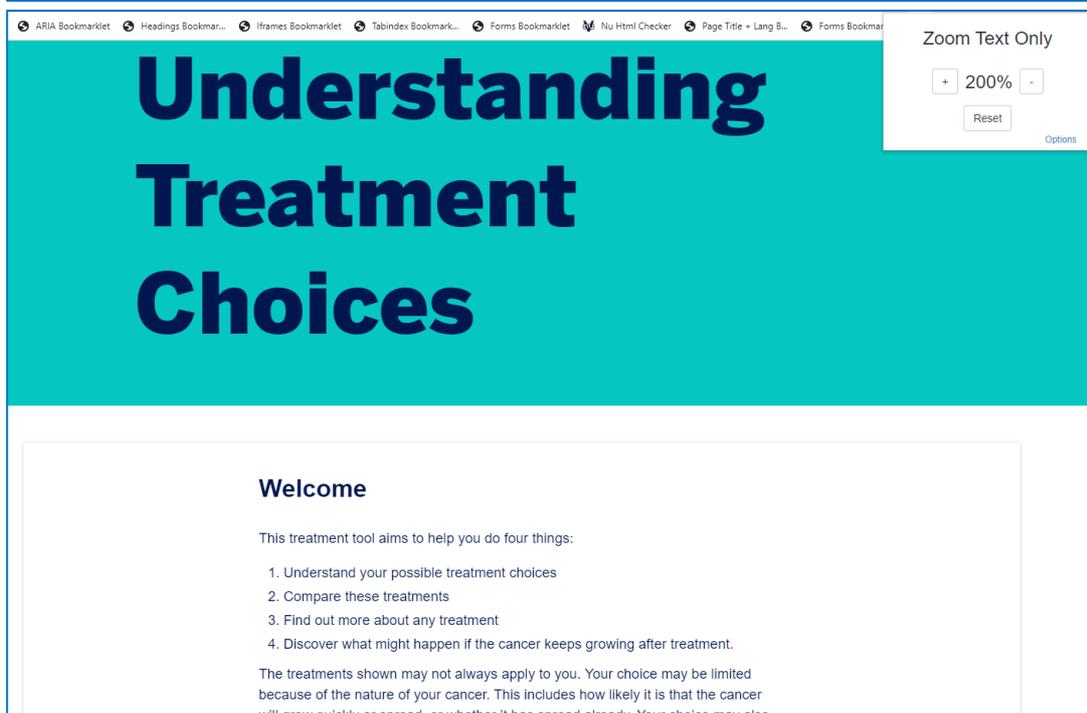
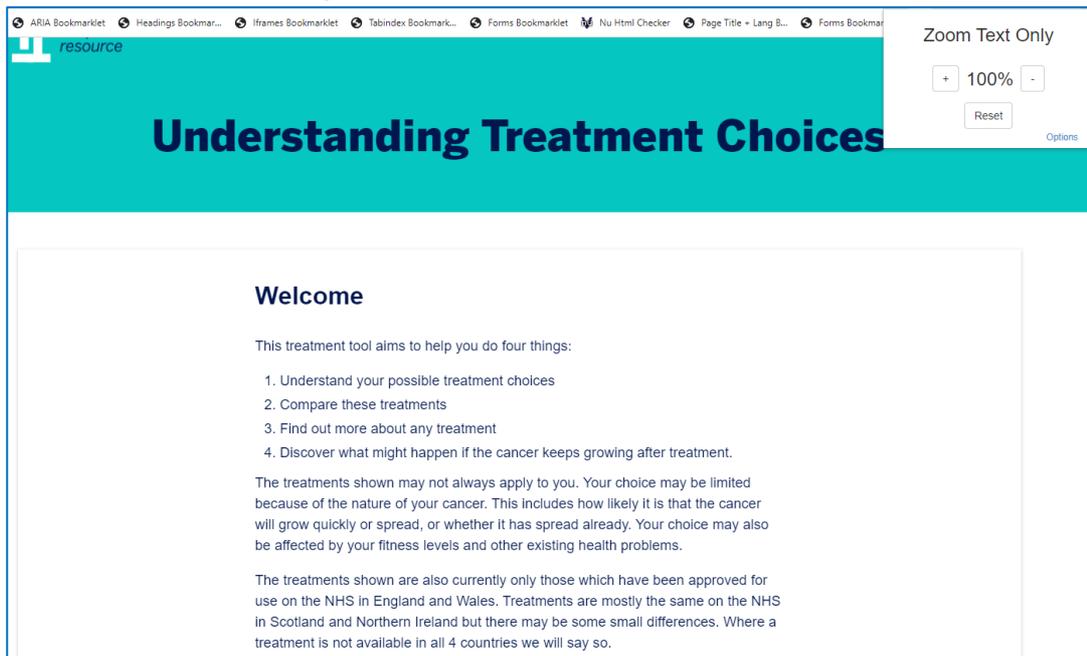
Original Issue Description

Some users will need to view the text on a page or the page itself in different ways. One of the most common ways is through text resizing or page magnification.

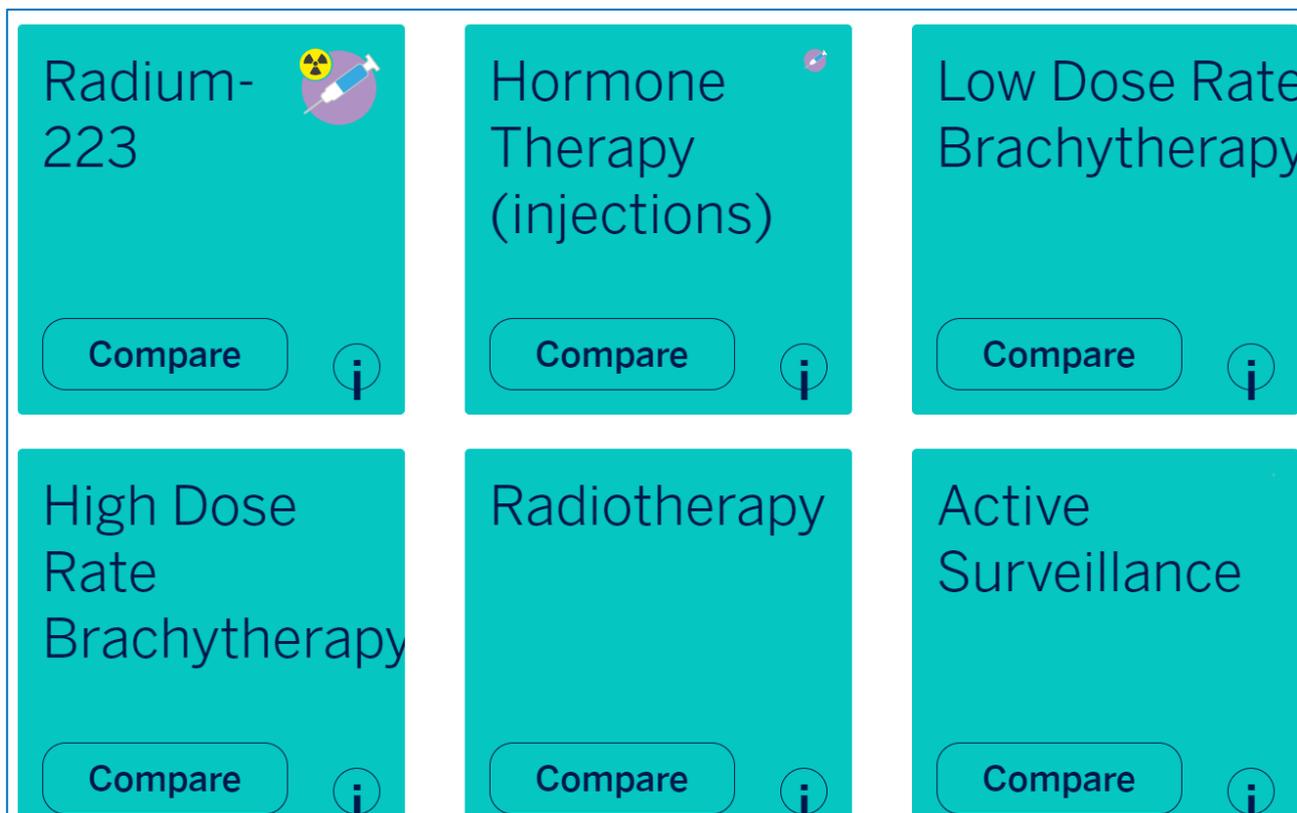
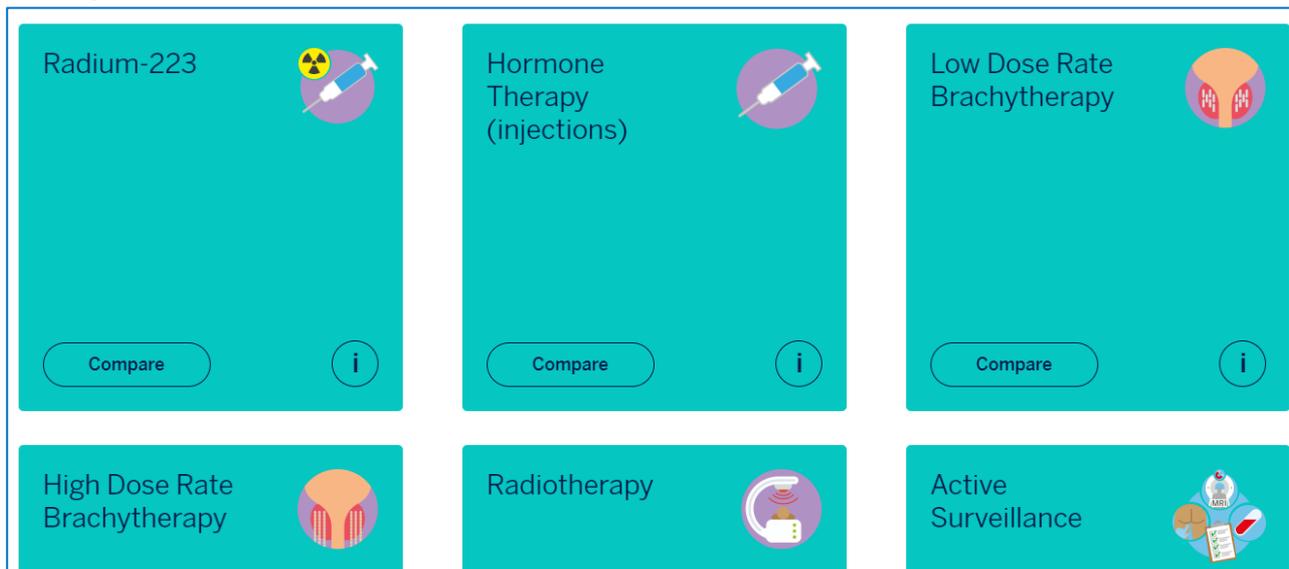
When increasing the size of the text to 200% on the 'Testing and Diagnosis' pages, there are parts of the page where the text does not resize.



When increasing the size of the text to 200% on the 'Understanding Treatment Choices' pages, there are parts of the page where the text does not resize.



When increasing the size of the text to 200% on the Treatment Comparison' page, there is content that spills form their containers because the container has not resized to accommodate the larger text.



When increasing the size of the text to 200% on the 'Create new account - Section 1: A little bit about you' page, the progress status of 10% starts to become obscured.



Original Example Occurrences

<https://www.theinfopool.co.uk/testing-and-diagnosis>
<https://www.theinfopool.co.uk/treatment-choices>
<https://www.theinfopool.co.uk/treatment-comparison>
<https://www.theinfopool.co.uk/user/register>

Original Action Required

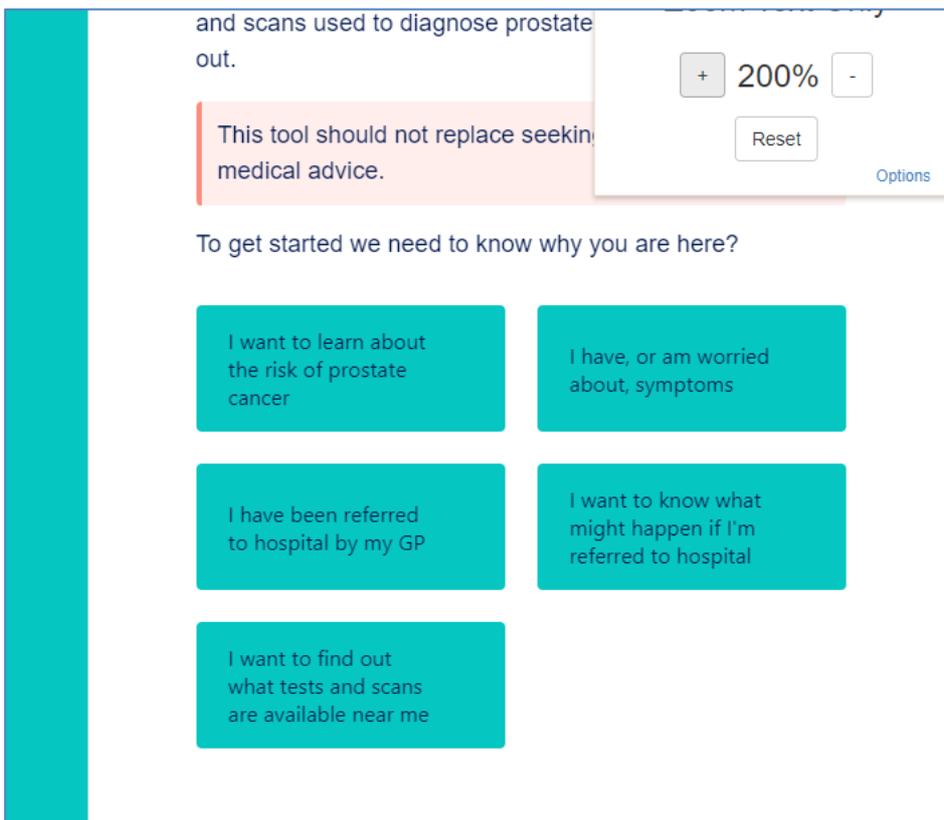
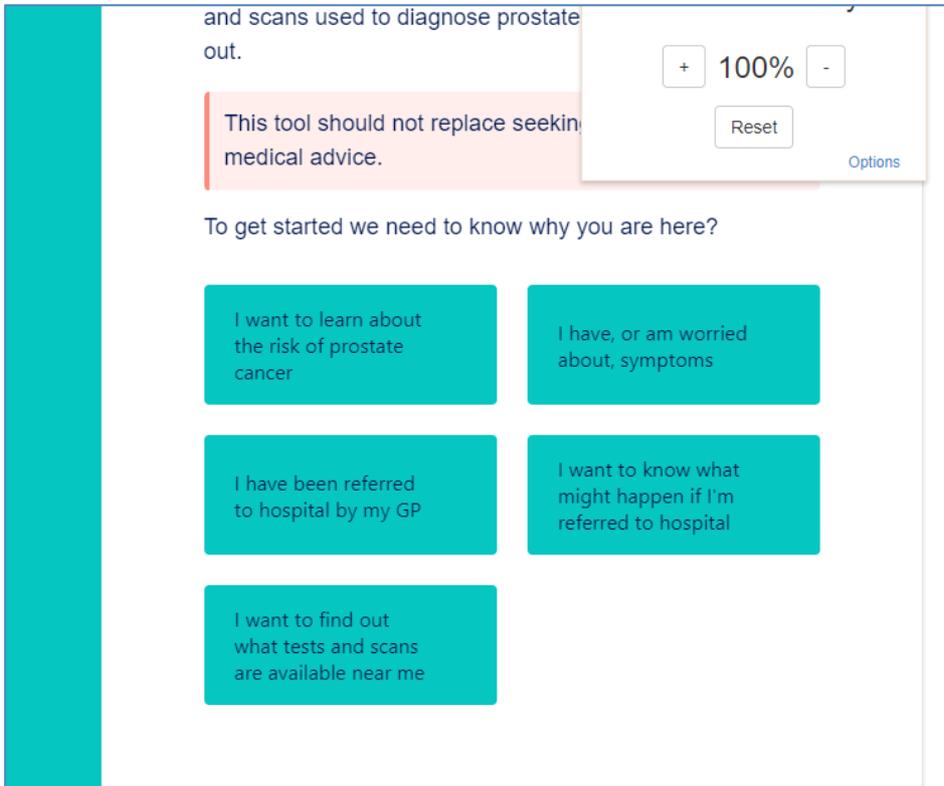
1. Ensure that when text is resized to 200% there is no loss of content.

First Retest Comments

<https://www.theinfopool.co.uk/testing-and-diagnosis>

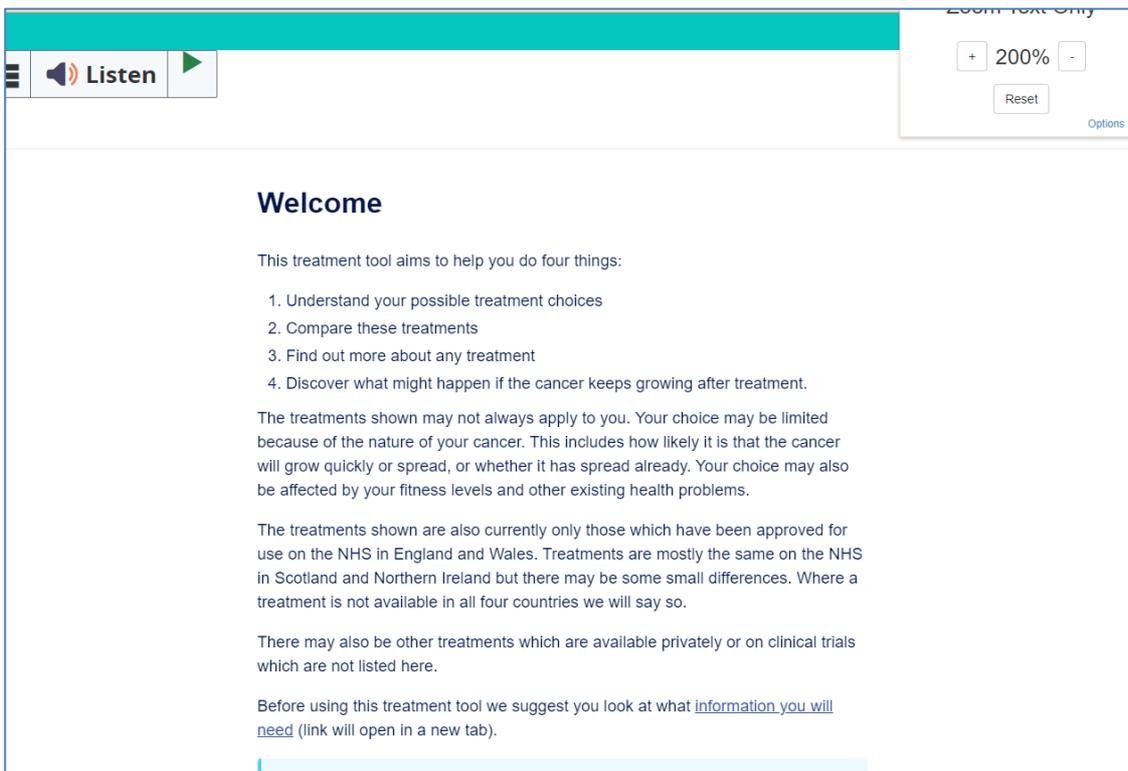
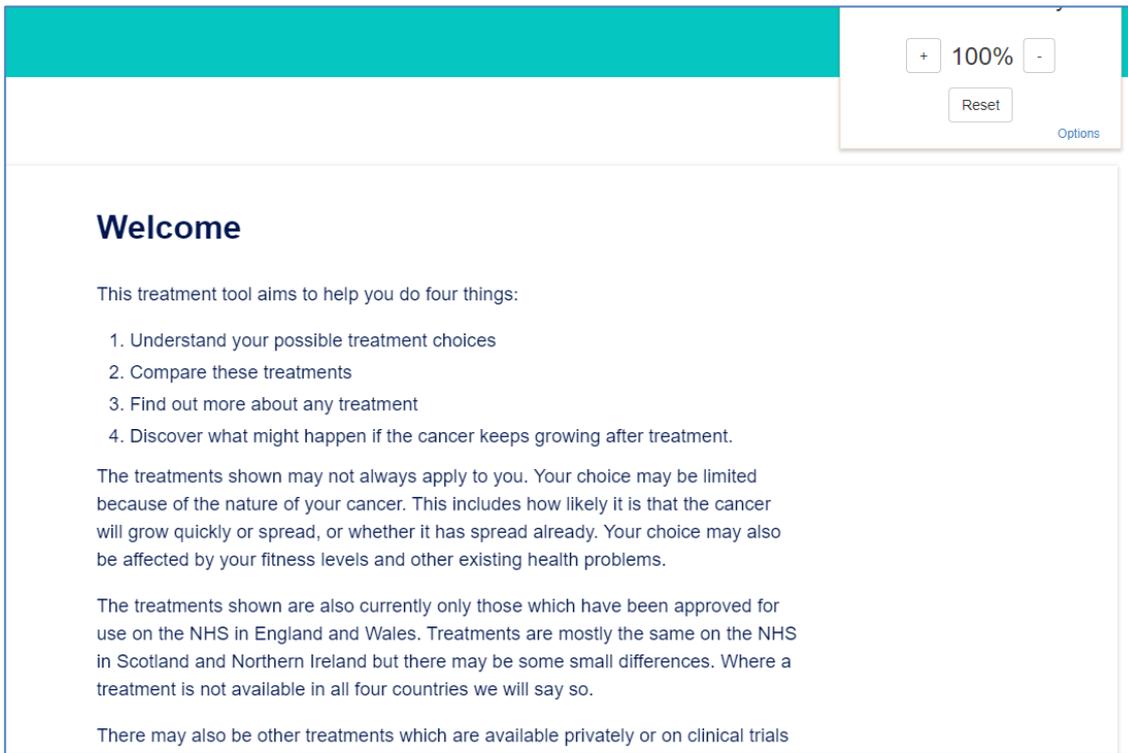
UNRESOLVED

When increasing the size of the text to 200% on the 'Testing and Diagnosis' pages, there are parts of the page where the text does not resize.



UNRESOLVED

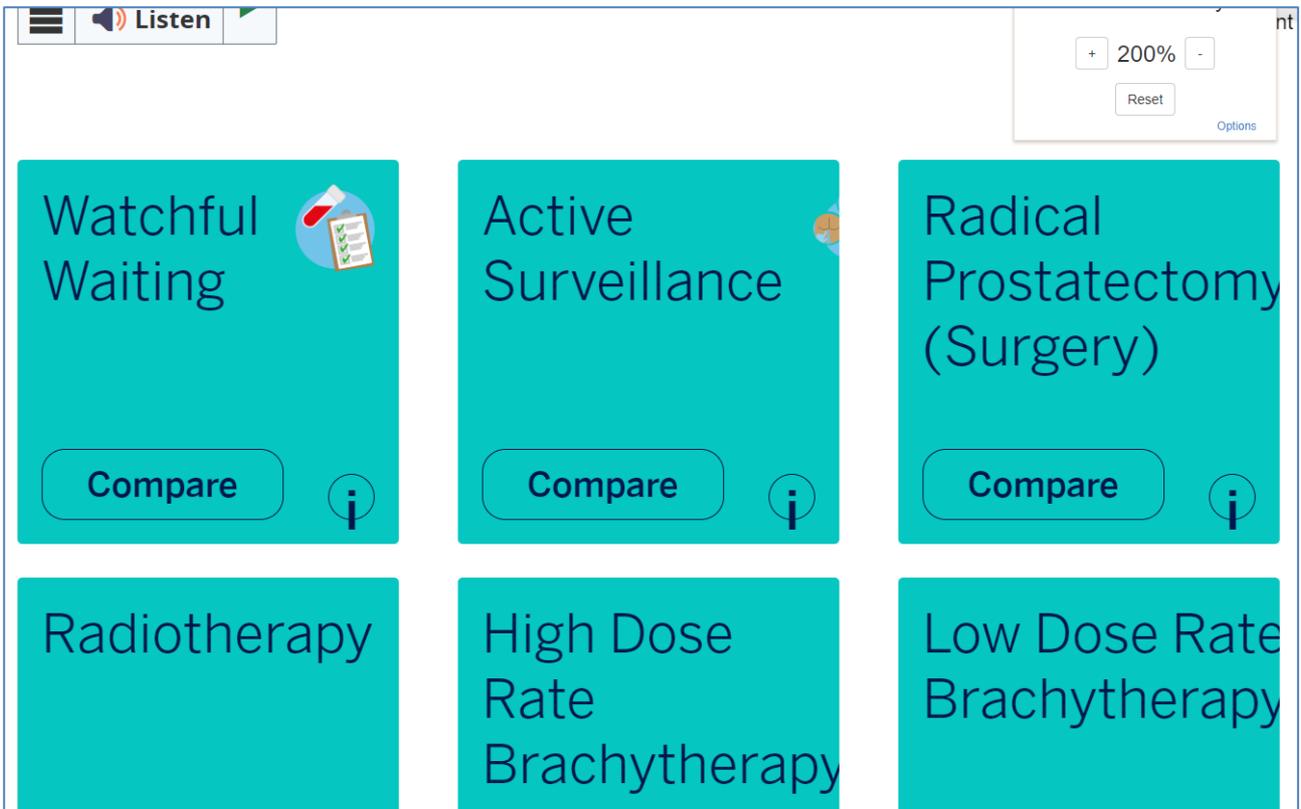
When increasing the size of the text to 200% on the 'Understanding Treatment Choices' pages, there are parts of the page where the text does not resize.



<https://www.theinfopool.co.uk/treatment-comparison>

UNRESOLVED

When increasing the size of the text to 200% on the Treatment Comparison' page, there is content that spills form their containers because the container has not resized to accommodate the larger text.



<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

When increasing the size of the text to 200% on the 'Create new account - Section 1: A little bit about you' page, the progress status of 10% starts to become obscured.

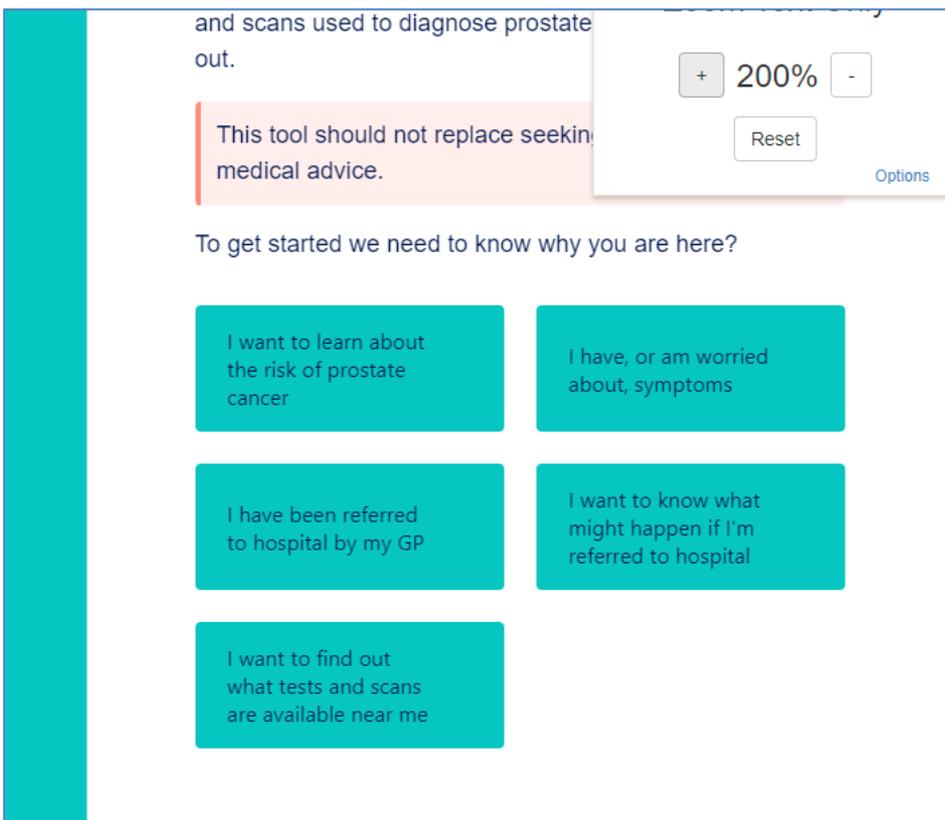
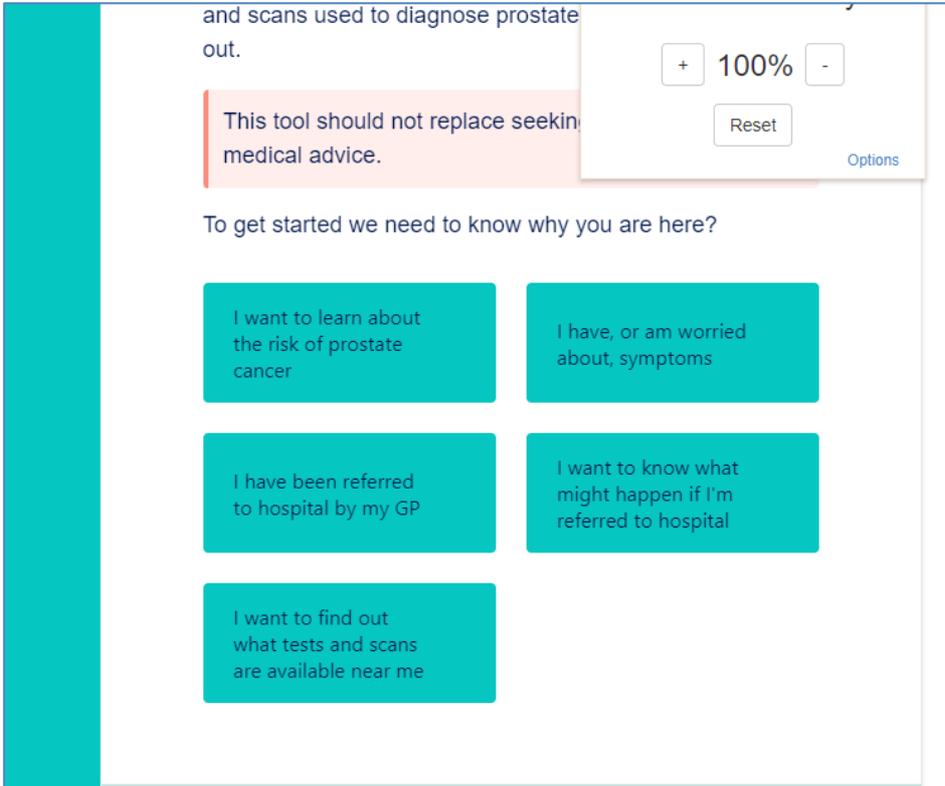


Second Retest Comments

<https://www.theinfopool.co.uk/testing-and-diagnosis>

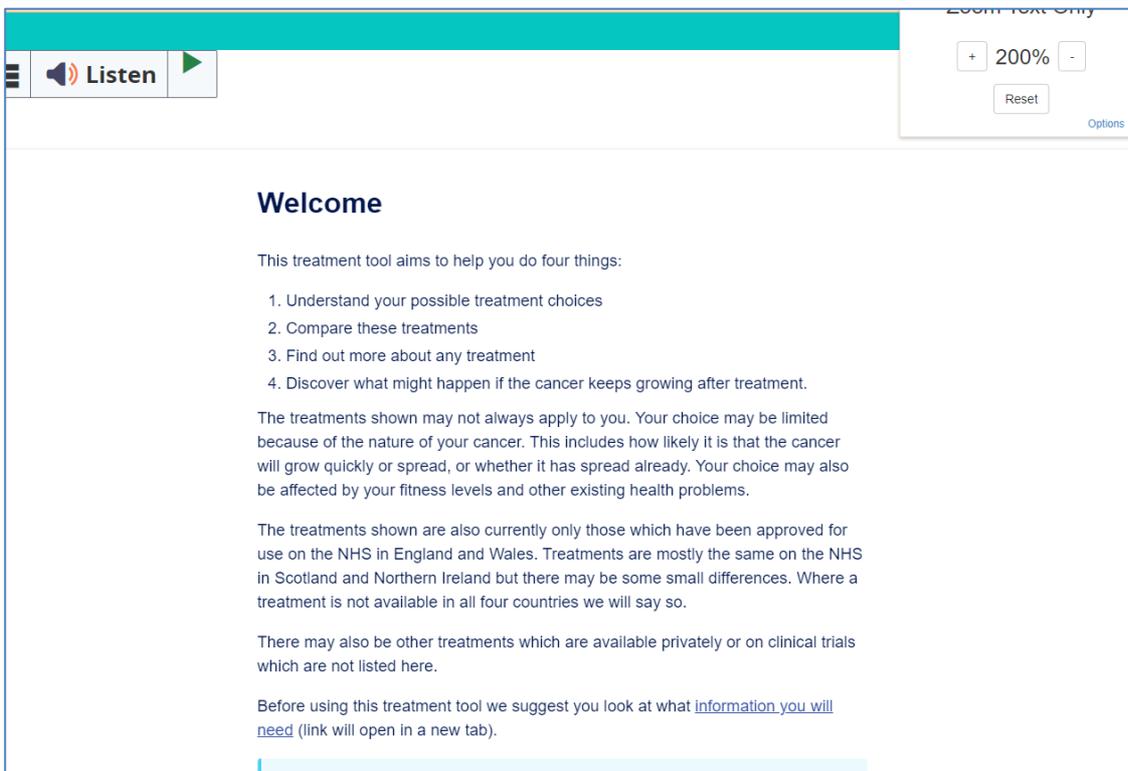
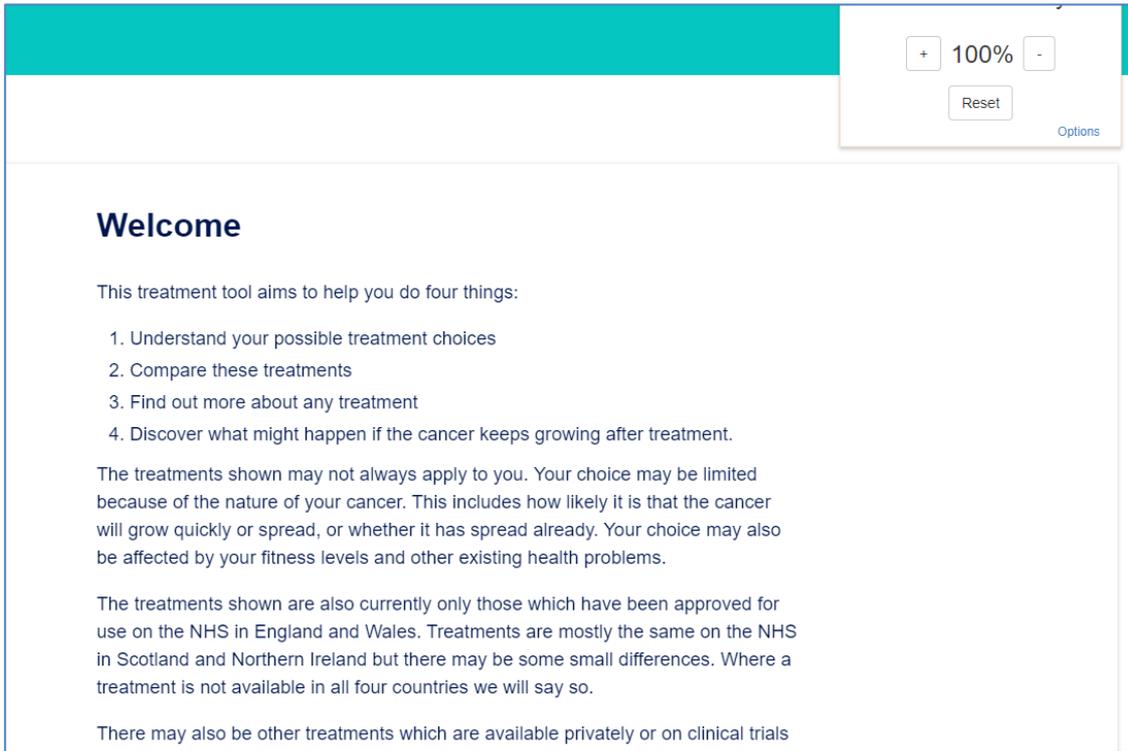
UNRESOLVED

When increasing the size of the text to 200% on the 'Testing and Diagnosis' pages, there are parts of the page where the text does not resize.



UNRESOLVED

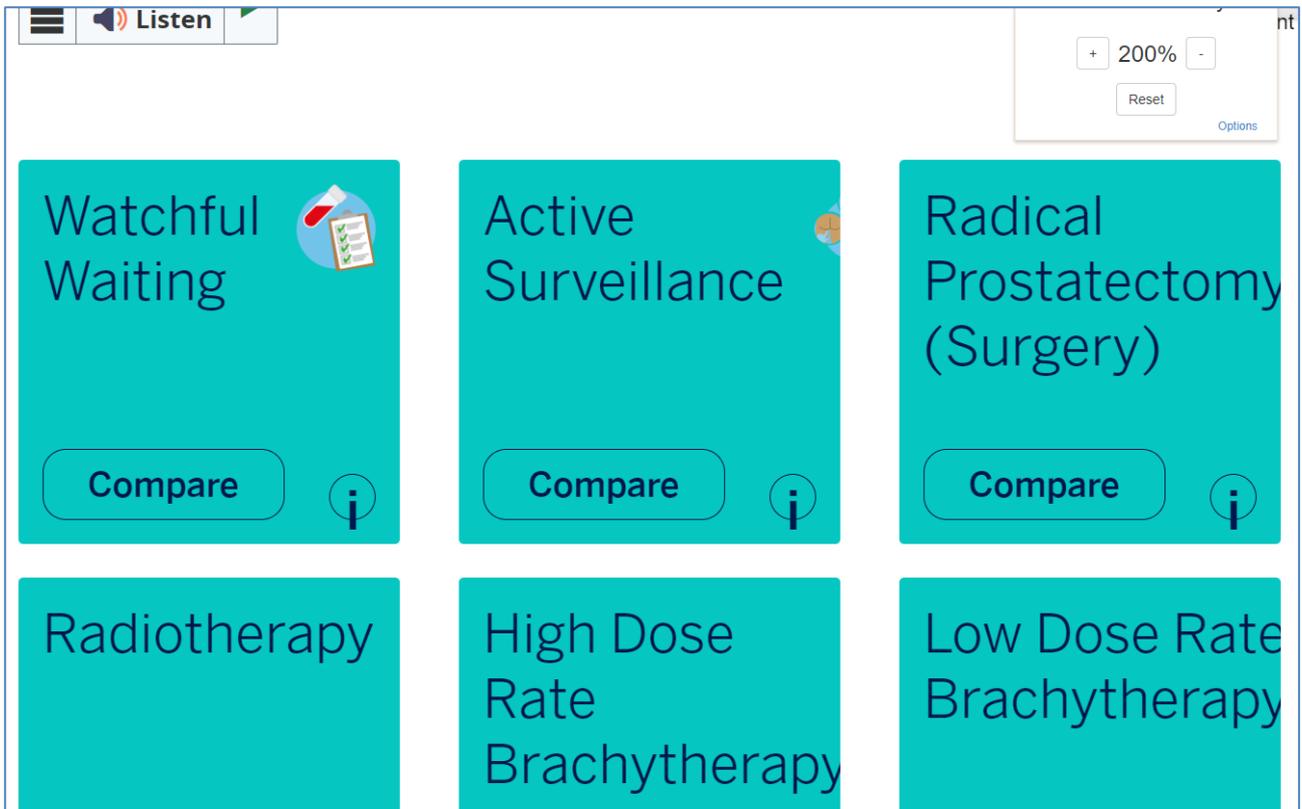
When increasing the size of the text to 200% on the 'Understanding Treatment Choices' pages, there are parts of the page where the text does not resize.



<https://www.theinfopool.co.uk/treatment-comparison>

UNRESOLVED

When increasing the size of the text to 200% on the Treatment Comparison' page, there is content that spills form their containers because the container has not resized to accommodate the larger text.



<https://www.theinfopool.co.uk/user/register>

UNRESOLVED

When increasing the size of the text to 200% on the 'Create new account - Section 1: A little bit about you' page, the progress status of 10% starts to become obscured.



Third Retest Comments

RESOLVED

All pages zoomed in correctly at an increase of 200% of the browser.

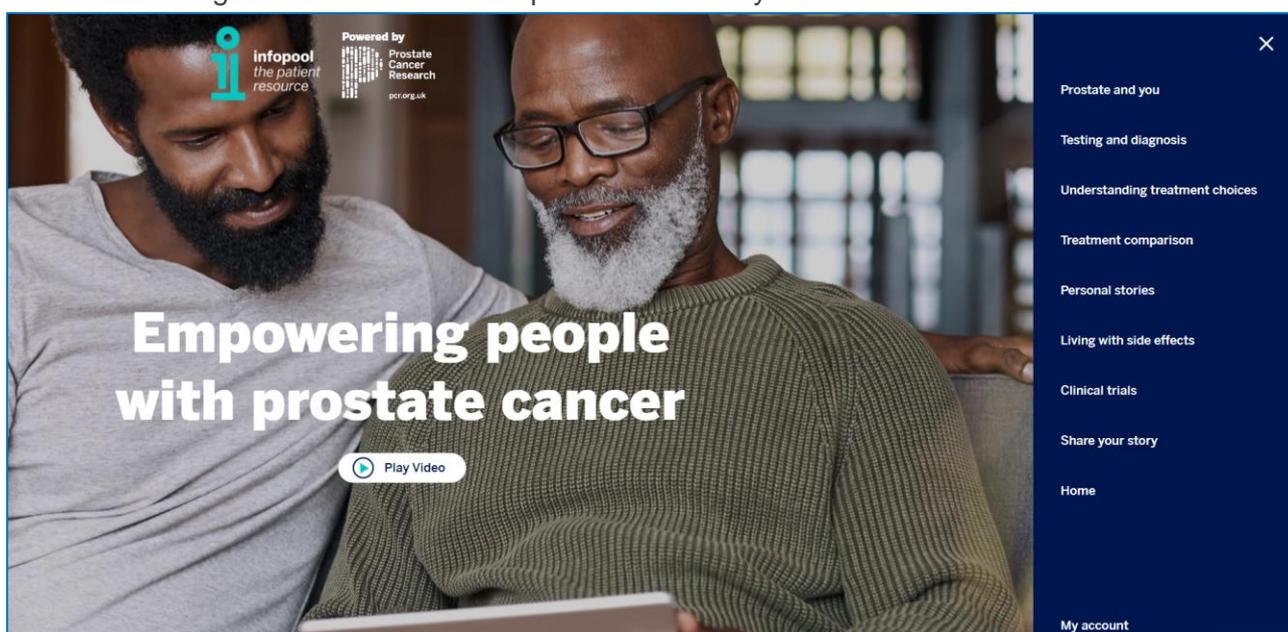
Advisories

STAS-A01: Navigation (Resolved)

Original Issue Description

Certain users may find it difficult to locate content using the site's navigation. These users may find that alternative methods of navigation make it easier for them to locate content. Examples of alternative navigation include a list of contents, a site map or a search facility.

During testing, it was observed that all pages were accessible from the homepage. However, if this is not the case, then an alternative method of navigation is required. Alternative methods of navigation such as a site map or search facility were not found.



Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/treatment-comparison?items=46>

<https://www.theinfopool.co.uk/personal-stories>

Original Recommendations

1. Provide an alternative means of locating content e.g. a site map or search facility.

First Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/treatment-comparison?items=46>

<https://www.theinfopool.co.uk/personal-stories>

UNRESOLVED

Alternative methods of navigation such as a site map or search facility were not found.

The screenshot shows the homepage of the infopool website. The main header area features a large image of an elderly man with a white beard, wearing a green sweater. Overlaid on this image is the text "Empowering people with prostate cancer" and a "Play Video" button. In the top right corner, there is a "Donate" button and a "MENU" icon. A dark blue navigation menu is positioned on the right side of the page, listing various sections such as "Share your story", "Prostate and you", "Testing and diagnosis tool", "Treatment comparison table", "Understand treatment choices", "Patient stories", "Living with side effects", "Palliative (supportive) care", "End-of-life care", "Find clinical trials near me", "Home", "Partners & carers", "Find services near me", and "Shared Decision Making". A "Donate" button is also present in this menu. The footer is dark blue and contains the Prostate Cancer Research logo, a list of links (Privacy, Terms, Policies, Contact us, About infopool, Information for HCPs), the organization's address (Suite 2, 23-24 Great James Street, London WC1 3ES), and social media icons for Facebook, Instagram, Twitter, LinkedIn, and YouTube. Copyright information and site design credits are also included in the footer.

Second Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/treatment-choices>

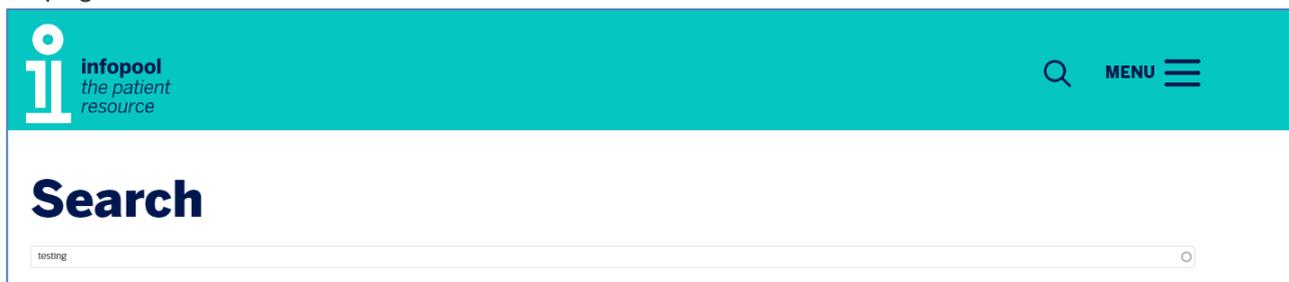
<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/treatment-comparison?items=46>

<https://www.theinfopool.co.uk/personal-stories>

RESOLVED

All pages now contain a site search function.



STAS-A02: Accessibility Statement (Resolved)

Original Issue Description

An accessibility statement will allow disabled users to check if there are any features implemented on the site to enhance a user's experience. Many users with disabilities will look for the accessibility statement before viewing a site. They would expect to find information on how to use the site, what measures have been taken to ensure accessibility is important, and also any limitations the site may have due to third party applications.

The Government Digital Service recommends that the accessibility statement has the following sections:

- How accessible this website is
- What to do if you cannot access parts of this website
- Reporting accessibility problems with this website
- Enforcement procedure
- Contacting us by phone or visiting us in person
- Technical information about this website's accessibility
- Non accessible content
 - Non-compliance with the accessibility regulations
 - Disproportionate burden
 - Content that's not within the scope of the accessibility regulations
- How we tested this website
- What we're doing to improve accessibility

No accessibility statement was present during testing.





Prostate
Cancer
Research

Privacy
Terms
Contact us

Policies
About infopool

Prostate Cancer Research
Suite 2, 23-24 Great James Street,
London WC1 3ES



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Site design by [IE Digital](#)

Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/treatment-comparison?items=46>

<https://www.theinfopool.co.uk/personal-stories>

Original Recommendations

1. Include a descriptive accessibility statement with links from all pages

First Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/treatment-comparison?items=46>

<https://www.theinfopool.co.uk/personal-stories>

UNRESOLVED

No accessibility statement was present during testing

The screenshot shows the homepage of the infopool website. The main header includes the infopool logo, the text "Powered by Prostate Cancer Research", and a "Donate" button. The hero section features a video player with the text "Empowering people with prostate cancer" and a "Play Video" button. Below the video is a teal banner with the text "How can we help you?". The right sidebar contains a navigation menu with the following items: "Share your story", "Prostate and you", "Testing and diagnosis tool", "Treatment comparison table", "Understand treatment choices", "Patient stories", "Living with side effects", "Palliative (supportive) care", "End-of-life care", "Find clinical trials near me", "Home", "Partners & carers", "Find services near me", "Shared Decision Making", "Donate", and "Log in". The footer contains the Prostate Cancer Research logo, contact information, and social media icons for Facebook, Instagram, Twitter, LinkedIn, and YouTube. Copyright information is provided at the bottom left of the footer.

infopool the patient resource
Powered by Prostate Cancer Research
pcr.org.uk

Donate MENU

Empowering people with prostate cancer

Play Video

How can we help you?

Share your story
Prostate and you
Testing and diagnosis tool
Treatment comparison table
Understand treatment choices
Patient stories
Living with side effects
Palliative (supportive) care
End-of-life care
Find clinical trials near me
Home
Partners & carers
Find services near me
Shared Decision Making
Donate
Log in

Prostate Cancer Research
Privacy
Terms
Policies
Contact us
About infopool
Information for HCPs
Prostate Cancer Research
Suite 2, 23-24 Great James Street,
London WC1 3ES

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Site design by IE Digital

Second Retest Comments

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/treatment-choices>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/treatment-comparison?items=46>

<https://www.theinfopool.co.uk/personal-stories>

UNRESOLVED

No accessibility statement was present during testing

The screenshot displays the infopool website interface. At the top left, the logo reads 'infopool a patient source'. A search bar and a 'MENU' button with a hamburger icon are positioned at the top right. Below the header, there are three main navigation buttons: 'Stories', 'Treatments', and 'Diagnostics'. A large red banner features the text 'Share your story with others' and a 'Share story' button. To the right, a dark blue sidebar menu lists: Home, Testing and Diagnosis, Treatment and Care, Stories, Side Effects, Partners and Carers, and Research and Trials, each with a plus sign. A 'Donate' button with a heart icon and a 'Log in' link are also visible in the sidebar. The footer contains the Prostate Cancer Research logo, links for Privacy, Terms, and Policies, contact information for Prostate Cancer Research (Suite 2, 23-24 Great James Street, London WC1 3ES), and social media icons for Facebook, Instagram, Twitter, LinkedIn, and YouTube. Copyright information for 2024 and site design by IE Digital is also present.

Third Retest Comments

RESOLVED

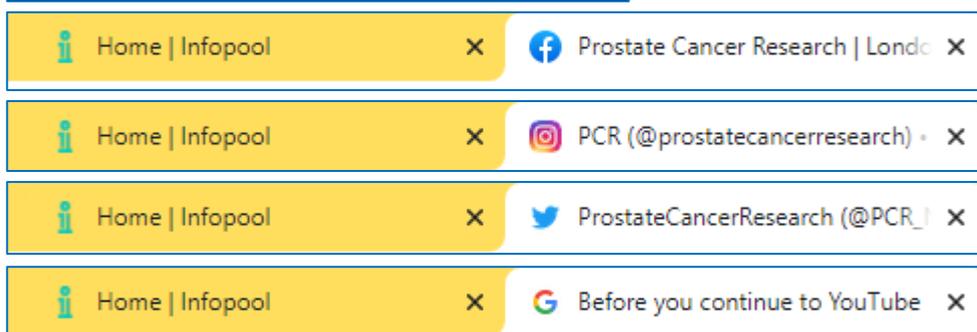
An accessibility statement has been prepared with all the relevant sections by the customer.

STAS-A03: Users not notified of Links Opening in a new Window / Tab (Resolved)

Original Issue Description

When a link is activated it can either open the linked content in the same window or it can force the content to appear in a new window or tab. There are a number of links that open in a new window/tab without prior notification. When a new window/tab is utilised the user must be informed of this before they activate any link. If a user is not aware that they have been placed in a new window/tab, this can cause issues when the user attempts to use browser controls to move back a page. As they are in a new window/tab, the only way to get back to the previous page will be to close the current window.

On the homepage and throughout the site, the social media links open in a new tab without informing the user.

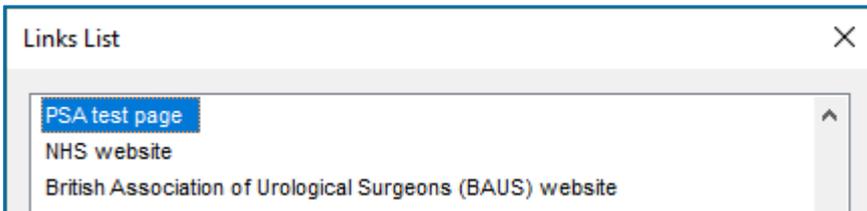


On the 'Your prostate and You' page, there are links that visually indicate to the user that they open in a new window, however, the text '(Link will open in a new tab)' is not included in the link text and therefore does not inform screen readers that the links will open in a new tab.

- Do a prostate specific antigen (PSA) test. This is a blood test to help detect prostate cancer. Visit our [PSA test page](#) to find out more (link will open in a new tab).

A transurethral resection of the prostate (TURP). This involves cutting away part of your prostate. You can find out more information on the [NHS website](#) (this link will open in a new external tab).

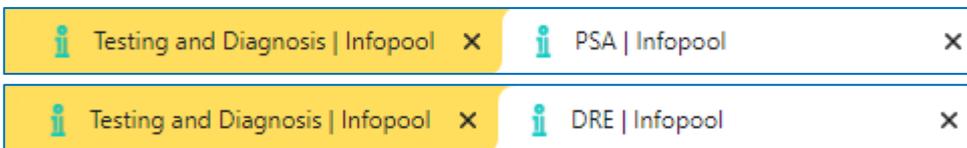
Rezum involves having small jets of steam injected into your prostate. The steam destroys excess tissue. This then causes your prostate to shrink. You can find out more information on the [British Association of Urological Surgeons \(BAUS\) website](#) (this link will open in a new external tab).



On the 'I have, or am worried about, symptoms' section of the 'Testing and Diagnosis' page, there are links that open in a new tab without informing the user.

Further information can be found below (clicking on these will open a new tab):

- [Learn more about PSA](#)
- [Learn more about DRE](#)



Original Example Occurrences

<https://www.theinfopool.co.uk/>

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/testing-and-diagnosis>

<https://www.theinfopool.co.uk/clinical-trials>

<https://www.theinfopool.co.uk/personal-stories>

<https://www.theinfopool.co.uk/testing-and-diagnosis>

UNRESOLVED

On the 'I have, or am worried about, symptoms' section of the 'Testing and Diagnosis' page, there are links that open in a new tab without informing the user.

Further information can be found below (clicking on these will open a new tab):

- [Learn more about PSA](#)
- [Learn more about DRE](#)



Testing and Diagnosis | Infopool



PSA | Infopool



Testing and Diagnosis | Infopool



DRE | Infopool

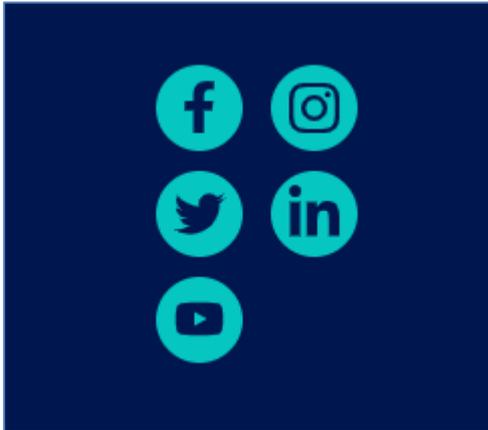


Second Retest Comments

<https://www.theinfopool.co.uk/>

UNRESOLVED

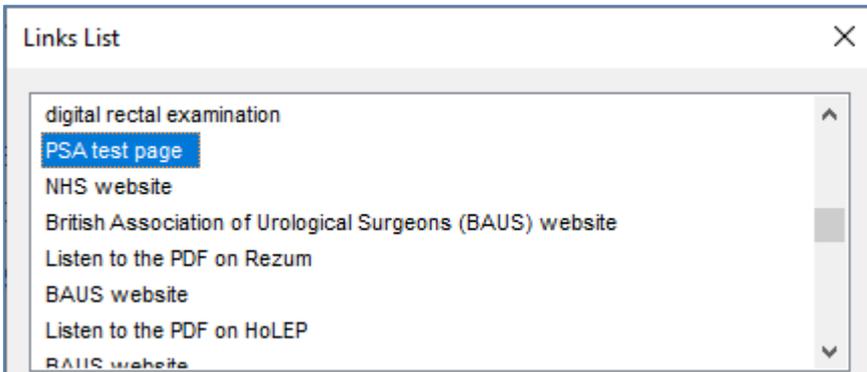
There is still no indication given to users that the social media links will open in a new tab.



<https://www.theinfopool.co.uk/prostate-and-you>

UNRESOLVED

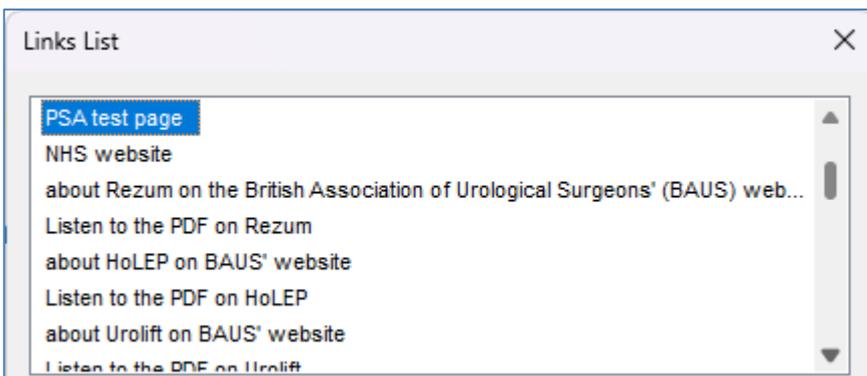
Screen readers are still not informed that there are links on the 'Prostate and You' page that open in a new tab.



<https://www.theinfopool.co.uk/prostate-and-you>

UNRESOLVED

Screen readers are still not informed that there are links on the 'Prostate and You' page that open in a new tab.



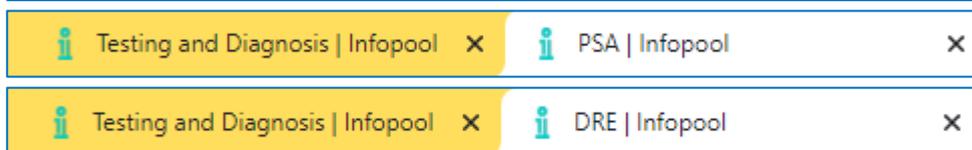
<https://www.theinfopool.co.uk/testing-and-diagnosis>

UNRESOLVED

On the 'I have, or am worried about, symptoms' section of the 'Testing and Diagnosis' page, there are links that open in a new tab without informing the user.

Further information can be found below (clicking on these will open a new tab):

- [Learn more about PSA](#)
- [Learn more about DRE](#)



Third Retest Comments

RESOLVED

As this issue is an advisory and not a failure of the WCAG 2.2 AA guidelines, it is not essential that these are fixed.

STAS-A04: Links to Non-HTML Documents (Resolved)

Original Issue Description

Links to non-HTML documents often omit their file type and file size in a way that can be determined by assistive technologies. Sometimes an image of the file type and textual file size is included on the page, but is not part of the link; this will therefore not be picked up by assistive technology as easily as if it were part of the link itself

Links to non-HTML documents should open in a new window or a new tab. This is because certain file types may open in a browser plugin by default, which can cause issues for assistive technology users. Users may find that they cannot navigate back to the previous page, making navigation difficult. Opening documents in a new window/tab enables these users to close the window with the open file and return to their previous location.

On the ‘Your Prostrate and You’ page there are links to PDFs that do not contain the file type and size information.

Rezum involves having small jets of steam injected into your prostate. The steam destroys excess tissue. This then causes your prostate to shrink. You can find out more information on the [British Association of Urological Surgeons \(BAUS\) website](#)  (this link will open in a new external tab).

HoLEP involves using a laser to remove part of your prostate. You can find out more information on the [BAUS website](#)  (this link will open in a new external tab).

Urolift involves passing implants into your prostate. They pull parts of your prostate away from the urethra. You can find out more information by visiting the [BAUS website](#)  (this link will open in a new external tab).

On the ‘Testing and Diagnosis’ page, there is a link to a PDF that does not contain the file size information.

If you decide, based on your risk factors, that you would like to talk to your GP about your risk of prostate cancer we strongly recommend reading [this guide from the NHS on PSA testing](#) before you do (PDF will download or open in a new tab).

Original Example Occurrences

<https://www.theinfopool.co.uk/prostate-and-you>

<https://www.theinfopool.co.uk/testing-and-diagnosis>

Original Recommendations

1. Ensure links to non-HTML documents include file type and file size within the link text.
For example [Annual Report \(PDF, 87kb\)](#)

First Retest Comments

<https://www.theinfopool.co.uk/prostate-and-you>

UNRESOLVED

On the 'Your Prostrate and You' page there are links to PDFs that do not contain the file type and size information.

[Urological Surgeons \(BAUS\) website](#)  (this link will open in a new external tab - It is in PDF format and may

not be compatible with screen readers). [Listen to the PDF on Rezum](#) .

- HoLEP involves using a laser to remove part of your prostate. You can find out more information on the [BAUS website](#)  (this link will open in a new external tab - It is in PDF format and may not be compatible with screen readers). [Listen to the PDF on HoLEP](#) .

- Urolift involves passing implants into your prostate. They pull parts of your prostate away from the urethra. You can find out more information by visiting the [BAUS website](#)  (this link will open in a new external tab - It is in PDF format and may not be compatible with screen readers). [Listen to the PDF on Urolift](#) .

<https://www.theinfopool.co.uk/testing-and-diagnosis>

UNRESOLVED

On the 'Testing and Diagnosis' page, there is a link to a PDF that does not contain the file size information.

Diagnostic and Testing Tool - Interactive PDF

[Diagnosis and testing tool.pdf](#) 

[Listen to the Diagnostic and Testing PDF](#) 

Second Retest Comments

<https://www.theinfopool.co.uk/prostate-and-you>

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Diagnostic and Testing Tool - Interactive PDF



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Shaw Trust is a charity which was founded in the village of Shaw, Wiltshire in 1982.

Our Vision:

Shaw Trust believes that everyone has the right to employment, inclusion and independence.

Our Purpose is to:

Focus on people who experience barriers related to disability, health and other disadvantages, providing personalised support to enable them to work, gain independence and control and contribute to family and community life.

Influence policy and improve the lives of disabled and disadvantaged people.

By working with businesses, commissioners and partner organisations, we've helped over 450,000 people achieve employment, inclusion and independence.

If you would like to know more about Shaw Trust please contact us today.
Call: 01225 716300
Email: info@shaw-trust.org.uk
Web: www.shaw-trust.org.uk

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Registered Charity Number in England & Wales 287785
Registered Charity Number in Scotland SC039856

